

# Customer Advisory Notice

**STOP USE AND IMMEDIATE INSPECTION REQUIRED**

## ELSA Hood Assemblies used on certain 3M Scott ELSA 2000, ELSA Sprint, and ELSA Muster Emergency Escape Breathing Devices

3M™ Scott™ Fire & Safety

Scott Health & Safety Limited  
Pimbo Road  
West Pimbo  
Skelmersdale  
Lancashire  
WN8 9RA

**Telephone:**  
+44 (0)1695 727171

[go.3M.com/ScottIndustrialUK](http://go.3M.com/ScottIndustrialUK)

Dear Valued Customer,

3M™ Scott™ Fire & Safety has identified a quality issue involving a limited quantity of certain batches of hood assemblies on the 3M™ Scott™ ELSA 2000, Sprint & Muster variants. A limited number of ELSA Hood assemblies have been identified with a seam defect that may cause air to leak from the hood and contaminants from the external environment to flow into the hood.

The affected part numbers were supplied to channel partners between the 29<sup>th</sup> of June 2023 and the 30<sup>th</sup> of May 2024. See below for product details.

### Materials that are affected:

Part Number	Description
1032984	071.623.99 HOOD ASSY CF ELSA RANGE
1033342	071.803.99 HOOD STD - ELSA 2000 (1)
1047362	ELSA-10-B FULL
1047372	ELSA-15-B FULL
2009419	ELSA-15-B EMPTY
2028327	ELSA-15-B FULL - SHIMADA
2028358	ELSA-15-B-COMP-CON CONVERSION KIT
2034848	ELSA-15-B EMPTY NON MARINE
1032983	071.623.98 HOOD ASSY ELSA SPRINT
2007116	ELSA MUSTER 15 MIN AS WITH HOOD EMPTY

If the affected part number has one of the printed codes shown in figure 2 - Appendix A, please remove the product from your inventory and quarantine it. End customers, Channel Partners, and Authorised Service Centres are required to follow their specific instructions listed below:

### End customer actions:

1. If your risk assessment allows, please follow the instructions listed in Appendix A and B.
2. Alternatively, please return the quarantined items to your nearest 3M Scott Authorised Service Centre.

**Channel Partner actions:**

1. If your risk assessment allows, please follow the instructions listed in Appendix A and B.
2. Alternatively, please return the quarantined items to your nearest 3M Scott Authorised Service Centre.
3. Forward this User Advisory Notice and accompanying appendices to any customers who might have purchased any affected products from you.

**Authorised Service Centre actions:**


1. Follow the instructions listed in Appendix A and B.
2. Kindly replace ELSA hood assembly and send them to Scott Health & Safety Limited using the address provided in this letter.

Should you have any questions, please contact your local 3M representative.

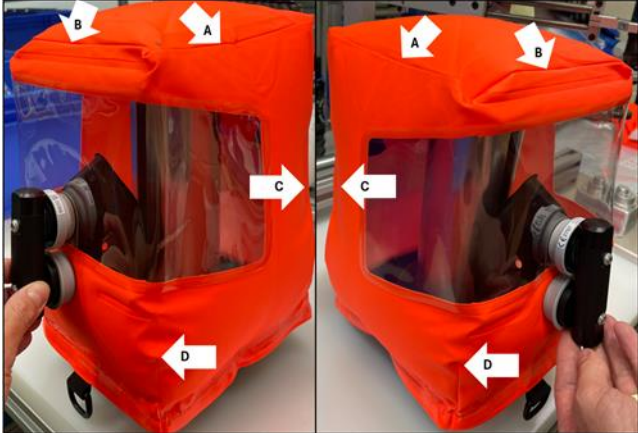

Sincerely,

Jad Hassan  
Global Product Marketer  
3M Scott Fire & Safety  
Personal Safety Division

**Appendix A – Identifying the printed codes:**

Instructions	Figures										
<p>The ELSA hood has a printed code (e.g. FXXXXX) on its inside edge as illustrated in Figure 1.</p>	 <p align="center">Figure 1 – Identifying the printed code</p>										
<p>If the hood shows any of the printed codes listed in figure 2, please follow the inspection instructions in Appendix B.</p> <p>If the printed code on your hood is not listed in Figure 2, please repack the hood into the ELSA bag.</p>	<table border="1" data-bbox="1015 928 1286 1276"> <tbody> <tr><td>F30241</td></tr> <tr><td>F30242</td></tr> <tr><td>F30244</td></tr> <tr><td>F30245</td></tr> <tr><td>F30246</td></tr> <tr><td>F30247</td></tr> <tr><td>F30248</td></tr> <tr><td>F30249</td></tr> <tr><td>F30451</td></tr> <tr><td>F30239</td></tr> </tbody> </table> <p align="center">Figure 2 – List of the printed codes</p>	F30241	F30242	F30244	F30245	F30246	F30247	F30248	F30249	F30451	F30239
F30241											
F30242											
F30244											
F30245											
F30246											
F30247											
F30248											
F30249											
F30451											
F30239											

**Appendix B – Guidance on how to inspect for a seam defect on the ELSA Hood labelled with a printed code listed in Figure 2 of Appendix A:**

Instructions	Figures								
<p><b>A.</b> The seams of the hood are indicated in figure 3.</p>	 <p><b>Figure 3 – Location points of the hood seams</b></p> <table border="1" data-bbox="951 779 1341 915"> <tbody> <tr> <td><b>A</b></td> <td><b>Hood top, left &amp; right</b></td> </tr> <tr> <td><b>B</b></td> <td><b>Hood top front</b></td> </tr> <tr> <td><b>C</b></td> <td><b>Hood rear, left &amp; right</b></td> </tr> <tr> <td><b>D</b></td> <td><b>Hood front, left &amp; right</b></td> </tr> </tbody> </table>	<b>A</b>	<b>Hood top, left &amp; right</b>	<b>B</b>	<b>Hood top front</b>	<b>C</b>	<b>Hood rear, left &amp; right</b>	<b>D</b>	<b>Hood front, left &amp; right</b>
<b>A</b>	<b>Hood top, left &amp; right</b>								
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<p><b>B.</b> For each seam, pinch the orange material on either side of each of the indicated seams.</p> <p><b>C.</b> Pull apart in opposite directions away from the seams, as indicated by the white arrows in Figure 4. If the seam is faulty, it will separate relatively easily.</p> <p>If any of the seams separate when the pull force is applied, kindly return the hoods to a 3M Scott Authorised Service Centre for hood replacement.</p> <p>If none of the seams separate when the pull force is applied, please repack the hood into the ELSA bag.</p> <p>Alternatively, please return the quarantined items to your nearest 3M Scott Authorised Service Centre.</p>	 <p><b>Figure 4 – Applying pressure on the seam</b></p>								