Scotchgard[™] Stone Floor Protector Plus Frequently Asked Questions U.S.-Only

Q: What is Scotchgard[™] Stone Floor Protector Plus?

A: Scotchgard[™] Stone Floor Protector Plus is a high-performance floor protector designed to protect concrete, marble, terrazzo, and other porous stone surfaces. Only two coats are required and the protector is applied with the 3M[™] Easy Shine Applicator System. It provides excellent stain, scuff and scratch resistance. Reduced maintenance requirements help reduce labor hours and costs typically associated with traditional acrylic floor finishes and can result in savings of 35 percent or more on maintenance and labor costs annually. This unique product doesn't require stripping and will retain its gloss longer than typical acrylic floor finishes. When scratches occur on a treated floor's surface, easily repair it by burnishing with the 3M[™] Tan Burnish Pad 3400.

Q: With two versions of the product available, which version should I be using?

A: Customers with non-concrete floors that are cleaning with the Scotch-Brite[™] Clean & Shine Pad should use the older version (purple/gray labeled) product. Customers not using the Scotch-Brite[™] Clean & Shine Pad Clean & Shine should use Scotchgard[™] Stone Floor Protector Plus (lime green labeled).

Q: How do I identify which version I currently have?

A: The older version of Scotchgard[™] Stone Floor Protector the product has a purple or gray colored label while the newer version Scotchgard[™] Stone Floor Protector Plus, has a lime green colored label.

Q: I have applied previous versions of the Scotchgard[™] Stone Floor Protector on my floors? Can I apply Scotchgard[™] Stone Floor Protector Plus on top of the previous versions?

A: Yes

Q: What are the differences between Scotchgard™ Stone Floor Protector and Scotchgard™ Stone Floor Protector Plus?

A: The newest generation product has a few significant benefits over the previous product. The new version requires fewer steps for installation as burnishing between coats is no longer required. Resistance to scuffing marks has been improved and application on marble and other floors will have significantly reduced streaking. The new product is more durable resulting in less overall maintenance, and the retention of DOI (distinctness of image) is superior to the previous generation product. The burnishing pad required for the newer product is a 3M[™] Tan Burnish Pad 3400 whereas the previous product required a Scotch-Brite[™] Purple Diamond Floor Pad Plus. The old product was not strippable; in the event that removal was required, polishing was necessary to grind it off. The new product is chemically strippable if removal is required (but stripping is no longer needed for long term maintenance).

Q: With the new Scotchgard[™] Stone Floor Protector Plus install procedures, when do I burnish?

A: The new version does not require burnishing between coats. Burnishing should not be performed until at least 30 min after the last coat is dry to the touch. **Note:** Burnishers with heavier pad pressures and faster speeds will build gloss more quickly. Since the Frequently Asked Questions Revision A, March 2018

> **Quick Links** <u>Resource Library</u> <u>Safety Data Sheets (SDS)</u>

Video Library

Some of these links lead to web-based resources that are not product-specific.

product does not require burnishing for cure, a **maximum 2 passes are recommended for propane and battery burnishers**. Corded electric burnishers may require up to 6 passes to reach the same level of appearance.

Q: Why is Scotchgard[™] Stone Floor Protector Plus better than traditional acrylic floor finishes?

A: Traditional acrylic floor finishes are very soft and do not retain their appearance for very long. Most acrylic floor finishes become dull and dirty almost immediately, while Scotchgard[™] Stone Floor Protector Plus is very durable and resistant to scuffs, wear patterns and scratching. In addition, Scotchgard[™] Stone Floor Protector Plus:

- Protects the floor with a hard surface finish to help resist against dirt entrapment.
- Resists yellowing.
- Doesn't require stripping! This is an enormous benefit to both building owners and building service contractors. This non-strip
- formula lets both parties benefit from significant reductions in labor and chemical cost and the disruption to floor use.
- Is easy to maintain.
- Requires less maintenance than traditional floor finishes and remains glossy over long periods of time.
- When the surface dulls, simply burnish with the 3M[™] Tan Burnish Pad 3400. If burnishing does not restore the gloss, then a simple recoat is recommended. Refer to the Technical Bulletin for installation and maintenance instructions.

Q: How often do I need to burnish Scotchgard™ Stone Floor Protector Plus?

A: Typically, burnish three or four times a month, depending on traffic. When the floor's appearance begins to dull, burnish the floor using the 3M[™] Tan Burnish Pad 3400. A Scotch-Brite[™] Purple Diamond Floor Pad Plus may be used intermittently for scratch removal or in preparation for recoating.

Q: How often do I need to recoat the floor with Scotchgard™ Stone Floor Protector Plus?

A: Typically, recoat once or twice per year, depending on traffic. Recoat traffic areas or the entire floor as necessary with Scotchgard[™] Stone Floor Protector Plus using the 3M[™] Easy Shine Applicator System. Be sure the floor is clean and free of marks before recoating.

Q: What is the shelf life of Scotchgard™ Stone Floor Protector Plus?

A: The shelf life is one year.



