

3M + Clinical Documentation Improvement. A Winning Formula.

3M Science.
Applied to Life.™

3M is passionate about providing software and services which help clinicians, HIMs/coders and hospitals make every medical record more accurate and valuable. With nearly 30 years experience in Australia and New Zealand, 3M has a long proven heritage in the health information management industry.

3M believes the best results for clinical documentation improvement (CDI) happen when there is true, respectful collaboration between the two groups through the appointment of a CDI Specialist (CDS) who navigates between clinicians and HIM/Coders to deliver documentation that meets the primary and secondary, as well as internal and external uses of the data.

In Australia, there are currently 29 hospitals whom 3M has partnered with on their CDI journey. 3M's team of CDI experts are passionate about providing quality CDI training and are proud to have formally trained 36 CDI Specialists through the 3M™ DRG Assurance™ Program.

How 3M can help.

The objectives of CDI can be different from hospital to hospital. 3M's end-to-end solution can be tailored to your hospital's budget, resources and culture.

3M™ DRG Assurance™ CDI Program



Training for Clinical Documentation Specialists (CDS) and HIMs/Coders

For hospitals who have appointed dedicated staff to perform CDI activities this training equips participants with extensive knowledge and resources so they are competent and immediately effective in their role. The content of this training is fully aligned with Australian Coding Standards and AR-DRG grouper-specific content. Training is currently available in ICD-10-AM/ACHI Ninth Edition (v.5.2, v.6.0x, v7.0, v8.0) and Tenth Edition (v8.0).



CDI Baseline Measurement Record Review

For those who want to assess and quantify the missed opportunity residing in their clinical documentation. A random sample of records is assessed by 3M's multidisciplinary team for incomplete, missing or conflicting documentation that impacts the DRG.



