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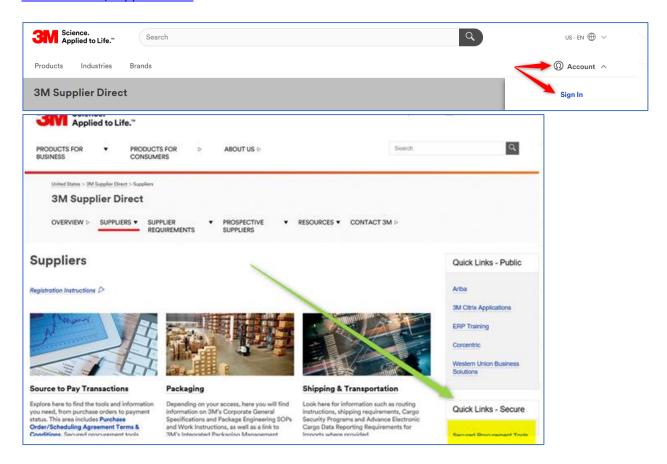
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#### **Registration and Log in Steps**

The system works best with Microsoft Edge or Google Chrome. Disable any pop-up blockers/allow pop-ups from 3M.com.

Login to the 3M portal with your login and password\* using the link to 3M's secured website: www.3m.com/supplierdirect



\* If you do not have a login to 3M's secured website, you must request a registration code from eCommerceAmericas via the webform. Please ensure you select the Americas region.



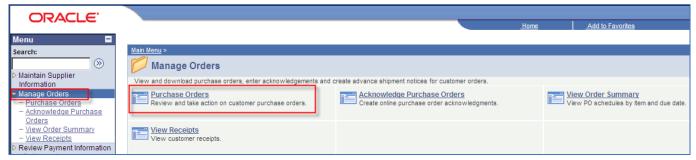
#### **Registration Tips:**

- 3M security policy dictates that each user accessing this database acquire his/her individual Username and Password and **not use as a shared account**. This enables traceability of access of possible abuse in case of termination from a company. Please have each user register individually. Similarly, a single person cannot have multiple User IDs.
- 3M does not allow generic first and Last name use for departments.
- Company Name should be as shown on your purchase order.
- 3M Customer Account Number is your 3M vendor ID.
- At the end of the form is an Extranet Access Agreement form. Review this agreement, click on the "I accept the Extranet Access Agreement" checkbox, and click on the Submit button at the bottom left.

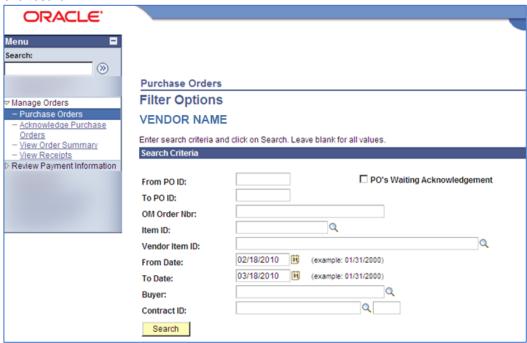
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### **Manage Orders - Purchase Orders**

- Click the Manage Orders link
- Click the Purchase Orders link



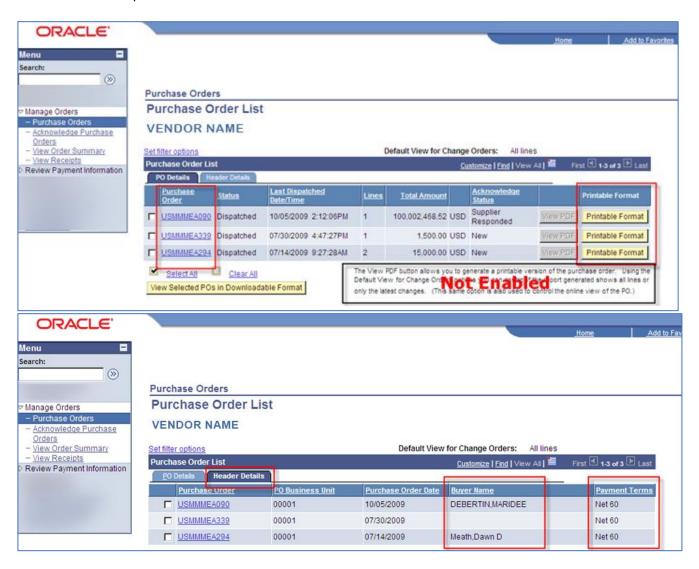
- Enter criteria Filter Options
  - From Date and To Date range PO Date
  - o From PO ID and To PO ID Enter the same PO number in both fields, when searching by individual PO.
  - OM Order Number (3M COMS Number)
  - Item ID (3M 11-Digit Part Number)
  - o Buyer
  - Contract ID
- Click search



