

# Steps to Pair the 3M™ Oral Care Portal and Carestream Orthodontic Imaging

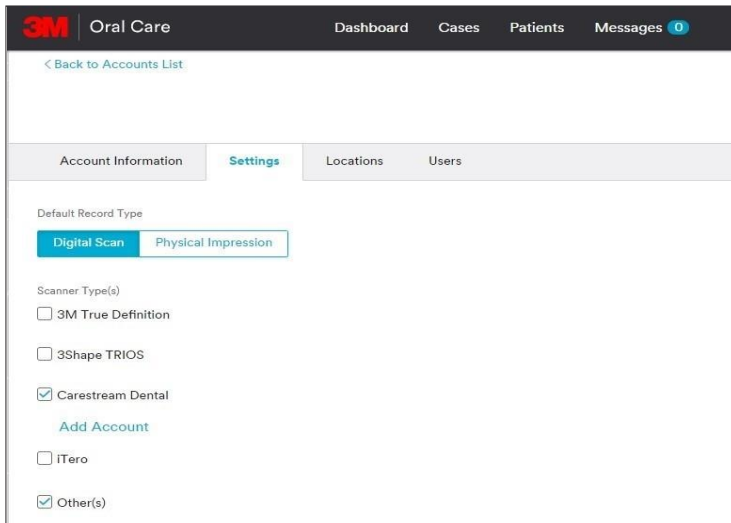
## Quick Start Guide

1. **Log in to Oral Care Portal at [OralCare.3M.com](https://OralCare.3M.com).**
2. **Access Manage Account by clicking the arrow at the top right of the screen by your name.**
3. **Click on your account name and then on the settings tab.**

Note: New customer of the DEXIS/Carestream scanner, who do not have an existing CS Connect account, will not have the ability to pair the scanner with OCP.

# Steps to Pair the 3M™ Oral Care Portal and Carestream Orthodontic Imaging (cont.)

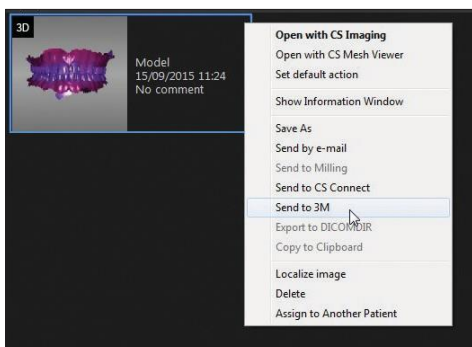
4. On the Settings tab select Scan, check the Carestream box and then select Add Account.



5. In the pop up window, log in to your CS Connect account with your CS Connect user name and password and select the 'allow access' button. Note: This email and password may not be the same as the one's used to log into the Oral Care Portal.



6. In Oral Care Portal, select Save to complete the pairing.
7. After taking a scan with a Carestream Orthodontic Imaging intraoral scanner, select Export to 3M in the dropdown menu of the Carestream Orthodontic Imaging V11.10 or higher.

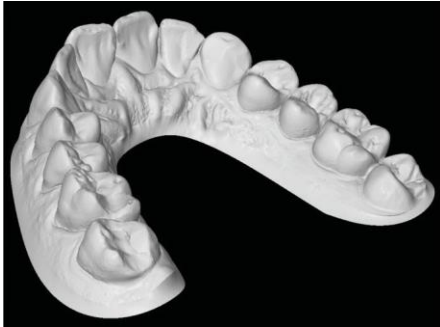


Note: The Oral Care Portal includes integration with the following Carestream solutions:  
(CSI) Carestream Dental Software CS3500/ CS3600  
(CSOI) Carestream Orthodontic and Oral Surgery Imaging Software CS3500/ CS3600  
To request a software update contact [SWUpdateRequest.US@csdental.com](mailto:SWUpdateRequest.US@csdental.com)

# Scan Criteria for 3M™ Oral Care Portal Case

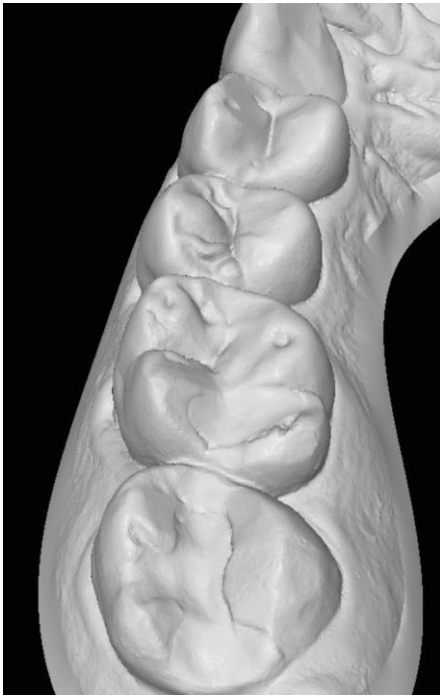
Capture the following intraoral features:

