

## Products:

**3M™ PELTOR™ ComTac™ V Headset Labels - Canada**

Impacted Dates: 7/22/2022 – 10/21/2022

3M Personal Safety Division is issuing a product advisory related to 3M™ PELTOR™ ComTac™ V Headset identification labels



Dear Valued Customer, as part of 3M's ongoing commitment to delivering high-quality safety equipment, we are notifying our customers of a Product Advisory relating to label traceability on certain 3M™ PELTOR™ ComTac™ V Headsets. More specifically, labels on headsets produced from July 22, 2022 to October 21, 2022 have demonstrated varying levels of durability that could result in a loss of the printed regulatory and/or serial number traceability information related to the headset. The label traceability does not impact the functional performance of the product.

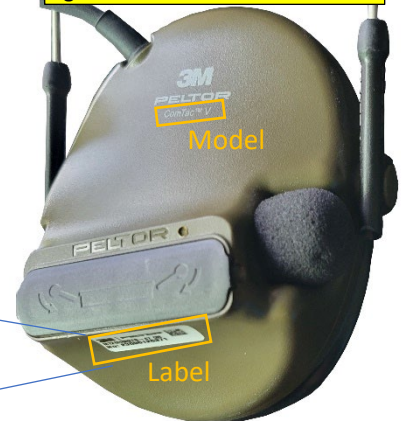
**End Users**

3M™ PELTOR™ ComTac™ V Headsets manufactured before July 22, 2022 or after October 21, 2022 are not affected by this Product Advisory.

**Step 1:** Determine if your product is affected by this Product Advisory by looking at the earcup print on the headset, if the product is marked ComTac V (Figure 1) on the earcup, continue to step 2. Any other ComTac products are not a part of this notice and no additional action is required.

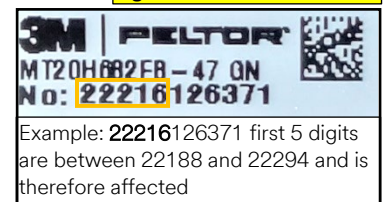
**Step 2:** Find the label on the right earcup (see Figure 1). Review the print quality and if the information appears to be wearing away, then skip to step 4. If not, continue to step 3.

Figure 1: Model &amp; Label Location



**Step 3:** Determine if your unit is affected by this Product Advisory by reviewing the first 5 digits of the serial number (see red box in Figure 2). Product where the first 5 digits are between **22188** and **22294**, are affected, continue to step 4. If the first 5 digits are not between **22188** and **22294**, then the product is not affected and no additional action is required.

Figure 2: Serial Number



**Step 4:** If your product(s) is affected and you would like to request a new label(s), please contact 3M Technical Service at **1-800-665-2942, Option #1**, for further assistance.

**Distributors**

Upon receipt, please immediately forward this Product Advisory to any customers who have purchased potentially affected products from you during this timeframe and provide any assistance requested by the customers to complete the process. Contact your 3M Customer Service team for a listing of the potentially affected product sold to you. If you have any potentially affected devices in stock with manufacturing date 7/22/22-10/21/22 (printed on the package label), new and unopened product can be returned for credit.

**If you have any questions, please contact our Technical Service support team  
Call 1-800-665-2942 Option #1 or email [psdtechnicalsupport@mmm.com](mailto:psdtechnicalsupport@mmm.com)**

3M remains committed to providing quality products and services to our customers. We apologize for any inconvenience that this situation may cause you. We appreciate your continued support of 3M Personal Safety products and services.