

## 3M™ M\*Modal CDI Collaborate™

- Easy to implement, cloud-based CDI workflow application
- Extends CDI coverage by leveraging AI-powered review of all electronic records
- Identifies cases with documentation opportunities to generate worklist priorities that drive CDI consistency and efficiency
- Accesses information from unstructured report narratives, aggregates data from EHRs and adds contextual understanding
- Streamlines query and review workflows by generating supporting evidence from clinical indicators such as vital signs, labs and medications

### The 3M advantage

Integrated workflows for document creation and improvement close the loop between clinical care and revenue integrity.

By pairing 3M M\*Modal CDI Collaborate with 3M M\*Modal CDI Engage One, an organization can transform its revenue cycle with real time, AI-powered clinical insight, giving clinicians time to care and staff responsible for CDI more time to focus on top priorities.

Users can launch the 3M™ Coding and Reimbursement System (CRS) from 3M CDI Collaborate, passing in existing codes and patient demographic information. The resulting codes and DRG information are passed back to 3M CDI Collaborate upon completion.

### Artificial intelligence drives quality and revenue integrity for hospitals

A complete, accurate clinical story is a strategic necessity—essential to supporting patient care, quality outcomes, compliance risk management and revenue integrity. But it's not sustainable for clinical documentation integrity (CDI) teams to manually read every document in a patient's chart to confirm every diagnosis and treatment. This is especially true in community hospitals, where CDI professionals may have other responsibilities such as overseeing quality, risk, denial defense and discharge planning.

**3M™ M\*Modal CDI Collaborate™** is a cloud-based CDI solution used to enhance chart review and query workflow. Using advanced AI and natural language understanding (NLU), it analyzes the entire electronic patient record to provide revenue cycle and health information management (HIM) professionals with in-depth insight to improve documentation accuracy. With 3M CDI Collaborate, hospital staff responsible for CDI can, in one place, view their current census of patients and review the chart for missing specificity and query opportunities.

### Clinical evidence prioritizes chart reviews

Using clinical reasoning and contextual understanding, 3M CDI Collaborate can see what is found in the record and what is absent from it, saving hours of manual review. The technology analyzes and evaluates time sensitive content continuously. It optimizes manual chart reviews to streamline often disjointed workflows between clinicians and staff responsible for improving documentation integrity.

This prioritized chart review analyzes every encounter document and identifies documentation opportunities such as acuity, severity, clinical validation and clinical conditions.

# 3M™ M\*Modal CDI Collaborate™

## Query workflow management

3M CDI Collaborate streamlines the query workflow by autogenerating supporting evidence sheets for queries, using clinical indicators such as labs, symptoms, diseases and social history. It eliminates much of the manual searching for condition evidence and speeds up turnaround on physician queries.

Continually updated CDI worklists, templates and other tools streamline the query process with physicians and provide a robust interface to manage and correct documentation discrepancies. Staff leading CDI initiatives can also use reporting tools and a sophisticated search functionality to quickly identify priorities and spot trends to improve performance. In addition, coders can view each encounter, helping them prepare for timely final coding and reduce delays in billing.

## Integration with front end physician workflows

By pairing 3M CDI Collaborate with 3M™ M\*Modal CDI Engage One™, CDI staff can engage with physicians to leverage these key features:

- NLU that reasons across patient information in real time to identify opportunities to capture a patient's complete story and current disease state
- Computer-assisted physician documentation (CAPD) that delivers clinical insights in physicians' normal workflow in the electronic health record (EHR)
- Option for integrated front-end speech recognition using 3M™ M\*Modal Fluency Direct.

3M CDI Engage One and 3M CDI Collaborate are built on a cloud-based platform that uses advanced NLU technology to embed clinical intelligence into normal physician workflows. Using artificial intelligence and automation, it combs through EHR notes and narrative documents to find missing specificity in documentation and opportunities to improve patient care. HIM teams can address common documentation gaps with proactive nudges, so physicians can capture complexity, acuity and severity levels before saving the note in the EHR. The result? Fewer errors are pushed downstream, and CDI teams have time to focus on more complex cases.

## Value-based care

Hospitals moving from volume to value-based reimbursement can augment its CDI program and 3M CDI Collaborate platform with 3M™ M\*Modal HCC Management. 3M HCC Management is a comprehensive solution that leverages AI to deliver frontline assistance to physicians so that HCC opportunities aren't missed while documenting the patient encounter. It can help providers achieve an accurate risk score based on the same data models used by Centers for Medicare & Medicaid Services (CMS).



## Our combined strength



250+ million clinical documents pass through 3M's systems every month



250,000+ clinicians use 3M speech technology



4,000+ hospitals rely on AI-powered solutions from 3M



2,000+ facilities send data through 3M's Clinical Discovery Engine every day



200+ EHRs certified for 3M conversational AI and CAPD

## Call today

For more information on how 3M products and services can assist your organization, contact your 3M sales representative, call us toll-free at **800-367-2447**, or visit us online at **www.3M.com/his**.



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