

Immediate Action Required



Products:

3M™ PELTOR™ X Series P5E Hard Hat Attached Electrically Insulated Earmuffs

→ 3M Hearing Solutions is issuing a **“Stop Use”** of specific combinations of 3M™ PELTOR™ X Series P5E Hard Hat Attached Electrically Insulated Earmuffs with various 3M™ and non-3M™ head protection products

As part of 3M's ongoing commitment to delivering high quality safety equipment, we are notifying our customers of the following stop use communication relating to combinations of 3M™ PELTOR™ X Series P5E Hard Hat Attached Electrically Insulated Earmuffs with various 3M™ and non-3M™ head protection products. During recent internal testing related to product aging, we found a decrease in earmuff headband force over time when the P5E attachment arm is used in combination with certain head protection products. In response to this new learning, 3M is updating the compatibility information related to 3M™ PELTOR™ P5E earmuffs and approved head protection products.



The 3M™ PELTOR™ X Series P5E Hard Hat Attached Electrically Insulated Earmuffs **continue to meet EN352-3, ANSI S3.19-1974, and AS/NZS 1270:2002 regulation and standard testing requirements. There have been no reports of injuries, accidents, or complaints associated with this notice.**

End Users

To determine if your 3M™ PELTOR™ X Series P5E Hard Hat Attached Electrically Insulated Earmuffs are affected, please follow the steps listed below:

Step 1: Locate the model description on the earmuff cup (see P5 detail in red box in the earmuff pictures on the right). If the cup model is listed on Table 1 in the appendix (ANSI – Appendix A, CE – Appendix B, AS/NZS – Appendix C), continue to Step 2.

*If cup model is **not** listed on Table 1, your product is **not affected**, and you may continue to use your product as called out in the user instructions.*

Step 2a & 2b:

2a: Users who have a 3M head protection; Locate the model description on the head protection product (see picture on right). If the head protection product is listed on Table 2, continue to Step 3.

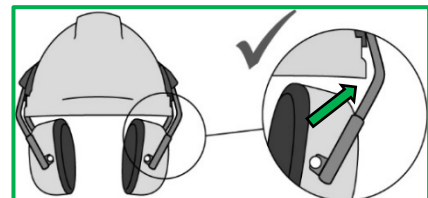
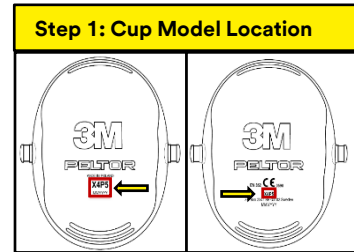
2b: Users with a Non-3M head protection; Visually inspect the P5E installed on your head protection product to determine if an interference is occurring while in the usage position. If the earmuff hardhat attachment is contacting the hardhat as seen in the photos to the right, continue to Step 3.

*If the head protection product is **not** listed on Table 2 or **not** experiencing interference when in the position as shown in the pictures to the right, your product is **not affected**, and may continue to use your product as called out in the user instructions.*

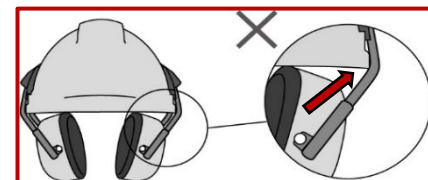
Step 3: If your 3M earmuff and 3M head protection product are listed on the tables in the appendix or interference is occurring while in the position as shown in the pictures to the right, the product combination you are using is no longer considered compatible and should **not be** used in combination. Contact your local 3M distributor to learn about other 3M™ PELTOR™ X Series Earmuffs and head protection alternatives and coordinate the return of your affected product(s) for credit.

Distributors

Upon receipt of this Notice, please contact our Customer Service department for a listing of the affected PRODUCT sold to you. If you have P5E attachment arm inventory in your stock, 3M can provide updated errata (CE) or compatibility labels (ANSI or AS/NZS) that can be placed on the packaging or you can return your inventory to 3M Personal Safety for credit at 3M's expense. Please immediately forward this Notice to any of your customers who have purchased affected products from you and provide any assistance requested by your customers to complete the process. 3M will credit distributors for customer returns.



