

## 3M™ Premium Support Report Writing Services

- Provide the resources to write and build reports for designated 3M database products
- Reduce the burden on your departmental staff and IT resources
- Designed exclusively for customers who license designated 3M database products

### The 3M advantage

- Reports written to support your clinical data reporting needs
- Reduced impact on your staff
- Eliminate need to maintain internal report writing skillset
- Fill the gap in your resource needs

Many hospitals are finding that their internal resources are stretched, and they have difficulty maintaining the level of knowledge necessary to create new reports for their 3M database products. As a result, end users are missing out on potential benefits of data analysis. 3M Health Information Systems offers a service that can create reports to your specifications for the following 3M products:

- 3M™ Audit Expert System
- 3M™ Ambulatory Revenue Management Software (ARMS)
- 3M™ Health Record Management (HRM) Software
- 3M™ Quality Management Software (QMS)
- 3M™ Utilization Management Software (UMS)
- 3M™ Care Management System (CMS)
- 3M™ Clinical Documentation Improvement (CDI) System

### Customer responsibilities

When you purchase the 3M Premium Support Report Writing Services, 3M requires you to:

- Submit a 3M Client Support ticket with the report request
- Assist the 3M Client Support Services Analyst in defining report requirements
- Provide remote access for the 3M Client Support Services Analyst to complete the process



# 3M™ Premium Support Report Writing Services

## Custom details

The table below shows the services and coverage you have in your standard support package and what the 3M Premium Support Report Writing Services offer in addition.

Standard Support Services (Included in annual license fee)	Premium Support Report Writing Services (Performed by 3M Client Support Services Analysts)
Access to <a href="https://support.3Mhis.com">https://support.3Mhis.com</a>	All standard support services, as shown to the left
Priority 1 Support on 3M applications: 24x7 365 days/year	Working with client to specify the report requirements
Priority 2 Support on 3M applications: M-F 5:30 a.m. – 6:30 p.m. Mountain time	Writing report logic on the client's 3M database product
Software updates for enhancements and regulatory changes	Testing the report so it meets client expectations

## Pricing per year

The 3M Premium Support Report Writing Services are priced according to the number of reports your facility requests on an annual basis. These services will be licensed per “installed” site. Customers can purchase additional reports in increments of 10 at \$2200/year beyond the 40 reports.

Costs of reports per year	
1 – 10	~\$2200/year
11 – 25	~\$3800/year
26 – 40	~\$5300/year

## Call Today

For more information on how our solutions can assist your organization, contact your 3M sales representative, call us toll-free at **800-435-7776**, or visit us online at [www.3m.com/his](http://www.3m.com/his).



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