

3M™ Outpatient CDI Program

- Uses hierarchical condition categories (HCCs) to build complete, compliant and accurate coding documentation for outpatient services
- Provides role-specific HCC training and education to reviewers, coders and clinicians
- Supports chart and claims data audits to identify gaps in accurate HCC capture

The 3M advantage

3M offers HCC solutions for CDI and coding that deliver training, process design and end-to-end workflow tools and technology to cover all patient encounter claims.

- Accurate reimbursement
- Complete and compliant documentation
- Improved revenue and cash flow
- Decreased revenue recovery activity (RAC audits)
- Efficiently streamlined workflows

HCCs crucial to outpatient CDI services

To succeed under a valued-based reimbursement model, organizations must focus and invest in CDI for outpatient and office settings on a par with the CDI effort given to the inpatient acute-care setting. For outpatient CDI, HCCs are the key. HCCs help drive better capture of chronic conditions and help organizations avoid disruptive, time-consuming retrospective queries.

The outpatient setting is increasingly a hotbed of activity, offering more procedures, surgeries and tests, as well as increasing the focus on compliance and revenue. Technology is more advanced, diagnostic tools are sharper, and more medical data is available than ever before. As a result of these innovations, patients experience shorter recovery times and spend less time in the hospital. 3M understands these trends and the rising need for organizations to establish a solid CDI program for outpatient services and practices.

The 3M Outpatient CDI Program is designed specifically to improve coding documentation for:

- Free-standing physician practices
- Hospital outpatient services
- Hospital-based physician services
- Multi-specialty physician clinics

How the program can help you

The 3M Outpatient CDI Program aims to help your organization get its coding documentation right the first time by leveraging workflow processes and tools proven to achieve appropriate return on investment. The program can help organizations:

- Receive accurate reimbursement
- Streamline workflows and reduce re-work
- Achieve compliant, complete and accurate coding
- Decrease revenue recovery activity (RAC audits)
- Decrease denials and retain reimbursements
- Improve revenue cycle and cash flow

3M™ Outpatient CDI Program

HCC software and services from 3M

3M understands what a healthcare system needs to set up a successful office/outpatient CDI program. 3M has HCC solutions for CDI and coding that deliver training, process design and end-to-end workflow tools and technology. We help our clients generate claims containing complete patient diagnosis information and accurate HCC capture, while also maintaining coding integrity and managing fee-for-service-based visits. Our solutions include HCC assessment and education programs from 3M Consulting Services:

- Perform chart and claims data audit to identify gaps in capturing HCCs
- Identify coding and documentation process improvement opportunities
- Provide role-specific HCC training and education to reviewers, coders and clinicians

3M approach

3M uses a three-phase approach to improve outpatient documentation and reimbursement. 3M consultants visit your facility to assess current coding and documentation to identify performance gaps, then apply findings to staff education and revised workflow, and finally set up monitoring and reporting to sustain success.

Technology support

Software and consulting services available to support your outpatient CDI program:

- 3M™ 360 Encompass™ System –Patient Insights
- Patient HCC and RAF gap analysis for entire population
- HCC reviewer/care coordinator web portal for custom work lists, pre-visit patient reviews and in-depth HCC reporting
- Offers EHR-integrated physician diagnosis guidance to improve HCC diagnosis documentation and billing

3M computer-assisted coding (CAC) systems and technologies:

- Identify uncoded diagnoses in clinical notes for inclusion in the visit claim
- Help improve billing accuracy and revenue integrity for professional coding

Call today

For more information on how 3M software and services can assist your organization, contact your 3M sales representative, call us toll-free at **800-367-2447**, or visit us online at **www.3m.com/his**.



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