3M™ M*Modal HCC Management provides a closed-loop process to meet the complex needs of identifying, documenting and monitoring hierarchical condition categories (HCCs) for appropriate and compliant risk adjustment factor (RAF) scores, relative to the patient burden of illness. 3M HCC Management provides a multifaceted approach to clinical documentation that continually improves documentation quality.

**Documenting**

**Goal**

Capture the complete patient story through accurate and appropriate documentation.

**3M solution**

A computer-assisted physician documentation (CAPD) functionality that provides patient-specific, real-time feedback at the point of care, within the physician workflow. Using NLU, physicians receive real-time patient-specific insights, or nudges, that present suspect diagnosis and prior-year diagnoses for recapture – during the patient encounter. This allows the physician to create compliant and complete documentation, while focusing on their patient.

**Identifying**

**Goal**

Create efficiencies and streamline processes between revenue integrity and physicians.

**3M solution**

Patient information is prioritized based on RAF gaps and scheduled visits, all within the user’s workflow. This streamlined process ensures the documentation specialist spends time where they can have the greatest impact, and the physician has the most relevant information during the patient encounter. Both pre-visit or post-visit reviews are based on compliant documentation and physician interaction.

**Monitoring**

**Goal**

Measurements and metrics representing progress and outcomes.

**3M solution**

Metrics and analytics that provide accurate utilization, RAF capture and reconfirmation, year-over-year progress for cohort groups, and other critical information, allow organizations to establish and assess annual progress towards key objectives.

**Summary: Full solution scale-up**

**Goal**

Prepare for continued shift to value-based care.

**3M solution**

Planning for the broader risk capture program is the key consideration for an HCC process. Relying on artificial intelligence (AI) and NLU that drives a closed-loop process can ensure a comprehensive solution for improving risk-adjusted documentation and coding, patient care and reimbursement across the continuum of care.

To find out more on how HCC management can assist your organization, visit go.3m.com/HIS/HCCs