

3M™ W Series Faceshield Holders and Flat Stock W Series Faceshield

Description

This Product Advisory provides instructions for getting replacement material for certain configuration combinations. Please review carefully.

As part of 3M Personal Safety Division’s ongoing commitment to delivering high quality personal protective equipment, we are notifying our distributor partners and end users of the following information related to 3M™ Faceshields listed in Table 1 below. 3M has identified that these faceshields may not secure properly into some 3M™ Headgear listed in Table 2 that were manufactured between June 2022 and September 2023. This issue only relates to the faceshields listed in Table 1 when used in combination with the headgear listed in Table 2 that were manufactured within the specified date range. Please reference the directions below to determine the products that are impacted by this notice and any replacement directions. **There have been no reports of injuries, accidents, or complaints associated with this notice.**

Faceshields

Table 1: Faceshields

| Material ID Numbers | Model | Description |
|--|-------|---|
| SAP: 7000002337 3M ID: 70-0715-2200-0 | WP98 | 3M™ Clear Polycarbonate Faceshield WP98 82453-00000, Flat Stock |
| SAP: 7000127234 3M ID: 70-0715-2203-4 | WE96S | 3M™ Short Clear PETG Faceshield WE96S 82580-00000, Flat Stock |
| SAP: 7000127235 3M ID: 70-0715-2204-2 | WE96X | 3M™ Wide Clear PETG Faceshield WE96X 82581-00000, Flat Stock |
| SAP: 7000127236 3M ID: 70-0715-2205-9 | WP96X | 3M™ Wide Clear Polycarbonate Faceshield WP96X 82582-00000, Flat Stock |

Headgear

Table 2: Headgear

| Product Description | Content | 3M ID | Manufacturing Dates |
|--|---|--|---------------------|
| 3M™ Ratchet Headgear 82521-10000, with 3M™ Clear Chin Protector HCP8, Visor Not Included |  | SAP: 7000002293 3M ID: 70-0715-1338-9 | 06/22 - 09/23 |
| 3M™ Ratchet Headgear H8A, 82501-00000 |  | SAP: 7000002290 3M ID: 70-0715-1334-8 | 06/22 - 09/23 |
| 3M™ Ratchet Headgear with Crown Extender H10, 82516-00000 |  | SAP: 7000052751 3M ID: 70-0715-2195-2 | 06/22 - 09/23 |
| 3M™ Cap Mount Hard Hat Headgear H18, 82502-00000 |  | SAP: 7000002291 3M ID: 70-0715-1335-5 | 06/22 - 09/23 |

End Users

Please follow the steps listed below:

Step 1: Locate the Model ID embossed in the upper right-hand corner of the faceshield. If the faceshield Model ID is listed in Table 1, continue to Step 2. If your faceshield is not listed on Table 1, your faceshield is not affected by this notice.

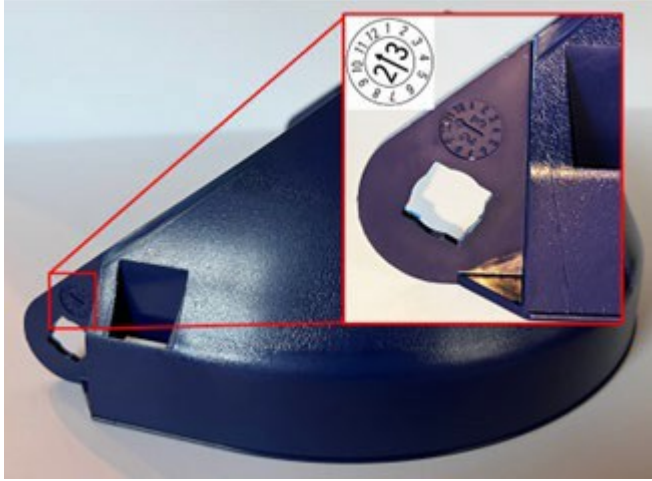

Step 2: If your model(s) of headgear are listed in Table 2, see Figure 1 below to determine the manufacture date. If your headgear(s) are listed on Table 2 and were produced between June 2022 and September 2023 continue to Step 3. If your headgear(s) are not listed on Table 2 or if your headgear is listed on Table 2 with a manufacture date outside of the specified date range your product is **not** affected by this Notice.

Step 3: Install your faceshield into the headgear per the user instructions. Locate the faceshield latch as shown in Figure 2. If your faceshield doesn't latch and is not properly retained in the front of the headgear, continue to Step 4.

Step 4: Go to <http://go.3m.com/wp98-faceshield-holder> and complete the intake form to receive your replacement headgear(s).

Step 5: Once you've received the replacement headgear(s), you may dispose of the affected headgear(s) in accordance with local, state, and federal regulations.

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| Figure 1: Manufacturing Date | Figure 2: Latch |
|--|---|
|  |  |
| <p>The manufacturing date will be a date code wheel on the right side of the headgear as worn.</p> <ol style="list-style-type: none">1. The year will be the two digits in the middle of the circle.2. The arrow points to the month on the outer circle. <p>In the example above, the manufacturing date would be November 2023.</p> | <p>The arrow points to the latch feature. If you have affected product, this is the location that the faceshield would not attach to the headgear properly.</p> |

Distributors

Please immediately forward this notice to any of your customers who have purchased faceshields in Table 1 and provide any assistance requested by your customers as necessary.

If you have any questions, please contact our Technical Service Team:

US: Call 1-800-243-4630 or email psdtechnicalsupport@mmm.com

Canada: Call 1-800-267-4414 or email psdtechsupport-ca@mmm.com

3M remains committed to providing quality products and services to our customers. We apologize for any inconvenience that this situation may cause you. We appreciate your continued support of 3M Personal Safety products and services.



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3M PSD products are occupational use only.

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Customer Service 1-800-328-1667
3M.com/workersafety

In Canada
Technical Service 1-800-267-4414
Customer Service 1-800-364-3577
3M.ca/Safety

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