3M™ M*Modal Fluency Voice Manager

- **Enables smarter voice capture and workflow management of dictation volumes and resources across the healthcare enterprise**

- **Optimizes turnaround times and eliminates the need for costly management consoles**

- **Improves physician satisfaction and boosts transcriptionists' productivity**

The 3M advantage

The combination of 3M and M*Modal allows us to use our strengths to close the loop between care and revenue integrity.

Our advanced 3M speech understanding solution is designed to optimize the EHR experience, drive higher quality documentation and enable physicians to spend more time with their patients.

Improve dictation and transcription performance with voice capture and centralized workflow management

Part of the integrated **3M™ M*Modal Fluency Voice Manager** is an advanced voice capture and workflow management system. It enables health care organizations to handle dictation volumes and resources across the enterprise from a single, web-based platform. The solution is scalable as it is designed to meet the needs of a single department or an entire health network. It also gives physicians and administrators the flexibility to choose workflows that best suit them, while maintaining full control over functional details.

From supporting physicians on the front-end of document creation to enabling administrators and transcriptionists on the back end, 3M Fluency Voice Manager improves the productivity and day-to-day workflow of all stakeholders. It is designed to boost speed, accuracy and patient care in every phase of the transcription workflow.

Something for everyone with 3M Fluency Voice Manager

For physicians:

- Flexibility to select the dictation method that best suits their natural workflow
- Auto-insertion of barcode-scanned episodic patient data, allowing physicians to dictate with a single click
- Enhanced physician satisfaction and adoption

For administrators:

- Incorporates patient data during the dictation process, allowing administrators to manage workflows and turnaround times based on critical dates
- An at-a-glance dashboard with information and resources from navigational aids to document statuses
- Centralized management of documents, users and workflows that can manage multiple departments, facilities or logical groups as a single enterprise from one location
- Sophisticated, data-based routing algorithms ensure that documents go to the right place, improving efficiency and turnaround times

3M™ M*Modal Fluency Voice Manager

For transcriptionists:

- Time saving features such as the ability to batch assign and download voice files or to stream time sensitive files

- Patient data is directly and accurately embedded into the document header during dictation to boost efficiency

- Patient demographics are auto-populated in the appropriate fields to avoid time-consuming lookups during transcription

- Advanced quality control capabilities ensure that documents containing incomplete or invalid information do not flow into the transcription/editor workflow

- Data integrity measures within a document ensure patient safety and help meet turnaround time goals

- Instant access to relevant patient information at the time of transcription

Outsourcing flexibility

The system's advanced outsourcing functionality provides the flexibility to send work to Medical Transcription Service Organizations (MTSOs) on third-party platforms or to integrate with **3M™ M*Modal Fluency for Transcription** so you can:

- Independently manage all vendors and categorize outsourced work to help better manage organizational goals

- Provide end-users the ability to see where their documents are at all stages of the workflow

- Support statistical reporting against archived data to help measure, monitor and improve performance

- Deliver 10 standard summary reports and provide ad hoc reporting capabilities that offer full graphical data representation, allowing you to identify bottlenecks

Secure HIPAA-compliant with triple-layer authentication

With role-based privileges, triple-layer authentication and data encryption at rest and in transit, 3M Fluency Voice Manager maintains the highest levels of data security and Health Insurance Portability and Accountability Act (HIPAA) compliance. An audit trail records all user access to protected health information (PHI) and advanced search capabilities allow administrators to customize their search against the audit trail data for greater control and clarity.

In an increasingly complex health care environment, the challenges of managing multiple vendors, disparate platforms, many maintenance contracts and escalating operational costs are a reality. 3M Fluency Voice Manager can simplify these challenges by consolidating to a single, enterprise dictation solution, increasing functionality, decreasing ongoing costs and improving patient care.

Call today

For more information on how 3M products and services can assist your organization, contact your 3M sales representative, call us toll-free at **800-367-2447,** or visit us online at **www.3M.com/his.**

3M