

# The shift from volume to value: Close the RAF loop with 3M

**3M™ M\*Modal HCC Management** is a solution that leverages artificial intelligence (AI) to uncover the clinical insights that support appropriate risk adjustment. 3M HCC Management enables proactive chart review, real time automated provider feedback and risk adjustment factor (RAF) analytics. This unique process gives health care providers up to date visibility to the patient population and provides a solution to prioritize and capture Hierarchical Condition Category (HCC) diagnoses in a way that most accurately represents a patient's full burden of illness.

## A new approach

## Why it works

 <p><b>Real time physician interaction</b></p> <p>Physicians are presented with proactive non-obtrusive nudges, representing the potential HCC diagnosis at the point of care. This physician interaction ensures patient information is documented and coded accurately during the patient encounter, minimizing the need for additional physician documentation follow-up.</p>	<p><b>We provide a physician-based solution.</b> By presenting the most appropriate ICD-10 codes at the point of care, physicians have the necessary information to make the RAF capture process as easy as possible.</p>
 <p><b>Prioritize patient care</b></p> <p>The integrated outpatient clinical documentation and physician workflow prioritizes patients with the greatest opportunity. The unique AI driven process facilitates prospective longitudinal chart review by identifying historical HCCs and potential new insights. This creates a closed-loop process to help manage the growing risk-based population.</p>	<p><b>We use AI to prioritize the patient.</b> The integrated solution uses AI to align and streamline people and process. This facilitates greater physician engagement and clinical documentation specialist support, shifting the focus towards improved patient health and appropriate reimbursement.</p>
 <p><b>Comprehensive data management</b></p> <p>The 3M HCC Management solution provides key analytics and productivity metrics for monitoring and sustaining RAF scores:</p> <ul style="list-style-type: none"> <li>• <b>Utilization monitoring:</b> daily and weekly reports summarizing clinical documentation integrity (CDI) and physician activity within 3M HCC Management</li> <li>• <b>Action reports:</b> specific follow-up opportunities to drive RAF capture</li> <li>• <b>Outcomes analysis:</b> monthly and yearly progress reports to compare baseline and trends in cohort groups</li> </ul> <p>Comprehensive data management allows for better analysis and information to manage your HCC process.</p>	<p><b>We can help operationalize your information.</b> Information and data captured within 3M HCC Management enables an operational approach to managing information and metrics that are key to your organization's growth initiatives.</p>

**3M HCC Management enables the shift from volume to value-based reimbursement, helping to effectively manage patient populations through an integrated, real time solution.**



Prioritizes patients while streamlining scheduling and risk-based patient reviews through a single workflow



Delivers real time and compliant patient details at the point of care based on patient history



Ensures accurate patient RAF score and appropriate reimbursement



Drives higher quality data and reporting analytics for quantifiable analysis