

Immediate Action Required



3M Personal Safety Division is issuing a “Stop Use and Recall” for the 3M™ PELTOR™ X4 Series Earmuffs made during a certain timeframe.

Products: 3M™ PELTOR™ X4 Series Earmuffs
Manufacturing Dates: March 2020 – September 2022

As part of 3M's ongoing commitment to delivering high-quality safety equipment, 3M is issuing a Stop Use and Recall Notice to customers for the 3M™ PELTOR™ X4 Series Earmuffs manufactured between March 2020 through September 2022. 3M has identified that X4 earmuffs manufactured during this time period may develop cracks on the exterior surface of the cups (see Appendix A). All product manufactured in this timeframe must be removed from service, even if no cracks are visible on the cups. Please reference the directions below to determine the products that are impacted by this notice and any replacement instructions. There have been no reports of injuries or accidents associated with this notice.

Table 1: Affected Model ID's (CE European Versions)

Cup Model ID	Marketplace Name	Model Type	SAP Material ID	Material Description	Colour
X4A	3M™ PELTOR™ X4A Earmuffs	Headband	7000103993	X4A EU EARMUFF HEADBAND 3M PELTOR	Green
X4A	3M™ PELTOR™ X4A Earmuffs	Headband	7100097605	3M PELTOR X4A-OR EU 10/CS	Orange
X4P5	3M™ PELTOR™ X4P5 Earmuffs	Attachable	7100095551	3M PELTOR X4P5E EU 10/CS	Green
X4P5	3M™ PELTOR™ X4P5 Earmuffs	Attachable	7100097444	3M PELTOR X4P5E-OR EU 10/CS	Orange
X4P3	3M™ PELTOR™ X4P3 Earmuffs	Attachable	7000103994	X4P3E EU EARMUFF HELMET MNTED ATT PELTOR	Green
X4B	3M™ PELTOR™ X4P3 Earmuffs	Backband	7100123162	X4B- EU Earmuff Backband 3M PELTOR 10/Cs	Green

Instructions for End Users:

Step 1: Determine if your earmuff model ID is affected, locate the Model ID printed on the outside of the cup (**Figure 2**). Compare the **Model ID** on the cup to Table 1 (above). If the **Model ID** matches any in the table, continue to Step 2. If they do not match any in the table continue to use your product, they are not affected.

Step 2: Locate the manufacturing (**Mfg**) date (MM/YYYY) printed on the outside of the cup (see figure 2). If the earmuff manufacture date is on or between 03/2020 and 09/2022, continue to Step 3.

Step 3: Contact your local 3M distributor to coordinate the return of your affected product(s) for replacement product (if available), alternative product or credit.

Figure 2: Model ID & Mfg



Instructions for Distributors:

Upon receipt of this Notice, please contact our Customer Service department for a listing of the affected PRODUCT sold to you. If you have affected inventory in stock return it to 3M for credit. Please immediately forward this Notice to any of your customers who have purchased affected products from you and provide any assistance requested by your customers to complete the process. 3M will credit distributors for customer returns. In order to receive credit, the inventory must be returned to and received at 3M.

If you have any questions or for more information, please contact your local 3M representative.

3M remains committed to providing quality products and services to our customers. We apologize for any inconvenience that this situation may cause you. We appreciate your continued support of 3M Personal Safety products and services.

3M Hearing Solutions
Personal Safety Division

Appendix A: Examples of cracking