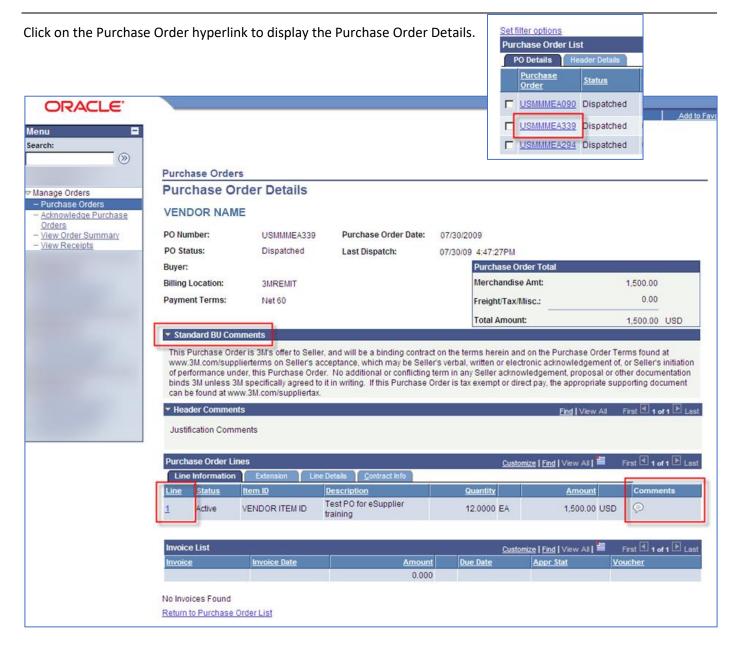
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The Purchase Order List page displays PO Details and Header Details Tabs.

- PO Details enables suppliers to view the purchase order number, total dollar amount and PO dispatch status.
- Header Details enables the supplier to view the Business Unit, Purchase Order Date, Buyer Name, and Payment Terms for each purchase order.



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- Expand the Standard BU Comments section to view purchase order comments made by 3M.
- Click the Line link to access the Purchase Order Schedule page, which displays schedule details for the line item.
- Click the comment bubble to view purchase order line comments and/or attachments (ie: pdf, jpg). NOTE: The comments bubble will contain lines if comments or attachments exist.
- The Invoice List will be empty if no invoices have been processed against the purchase order. Click on the invoice link to access Invoice Details.

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#### **Manage Orders - Acknowledge Purchase Orders**

3M business processes require the return of a Purchase Order Acknowledgement (POA) to be sent within 48 hours of purchase order receipt.

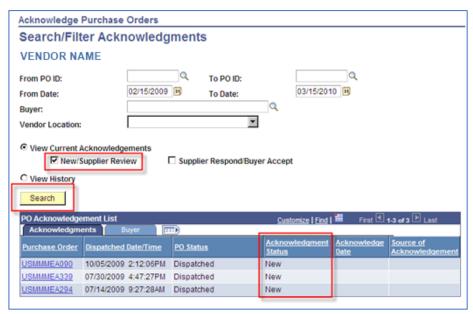
If the shipment date is estimated or final pricing may be yet unknown, it is still REQUIRED to acknowledge receipt of the PO via the PO Acknowledgement process.

- When the shipment date has been confirmed, a subsequent acknowledgement should be sent with that information.
- When pricing is confirmed, a subsequent POA should be sent (or both within the same change).
   FAILURE TO DO SO MAY RESULT IN INVOICING ISSUES, DELAYS, AND/OR QUESTIONS FROM 3M BUSINESS PARTNERS.



- Click the Manage Orders link
- Click the Acknowledge Purchase Orders link
- Enter criteria Filter Options
  - From Date and To Date range PO Date
  - From PO ID and To PO ID Enter the same PO number in both fields, when searching by individual PO.
  - Buyer
- Select one of the radio-button options
  - View Current Acknowledgements New/Supplier Review
    - No POAs have been submitted
  - View Current Acknowledgements Supplier Respond/Buyer Accept
    - POA has been submitted and Buyer accepted
  - View History
    - Displays history of POAs regardless of status
- Click search

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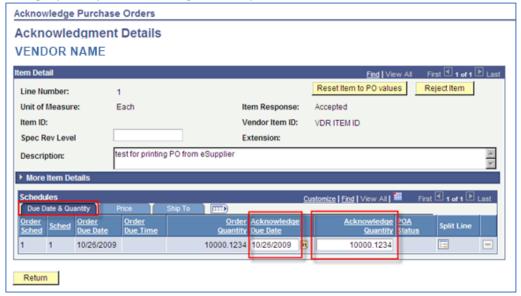
NOTE: The Acknowledgement Date and Source of Acknowledgement fields will be blank if the PO has not been acknowledged.