Q: How do I recoat or remove the Scotchgard™ Stone Floor Protector Plus from the floor?

A: To prepare the floor for recoating, use a Scotch-Brite[™] Purple Diamond Pad Plus with water or appropriately diluted 3M[™] Neutral Cleaner Concentrate. If you would like to remove the coating completely, use a 3M[™] Floor Stripper and a 3M[™] Black Stripper Pad 7200. Rinse with water and allow the floor to dry thoroughly. Alternatively, Scotchgard[™] Stone Floor Protector Plus may be physically removed using 3M[™] Trizact[™] Diamond TZ Abrasive Pads.

Q: What is the recommended floor temperature range for Scotchgard[™] Stone Floor Protector Plus?

A: Minimum floor and air temperature should be 50°F. Maximum floor and air temperature should be below 95°F. Do not store product in temperatures above 95°F for extended periods of time, as this can cause the product to coagulate. Do not use product which has been previously frozen.

Q: Will the Scotchgard[™] Stone Floor Protector Plus change the color of my floor?

A: Scotchgard[™] Stone Floor Protector Plus may darken some floors slightly. The increased gloss may also enhance the visibility of the subtle colors found in many floors.

Q: How does Scotchgard[™] Stone Floor Protector Plus compare with impregnators?

A: While an impregnator provides good water and stain resistance, the Scotchgard[™] Stone Floor Protector Plus also provides significantly increased gloss, and resistance to scuffs, marks, and scratches. In addition, impregnators provide typically 500 square feet of coverage per gallon compared to 3,000 square feet that Scotchgard[™] Stone Floor Protector Plus typically provides per bag when used with the 3M[™] Easy Shine Applicator System.

Q: What is the cure time of Scotchgard™ Stone Floor Protector Plus?

A: The floor can be opened to traffic after the floor has dried and been burnished. 24 hours is required to fully cure. During this time, avoid standing water. There are no restrictions on using an auto scrubber or flat microfiber mop, but standing water can cause a blotchy appearance. If the coating is near an entrance, ensure water from outside is not tracked onto the floor in the first 24 hours after installation.

Q: Are there certain cleaning chemicals that should not be used on Scotchgard™ Stone Floor Protector Plus?

A: Yes, the following products will damage and/or remove the coating:

- Products containing butyl (also known as 2-butoxyethanol).
- Floor strippers, surface emulsifiers/extenders, and degreasers, which usually contain butyl.
- High or low pH cleaners including bleach.
- Products containing citrus cleaners (d-Limonene).

Q: Can I use a disinfectant on Scotchgard™ Stone Floor Protector Plus?

A: Both general purpose hydrogen peroxide based disinfectant and 3M[™] Neutral Quat Disinfectant (Product No. 23) are safe to use on the Scotchgard[™] Stone Floor Protector Plus.

Q: Will acidic products damage the Scotchgard™ Stone Floor Protector Plus?

A: Yes, acids can damage the Scotchgard™ Stone Floor Protector Plus coating.

Q: Will Scotchgard[™] Stone Floor Protector Plus perform after freezing and thawing?

A: No. Product that has been frozen should be properly discarded, per local waste disposal facility recommendation, and replaced.

Q: If you deep-scrub with the Scotch-Brite[™] Surface Prep Pad Plus, can you recoat with a traditional floor finish, even though there may be trace amounts of Scotchgard[™] Stone Floor Protector Plus left behind?

A: Yes, traditional finishes may be applied directly over the Scotchgard[™] Stone Floor Protector Plus. However, we recommend testing on a small area as 100% of coatings may not be compatible.

Q: Why doesn't Scotchgard[™] Stone Floor Protector Plus have to be stripped?

A: Scotchgard[™] Stone Floor Protector Plus is a very hard finish and is resistant to soiling.

Q: How long should I wait to burnish the floor after applying the second coat of Scotchgard™ Stone Floor Protector Plus?

A: It is recommended to wait 30 minutes after the finish has dried for burnishing.

Q: How does Scotchgard™ Stone Floor Protector Plus compare to traditional acrylic floor finishes?

A: Traditional, acrylic floor finish is soft and allows dirt and debris to become embedded in the surface after limited foot or wheeled traffic. The gloss value of acrylic floor finishes is very high (>80) when initially installed, but reduces with wear. Most acrylic floor finishes require multiple strips and recoats per year and multiple deep scrubs and topcoats per year. Scotchgard™ Stone Floor Protector Plus, on the other hand, installs in two coats and can be placed in service immediately. It has a typical installed gloss value between 65 and 75, depending on the floor condition, and will retain its gloss value better over time. A simple auto scrub with a neutral cleaner and burnishing as desired is all that is needed to maintain the surface. It will remain scuff-and scratch-resistant for an extended period of time.

Q: How does Scotchgard[™] Stone Floor Protector Plus compare to epoxy coatings?

A: Epoxy finishes are ultra-durable and resistant to traffic and most chemicals. Floors must be prepped very well before application to avoid delamination. Repairs are difficult and tend to show seams. Epoxies are considered permanent and are difficult to remove. The cost of application is often over \$3.00/ft. Scotchgard™ Stone Floor Protector Plus is not as chemically-resistant as an epoxy finish, but is suitable for most applications.

