3M™ VoiceScript™ Software

- Enables physician dictation from anywhere, at any time
- Captures content for patient care documentation in seconds
- Routes and monitors dictation jobs for optimal productivity and turnaround
- Offers scalable and configurable workflow to accommodate any environment

The 3M advantage
3M VoiceScript lets physicians in any specialty capture clinical content using preferred dictation methods that fit their environment and workflow.

Centrally managed voice files are routed to healthcare documentation specialists for either traditional transcription or text editing processed by back-end speech recognition (BESR) technology.

3M VoiceScript’s dictation options and job management features facilitate optimal productivity and turnaround times. The product is easily deployed either on your network or hosted on the secure 3M data center.

The challenge
Today, physicians must embrace new technology quickly while also providing more detailed, accurate documentation for each patient encounter. Physicians want intuitive and efficient tools that capture patient care information without complicating their workflow or reducing their productivity.

At the same time, busy HIM and healthcare documentation managers want to maximize their resources by routing dictation jobs to the right person at the right time and also support physicians in creating documentation that is complete, accurate and timely.

The 3M solution
3M VoiceScript Software provides a flexible dictation capture and management solution that optimizes documentation productivity, quality, and turnaround times while allowing physicians more time for patient care and reducing time on data entry tasks. It incorporates a variety of dictation capture methods to accommodate physician preferences and environment. 3M VoiceScript also integrates with real-time data transmissions from the electronic health record (EHR), ADT and order entry systems, so dictation jobs can be easily matched to current and accurate patient, visit and order information.

3M VoiceScript’s scalable technology and centralized database help reduce the cost of ownership over time. The system accommodates unlimited storage, allowing you to manage multiple voice servers and configurable ports through one central console.

Flexibility in captured dictation
3M VoiceScript captures dictation using:
- Access via telephone number—physicians can dial and dictate
- 3M VoiceScript Recorder (3M VSR) feature from the desktop with a hand-held microphone
- 3M VoiceScript Import Service to import voice files from other voice capture systems at the healthcare facility
- Partial dictation interface with the EHR or 3M™ ChartScriptMD™ Software
3M™ VoiceScript™ Software

- Integration with third-party mobile dictation application
- Olympus® handheld recorders—voice downloaded to 3M VoiceScript Software when device is docked

Administration made easy
3M VoiceScript’s job management is housed within the 3M™ Central Administration Console, enabling complete control of workflow through customizable prioritization and access rules that drive routing.

With 3M VoiceScript’s administration features, you can manage in-house, remote and contracted transcription resources from one console. It provides job routing, scheduling and monitoring along with QA routing and workflow features. A library of standard reports helps you monitor indicators such as productivity, turnaround times, backlog volumes and quality scores.

Also available: 3M BESR technology
3M VoiceScript can automatically route dictation jobs through back-end speech recognition powered by SpeechMagic™ and 3M™ SyncStream Intelligent Language Processing Software before making the job available for completion in the 3M™ ChartScript™ Software. This process assembles dictated text into a ready-for-editing format that supports a high level of first-draft accuracy. This powerful technology can help organizations increase medical transcriptionist productivity while reducing total transcription time and costs.

3M VoiceScript at work

The 3M end-to-end solution
3M VoiceScript Software can be easily deployed into an existing HIT environment and integrates with other 3M document creation applications for a comprehensive solution (see the figure below).

Call today
For more information on how 3M solutions can assist your organization, contact your 3M sales representative, call us toll-free at 800-367-2447, or visit us online at www.3m.com/his.