

## 3M™ ChartScript.com

- Provides hosted transcription and speech recognition with minimal capital outlay
- Enhances MT productivity using back-end speech recognition with automatic formatting\*
- Supports centralized job routing and quality control from any computer with internet access
- Provides flexible ADT interfacing and document upload options

### Efficient, integrated, secure

Designed for MTSOs and healthcare facilities performing in-house or remote medical transcription, 3M ChartScript.com is a fully hosted MT solution with back-end speech recognition (BESR) powered by SpeechMagic™ technology.

Transcription personnel are looking to reduce their IT footprint and costs and allow MTs to work from anywhere. 3M ChartScript.com can be easily managed over the Internet. It uses Microsoft® Smart client technology, offering the ease of web access with the look and feel of a desktop application.

### The challenge

Busy medical transcription departments must get the job done quickly and accurately in a variety of settings. They need to reduce costs wherever possible with minimal IT support and optimal functionality, accuracy and flexibility. However, dictation and transcription systems are often comprised of various hardware and software components that must be maintained and updated individually, which can make it challenging and time-consuming to manage productivity, workflow and quality.

### The 3M solution

3M ChartScript.com is a fully hosted, web-based solution, offering a variety of dictation capture methods, back-end speech recognition (BESR), easy-to-use transcription features, and reporting functions to support quality assurance management and other vital functions, such as payroll and billing. You won't need to maintain web servers or additional IT infrastructure, which can help eliminate initial hardware expenditures.

3M ChartScript.com is available as a "pay-as-you-go" model that can help manage workflow while minimizing costs that adjust as line volume increases. It can also help improve turnaround times and transcription quality, and offers simple implementation and automatic updates with nominal up-front costs.

### Get it right the first time

This robust, fully hosted system provides exactly what you need when you need it. 3M ChartScript.com allows individual users to log into a secure, central web address and experience a single user interface for all licensed applications and functions. Plus, to help simplify IT support, a VPN connection and Microsoft® Word software are not required. In addition, since 3M ChartScript.com is located at a secure off-site hosting center, disaster recovery and downtime are easily managed or can even be eliminated.

\*U.S. Patent 7,444,285

With 3M ChartScript.com, you can manage facility-based staff, a remote workforce or even subcontractor MTs with built-in reporting tools while also enjoying the benefits of comprehensive 3M training and support.

powered by  
**SpeechMagic™**

## Features and benefits

- Uses Microsoft® Smart client technology to provide the look, feel and efficiency of a desktop application
- Offers focused QA analysis with an MT “report card” allowing MTs to listen to the original dictation sequence while reviewing corrections
- Contains a customizable training module that allows you to create simulated jobs and quickly deliver new or refresher training to MTs
- Provides productivity-focused MT tools such as keyboard shortcuts, standard word processing function keys, integrated ADT information and voice playback
- Sets up line count definitions at the customer level with a separate line count definition for your individual MTs
- Integrates with ADT/Order interfaces and uploads completed documents to hospital health information systems (HIS)

## Also included: 3M BESR technology

**3M™ SyncStream Intelligent Language Processing Software** is included with 3M ChartScript.com and automatically assembles dictated text into a ready-for-editing format that supports a high level of first-draft accuracy. This powerful technology can help organizations increase MT productivity while reducing total transcription time and costs. Benefits include:

- Assembles and formats dictated text automatically
- Improves document accuracy and reduces turnaround times
- Facilitates remote transcriptionist access
- Enhances workflow management and auditing
- Automatically creates unique speaker profiles from existing dictation and transcription results

## Go beyond transcription

Healthcare facilities have the option of adding 3M applications that support other key functions related to transcription. **3M™ VoiceScript™ Software**, **3M™ Electronic Signature Authentication (ESA) Software** and **3M™ ChartScript™ Software** can be integrated with 3M ChartScript.com to provide centrally managed dictation technologies, electronic signature, and document distribution.

Figure 1 shows an example of how 3M ChartScript.com can integrate with these other 3M applications to achieve a robust document processing solution.

