



**FLEX WRITE
SURFACE**

**The Permanent Marker
Whiteboard Surface**

Frequently Asked Questions

GENERAL

Can I really use permanent markers on Post-it® Flex Write Surface?

Yes. To erase permanent marker, spray with water and wipe with the provided microfibre cloth.

If I ever want to remove the Post-it® Flex Write Surface after I install it, could it damage my walls or paint?

If the Post-it® Flex Write Surface installation instructions were followed, then yes, the product can be removed without damaging the surface it is sticking to. Please follow the recommended removal instructions.

Since this is a Post-it® Brand product, can I put Post-it® Flex Write Surface on a wall and then take it down and move it to another wall?

This is not recommended. Post-it® Flex Write Surface is intended to be used in one place. Moving the product from wall to wall could damage the product and reduce adhesion.



How long will the product last?

Post-it® Flex Write Surface is backed by a 3-year limited warranty. Please follow the recommended use and maintenance instructions to extend the life of the product.

Please reference the warranty information provided with the product

What is the difference between Post-it® Flex Write Surface and Post-it® Dry Erase Surface?

Post-it® Dry Erase Surface is designed to work only with standard dry erase markers. Post-it® Flex Write Surface is designed to work with dry erase and permanent markers. No chemicals are needed to erase permanent marker on Post-it® Flex Write Surface. Use water and the provided microfibre cloth to erase permanent and any leftover dry erase residue. Beyond this, they use the same Post-it® Brand adhesive and are similar in thickness.

SURFACES

What types of surfaces does Post-it® Flex Write Surface work on?

The Post-it® Flex Write Surface is designed to stick to a variety of primed and painted drywall, painted metal, glass, finished wood, and existing whiteboards or chalkboards. Not recommended for use on unprimed drywall, cinder block, brick, wallpaper, heavily textured or delicate surfaces.

Can I use Post-it® Flex Write Surface on cinder block or brick walls?

Post-it® Flex Write Surface is not recommended for use on cinder block or brick surfaces as the rough surface creates a bumpy writing surface and can inhibit adhesion.



Can I cover a full wall with Post-it® Flex Write Surface?

Yes. Post-it® Flex Write Surface comes in 4 ft wide rolls, which can be installed horizontally from floor to ceiling with overlapping seams. For full-wall installations, the 50 ft x 4 ft roll of Post-it® Flex Write Surface is recommended.

Please visit [Post-it.com/FlexWrite](https://www.post-it.com/FlexWrite) for detailed installation instructions.

Can I stick Post-it® Flex Write Surface to a table or desk?

Horizontal use of the Post-it® Flex Write Surface, like on a table or desk, increases the likelihood that the film will be damaged from sharp or hard objects, and is not covered by the 3-year warranty.

Can I resurface old chalkboards or whiteboards with Post-it® Flex Write Surface?

Yes, Post-it® Flex Write Surface is great to use for resurfacing existing chalkboards and whiteboards. Prior to installing the product, chalkboards and whiteboards should be thoroughly cleaned to remove dust, debris and cleaning chemical residue.

WRITING INSTRUMENTS

Can I use dry erase markers on the Post-it® Flex Write Surface?

Yes. Use standard dry erase and permanent markers. Metallic ink permanent markers are not recommended. Do not use ultra-fine tip markers, pens, and pencils.

Can I use pens on Post-it® Flex Write Surface?

This is not recommended. Use standard dry erase and permanent markers. Metallic ink permanent markers are not recommended. Do not use ultra-fine tip markers, pens and pencils.



CLEANING

How do I erase permanent and other non-dry erase markers?

Spray the ink with a generous amount of water, let the water sit for a moment on the ink, and then wipe away using the provided microfibre cloth.

How often should I clean the Post-it® Flex Write Surface?

Erase ink when content is no longer needed. Erasing all ink (permanent and dry erase ink) is recommended once every two weeks.

Can I use whiteboard cleaners on Post-it® Flex Write Surface?

Water should be used to clean Post-it® Flex Write Surface. While whiteboard cleaners have not been found to damage the product, they are not recommended or needed for cleaning purposes.

How do I remove any leftover dry erase ink residue after erasing the Post-it® Flex Write Surface?

Spray the ink residue with water, let the water sit for a moment on the residue, and then wipe away using the provided microfibre cloth.

Can I use standard whiteboard erasers on Post-it® Flex Write Surface?

Erase ink with the provided Post-it® Dry Erase Cleaning Cloth or microfibre cloth. Felt erasers are not recommended.

INSTALLATION

Are there instructions on how to install Post-it® Flex Write Surface?

Yes. Instructions are provided inside of the Post-it® Flex Write Surface packaging.

You can also find the installation instructions and other helpful information on [Post-it.com/FlexWrite](https://www.post-it.com/FlexWrite).



Do I need to do anything to the surface I am applying the Post-it® Flex Write Surface to?

Surfaces to be covered must be clean, smooth, dry and structurally sound – must not contain loose paint, nail heads, nicks, gouges, or other surface imperfections. For best results, gently clean the surface to be covered with water and soft cloth, allow to dry for 10 minutes. If walls have been recently painted, allow paint to dry according to paint instructions before applying the Post-it® Flex Write Surface.

Does the Post-it® Brand offer installation services that I could hire to install my Post-it® Flex Write Surface?

While Post-it® Flex Write Surface is designed to be installed by non-experts, there are some installations (such as a full wall installation), where using a professional installation may be beneficial. While the Post-it® Brand does not offer an installation service, trained wallcovering and graphics film professionals can be hired for installation.

Please visit the following website for a list of 3M trained installers.
https://www.3M.com/3M/en_US/graphics-signage-us/resources/find-an-installer/

Can I recycle the packaging and backing liner after I am done with installation?

Yes, the box, core, and backing liner can be recycled.

I am concerned that Post-it® Flex Write Surface might not stick to my intended wall, whiteboard or chalkboard surface. Can I test this before installing?

Yes. The Post-it® Brand has a recommended wall adhesion test that can be used to get an indication if a wall primer is needed before installation.

For details on this test, please visit [Post-it.com/FlexWrite](https://www.3M.com/3M/en_US/graphics-signage-us/resources/find-an-installer/) and review the detailed installation guide.



Can I cut or trim Post-it® Flex Write Surface to the size I need?

Yes, Post-it® Flex Write Surface can be cut to size using a variety of cutting tools including scissors, box cutters or utility knives. Always confirm the size of the area you wish to cover, measure the surface twice before cutting and use a straight edge, such as a ruler, to ensure a square cut. Take caution when handling the edges of the film as they may be sharp.

What tools are needed to install Post-it® Flex Write Surface?

For standard installations where the product does not need to be cut to a special size, no unique tools are needed.

Refer to the product instructions for more details on the tools required for installation.

REMOVAL

How do I remove Post-it® Flex Write Surface?

Select a corner of the film and peel slowly and smoothly away from the wall. For best results, gently pull away at a 180-degree angle.

CAUTION: Pulling the film away from the wall in a fast or aggressive motion may result in film or surface damage.

WARRANTY

Does Post-it® Flex Write Surface come with a warranty?

Yes, Post-it® Flex Write Surface is covered by a 3-year limited warranty.

Refer to the product instructions for more details on the warranty.

