

# 3M™ 360 Encompass™ Audit Expert System – Code Audit

- Retrospective review, referencing the documents and codes used to create the patient claim, to ensure a compliant coding process
- Batch-driven inpatient and outpatient audits either at random or by selecting specific criteria
- Integrated workflows and interactive dashboards for real time data management
- Includes 3M™ Denial Tracker, a feature for managing, tracking and trending denials

## 3M's single platform advantage

3M™ 360 Encompass™ Audit Expert System is a module within 3M™ 360 Encompass™ System and includes two collaborative components: 3M™ 360 Encompass™ Audit Expert System — Inpatient Prebill Review and 3M Code Audit.

3M Code Audit streamlines the audit workflow to create focused or randomized audits based on each organization's specific needs. This simplifies manual auditing within an integrated system, which includes the original codes and clinical documentation used to create the patient record. Consolidating the audit process into a single system creates more transparency and improves communication between auditors and coders.

## Focused productivity and intuitive workflow

3M Code Audit brings critical audit information into the same system in which the coding and documentation originated, reducing the time spent on spreadsheets and other manual processes. 3M Code Audit's integrated inpatient and outpatient batch creation, auditor analysis, and reporting capabilities, deliver transparency and accuracy with fewer clicks.

. By eliminating manual steps and multiple systems, 3M Code Audit helps organizations save time on compliance audits. Integrated dashboards enable managers to see key information they need to track data in real time, including productivity, record status and financial impact estimates. The single platform workflow:

- Allows easy access to all documentation and codes related to the patient record
- Eliminates the need for multiple software programs and vendors
- Boosts productivity while improving communication between auditors and coders

## 3M Code Audit at a glance:

- Integrated inpatient and outpatient batch audit capabilities, all operating within the 3M 360 Encompass platform
- Workflows for both inpatient and outpatient, with support for high risk diagnosis related groups (DRGs), ambulatory payment classifications (APCs), enhanced ambulatory patient groups (EAPGs) and other quality reviews important to an organization
- View recorded code sets and supporting clinical documentation simultaneously
- Reports library with customizable reporting output
- Dashboards to help manage individual and department productivity and other key metrics
- Denials management with the ability to track and trend denied claims

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## The impact of denials

Claims can be denied for a variety of reasons, including medical necessity, lack of clinical evidence or missing/inconsistent documentation. Denials can impact not only on a facility's financial bottom line but also its workflow. With **3M™ Denial Tracker**, a feature within 3M Code Audit, manual processes can be automated and denials can be caught at the point of coding before they become a problem.

3M Denial Tracker benefits:

- Track and trend denials
  - See progression of a denial from receipt date to completion
  - Better understand which claims are most often denied
  - Easily see overturned denial success rate
- Proactively prevent denials at the point of coding based on trends
  - Set up custom edits in 3M Inpatient Prebill Review to catch common errors upstream
  - Identify opportunities for coder education based on frequently denied claims
- Access valuable reports
  - Denials are added to batches that can be created by payer, by timeframe, by type and more based on facility preference

## What it takes to be compliant

To send accurate, clean and compliant claims to Medicare and other payers, leaders in health information management (HIM), compliance, revenue integrity, clinical documentation integrity (CDI) and risk management departments must implement key strategies when applying coding rules and guidelines:

- **Detection**—identify records with potential problems
- **Correction**—perform regular chart audits and make necessary corrections
- **Prevention**—educate staff to prevent future compliance problems
- **Verification comparison**—build audit trails and performance reporting

By adding 3M 360 Encompass Audit Expert and 3M Code Audit to the 3M 360 Encompass System platform, organizations can implement these strategies to support successful coding compliance.

### Call today

For more information on how 3M products and services can assist your organization, contact your 3M sales representative, call us toll-free at **800-367-2447**, or visit us online at **[www.3M.com/his](http://www.3M.com/his)**.



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