

# 3M™ Littmann® Stethoscope Binaurals for Classic II S.E., Classic II, Classic II Pediatric and Infant, and Select and Lightweight

## Commonly Asked Questions

**Question:**

Can I just purchase tubing?

**Answer:**

Tubing is a part of the entire binaural assembly which also includes ear tubes and ear tips. While you can purchase the assembly alone, the cost of refurbishing your stethoscope is nearly the same price as the cost for a new assembly, plus \$5.95 for shipping.

Refurbishment also offers:

- Replacement of the entire binaural assembly in a choice of tubing colors
- Thorough professional cleaning of the entire chestpiece by experienced technicians, and replacement of chestpiece rim(s) and diaphragm(s) (a non-chill sleeve for double sided chestpiece is also included.)
- A two-year extended warranty on the refurbished stethoscope. (90 days for the Select and Lightweight models.) Contact the 3M Health Care Service Center for explanation of repair charges and warranties on the 3M™ Littmann® Electronic Stethoscopes.

Proper care of your stethoscope can contribute to extending the life of your tubing.

**Question:**

Should I refurbish my 3M™ Littmann® stethoscope or just purchase the binaural assembly (tubing, eartubes and eartips)?

**Answer:**

If the assembly needs to be replaced, the stethoscope should be sent in for refurbishment. You can purchase the assembly separately; however the cost of refurbishing your stethoscope is less.

Refurbishment includes all of the following:

- Replacement of the entire binaural assembly in a choice of tubing colors
- Thorough professional cleaning of the entire chestpiece by experienced technicians and replacement of chestpiece rim(s) and diaphragm(s) (a non-chill sleeve for double sided chestpiece is also included.)
- A two-year extended warranty on your refurbished stethoscope. (90 days for the Select and Lightweight models.) Contact the 3M Health Care Service Center for explanation of repair charges and warranties on the 3M™ Littmann® Electronic Stethoscopes.

**Question:**

Should I buy all the parts I need or just have my 3M™ Littmann® stethoscope cleaned?

**Answer:**

If the total cost for parts plus \$5.95 for shipping and handling fee is close to the \$25 cleaning fee, the stethoscope should be sent in for cleaning. Cleaning includes a thorough professional cleaning of the entire chestpiece by experienced technicians, replacement chestpiece rim(s) and diaphragm(s) (a non-chill sleeve for double sided chestpiece is also included).

(Note: Select and Lightweight models can be completely refurbished for \$23.)

**Question:**

Should I refurbish my 3M™ Littmann® stethoscope or just purchase a new stethoscope?

**Answer:**

Although selling prices for new stethoscopes vary, the cost of refurbishment is usually less than half the cost of purchasing a new stethoscope at the suggested retail price. New models may have additional features and colors not available in your current stethoscope.

**Question:**

How do I determine tubing length?

**Answer:**

Tubing length is measured from the top of the eartips to the bottom of the chestpiece. The Cardiology series is available in 22 inch or 27 inch. The Classic stethoscopes are available in 28 inch only. The 3M™ Littmann® Master Classic II Stethoscope is available in 27 inch only. Color choices vary by model.

**For More Information**

Contact your 3M Health Care Sales Representative, or call the 3M Health Care Customer Helpline at **1-800-228-3957**. These products can be ordered from your local distributor. Outside the United States, contact the local 3M subsidiary.



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