



As Long As You Own It

Air-Pak™ SCBA Warranty

Question

What is the warranty period?

Answer

The warranty period is for as long as you own the product.

Question

What does the warranty cover?

Answer

The warranty covers defects in workmanship and materials for as long as the product is owned by the original end-user purchaser.

Question

What products are covered under the warranty?

Answer

The warranty covers all Air-Pak SCBA models compliant to the NFPA 1981, 2018 Edition standard (and subsequent standards). An Air-Pak X3 Pro SCBA consists of a backframe & harness, pressure reducer, mask-mounted regulator, integrated electronics, facepiece, and carbon-wrapped cylinders.

Question

Does the warranty cover accessories?

Answer

Accessories such as facepiece-mounted communications, facepiece-integrated communications, and Sight thermal imaging devices are covered for a warranty period of five (5) years. Battery chargers and rechargeable batteries are covered for a warranty period of three (3) years.

Question

Are there any exclusions with the warranty?

Answer

The warranty excludes communications accessories, alkaline batteries, carrying cases, and storage bags.

Question

Do I have to register my Air-Pak SCBA to activate the warranty?

Answer

Registration is not required to activate the warranty upon purchase by the end-user.

Question

Are there any requirements to maintain the warranty?

Answer

In support of a lower total cost of ownership for the Air-Pak SCBA, the warranty does not require any forced parts replacement, periodic overhaul, or functional testing of the product. It is suggested to follow the manufacturer's recommended testing schedule, as outlined in the user instructions for the product.

Question

Is the warranty transferable?

Answer

The warranty only applies to the original end-user purchaser of the Air-Pak SCBA, compliant to the NFPA 1970, 2025 Edition standard.

Question

Is the warranty retroactive to older Air-Pak SCBA products?

Answer

The warranty only applies to Air-Pak SCBA models compliant to the NFPA 1981, 2018 Edition standard (and subsequent standards).

Question

How do I obtain warranty support?

Answer

3M Scott Fire & Safety offers an extensive network of authorized distributor service centers with factory trained and certified technicians to provide warranty service support for the Air-Pak SCBA and other ancillary products. 3M Scott Fire & Safety also offers in-house service programs that provide flexibility for those customers that wish to take ownership of their own service needs.

Question

Where can I find the warranty terms?

Answer

Full warranty terms can be found in the literature kit provided with the Air-Pak SCBA, or by clicking this [link](#).

