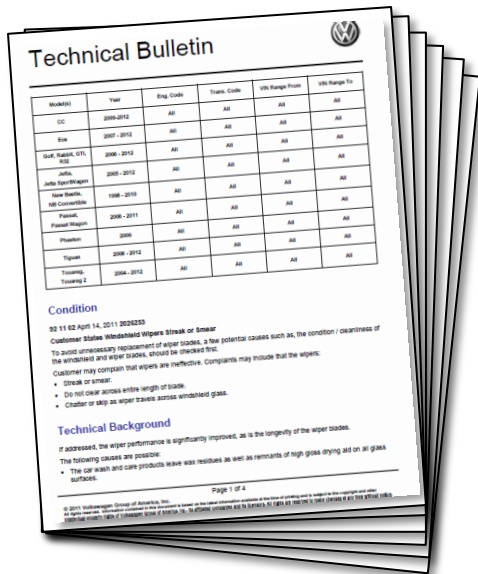


into Every Repair



Everyday, engineers and technicians around the world choose 3M products as the best solution for their manufacturing and repair needs. From Specifications and Endorsements to Service Bulletins and Recall Notices, 3M is proud to be a trusted partner of the Automotive Industry.

Here's just one example...



# Reference Information

**Organization:** Volkswagen Group of America, Inc.

## Document

**Type:** Technical Bulletin  
**Name:** Customer States Windshield Wipers Streak or Smear  
**Number:** 92 11 02  
**Issued:** April 14, 2011

## Description

Vehicles:	2009-2012	CC	2005-2012	Jetta, Jetta SportWagen	2006	Phaeton
	2007-2012	Eos	1998-2012	New Beetle, New Beetle Convertible	2008-2012	Tiguan
	2006-2012	Golf, Rabbit, GTI, R32	2006-2011	Passat, Passat Wagon	2004-2012	Touareg, Touareg 2

**Purpose:** This bulletin address a customer concern that the windshield wipers streak or smear. The customer complaint may include that the wipers streak or smear, do not clear across the entire length of the blade, or chatter or skip as the wiper travels across the windshield glass. To avoid unnecessary replacement of wiper blades, a few potential causes such as the condition and cleanliness of the windshield and wiper blades should be checked first. The following causes are also possible: car wash/care products leave wax residues and remnants of high gloss drying aid on all glass surfaces, Nano coating was used on the windshield and rear glass, the rubber sections of the blade are worn.

**Note:** 3M provides this information for REFERENCE ONLY.  
ALWAYS refer to the original document or the OEM-provided model-specific collision damage repair manuals for complete instructions.

## 3M Products:

**Included:** PN38070 3M™Perfect-It™ III Cleaner Clay  
PN38113 3M™Perfect-It™ Gloss Enhancer

**Note:** In some cases, 3M may offer an alternate part number (different size/color) with the same chemistry and/or performance as the included product. Please consult your 3M Representative for more information.

## Source:

erWin.vw.com  
www.Collision.ALLDATA.com

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