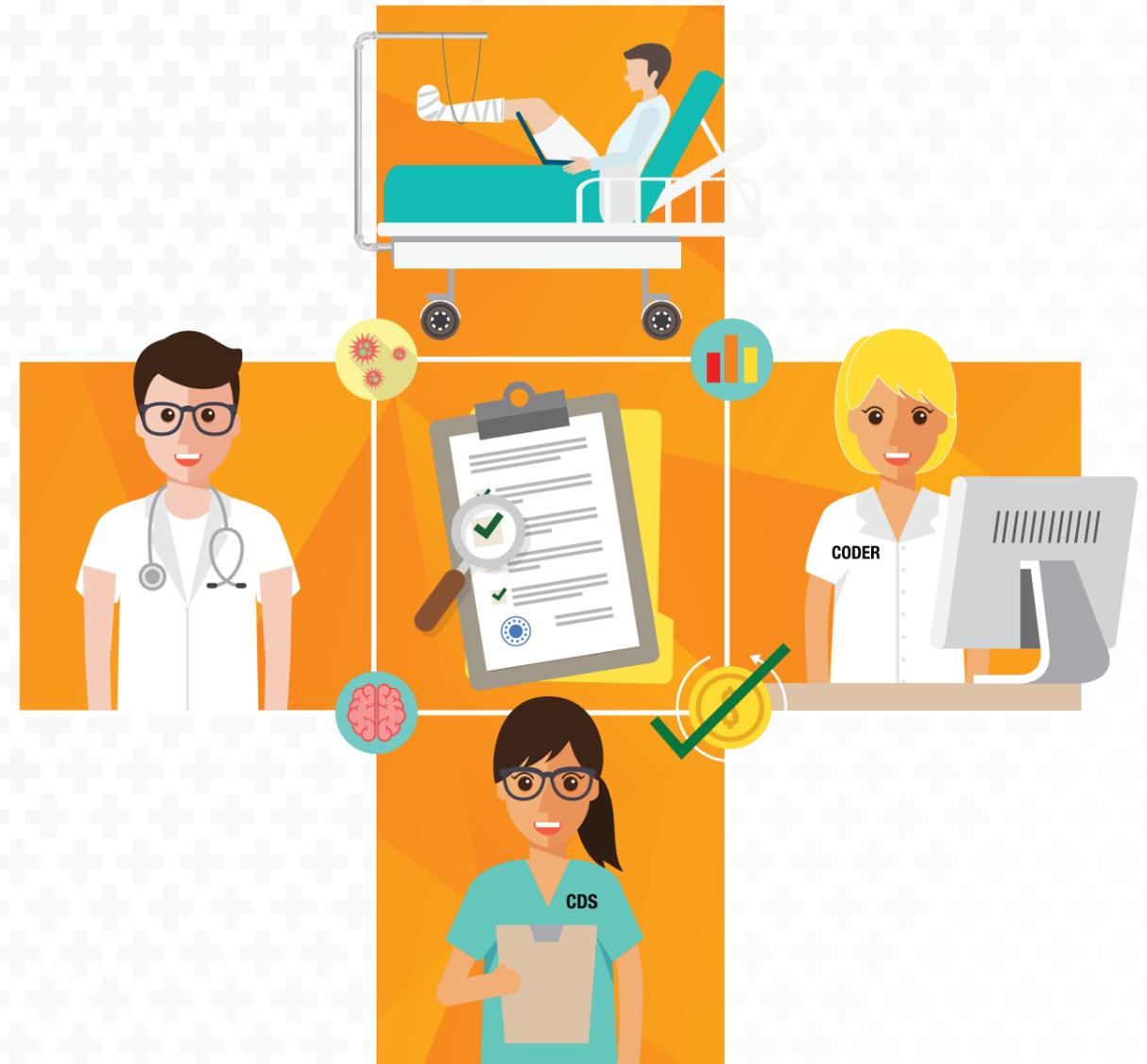
Clinical Engagement

For those who need to increase CDI awareness with Clinicians, Nurse Unit Managers, Nursing and Allied Health staff, education sessions help outline their role in making the program a success. We also have a CDI app which guides the specificity to capture for the 100 most common diagnosis.



On-site Coaching

For those who have undergone 3M CDI training but require more practical training on-site. The CDS/HIM will be able to consolidate their training, check their competency and grow in the practical application of their knowledge.



How CDI improves the quality of casemix funding data



Health Information Systems

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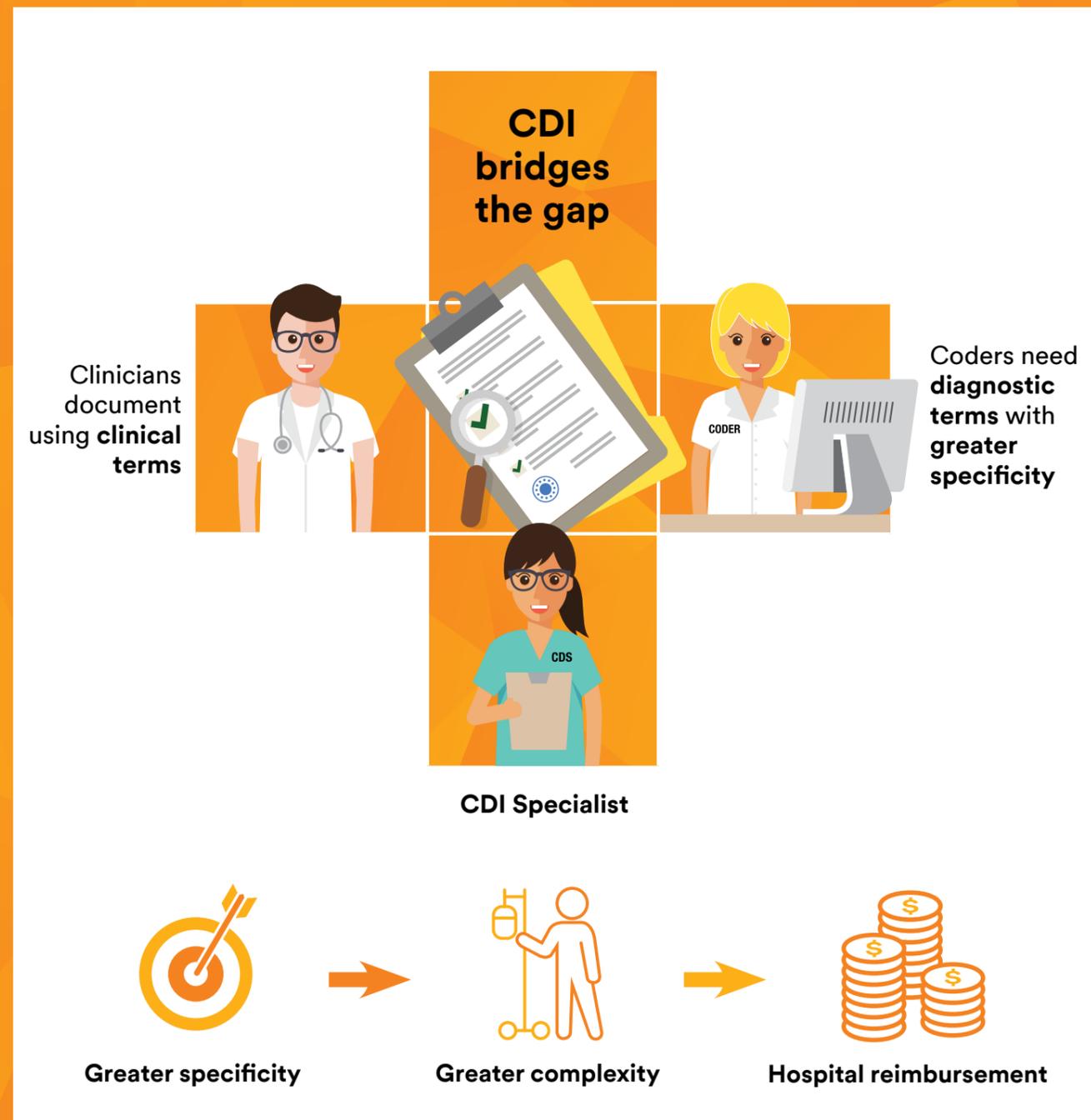
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Clinical Documentation Improvement

