



Service and Repair Process

1. Select the relevant checkboxes and complete all fields in this Service Order form.
2. Send an e-mail and attach this Service Order form to 3mpeltorrepairuk@mmm.com
3. Receive the "Repair Maintenance Authorization" together with the shipping address.
4. Print and put the "Repair Maintenance Authorization" with the product in the same box.

Type of Service Requested

Select only one option

<input type="checkbox"/>	Warranty	Make sure that a copy of the receipt/invoice is attached.
<input type="checkbox"/>	Price Ceiling	No further approval will be required to perform service and repair on submitted units below your specified ceiling price. Provide email address if we need to send a cost estimate. Your price (+ VAT): <input type="text"/> E-mail address: <input type="text"/>
<input type="checkbox"/>	Cost Estimate	Please provide email address where to receive the cost estimate. Costs £10 unit + VAT (GBP) and possible return charges if repair is not desired according to the proposal. E-mail address: <input type="text"/>
<input type="checkbox"/>	Backrep	Enter latest repair order number: 3M order number: <input type="text"/>

Notes:

For Hygienic reasons, please remove the Hygiene Kit before sending the unit to us.

Contact Information

Return Address	All fields are mandatory	Invoice Details	All fields are mandatory
Account Number	<input type="text"/>	PO No./Order Ref	<input type="text"/>
Company Name	<input type="text"/>	Company Name	<input type="text"/>
Return Address	<input type="text"/>	Invoice Address	<input type="text"/>
Zip Code and City	<input type="text"/>		
Country	<input type="text"/>	Zip Code and City	<input type="text"/>
Contact name	<input type="text"/>	Country	<input type="text"/>
Phone no.	<input type="text"/>	Contact name	<input type="text"/>
E-mail	<input type="text"/>	E-mail	<input type="text"/>

Reason for Repair

***Fill in model and serial number of headset. Also any details about issue/fault that could help in the troubleshooting process.**

<input type="text"/>

*Mandatory field