

## Fraudulent Activity and Counterfeit Products

Recently, we have received reports of an increase in fraudulent and counterfeit activity in connection with the novel coronavirus (SARS-CoV-2) that causes the COVID-19 disease. Examples include people fraudulently misrepresenting themselves as being affiliated with 3M and having authentic 3M product to sell, selling counterfeit 3M products, and claiming to manufacture 3M products.

3M recommends purchasing our products only from an 3M authorized distributor or dealer, which will increase the likelihood that you will receive authentic 3M products.

If you need help identifying 3M authorized distributors and dealers in your area, please contact 3M Help Center at [www.3m.com/3M/en\\_US/company-us/help-center](http://www.3m.com/3M/en_US/company-us/help-center) or 1 (888) 364-3577 in the United States. In Canada, please contact 3M Canada Customer Service at 1 (800) 364-3577.

If you have concerns about potential fraudulent or counterfeit activity related to 3M or 3M products, please report such concerns using our Report a Concern options detailed at [www.3m.com/3M/en\\_US/ethics-compliance/report-concern](http://www.3m.com/3M/en_US/ethics-compliance/report-concern).

### **With regard to 3M respirators specifically, here are some tips to help avoid counterfeit products:**

- 3M respirators will be sold in 3M packaging, with model-specific user instructions accompanying the product
- 3M respirators should not be sold individually, in bulk (such as large bags or boxes of loose respirators), or without packaging (including User Instructions)
- 3M has strict quality standards, and therefore products that have missing straps, strange odors, blocked valves, misspelled words, etc. are likely not authentic 3M respirators

3M personal protective equipment (PPE) is intended, labeled, packaged, and certified to meet the requirements of the countries in which it is sold. Those requirements differ around the world, including as it relates to, for example, respirator performance, local language, and local certification and approval for sale and use. As a result, 3M PPE should not be purchased in one country and then exported for use in another country. Instead, 3M PPE should be purchased in the country in which it will be used.

For further assistance in determining whether a 3M respirator you have purchased is authentic, we encourage you to contact your local 3M Technical Service team. In the United States, you can call 1 (800) 243-4630. Please be prepared to share your proof of purchase information (invoice, receipt, etc.) in order to help with this process.

**For more information, contact the 3M Help Center at 1 (888) 364-3577 in the United States. In Canada, please contact 3M Canada Customer Service at 1 (800) 364-3577.**