3M™ M*Modal Fluency Flex

- Supports physicians’ natural and individual workflows
- Enables speech-driven document creation even in the absence of physician documentation functionality in the EHR
- Creates time to care by improving physician efficiency and adoption with dictation flexibility

The 3M advantage
With M*Modal now part of 3M, we are combining our strengths to close the loop between clinical care and revenue integrity.

Our advanced speech understanding solution is designed to optimize the documentation experience, drive higher quality clinical notes and enable physicians to spend more time with their patients.

Real-time, front-end speech recognition improves accuracy and physician satisfaction

3M™ M*Modal Fluency Flex is part of 3M’s integrated transcription solutions that deliver greater ease and efficiency to physician workflows. To support the natural and individual workflows of physicians, 3M Fluency Flex provides additional capabilities for document creation.

As a document creating module within 3M™ M*Modal Fluency for Transcription, 3M Fluency Flex allows physicians to use real-time, front-end speech recognition to either self-edit documents or send them to transcription for review and editing. With self-editing, physicians have immediate access to the final report, which they can sign electronically and upload to the facility’s EHR. This real-time access to patient information facilitates quick physician communication and collaboration to improve quality of care.

For documents that come back from transcription review, a physician can electronically sign and upload them to the appropriate clinical information system. This editing flexibility gives physicians the control to select the most natural workflows and provides a valuable stepping stone from an all-transcription to a full, front-end speech recognition workflow.

A distinct advantage of using 3M Fluency Flex is that it uses the same cloud-based, advanced 3M speech understanding technology powering our back-end speech recognition and transcription processes. This technology easily and instantly leverages existing physician speech profiles to deliver out-of-the-box accuracy. There is no need to train the system because it already knows and recognizes the user’s voice profile.

3M Fluency Flex gives physicians a choice to dictate via phone, hand-held or mobile device if they are not near a workstation. The transcribed reports are returned to their 3M Fluency Flex inbox for electronic signature and distribution.

Benefits
3M Fluency Flex supports both front-end and back-end speech recognition workflows and has document management capabilities such as print and fax distribution. 3M Fluency Flex:

- Reduces transcription costs without compromising productivity or the full capture of the patient encounter
- Boosts productivity with tools such as insertion of canned text, voice command and document distribution options
- Significantly improves out-of-the-box front-end speech recognition accuracy and ongoing learning with one technology and one voice profile, regardless of the editing choice
- Promotes communication and collaboration with comprehensive document distribution options
- Offers health care organizations an easy migration path to speech recognition and its associated cost benefits as well as the ability to manage transcription workload better

Call today
For more information on how 3M products and services can assist your organization, contact your 3M sales representative, call us toll-free at 800-367-2447, or visit us online at www.3M.com/his.