

3M™ Sun Control Window Film

Limited Warranty

Effective Date: April 1, 2026

This product is designed and intended for consumer, household purposes only. This limited warranty is void if the product is used for any other purpose, including but not limited to professional or commercial purposes. This Warranty is provided only to the original consumer purchaser with proof of purchase and is not transferable.

3M warrants that the product is free from manufacturing defects including film cracking and discoloration under normal consumer use for a period of five (5) years from the date of original retail purchase. If a covered defect arises during the warranty period, 3M will, at its option, replace the product or refund the original purchase price. 3M warrants against thermal shock failure (breakage) on glass windows to which this product has been appropriately applied (maximum value of \$500 per window) provided such glass failure is caused only as a direct result of the application of such product, such product is applied only to recommended types of glass, and the glass failure is reported to the 3M within sixty (60) months from the original retail purchase. Any glass failure covered by this warranty must be reviewed by 3M prior to repair and only covers film and glass replacement. The foregoing are the exclusive remedies available under this limited warranty including any implied warranty or other claim.

Consumer is solely responsible for the installation, use, and maintenance of the product. This limited warranty does not cover visual defects, imperfections, or damage to the product relating to its installation, use, maintenance, normal wear and tear, damage caused by misuse, abuse, accident, failure to follow product instructions, unauthorized repairs or modifications, improper cleaning, pre-existing damage to the window or glass, or products purchased from unauthorized sellers. 3M does not warrant against damage to the surface of the installed product by natural, manual, or mechanical forces including, but not limited to, pressure washing, the use of brushes, chemicals or cleaning materials, rubbing from trees, plants or animals, rain, ice or hail, wind, dust or sandstorms, impact, seismic activity, blast, explosion, acoustic shock, or other natural or accidental events. The glass breakage portion of the warranty applies only to thermal shock failure (breakage) and excludes all other causes or events.

This product is not approved in the State of Florida or any other jurisdiction for use as hurricane, windstorm, or impact protection from wind-borne debris from a hurricane,

windstorm, or other weather events, and may not be sold, marketed, distributed, or used for any such purpose (Florida Statute 553.842 and other regulations as applicable).

To request warranty service, contact 3M customer service at 1-800-494-3552 or go to 3M.com/DIYWindowFilms. You must contact 3M within the stated warranty period to make a claim. You must provide proof of purchase and other requested information about your claim to the address provided by our customer service team for evaluation. If the claimed defect is verified, 3M will replace the product free of charge or refund the purchase price. For covered glass breakage, the maximum value of \$500 per window must be documented and 3M is not liable for any other amounts (including removal, replacement, materials, installation, labor, or other expenses and damages) beyond this stated maximum.

Implied Warranty Disclaimer

ANY IMPLIED WARRANTIES OR CONDITIONS, INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES AND COUNTRIES DO NOT ALLOW LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES, SO THIS LIMITATION MAY NOT APPLY TO YOU.

This limited warranty gives you specific legal rights, and you may also have other rights that vary from state to state and country to country.

Limitation of Liability

TO THE EXTENT PERMITTED BY APPLICABLE LAW, 3M SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR PUNITIVE DAMAGES ARISING OUT OF OR RELATED TO THE USE OF, OR INABILITY TO USE, THE PRODUCT, EVEN IF 3M HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. 3M'S TOTAL LIABILITY SHALL NOT EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT OR A MAXIMUM VALUE OF \$500 PER WINDOW FOR THERMAL SHOCK FAILURE. SOME STATES AND COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THESE LIMITATIONS MAY NOT APPLY TO YOU.