## Transcription without 3M SyncStream

### Raw data

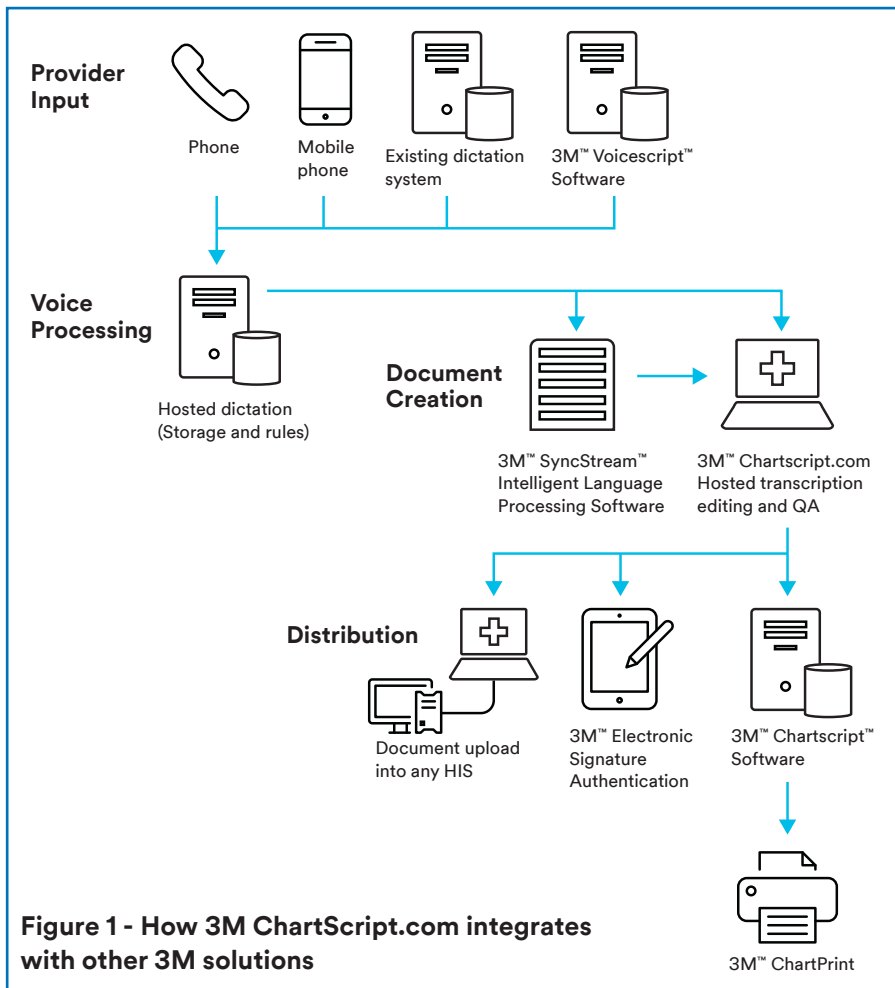
Transcriptionist must still:

- Format
- Edit
- Review medical content

## Transcription with 3M SyncStream

### Ready-for-editing document

- Automatically assembled and formatted
- Uses facility-specific templates
- Primary focus is on medical content



## Flexibility in captured dictation

3M ChartScript.com works with hosted 3M VoiceScript Software, and dictation can be captured using:

- 800-number direct access—physicians dial in and dictate
- Integration with third-party mobile dictation application
- Recording submission service (RSS) to import voice files from pre-existing voice capture at the healthcare facility
- Olympus® handheld recorders—voice is downloaded to hosted 3M VoiceScript Software when the device is docked

## Call today

For more information on how 3M solutions can assist your organization, contact your 3M sales representative, call us toll-free at **800-367-2447**, or visit us online at [www.3m.com/his](http://www.3m.com/his).

## Easy to implement, manage and use

3M ChartScript.com offers flexible dictation capture options to meet the needs of your facility. For document delivery, 3M ChartScript.com uploads into an EHR or other health information repository. It can also be integrated with other 3M solutions, including computerassisted coding.

3M ChartScript.com also supports HIPAA requirements by allowing appropriate access to sensitive data with user-specific security features; providing secure access to confidential patient information; and offering integration between systems with industry-standard data encryption features. As a fully hosted solution, 3M ChartScript.com operates with the standard, secure SSL protocol and is managed in a state-of-the-art hosting facility.



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