Step 2b: Correct: Earmuff hardhat attachment is **not** contacting hardhat



Step 2b: Incorrect: Earmuff hardhat attachment **is** contacting hardhat

If you have any questions, please contact our Customer Issue Resolution Team:

<Insert Country if needed> : **Call** <Phone> **or email** <Insert>



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Appendix: Affected P5E earmuff and 3M head protection product combinations that are not compatible

Section A: ANSI Versions

3M ID	3M ID Description	Cup Model	Legacy ID
7100097525	X1P5E, Helmet Attached Earmuffs, 10/CS	X1P5	UU007831710
7100097447	X1P5E-OR, Helmet Att. Earmuffs, 10/CS	X1P5	UU007831611
7100097448	X2P5E, Helmet Attached Earmuffs, 10/CS	X2P5	UU007831728
7100097405	X3P5E, Helmet Attached Earmuffs, 10/CS	X3P5	UU007830977
7100097429	X4P5E, Helmet Attached Earmuffs, 10/CS	X4P5	UU007831744
7100097526	X4P5E-OR, Helmet Att. Earmuffs, 10/CS	X4P5	UU007831736
7100097527	X5P5E, Helmet Attached Earmuffs, 10/CS	X5P5	UU007831769

***The various P5E models listed in Table 1A are occasionally described as a “cap mount electrically insulated” or “hard hat attached electrically insulated” earmuff or headset and will include the identifying code “P5” in the model number or product description.*

The 3M™ PELTOR™ X Series P5E Earmuffs in Table 1A and 3M™ SecureFit™ Helmets in Table 2A are no longer considered compatible and should not be used in combination

*** Go to www.3m.com/earmuff_techbulletin to see which helmets are compatible with 3M™ PELTOR™ X Series P5E Hard Hat Attached Electrically Insulated Earmuffs*

Type	Head Protection Model
3M™ SecureFit™ Safety Helmet X5000	X5001-ANSI
	X5002-ANSI
	X5003-ANSI
	X5004-ANSI
	X5005-ANSI
	X5007-ANSI
	X5012-ANSI
3M™ SecureFit™ Safety Helmet X5000: Vented	X5014-ANSI
	X5001V-ANSI
	X5002V-ANSI
	X5003V-ANSI
	X5004V-ANSI
	X5005V-ANSI
	X5007V-ANSI
3M™ SecureFit™ Safety Helmet X5000: Reflective	X5012V-ANSI
	X5014V-ANSI
	X5001X-ANSI
	X5002X-ANSI
	X5003X-ANSI
	X5004X-ANSI
	X5005X-ANSI
3M™ SecureFit™ Safety Helmet X5000: Vented, Reflective	X5007X-ANSI
	X5012X-ANSI
	X5014X-ANSI
	X5001VX-ANSI
	X5002VX-ANSI
	X5003VX-ANSI
	X5004VX-ANSI
X5005VX-ANSI	
	X5007VX-ANSI
	X5012VX-ANSI
	X5014VX-ANSI

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Appendix: Affected P5E earmuff and 3M head protection product combinations that are not compatible

Section B: CE Versions

3M ID	3M ID Description	Cup Model	Legacy ID
7100095526	3M PELTOR X1P5E EU 10/CS	X1P5	UU006383358
7100097443	3M PELTOR X1P5E-OR EU 10/CS	X1P5	UU007823683
7100095525	3M PELTOR X2P5E EU 10/CS	X2P5	UU006383341
7100095553	3M PELTOR X3P5E EU 10/CS	X3P5	UU006383325
7100095551	3M PELTOR X4P5E EU 10/CS	X4P5	UU006383309
7100097444	3M PELTOR X4P5E-OR EU 10/CS	X4P5	UU007823709
7100095550	3M PELTOR X5P5E EU 10/CS	X5P5	UU006383291

***The various P5E models listed in Table 1B are occasionally described as a “cap mount electrically insulated” or “hard hat attached electrically insulated” earmuff or headset and will include the identifying code “P5” in the model number or product description.*

The 3M™ PELTOR™ X Series P5E Earmuffs in Table 1B and 3M™ SecureFit™ Helmets in Table 2B are no longer considered compatible and should not be used in combination



*** Go to www.3m.com/earmuff_techbulletin_ce to see which helmets are compatible with 3M™ PELTOR™ X Series P5E Hard Hat Attached Electrically Insulated Earmuffs*