Clinical Documentation Improvement (CDI) is all about improving the quality of data in the medical record so that it better describes the complexity of the patient and contains all relevant information required for clinical coding. The main issue is there is a disconnect between the way clinicians write (they use clinical terms) and what hospitals need for coding and reporting (they need diagnostic terms).

To bridge this gap hospitals often appoint a CDI Specialist (CDS) to act as a liaison between clinicians and the coding department to ensure the documentation fully reflects the patient episode of care.



An example of how CDI affects complexity and reimbursement

Clinical Documentation	+ PVD	+ PVD + PVD with ulcer	+ PVD + PVD with ulcer + Cellulitis of leg and Urinary incontinence	+ PVD + PVD with ulcer + Cellulitis of leg and Urinary incontinence + Staphylococcus aureus bacteraemia with resistance to multiple antibiotics
Coding Outcome	+ I70.20	+ I70.20 + I70.23	+ I70.20 + I70.23 + L03.13 (Cellulitis) and R32 (Incontinence)	+ I70.20 + I70.23 + L03.13 (Cellulitis) and R32 (Incontinence) + A49.01 (Staphylococcus aureus bacteraemia) + Z06.67 (Drug resistance)
Diagnosis Related Group (DRG) Summary	+ F65B	+ F65B + F64C	+ F65B + F64C + F64B	+ F65B + F64C + F64B + F64A
	Peripheral Vascular Disorders, Minor complexity \$3,870.05	Skin ulcers in Circulatory Disorders, Minor Complexity \$4,598.09	Skin ulcers in Circulatory Disorders, Intermediate Complexity \$7,370.30	Skin ulcers in Circulatory Disorders, Major Complexity \$10,486.97

Based on ICD-10-AM/ACHI Tenth Edition AR-DRG Version 8. 65yo NSW female patient, 3 day LOS



Captures data to drive patient outcomes

Poor documentation often lacks specificity in the diagnosis. CDI helps drive specificity to ensure important patient data is captured and tracked.



Captures complexity which drives reimbursement

DRGs which reflect a higher complexity are typically reimbursed at a greater rate to address the increase in resources required to treat a more complex patient. In a nutshell, this is how CDI impacts reimbursement.