1. The entire arch including the terminal molars.



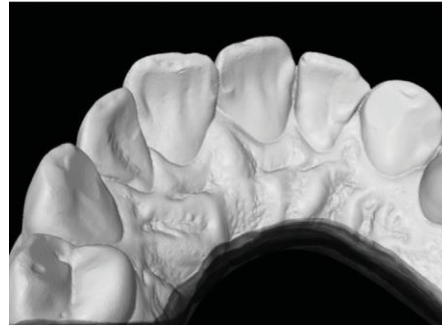
Capture the entire arch — full dentition for Clarity Aligners.

2. All incisal edges and marginal ridges.
3. Complete occlusal surfaces (ensure there are no holes).



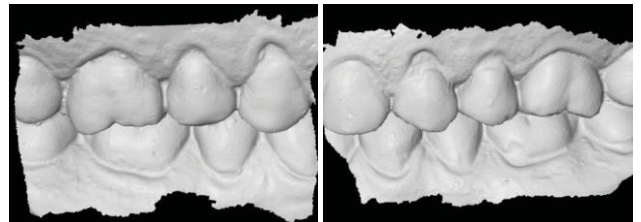
Capture complete occlusal surfaces — no holes.

4. Interproximal embrasures and natural interproximal spaces.
5. Clear gingival margin with 3 to 5 mm of lingual and buccal gingiva.



Capture a minimum of 3–5mm of gingiva.

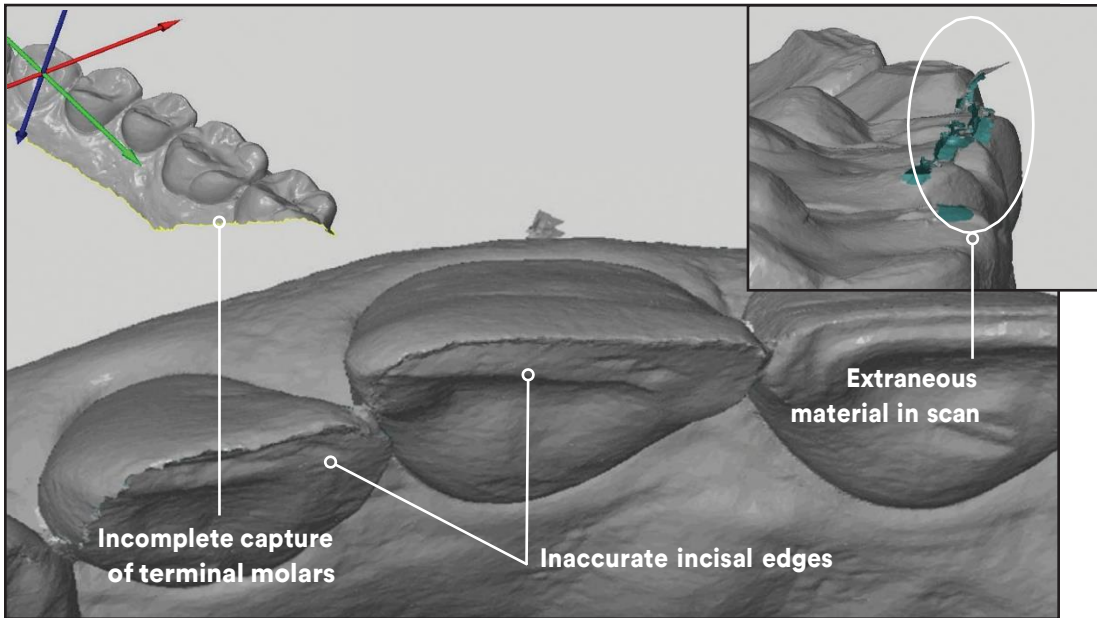
6. Left and right bite scans are required to include 3 to 5 teeth in each scan to ensure proper occlusion.



Obtain patient's complete right (top) and left (bottom) bite registration scans.

