

Leading bodyshops follow OEM repair procedures

Help protect yourself, your bodyshop and your customer by repairing the right way, every time.

Checking OEM repair procedures before starting work can help write more accurate estimates, order the correct parts and source the proper products. If work is being outsourced, having the procedures on hand can also help technicians give precise directions to the vendor—helping to eliminate errors and rework.



1

Starting a repair?

The first step to completing a proper repair is researching the OEM repair procedures.



OEM repair procedures

Search the original equipment manufacturer's website for the most up-to-date repair procedures and process guides.

To access OEM manufacturer procedures, you will need to register, select and pay a subscription.



Bulletins and work instructions

Search OEM websites for bulletins and work instructions important to the repair.

2

Set your bodyshop up for success.

Maximise your potential by following OEM repair procedures.



Document the procedure

Make sure to document the procedure at the time of the repair. If a vehicle needs reinspection, the original repair order should include a copy of the OEM repair procedures used, keep welding coupons, before and after photos and the detailed report of any diagnostic scan.



Always validate

Even if you have repaired a vehicle multiple times, it is important to validate OEM procedures and products as they can change frequently with updated technology and materials.



Improve accuracy

Checking OEM repair procedures before starting a repair can help you write more accurate estimates, order the correct parts and source the proper products.



Select the right products

When repairing a vehicle, it's not just how you do it, it's also about using the right solutions to complete the repair in the right way. OEMs call out specific products for use in the repair to achieve the best results.

3

Keep track to be on track.

Get paid for the materials used to complete the repair properly.



3M™ RepairStack™ Performance Solutions

3M™ RepairStack™ Performance Solutions features hardware that houses all 3M and non-3M materials. As an integrated and automated platform, bodyshops can enjoy three key benefits:

- ✓ An inventory management system ensuring materials needed for safe and reliable repairs are available
- ✓ Streamlined blueprinting and billing process
- ✓ Real-time insights into business performance

Product selection and use: Many factors beyond 3M's control and uniquely within user's knowledge and control can affect the use and performance of a 3M product in a particular application. As a result, the customer is solely responsible for proper evaluation (including, but not limited to, fitness for purpose and suitability of application), selection, and use of 3M products. Safety products should always be selected and used in accordance with all applicable regulations and standards (e.g., OSHA, ANSI, and others), after conducting a proper hazard assessment. Failure to properly evaluate, select, and use a 3M product may result in injury, sickness, death, and/or harm to property.

Warranty, limited remedy and disclaimer: Unless a different warranty is specifically stated on the applicable 3M product packaging or product literature (in which case such warranty governs), 3M warrants that each 3M product meets the applicable 3M product specification at the time 3M ships the product. 3M MAKES NO OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR ARISING OUT OF A COURSE OF DEALING, CUSTOM, OR USAGE OF TRADE. If the 3M product does not conform to this warranty, then the sole and exclusive remedy is, at 3M's option, replacement of the 3M product or refund of the purchase price.

Limitation of liability: Except for the limited remedy stated above, and except to the extent prohibited by law, 3M will not be liable for any loss or damage arising from the 3M product, whether direct, indirect, special, incidental, or consequential (including, but not limited to, lost profits or business opportunity), regardless of the legal or equitable theory asserted, including, but not limited to, warranty, contract, negligence, or strict liability.