

Creating time to care.

Our game-changing mix of technology and services ensures accurate transcription with fewer resources.

With the pressure of health reforms and new care models, healthcare organisations increasingly need to do more with less. That's where 3M™ and M*Modal Transcription Services can help. Our technology-enabled transcription services improve the productivity and quality of your clinical documentation process. You can choose between internal or outsourced transcription, or a combination of the two.

Transcription Services

We offer a secure and experienced team of medical transcriptionists – one that can scale and adapt to the needs of any organisation.

Turnaround Time

Our transcription services consistently over-perform on turnaround time thanks to a dedicated workflow monitoring team, prioritisation of work types and back-end speech recognition technology.

Quality Assurance

We use an ISO-certified quality assurance process to ensure the highest standards of clinical documentation.

People/Process

You can rely on our highly-skilled transcription professionals, our proven methodology and our experience in transitioning from in-house to outsourced transcription services.

Transcription Technology

Our transcription services are designed to support health information originating from any device, in any state of completeness, from both internal and external sources.

Our transcription technology includes:

- *Quality Rule Checks to ensure common errors are caught before the report is completed*
- *Quality assurance tools to provide full-circle feedback to the transcriptionists for continuous quality improvement*
- *Inline research tools to find definitions fast*
- *Back-end speech recognition technology to improve turnaround time.*

Clinician Tools

Great documentation begins with the clinician.

We offer a variety of transcription-enabled dictation tools that fit a wide range of workflows. Supported by our unique Speech Understanding platform, these tools are designed for maximum flexibility.

Increase Mobility with Fluency Mobile™

We make dictating, reviewing, editing and signing clinical documents simple with physician-friendly mobile apps for iOS and Android™. This helps clinicians fit documentation tasks into their busy day, giving them more time to care for patients.

Telephony-Based Voice Capture with Fluency Voice Manager™

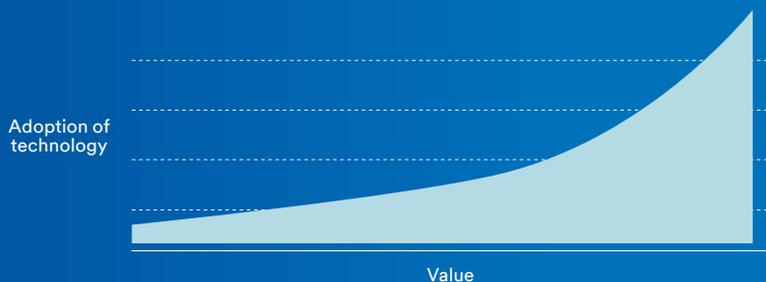
Traditional telephony-based dictation with PC-based dictate-only options allows facilities to choose the right configuration for their needs.

Front-End Speech Recognition with Fluency Flex™

Fluency Flex is a clinician-friendly solution that uses front-end speech recognition to create high-quality real-time documentation on the go.

Thinking ahead

*As organisations increase their adoption of technology, the value they can realise increases. With the new partnership between 3M and M*Modal, our range of cutting-edge transcription products and services will continue to grow. In turn, the value your organisation can offer will escalate in the long term.*



Contact us today

For more information on how 3M™ Advanced CDI Solutions can assist your organisation, contact your 3M Health Information Team on:

Australia: 1800 029 706, or visit us online at www.3mhis.com.au

New Zealand: 0800 444 639, or visit us online at www.3m.co.nz/his