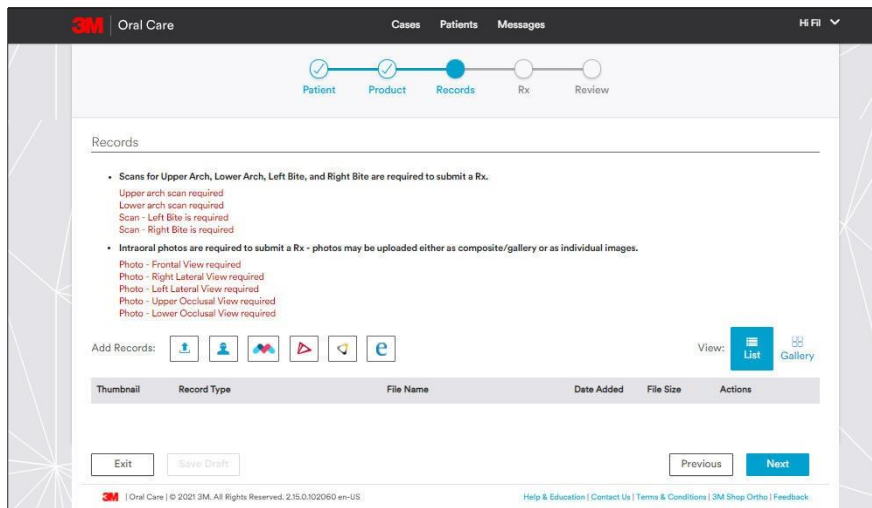
# Scan Criteria for 3M™ Oral Care Portal Case (cont.)

## Examples of “Rejected Scans”



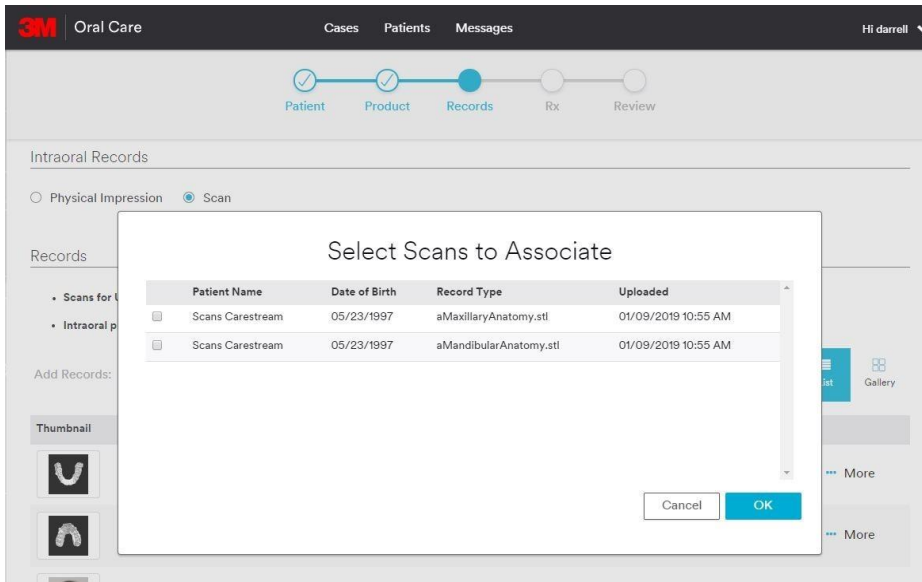
## Steps to Complete a Case

1. Access Oral Care Portal at OralCare.3M.com and select **New Order** from the **Cases** page.
2. Select **New Patient** or **Existing Patient** and enter the patient information as required.
3. Select **Products** and **Shipping Information**.
4. Enter **Dental Status**.
5. Select the **Scan** radio button under **Intraoral Records**.
6. Select the **Carestream** button under the **Records** section. This will connect to the list of patient scans sent to the 3M Oral Care lab from the Carestream Dental scanner.



# Steps to Complete a Case (cont.)

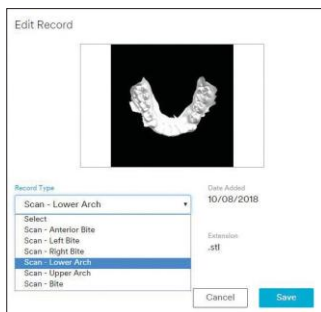
7. Select the scans from the list. This will initiate the upload process.



8. Record Type is automatically selected by the program based on keywords in the file name. The record type can be edited by selecting Edit in the Actions column.

| Thumbnail | Record Type       | File Name                    | Date Added | File Size | Actions   |
|-----------|-------------------|------------------------------|------------|-----------|-----------|
|           | Scan - Lower Arch | testcarestreamMandibular.stl | 10/08/2018 | 7.38 MB   | Edit More |
|           | Scan - Lower Arch | MandibularAnatomy.stl        | 10/08/2018 | 7.38 MB   | Edit More |
|           | Scan - Upper Arch | MaxillaryAnatomy.stl         | 10/08/2018 | 10.02 MB  | Edit More |

9. Select the appropriate Record Type from the dropdown menu and then select Save to save the new type.



10. Finalize the order by adding photos (mandatory), completing the prescription and reviewing the order and then select Submit.



3M Oral Care  
2510 Conway Avenue  
St. Paul, MN 55144-1000 USA  
3M.com/ortho

Customer Care Center:  
1-800-634-2249

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