



3M™ DRG Assurance™ Program

- Identifies strategies to more accurately and completely capture a patient's severity of illness and risk of mortality in clinical documentation
- Helps prepare your organization for the more stringent documentation requirements under ICD-10
- Identifies areas of risk for patient safety indicators (PSI), potentially preventable readmissions (PPRs), and potentially preventable complications (PPCs)

The 3M advantage

Is your hospital getting credit for the complexity of your case mix and the patients you are treating? Do various profiling reports on your organization appear correct?

The **3M DRG Assurance Program** can help improve the accuracy of your clinical documentation so that your organization's profile reports are more accurate, too.

Through improved clinical documentation, 3M DRG Assurance clients typically see an increase in their case mix index of two to four percent and realize a **4:1 financial return** in the first year of the program.*

*These figures are based upon an average of the results achieved by 3M DRG Assurance Program clients.

The **Healthcare Financial Management Association (HFMA)** recently reviewed the *3M DRG Assurance Program* using the Peer Review Process. After undergoing the rigorous review, *3M DRG Assurance* from 3M Health Information Systems has been granted the "Peer Reviewed by HFMA" designation.



On-site consulting

The **3M DRG Assurance Program** from 3M Consulting Services is designed to improve inpatient record documentation by establishing a coordinated, systemic process that uses a concurrent review team to strengthen communication between caregivers, physicians, and coding professionals. More specific documentation can be captured when a physician responds to clinically driven questions from a well-trained review staff before the patient's discharge. Starting today, the 3M DRG Assurance Program can help educate your staff on the complexities of ICD-10, so your documentation can be ready for this critical transition.

The 3M DRG Assurance Program:

- Prepares clinical reviewers to perform physician queries to fully capture the patient's severity of illness and risk of mortality
- Incorporates the knowledge of highly-trained 3M experts, such as clinically experienced RNs, physicians, credentialed health information professionals, and financial and reimbursement experts
- Provides education on ICD-10 basics and specific ICD-10 documentation needs for selected high-volume diagnoses and procedures
- Offers physician training by 3M physicians for medical staff

As part of the program, 3M consultants focus training efforts on:

- **Physicians**—3M consultants provide peer-to-peer orientation and in-service training to physicians. Once this training is complete, physicians are more cognizant of overall documentation requirements as well as the requirements for their specialty, and they are better equipped to respond to queries with professional judgment and applicable standards. This focus also facilitates training for more accurate documentation in their practices.



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- **Case management, utilization review, health information management and quality management**—3M consultants provide comprehensive documentation improvement education in accordance with the Centers for Medicare & Medicaid Services (CMS) rules and regulations. Processes are implemented to support the concurrent process, and effective communication skills are taught to the documentation review team.

Applying a phased approach

3M DRG Assurance is conducted in three phases:

- **Phase 1: Assessment.** This phase combines chart reviews and interviews to provide an assessment of the documentation, coding, and physician review processes. At the completion of this phase, 3M provides an estimated return on investment and impact to the facility's outcomes data.
- **Phase 2: Physician and staff training.** This comprehensive education phase includes the core classroom and “on-unit” clinical training of the concurrent review team and coding staff. Physician and ancillary department education is provided at the specialty level and is focused on key concepts related to their services. The education includes an introduction to ICD-10 requirements and methodologies, as well as focused documentation needs for selected ICD-10 diagnoses and procedures. Processes are also implemented to support and maintain success with the program. Our process improvements include preparing for and succeeding with ICD-10 implementation.
- **Phase 3: Follow-up and performance monitoring.** As part of the project, 3M Consulting Services monitors financial and outcomes data reporting for up to a year and uses tracking software to measure process success factors. In addition to the monitoring, 3M provides a focused, onsite, follow-up review to “fine tune” the process, refresh any weak points in the knowledge base, and further strengthen the acceptance of the process improvements by everyone involved in patient record documentation. Ongoing ICD-10 education is also provided in our DRG newsletter.



Health Information Systems

575 West Murray Boulevard
Salt Lake City, UT 84123
U.S.A.
800 367 2447
www.3Mhis.com

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Industry-changing software to support sustainable improvements

The 3M DRG Assurance Program now incorporates technology to support the documentation improvement process with the **3M™ Clinical Documentation Improvement (CDI) System**. The 3M CDI System is an automated concurrent review tool to help sustain the financial benefits achieved in the 3M DRG Assurance Program. The 3M CDI System uses:

- The **3M™ Coding and Reimbursement System** enhanced with clinical documentation guidelines
- A concurrent query process to build and store physician queries
- A process measurement tool to report chart review activities and physician query response rates

Documentation improvement guidelines and edits are embedded in the software, providing instant access to information needed to support documentation decisions—similar to having a “consultant leaning over your shoulder.” The 3M CDI System even helps manage workflow by identifying charts that need to be reviewed, so your staff can get the most out of their work day. The 3M CDI System includes valuable easy-to-use and easy-to-access clinical documentation improvement references.

Key benefits

By helping hospitals obtain the most precise and complete documentation, 3M DRG Assurance with the 3M CDI System can also help:

- Improve accuracy of internal and external performance reports
- Achieve an accurate representation of the clinical complexity of the hospital's patient mix
- Increase case mix index
- Prepare for the transition from ICD-9 to ICD-10
- Improve accuracy of PSI, PPR, and PPC data

Call today

For more information on how 3M solutions can assist your organization, contact your 3M sales representative, call us toll-free at **800-367-2447**, or visit us online at **www.3Mhis.com**.

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