

# Saudi Arabia ERP Deployment Supplier Reference Guide

02 May 2024

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# We're making it easier to do business together

We are implementing a new global Enterprise Resource Planning (ERP) system, one that will link business processes, countries, people and information through a single, integrated platform. We value the relationship with our suppliers and strive to keep you informed about the changes you will see. In this document you will find clear, accessible details about upcoming changes.

This document and additional information regarding the Australia ERP Deployment may be found at 3M.com/Supplier Direct:

https://www.3m.com.sa/3M/en\_SA/suppliers-direct/

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## eCommerce: Supplier collaboration



3M is expanding the use of eCommerce supplier collaboration tools and increasing our electronic trading relationships with suppliers. The use of eCommerce to transact business with 3M is expected.

| These tools will enable<br>suppliers to view and<br>transact electronically: | <ul> <li>Purchase Orders (PO) – view, download or interface directly into a Supplier's ERP system</li> <li>Purchase Order Acknowledgments (POA) – confirm and/or correct details of purchase orders</li> <li>Advanced Shipping Notices (ASN) – confirm details of shipment quantities and dates prior to shipment</li> <li>Invoices – send electronic invoices that match POs and actual shipments</li> <li>Electronic Funds Transfer – electronic payment of invoices via ACH or wire</li> <li>Online catalogs – supplier provided in collaboration with 3M</li> </ul> |
|--|---|
| The benefits to 3M and our suppliers will be:                                | <ul> <li>Real-time communication and visibility of purchasing data</li> <li>Reduction in paper, manual data processing and lost paperwork</li> <li>Early identification and correction of errors in purchasing data</li> <li>Reduction in receiving and invoice match exception errors</li> <li>Improvement in data processing accuracy and efficiency</li> <li>Enable invoices to be paid on time</li> </ul>   |

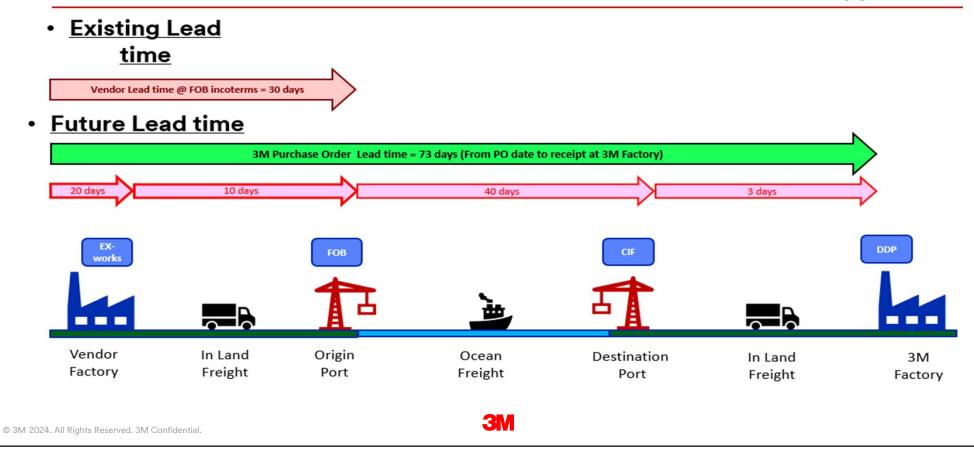
Questions? Please contact : <u>Supplier eCommerce Support | 3M Supplier Direct</u> https://www.3m.com/3M/en\_US/suppliers-direct/suppliers/source-to-pay/stp-ecommerce-support/

