

## 3M™ M\*Modal Fluency Align

- Designed for clinicians to help create time to care and increase face time with patients
- Leverages a secure, cloud-based conversational AI and ambient intelligence platform
- Automates routine clinical tasks to reduce administrative burden and transforms the experience of care delivery and EHR documentation

### The 3M advantage

3M M\*Modal are closing the loop between clinical care and revenue integrity.

Our conversational AI and natural language understanding solutions are designed to transform the experience of health care, optimize the EHR, drive higher quality documentation and improve the well-being of both patients and physicians.

### Create time to care with ambient clinical documentation

Administrative burden and lack of time remain top challenges to physician well-being and satisfaction. These challenges hinder clinicians' ability to deliver high quality care. The patient's experience is better when clinicians interact directly with them instead of technology—less physician screen time and more patient face time. According to an article in the Annals of Internal Medicine, primary care physicians spend nearly two hours on electronic health record (EHR) tasks for every one hour of direct patient care.<sup>1</sup>

To reduce that administrative burden and give physicians more time to focus on patient care, **3M™ M\*Modal Fluency Align** enables more intuitive and efficient physician workflows. Clinicians can now access a conversational interface with ambient intelligence designed to enhance the patient-physician interaction, drive higher quality care and reduce physician burnout.

### Flexible, mobile and easy to use

Interacting with physicians in a more natural, conversational manner, 3M Fluency Align helps clinicians spend more time with the patient and less time in the EHR with its ability to:

- **Capture:** Ambiently, unobtrusively and securely capture the patient-physician interaction using either our 3M Fluency Align mobile application with your iOS device or the **3M™ M\*Modal Ambient Device**. The mobile app is easy to use and provides all the necessary functionality clinicians need to view their patient schedule, capture the patient story and clinician summary, upload paper documentation and more. The 3M Ambient Device delivers an accurate, hands-free and secure experience to effectively capture multi-party conversations.

# 3M™ M\*Modal Fluency Align

- **Control:** Elevate the EHR experience by enabling clinicians to use natural speech to navigate the patient record and easily get information in and out of the EHR. Clinicians can direct 3M Fluency Align to automate and simplify everyday documentation workflows. Additionally, virtual assistant capabilities enable conversational computerized physician order entry (CPOE), which accounts for 12.1 percent of physician clinic hours (43 minutes) in the EHR.<sup>1</sup>
- **Create:** Based on the doctor-patient conversation, 3M Fluency Align creates accurate, structured, standardized and timely documentation. After a quick quality review to reduce clinician burden and improve accuracy, the clinical note is delivered in the EHR, where the physician can review and sign it. Artificial intelligence (AI) and natural language understanding (NLU) technologies are continuously learning in the background and getting smarter to drive even more value and accuracy for users.

## Transforming the user experience

To enable clinicians to keep their complete focus on patients without the interference of technology, 3M Fluency Align is an ambient, AI-augmented clinical documentation solution designed to work unobtrusively in the background. It works to make clinical documentation a byproduct of the patient visit — not a separate, burdensome task for the clinician.

1: Tethered to the EHR: Primary Care Physician Workload Assessment Using EHR Event Log Data and Time-Motion Observations, Annals of Internal Medicine®, 2017

### Call today

For more information on how 3M products and services can assist your organization, contact your 3M sales representative, call us toll-free at **800-367-2447**, or visit us online at **[www.3M.com/his](http://www.3M.com/his)**.



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