

Driving value with 3M M*Modal computer-assisted physician documentation (CAPD)

In today's complex and dynamic health care environment, organizations are challenged with a seemingly endless list of competing priorities. Consequently, the pressures on clinicians to create clinical documentation to meet new standards of accountability, reimbursement, patient care and quality reporting are rapidly increasing, leading to widespread burnout and dissatisfaction.

Completely integrated into the physician clinical documentation process, the computer-assisted physician documentation (CAPD) functionality continuously analyzes the clinical narrative. This artificial intelligence (AI)-powered functionality delivers proactive nudges to clinicians as they document in the electronic health record (EHR) using speech, templates and/or typing.

Using the CAPD functionality, **3M™ M*Modal CDI Engage One™** unifies clinical documentation creation and improvement by enabling clinicians to proactively address common documentation deficiencies and specific queries right from the get-go.

How does CAPD empower clinicians to drive smarter workflows and reduce rework? Here are some key benefits of 3M CDI Engage One using CAPD:

Key features of CAPD in 3M CDI Engage One

Added value to physicians



Delivers proactive feedback based on continuous, real time evaluation and contextualization of notes as they are created

Creates time to care by unifying clinical workflows, reducing rework and optimizing user experience



Automatically identifies gaps and delivers in-workflow nudges on the most common physician documentation issues

Improves the quality of documentation at the time of note creation, which can enable more accurate coding and appropriate reimbursement



Leverages AI technology to improve patient care, document quality and compliance

Promotes an information-driven, consistent and reliable approach to physician documentation

Key features of CAPD in 3M CDI Engage One

Added value to physicians



Uses real time clinical understanding of content and context as physicians dictate, type or use templates in EHRs

Significantly boosts physician productivity, efficiency, education and satisfaction



Provides non-interruptive, high value, accurate, reliable and context-specific physician feedback

Facilitates improved clinical communication and collaborative care with closed-loop clinical documentation



Matches physicians with nudges on specific conditions for targeted impact and can be customized to configure new feedback rules

Minimizes retrospective queries, builds physician confidence in the system, extends clinical documentation integrity (CDI) programs and streamlines downstream workflows



Reports on physician interaction with an audit trail of nudges to specific physicians regarding their clarification and dismissal rates

Impacts physician documentation behavior, provides monitoring for ongoing improvement and reduces risk of audits



Provides personalized clinical documentation training, support and expertise with in-house adoption services

Optimizes physician engagement with the system, utilization of technology and overall experience and satisfaction

Call today

For more information on how 3M software and services can assist your organization, contact your 3M sales representative, call us any time toll-free at **800-367-2447**, or visit **www.3m.com/his**.



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