| Commerce transaction requirements   |   |  |
|---|---|--|
| Current State   | Future State  |  |
| Purcha  | ase Order (PO)  |  |
| <ul><li>Supplier receives PO via email or</li><li>No Purchase Order is created to make a purchase</li></ul>   | • POs will be received by the Supplier via<br>eCommerce tool: ARIBA/COUPA/SNC.                                |  |
| Purchase Order  | Acknowledgement (POA)   |  |
| <ul> <li>Supplier acknowledges the PO due date, price and quanti-<br/>within 2 days via email/web portal or</li> <li>Supplier do not acknowledge receiving of Purchase order<br/>all</li> </ul> | listed on the PO.   |  |
| Advanced Shipping Notice (ASN)  |   |  |
| <ul> <li>There is No ASN (Advance Shipping Notification)<br/>submission</li> </ul>  | • Suppliers must send the ASN prior to the shipment for POs which include 3M material identification numbers. |  |
|   | Invoice   |  |
| <ul> <li>Invoices submitted via email to GSC-AP</li> <li>Some supplier invoices submitted only to the Requester's email.</li> </ul>   | Supplier invoice is submitted electronically via eCommerce tool.  |  |
| Payment Status  |   |  |
| • Payment status is communicated via email.   | <ul> <li>Payment status can be viewed via eCommerce tool.</li> </ul>  |  |
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| Purchase orders  |  |
|--|--|
| Current State  | Future State   |
| PO Requeste  | ed Delivery Dates  |
| <ul> <li>PO due date with many different definitions across<br/>Business and supplier eg. ex-plant/port of export/ETA<br/>to 3M facilities.</li> <li>PO and</li> </ul> | <ul> <li>Due Date on PO will mean the date products are due to arrive at the 'Ship To' on the PO</li> <li>Have to do backward calculation to estimate goods need to be shipped out from manufacturing location after deduction In-trans LT.</li> <li>Make sure goods will arrive to 3M location as stated in the PO delivery date(More detail on slide 7 &amp; 8)</li> <li>Line Numbers</li> <li>PO number will be 10 digit</li> </ul> |
| <ul> <li>PO number ranging from 6 to 9 digit</li> <li>PO line is according to numeric order continuous number e.g: 1,2,3.</li> </ul>                                   | <ul> <li>PO line numbers begin with 1 and increment by 10 (eg. 1, 10, 20, 30, 40). Additional lines added per change order increment by 1 (eg. 11, 12, 31)</li> <li>To indicate the correct PO and line number in Packing /shipping documents</li> <li>To indicate Legacy PO# and SAP PO# for PO are created before SAP Go Live</li> </ul>   |
| 3M   | Material Numbers   |
| <ul> <li>3M Material Number is the 11- digit number stated on<br/>the PO.</li> </ul>   | <ul> <li>3M materials will have a 10-digit format stated on the PO</li> <li>Both the old 11-digit (old SKU) and new 10-digit (SAP SKU) material numbers will be stated on the PO and should be included in the description on your invoice and shipping documents.</li> </ul>  |
| 2024. All Rights Reserved. 3M Confidential.  | • Reprint the label with SAP SKU upon SAP Go Live date   |

## **PO Requested Delivery Dates**

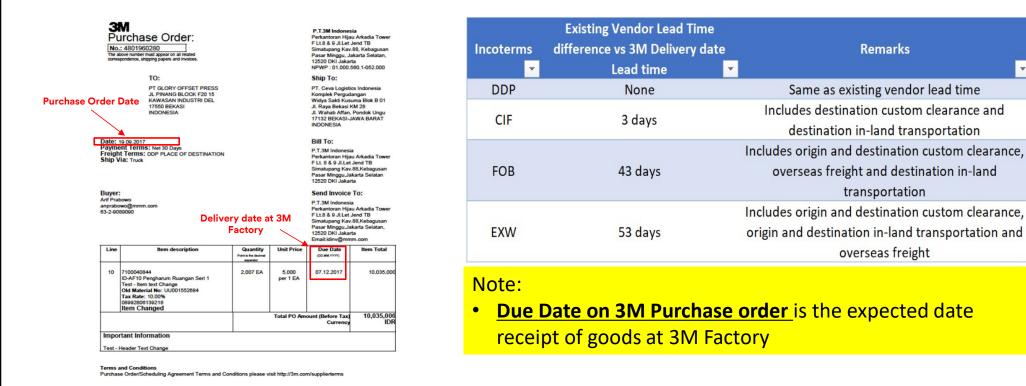
#### 3M Purchase Order Lead Time vs Vendor Lead time for Overseas supplier



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### **PO Requested Delivery Dates**

#### **3M Purchase Order Delivery date**



**3**M

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| Purchase orders  |   |  |
|--|---|--|
| Current State  | Future State  |  |
|  | Blanket Order   |  |
| <ul> <li>In 1 Direct PO have multiple deliveries according to<br/>plant demand</li> </ul>  | Scheduling Agreement With Release will be deployed with multiple deliveries date as per plant requirement   |  |
|  | Freight Terms   |  |
| <ul> <li>Freight Terms and Inco Terms are not mentioned on PO.</li> </ul>  | Freight terms and Incoterms on the PO.  |  |
| PO   | Term and Condition  |  |
| • PO Terms and Conditions are stated on the PO.  | <ul> <li>PO/ Scheduling Agreement Terms and Conditions, please<br/>visit:https://multimedia.3m.com/mws/media/15339880/<br/>po-terms-conditions-saudi-arabia.pdf</li> </ul>  |  |
|  | Buyer Contact   |  |
| <ul> <li>Supplier may not contact the main person stated in directly</li> <li>Supplier may contact many different 3M Contacts e.g.Supply Chain Planner, requester etc</li> </ul> | contact for any questions or issues related to the order or   |  |
| Order Review   |   |  |
| PO is reviewed via email communication.  | <ul> <li>PO Status and other detail can be viewed directly from eCommerce Tool.</li> <li>eCommerce tool is the consolidation point of all the PO change history.</li> </ul> |  |
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| Current State  | Future State   |
|--|--|
| Accounts   | Payable Contacts   |
| Multiple points of contact regarding payment issues such as Requestor/ GSC Buyer/Planner/ GSC AP & Sourcing. | <ul> <li>The 3M Buyer will be your first point of contact for any questions or issues related to the order.</li> <li>For general accounts payable inquiries or invoice/payme status write to : 3mapemea@mmm.com</li> </ul> |
|  | Invoices   |
| <ul> <li>1 invoice document reference to 1 PO number only<br/>during submission</li> </ul>                   | <ul> <li>1 Invoice document should reference 1 PO number<br/>only, during submission in the eCommerce tool</li> <li>If not enabled on an eCommerce tool :General PO<br/>Email to : 3mapemea@mmm.com</li> </ul>             |
|  | Payments   |
| <ul> <li>Payments will be received via Electronic Funds Transformation (ACH or wire).</li> </ul>             | er • Payments will be received via Electronic Funds<br>Transfer (ACH or wire).   |
| <ul> <li>Supplier do not receive Purchase Order before<br/>invoicing 3M</li> </ul>                           | Supplier will receive a Purchase order and indicate in Invoice before submission of payment to 3M  |

