

# How a precise outpatient documentation program can help accurately capture HCCs

According to the [ACDIS 2022 Industry Survey](#) only 24.7 percent of participants currently have an outpatient clinical documentation integrity (CDI) program. However, 23.67 percent of participants expect to “expand in the near future.” The outpatient CDI programs are key touchpoints for closing the gaps in outpatient care by capturing compliant and accurate hierarchical condition categories (HCCs) and risk adjustment factor (RAF) scores to reflect the patient care needed for complex risk-based programs. With high demand on physician time, disparate systems, documentation gaps and increased patient volume, it has become increasingly difficult for CDI specialists to capture the full patient story.



**24.7%**

of participants currently have an outpatient CDI program

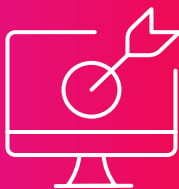
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Using artificial intelligence (AI) powered computer-assisted physician documentation (CAPD) technology to help capture compliant and accurate HCC documentation and coding, can help:

1. Capture higher quality data and patient insights for improved patient care and communication
2. Improve communication with real time clinical intelligence within the physician’s workflow, at the point of care
3. Operationalize data and analytics to provide continuous program improvement and expansion reflecting patient care, keeping the focus on the patient and the patient care delivered

## An automated process leads to better patient and physician representation



**Accurate documentation and coding**



**Physician engagement during patient visit**



**Focus on patient care**

The **3M™ M\*Modal HCC Management** solution provides a comprehensive closed loop system that uses AI-powered CAPD technology to deliver efficiency in identifying and documenting HCCs, thereby helping ensure accurate RAF scores. 3M HCC Management streamlines both CDI and physician workflows to improve documentation accuracy, care quality and financial outcomes. HCC Management provides outpatient CDI specialists a workflow and process to provide critical engagement, expertise and oversight needed to accurately and completely represent the patient and the patient care delivered.

# 3M HCC Management – a closed loop comprehensive system



**Outpatient clinical documentation provides a patient focused process for a compliant and accurate HCC capture and recapture.**



Discover how the 3M HCC Management solution can be the foundation for your outpatient CDI HCC program.



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