



3M Personal Safety Division

3M Center
St. Paul, MN 55144-1000
651 733 1110

UPDATED: Redemption Process
TR-6510N and TR-6530N Cartridge

July 1, 2021

Dear Valued Customer,

As an update to our March 13th, 2020 [User Advisory Notice](#) the process for submitting your claims has changed.

Updated Redemption Process:

Notice: End user customers must request their credits through their purchasing 3M Authorized Distributor. The distributor will then request credit through 3M.

Send us an email at 3Msupport.crcsibgreturns@mmm.com.

Please include “**TR-6500 User Advisory Notice**” in the subject of the email

Please be ready to provide the following information or request a copy of our Return-Adjustment Request Form to fill in the appropriate information.

- 3M Invoice Number or Purchase Order Number
- 10-Digit 3M IDs
- Quantity of effected product
- Please include “**TR-6500 User Advisory Notice**” in the subject of the email

When Ordering New Product:

When you purchase replacement product, you will be able to determine if you have good cartridges by confirming the cartridges have a lot code of 0320-2 or later (i.e., 0420-X, 0520-X, 0620-X, and so on), which meet all applicable 3M specifications, including filtration efficiency.

3M strives to provide the highest quality of respiratory protection products in the marketplace, and we regret any inconvenience this may have caused. If you have any questions, please contact 3M Technical Service at 1-800-243-4630.

Sincerely,

3M Personal Safety Division
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3M Personal Safety Division