- Click on the Purchase Order link to view the Acknowledgement Summary page.
- Click the Line link to review and modify details of the line, such as quantity, price, and due date.



• If no changes are required, click the Return button

- Due Date & Quantity tab
  - o Click on the calendar to the right of the Acknowledgement Due Date field to change due date
  - Change quantity in Acknowledge Quantity field



- Price tab
  - o Click in price field to modify unit price



- Reset to PO Values button clears all unsaved changes and restores the original PO values
- Click Return button when completed

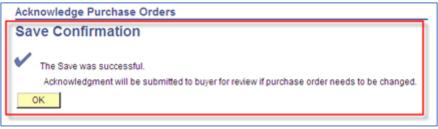
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- The POA Response has changed to Accepted Changes Made
- Click Save & Send Acknowledgement button



- If no changes were made
  - Sets acknowledgement status to Buyer Accepted
  - Changes POA mode from editable to view only
- o If changes were entered
  - Saves changes
  - Changes POA mode from editable to view only
  - Sets acknowledgement status to Supplier Responded
  - Notification is sent to the 3M Buyer indicating a POA needs to be reviewed
- At the Save Confirmation, click the OK button to return to the Search/Filter Acknowledgement page



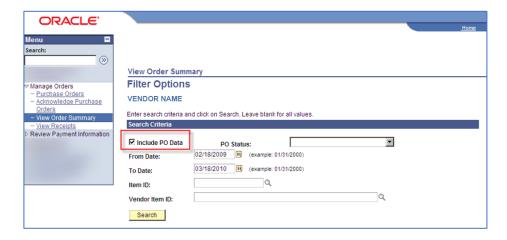
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### **Manage Orders - View Order Summary**



- Click the Manage Orders link
- Click the View Order Summary link
- Enter criteria Filter Options
  - From Date and To Date range Shipped Due Date
  - o Item ID (3M 11-Digit Part Number)
  - Vendor Item ID (3M COMS Number)
  - PO Status Drop Down Box
- Click search

NOTE: The "Include PO Data" box MUST be checked for data to appear.



The Order Schedule page enables suppliers to view Shipment Due Dates and Ship To addresses.



To view the physical Shipping Address, click on the Ship-to link.

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Acknowledge Purchase
 Orders
 View Order Summary
 View Receipts

Review Payment Information

(3)

Manage Orders

View and download purchase orders

Purchase Orders

Review and take action on customer purchase orders.

View Receipts

#### **Manage Orders - View Receipts**

- Click the Manage Orders link
- Click the View Receipts link
- Enter criteria Filter Options
  - o From Receipt Date and To Receipt Date range
  - o From PO ID and To PO ID Enter the same PO number in both fields, when searching by individual PO.
- Item ID (3M 11-Digit Part Number) Review Receipts Vendor Item ID (3M COMS Number) **Filter Options** Receipt Status VENDOR NAME Click search Enter search criteria and click on Search. Leave blank for all values Search Criteria 03/02/2010 (example: 12/31/2000) From Receipt Date: 03/16/2010 (example: 12/31/2000) To Receipt Date: From PO ID: To PO ID: Q Shipment Number: Q Item ID: 0 Vendor Item ID: **Review Receipts** Receipt Status: Receipt Lines Search **VENDOR NAME** Customize | Find | View All | First 1-4 of 4 Last test for multi lines, sched and dist 0004776983 03/16/2010 USMMMEA294 test for multi lines, sched and dist 250.0000 EA Received line 2 - test for mulit lines, sched and 0004776983 03/16/2010 USMMMEA294 200.0000 EA Received line 2 - test for mulit lines, sched and 0004776983 03/16/2010 USMMMEA294 300.0000 EA Received

Click on the Receiver ID link to view the Receipt Details associated with a receipt line. The information includes: PO Number, Due Date, Quantity, Ship To address, Ship Via, Freight Term, Price, and Amount. A receipt is created only after the shipment has been received by 3M.