## **Accounts payable**



#### Invoice and credit memo requirements

- All invoices/credit memos must include the Purchase Order (PO) number
  - Invoices/credit memos without the PO number will be rejected to the supplier
  - Do not include any spaces or special characters such as :#) – in the PO or invoice number
  - **Do not** send a paper copy of the invoice in addition to the electronic invoice
- Currency, Quantity, Unit of Measure and price must match the PO
- Only one PO # in one Invoice document/credit memo
- If the PO contains more than one line, you may submit one or more lines on each invoice document/credit memo to match the PO

- Freight charges may not be billed as a line unless the PO has a line for freight charges
- All price discounts should be reflected in the Unit Price, and any changes should be submitted via electronic Purchase Order Acknowledgement (POA) to ensure the change is reflected on the PO prior to shipment and invoicing
- All invoices/credit memos must be submitted via eCommerce
- No handwritten information is allowed on invoices
- Net amount, total amount and tax amount should be stated on the invoice

|                               | quirements for Each Shipment of Goods with Ma  | terial Numbers*                              |
|-------------------------------|--|--|
| Purchase Order<br>Information | <ul> <li>Purchase Order Number</li> <li>Material Identification Number(s) – 10 dig</li> <li>Quantity Shipped – number and unit of m physical shipment</li> <li>Net weight and gross weight</li> <li>Due date - delivery date at 'Ship To' locat</li> </ul> | easure must match purchase order and         |
| Manufacturing Data            | <ul> <li>All data sent on ASN must match PO as well as</li> <li>Batch Number – 10 or fewer alphanumeric chan</li> <li>Date of Manufacture – must be included with b</li> <li>Dates follow YYYY-MM-DD format</li> </ul>                                     | acters only, for batch-managed products only |
| Freight Information           | <ul> <li>Carrier and Bill-of-Lading number</li> <li>Small Parcel – tracking number</li> <li>Full Truckload – trailer and seal number</li> <li>Less-than-Truckload – pro number</li> <li>Ocean – container number</li> <li>Air – airway bill</li> </ul>     |  |

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#### **3M Batch Requirements**

The source of supply location is responsible for the

creation of the batch. When batches are created, they must adhere to the following requirements to enable proper flow of material and information throughout the extended value streams.

The Batch ID/Lot Number being created for a material must:

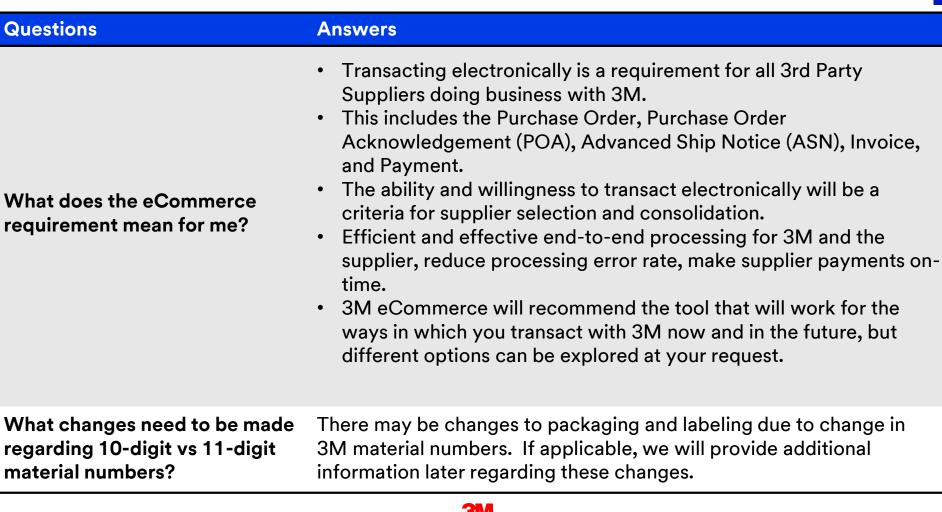
- 1. Be no greater than 10 characters
- 2. Not contain spaces
- 3. Only contain alphanumeric characters
  - 3.1 A through Z and 0 through 9 only
  - 3.2 No special characters i.e. -, \_, /, \, \$, \*, #, @, etc.
- 4. Not start with leading zeros if entirely numeric (e.g. 09192020)
- 5. Contain one and only one Date of Manufacture 1
- 6. Be included on the labeling of the batch managed material

