

CAREER CAPERS



Kristina

User Experience Engineer

I visit customers to understand how they use 3M Hearing Protectors in their workplace. Maths helps when analysing information to look for patterns in their needs and behaviours.

I work with other engineers on ways to improve the product and gather feedback from customers when they trial new design ideas.

Qualification Needed

Master's Degree

Why do we need to understand what customers do and how they act at work?

Years of Experience

6

Managerial Team Size

0

Social Responsibility

4

Practical Skills

40%

Academic Skills

60%

"As well as my computer, I use coloured markers and Post-it® Notes to sketch and sort new ideas for hearing protectors."

WHO WORKS HERE?