Note: The Invoice Lines section will only be displayed if the supplier has sent an invoice to 3M and the invoice has been entered into the system.

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### **Review Payment Information - Invoices**



- Click the Review Payment Information twisty
- Click the Invoices link



- Enter criteria Filter Options
  - o From Invoice Number To Invoice Number
    - Enter the same invoice number in both fields when searching for a single invoice number
    - The invoice number can contain alpha and numeric characters, but it **cannot** contain lowercase letters, leading zeros, dashes, slashes, spaces, periods, or other special characters.
    - Alpha characters MUST be entered in all CAPS (Caps Lock on). Entering spaces, special characters, or lowercase letters will return NO results.
  - o Item ID (3M 11-Digit Part Number)
  - Vendor Item ID (3M COMS Number)
  - o From Date and To Date invoice date range
  - o From Amount and To Amount dollar value of invoice Not typically used
  - Approval status Not typically used as the approval status is not usually known
- Click search

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Invoice List page shows general invoice information.

- Invoice Number
- Invoice Date
- Gross Amt
- Approval Status
  - Invoices will always have an approved status
  - o Invoices are auto-approved as the PO is the approving document.
- Due Date
- Voucher

Select a specific invoice for more details, such as the payment status

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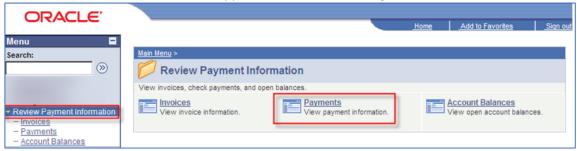
#### **Invoice Details**

- Approval Status
  - Matching Exception Price, quantity, or amount of invoice does not match the PO Contact the 3M Buyer for assistance
  - Approved for Payment Invoice is ready to be paid on the due date
  - Denied Invoice did not match or could not match against the PO Contact the 3M Buyer for assistance
  - Pending Invoice has not yet gone through batch processes to match against the PO.
     If the invoice status remains pending for more than 72 hours, contact the 3M Buyer
- Payment Status
  - o To be paid Invoice is ready to be paid on the due date
  - Paid in full Invoice has been paid
  - Approved for payment Invoice is ready to be paid on the due date
- Invoice Line Details Individual line items that were on the invoice
- Payment Schedule Payment that is scheduled to be made for the invoice
- Payments Made Payments associated with the invoice
  - Click link to display the Payment Details page
- Purchase Order Click on the link to display the Purchase Order Lines page related to the invoice
- Receipts Shipments received by 3M related to the invoice

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### **Review Payment Information - Payments**

The Account Balances link enables suppliers to view outstanding balance details.



- Click the Review Payment Information twisty
- Click the Payments link



- Filter options include
  - o Invoice Number
  - Payment Reference 3M Check or EFT number
  - From Payment Date and To Payment Date range
- Enter Criteria and click Search

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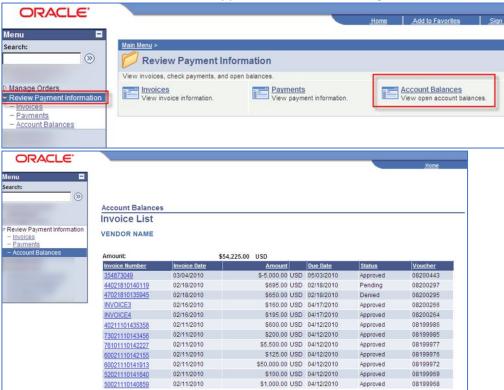
• Click the Reference link associated with the invoice number to display the Payment Details page. The payment advice on the page will include vendor address and invoice information for the payment.



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#### **Review Payment Information - Account Balances**

The Account Balances link enables suppliers to view outstanding balance details.



Click the Invoice Number link to view detailed information, such as invoice line and payment schedule detail.

#### **Contact 3M**

- Issues with pricing/quantity/unit of measure when POA has not resulted in the correction needed, or concerns
  with invoice not accepted by 3M within payment terms: 3M Buyer listed on the PO.
- Registration and technical eSupplier issues: Connect with <u>3M Supplier eCommerce Support</u>.
- Banking or payment type changes are handled by Western Union (Convera): Log into <u>your account</u>. If you do not have an account, please call 800-815-2460 or email <u>Vendormanagement@Convera.com</u>.
- Changes in Company profile information: Merger/divestiture/name change: 3M Buyer listed on the PO.

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