1 It is best practice that Expiry Date be derived from date of manufacture and if the Expiry Date is derived from an input material the output batch should derive the date of manufacture from the input batch.

2 The date of manufacture and expiry dates may be expressed in month-year (i.e. 03-2020)

on the labeling, even though in SAP they must be defined to the day (i.e. 31/03/2020).

## Frequently asked questions and answers



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## Frequently asked questions and answers

| Questions                                   | Answers  |
|---|--|
| Why do I need to send<br>an electronic POA? | <ul> <li>The electronic Purchase Order Acknowledgement (POA) is required to ensure that the ERP has the correct data for efficient processing and planning.</li> <li>The POA confirms that the PO quantity, price and delivery date are accurate, the date the order is due at the 'Ship To' location will be met and provides an opportunity for any necessary corrections or changes. The buyer listed on the PO must be provided with an explanation for any material shortage.</li> <li>If the PO quantity, price, or delivery date are inaccurate on the original PO, you must correct those inaccuracies via the POA to 3M. 3M will initiate a change to the PO to reflect the corrected values. You must submit another POA to confirm the PO reflects the intended and accurate fulfillment updates.</li> <li>The transaction path is PO, POA, ASN and Invoice. Example: if a POA is not submitted, you will not be able to continue through the flow until it is received.</li> <li>The POA must be sent within 48 hours of receipt of the PO.</li> </ul> |

#### Questions Answers The Advanced Shipping Notice (ASN) alerts 3M of the inbound delivery data and details, enabling efficient planning and processing. ASN details, carrier information, Bill-of-Lading, Batch and other important data are automatically transmitted into the ERP for use by various functions within 3M. The ASN is required for all shipments of goods with a material number. In addition, the ASN is required for 'description only' goods shipments Why and when do I which cross country borders. need to send an • If PO details (quantity, ship to location, price, delivery date, etc.) on the electronic ASN? ASN do not match the information on the PO, the ASN will be rejected in the 3M ERP. If changes are needed on the PO, this must occur at the time of the POA and prior to the ASN. If the ASN is not received in the ERP, you will be unable to submit an invoice against the PO until the ASN is corrected and re-submitted. The ASN must be submitted via the eCommerce tool 24 hours before supplier shipment. 3M © 3M 2024. All Rights Reserved. 3M Confidential.

## **Frequently asked questions and answers**



## **Frequently asked questions- Contact Information**

| Questions   | Answers   |
|---|---|
| Who do I contact<br>about eCommerce<br>questions?                                       | If you are not actively transacting with 3M on an eCommerce tool, 3M eCommerce or 3M third party providers will contact you. If you have not been contacted, send an email to : <u>Supplier eCommerce Support   3M</u> <u>Supplier Direct</u>         |
| Why haven't I been<br>contacted by 3M<br>eCommerce?                                     | The contact information that 3M has on file may not be current. Please check with others in your company who work with 3M, and if no communication has been received, send an email to: <u>Supplier eCommerce</u> <u>Support   3M Supplier Direct</u> |
| I was contacted by<br>Ariba/Coupa/Corcen-<br>tric/on behalf of 3M.<br>Should I respond? | Yes! If you have been contacted by third party partner, it has been done at<br>the request of 3M eCommerce. If you question whether it is the correct tool<br>for you, send an email to <u>Supplier eCommerce Support   3M Supplier Direct</u>        |

## **Frequently asked questions- Contact Information**

| Questions   | Answers   |
|---|---|
| Who do I contact if I have a question about the PO?     | Direct questions regarding purchase orders and invoices to the 3M<br>Buyer whose name and contact information is on each purchase<br>order. |
| Who do I contact regarding billing questions?           | For questions regarding payment status or remittance information, send an email to: <u>3mapemea@mmm.com</u>                                 |
| If I have questions not covered here, who do I contact? | Send additional questions to : gscbuyersaudiarabia@mmm.com  |

## With your partnership, a bright future is ahead.

## Thank you.

