



3M Personal Safety Division
3M Detection Solutions Calibration & Repair
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Effective March 21, 2016

3M™ Detection Calibration & Repair is the only 3M authorized service center in the United States for completing service and warranty work on 3M E-A-Rfit™ Dual-Ear Validation Systems. The following document will explain the process and pricing for these services.

Calibration Pricing: A flat rate, non-refundable charge of \$75.00 (USD) will be charged for each speaker and/or microphone which is calibrated. If calibration is not successful and the unit is deemed to be unrepairable, the flat rate charge may be applied to the purchase of a new unit.

Diagnostic Analysis & Non-Warranty Repair Pricing: A flat rate, non-refundable charge of \$75.00 (USD) for Diagnostic Analysis will be charged for each unit returned for repair. If the unit is not repairable, this non-refundable charge can be applied to the cost of a new unit.

Repair Parts: The following replacement parts can be purchased through your 3M Distributor:

Product Name	SKU	3M ID Number
3M™ E-A-Rfit™ Dual-Ear, Enclosure Speaker Assembly	073-783	70071674686
Dual-Ear Microphone/Cable Assembly	073-781	700716-74694
Dual-Ear ¼"-20 to 5/8"-27 Speaker Stand Adaptor	073-096	70071674702
USB Cable	393-0007	700716-22883
Removable Microphone Clips (10 count)	073-100	700716-76160
3M™ SecureFit™ Protective Eyewear	SF201AS	7007164-7682
3M™ Roll Model	319-1003	70071521010
3M™ Eargauge	85099-00000	70071612082

Guidelines for Calibration/Repair Return:

1. Submit a Return Authorization Request through the 3M Service Portal:
http://solutions.3m.com/wps/portal/3M/en_US/RAForm/
2. Package the unit(s) in accordance with the shipping guidelines.
3. Once the shipment is received the Service Center will complete the requested calibration or Diagnostic Analysis.

Shipping Guidelines

1. All material must be packaged in an appropriate container that will ensure undamaged delivery. Options include double corrugated cardboard boxes or shipment in original E-A-Rfit case.
2. Ensure all parts within the box are packed in such a way to prevent movement within the box.
3. Speakers returned for calibration that include a microphone clip fastened to the grill must be protected with an appropriate wrapping for protection.

Contact the 3M Customer Service (800-245-0779) for additional assistance, if needed.