Q: What flooring surfaces are suitable for the application of Scotchgard™ Stone Floor Protector Plus?

A: Polished concrete, terrazzo, marble, granite, travertine, and most other porous stone surfaces (for indoor use only).

Q: Can Scotchgard[™] Stone Floor Protector Plus be used on ceramic floors?

A: Scotchgard[™] Stone Floor Protector Plus is **NOT** recommended for use on ceramic tile. It may however be used on quarry tile.

Q: What is the best way to keep Scotchgard[™] Stone Floor Protector Plus looking good?

A: Use an auto scrubber with a 3M[™] Red Buffer Pad 5100 or 3M[™] Topline Autoscrubber Pad 5000 and appropriately diluted 3M[™] Neutral Cleaner Concentrate. Burnish as desired using a propane burnisher, battery-powered walk behind, or 2500 rpm corded machine. Because the coating is hard, it is best to have speed, weight and abrasion. Both propane and battery-powered burnishers work well. Burnishing is best accomplished using the 3M[™] Tan Burnish Pad 3400. Using corded machines requires extra burnishing time. Do not use slow, such as weighted polishers traditionally used to polish stone.

Q: Can I use the Scotch-Brite™ Clean & Shine Pad on Scotchgard™ Stone Floor Protector Plus?

A: Clean & Shine may be used as a daily cleaning pad on <u>concrete</u> floors coated with Scotchgard[™] Stone Floor Protector Plus. Clean & Shine should **NOT** be used as a daily cleaning pad on <u>other floors</u> coated with Scotchgard[™] Stone Floor Protector Plus.

Q: Can I start cleaning my floors coated with Scotchgard[™] Stone Floor Protector Plus immediately after installation or do I need to allow time for curing?

A: Allow 24 hours prior to scrubbing.

Q: How long after install do I need to wait before allowing Scotchgard™ Stone Floor Protector Plus to get wet?

A: Allow 24 hours prior to cleaning with water. If the newly coated floor is exposed to water soon after installation, remove water as quickly as possible and keep traffic off of the area that was wet for 30 minutes. Many times the coating will not be damaged, if it is damaged by early water exposure a repair would need to be performed.

Q: What happens if I burnish with the Scotch-Brite™ Purple Diamond Floor Pad Plus which was used with the previous product?

A: This pad is more aggressive than the 3M[™] Tan Burnish Pad 3400 pad. It can be used to remove deeper scratches, but will leave a hazy "halo" appearance on the floor. These optical defects can be removed by a second burnishing step using the 3M[™]Tan Burnish Pad 3400. **Note:** Scotch-Brite[™] Purple Diamond Floor Pad Plus should not be used for a minimum of 48 hours after fresh installations of the new Scotchgard[™] Stone Floor Protector Plus.

Q: A customer had been using a crystallizer on the floor. Will Scotchgard[™] Stone Floor Protector Plus work on top of a crystallizer?

A: 3M[™] Trizact[™] Diamond TZ Abrasive Pads must be used to remove any crystallization (which you are abrading off) to allow for proper penetration of the Scotchgard[™] Stone Floor Protector Plus.

Q: Does the product contain zinc?

A: Scotchgard[™] Stone Floor Protector Plus is zinc free.

Q: What happens if I use Scotchgard™ Stone Floor Protector Plus on vinyl tile or other resilient flooring?

A: We don't recommend using this product on resilient flooring instead use Scotchgard[™] Resilient Floor Protector for vinyl tile and other resilient flooring types.

Q: What type of coverage can we expect per bag of product?

A: Coverage ranges from 2,500 square feet up to 5,000 square feet per bag of product, depending on the porosity of the substrate. Typical coverage is 3,000 square feet per gallon.

Q: Are there special requirements for applying the Scotchgard™ Stone Floor Protector Plus?

A: 3M recommends using the 3M[™] Easy Shine Applicator mop and backpack system and the blue microfiber mop that comes with the system. It is important to apply the coating thin to avoid thick areas that may appear hazy or streaky. To achieve a thin coating simply spread the coating as far as possible while wetting the floor completely (there should be no dry or partially covered surfaces).

Q: What type of coverage can we expect from our 3M™ Tan Burnish Pad 3400 pad on burnishers?

A: Pad life can vary with different substrates and different equipment. Generally, pad life will be shortest on propane equipment and longest on corded electric burnishers and is expected to be around 90,000 square feet. Burnishers that operate at greater than 2,000 RPMs will provide the best results.

Q: What if the customer does not have a burnisher?

A: Customers can still use Scotchgard[™] Stone Floor Protector Plus, but note that the final gloss will be lower if they do not burnish after the second coat. Customers will still get protection against stains, scuffs, and black marks.

Q: I have more questions, but I can't find answers to my questions in this document. Where can I go to get help?

A: Please contact your local 3M representative or refer to product specific technical bulletins found at <u>www.3m.com/facility</u>.

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