

3M™ M*Modal Fluency Flex

- Supports clinicians natural and individual workflows
- Enables speech-driven document creation even in the absence of clinician documentation functionality in the EMR
- Creates time to care by improving clinician efficiency and adoption with dictation flexibility

The 3M advantage

The combination of 3M and M*Modal allows us to use our strengths to close the loop between care and revenue integrity.

Our advanced speech understanding solution is designed to optimise the documentation experience, drive higher quality clinical notes and enable clinicians to spend more time with their patients.

Real-time, front-end speech recognition improves accuracy and clinician satisfaction

3M™ M*Modal Fluency Flex is part of 3M's integrated transcription solutions that deliver greater ease and efficiency to clinician workflows. To support the natural and individual workflows of clinicians, 3M Fluency Flex provides additional capabilities for document creation.

As a document creating module within 3M™ M*Modal Fluency for Transcription, 3M Fluency Flex allows clinicians to transcribe or use real-time, frontend speech recognition to capture patient information for clinical document creation. Users can then self-edit documents or send the information to transcription for review and editing. With self-editing, clinicians have immediate access to the final report, which they can sign electronically and upload to the facilities EMR. This real-time access to patient information facilitates quick clinician communication and collaboration to improve quality of care.

For documents that come back from transcription review, a clinician can electronically sign and upload them to the appropriate clinical information system. This editing flexibility gives clinicians the control to select the most natural workflows and provides a valuable stepping stone from an all transcription to a full, front-end speech recognition workflow.

A distinct advantage of using 3M Fluency Flex is that it uses the same cloud-based, advanced 3M speech understanding technology powering our back-end speech recognition and transcription processes. This technology easily and instantly leverages existing clinician speech profiles to deliver out-of-the-box accuracy and each individual profile will continue to improve and adjust over time.

3M Fluency Flex gives clinicians a choice to dictate via phone, hand-held or mobile device if they are not near a workstation. The transcribed reports are returned to their 3M Fluency Flex inbox for electronic signature and distribution.

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Benefits

3M Fluency Flex supports both front-end and back-end speech recognition workflows and has document management capabilities such as print and fax distribution. 3M Fluency Flex:

- Reduces transcription costs without compromising productivity or the full capture of the patient encounter
- Boosts productivity with tools such as insertion of canned text, voice command and document distribution options
- Significantly improves out-of-the-box front-end speech recognition accuracy and ongoing learning with one technology and one voice profile, regardless of the editing choice
- Promotes communication and collaboration with comprehensive document distribution options
- Offers health care organisations an easy migration path to speech recognition and its associated cost benefits as well as the ability to manage transcription workload better
- Offers the ability to schedule feed which allows clinicians to quickly start the documentation process with all of the appointment/patient details associated with it
- Allows users to view past created documents side by side to search and use prior information
- Ability for referring clinician details to automatically populate



Call today

For more information on how 3M solutions can assist your organisation, contact your 3M sales representative, contact 3M at:

Australia: 1800 029 706, or visit us online at www.3M.com.au/his

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