#### **3M** M\*Modal

# Soothe the burn:

Ease physician burnout with speech recognition



Clinicians battle widespread burnout and dissatisfaction in a complex health care environment with competing priorities, administrative burden and lack of time. On top of that, documentation and compliance requirements never stop.

### The physician burnout crisis:



**58%** of physicians often have feelings of burnout<sup>1</sup>



**68%** of clinicians say burnout has negatively affected their relationships<sup>2</sup>



**54%** of burned out physicians say it severely impacts their lives<sup>2</sup>

#### Clinical documentation burden is causing burnout





**60%** of physicians say bureaucratic tasks contribute to burnout<sup>2</sup>



Physicians report spending **nearly 50%** of their work day on EHR and desk work while spending **only 27%** of their total time on direct clinical face time with patients<sup>3</sup>



About **half** of physicians report not having enough time to complete clinical documentation<sup>4</sup>



More than **one-third** of physicians reported moderately high or excessive time spent on the EHR at home<sup>4</sup>

Our speech understanding solutions can improve physician satisfaction, user experience and efficiency. 3M clients have reported personal success stories, including the ability to:



Complete patient notes quicker with **52% faster clinical documentation**<sup>5</sup>



Communicate notes three to four times quicker than typing<sup>6</sup>



Close encounters more quickly with a **30% faster closure rate**<sup>6</sup>



## Create time to care through a **30% increase in physician productivity**<sup>7</sup>

<sup>5</sup> Time study data reported by a client health system using **3M™ M\*Modal Fluency Direct** (personal communication, May 5, 2020).

<sup>6</sup> 3M Health Information Systems. (n.d.). Case study: Children's Medical Group.

https://www.3m.com/3M/en\_US/health-information-systems-us/resources/library/childrens-medical-group/

<sup>7</sup> 3M Health Information Systems. (n.d.). Case study: Driving cost savings and physician efficiency with improved clinical documentation. https://www.3m.com/3M/en\_US/health-information-systems-us/resources/library/oneoncology-case-study/



3M M\*Modal creates time to care for physicians by helping reduce administrative burden and empowering them to document in their natural workflow. **Our cloudbased, EHR compatible solutions bring conversational artificial intelligence (AI) directly into clinical workflows** to help improve the wellbeing of both patients and physicians.



More than 300,000 clinicians use 3M M\*Modal speech understanding solutions. To find out how our solutions can help reduce the clinical documentation burden for your physicians, **visit 3M.com/his.** 

<sup>1</sup> The Physicians Foundation. (2020, September 17). 2020 Survey of America's Physicians: COVID-19's Impact on Physician Wellbeing. https://physiciansfoundation.org/physician-and-patient-surveys/the-physicians-foundation-2020-physician-survey-part-2/

- <sup>2</sup> Kane, L. (2022, January 21). *Physician Burnout & Depression Report 2022: Stress, Anxiety, and Anger.* Medscape. https://www.medscape.com/slideshow/2022-lifestyle-burnout-6014664#1
- <sup>3</sup> Sinsky, C., Colligan, L., Li, L., Prgomet, M., Reynolds, S., Goeders, L., Westbrook, J., Tutty, M., & Blike, G. (2016). Allocation of Physician Time in Ambulatory Practice: A Time and Motion Study in 4 Specialties. *Annals of internal medicine*, *165*(11), 753–760. <u>https://doi.org/10.7326/M16-0961</u>
- <sup>4</sup> Gardner, R. L., Cooper, E., Haskell, J., Harris, D. A., Poplau, S., Kroth, P. J., & Linzer, M. (2019). Physician stress and burnout: the impact of health information technology. *Journal of the American Medical Informatics Association*, *2*6(2), 106–114. <u>https://doi.org/10.1093/jamia/ocy145</u>

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