

January 2024

3M™ E-A-Rfit™ Calibration

Dear Valued Customer,

Please see below for how to have your EARfit™ system calibrated:

- Contact 3M by one of two options:
 1. Customer Service Representative at 1-800-665-2942 option #2 (& then #2 again) or,
 2. Submit a calibration request via of email to the inbox below for payment.
3msupport.earfit.us@mmm.com and request EARfit™ system calibration/repair
- Be prepared to provide a 3M Customer Service Representative the following Info
 - ✓ Contact name
 - ✓ Email address
 - ✓ Bill to / Ship to
 - ✓ Credit card number – MC/Visa/Am Ex (If paying by credit card)
 - ✓ Serial #/#'s
 - ✓ Note Calibration and/or Repair with brief description of issue
- Information of requested service will be summarized on a form with generated RA#
- 3M Customer Service emails copy of form to customer with directions of how to pack and where to ship
- 3M Customer Service will quote Service lead time of 7 to 10 business days
- When service is complete, system will be returned to customer via UPS and invoice will be booked or credit card will be charged
- Price for calibration
 - \$75 for microphones
 - \$75 for the speaker

If you have any questions, please email 3msupport.earfit.us@mmm.com. Thank you for your business, and we look forward to servicing you.

Very Respectfully,

Thomas Lavalle | Area Product Marketing

United States and Canada

Head, Hearing, Eye & Face Protection & Protective Apparel

3M Personal Safety Division

3M Center, Building 0235-02-W-70 | St. Paul, MN 55144-1000

Mobile: 516 280 0043

thomas.lavalle@mmm.com