Type	Model
3M™ SecureFit™ Safety Helmet X5000: Vented, reflective	X5001V-CE
	X5002V-CE
	X5003V-CE
	X5004V-CE
	X5005V-CE
	X5007V-CE
	X5012V-CE
3M™ SecureFit™ Safety Helmet X5000: Vented	X5014V-CE
	X5001VE-CE
	X5002VE-CE
	X5003VE-CE
	X5004VE-CE
	X5005VE-CE
	X5007VE-CE
3M™ SecureFit™ Safety Helmet X5500: Non-vented	X5012VE-CE
	X5014VE-CE
	X5501NVE-CE
	X5502NVE-CE
	X5503NVE-CE
	X5504NVE-CE
	X5505NVE-CE
3M™ SecureFit™ Safety Helmet X5500: Vented	X5507NVE-CE
	X5512NVE-CE
	X5514NVE-CE
	X5501V-CE
	X5502V-CE
	X5503V-CE
	X5504V-CE
X5505V-CE	
X5507V-CE	
X5512V-CE	
X5514V-CE	
AUBOUEIX	IRIS2 Full Helmet
	KARA (Seybol)
Centurion	Concept (E fitting)
	Concept (H fitting)
Delta Plus	Zircon
Grolls	Balance AC
MSA	V-Gard 500
Protector/Scott	Style 300
	Style 600
Shuberth	EuroGuard

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Appendix: Affected P5E earmuff and 3M head protection product combinations that are not compatible

Section C: AS/NZS Versions

Table 1C – AS/NZS Earmuff Attachment Models

3M ID	3M ID Description	Cup Model
AT010613571	X4P5E/G 3M PELTOR HELMET ATT EARMUFFS	X4P5
AT010613589	X5P5E/G 3M PELTOR HELMET ATT EARMUFFS	X5P5
UU008565093	X4P5E/G PELTOR HELMET ATT EARMUFFS	X4P5
UU008565101	X5P5E/G PELTOR HELMET ATT EARMUFFS	X5P5

**The various P5E/G models listed in Table 1C are occasionally described as a “cap mount electrically insulated” or “hard hat attached electrically insulated” earmuff or headset and will include the identifying code “P5” in the model number or product description.

The 3M™ PELTOR™ X Series P5E Earmuffs in Table 1C and 3M™ SecureFit™ Helmets in Table 2C are no longer considered compatible and should not be used in combination



** Go to www.3m.com/earmuff_techbulletin_asnzs to see which helmets are compatible with 3M™ PELTOR™ X Series P5E Hard Hat Attached Electrically Insulated Earmuffs

Table 2C – Australia/New Zealand Head Protection/Head Gear

Type	Model
3M™ SecureFit™ Safety Helmet X5000: Vented	X5001VE-CE
	X5003VE-CE
	X5005VE-CE
	X5007VE-CE
	X5012VE-CE
	X5014VE-CE
3M™ SecureFit™ Safety Helmet X5500NVE: Non-vented	X5501NVE-CE
3M™ HC600 Series Safety Helmets: Non-vented	All Colours
3M™ HC600V Series Safety Helmets: Vented	All Colours
3M™ HC660 Series Safety Helmets: Non-vented	All Colours
3M™ HC660V Series Safety Helmets: Vented	All Colours
3M™ HC43: Non-vented (Tuffmaster)	All Colours
3M™ HC49: Non-vented (Tuffmaster)	All Colours
3M™ HC71: Non-vented (Tuffmaster)	All Colours
3M™ HC75: Non-vented (Tuffmaster)	All Colours
3M™ HF49 Bush Fireman’s Hard Hat	All Colours
3M™ TA550 Safety Helmet	All Colours
3M™ TA560 Safety Helmet	All Colours
3M™ TA560RH Safety Helmet: Ratchet Headgear	All Colours
3M™ TA560M Safety Helmet: Metal Lamp Bracket	All Colours
3M™ TA560L Safety Helmet: Polycarbonate Lamp Bracket	All Colours
3M™ TA560RT2 Safety Helmet: Style 2 Reflective	All Colours
3M™ TA560MRH Safety Helmet: Metal Bracket, cable clip & ratchet headgear	All Colours
3M™ TA570 Safety Helmet: Vented	All Colours
3M™ TA570M Safety Helmet: Vented, Metal Bracket	All Colours
3M™ TA570RH Safety Helmet: Vented, Ratchet Headgear	All Colours
3M™ TA580 Safety Helmet	All Colours
3M™ TA590 Safety Helmet	All Colours

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