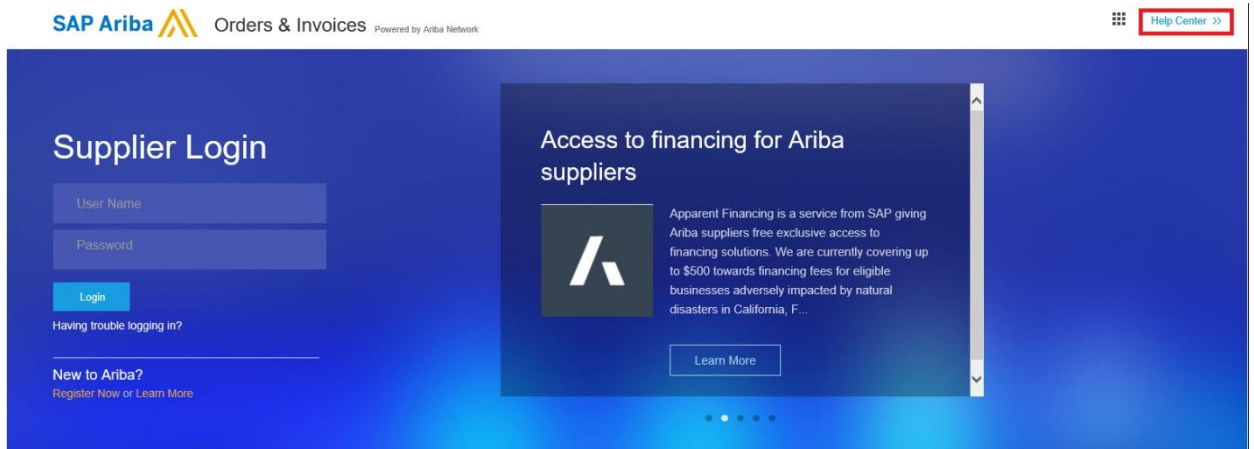
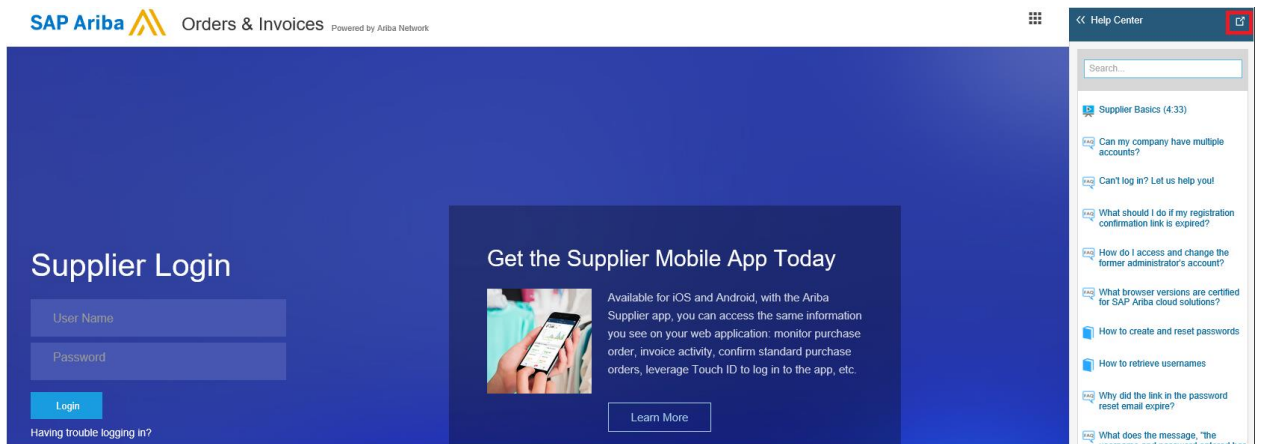


Please find instructions below on how to submit a ticket to receive assistance through Phone or Email.

- **Locate and expand the Help Center Panel in the upper right corner of your screen**




- **Click on the Go to User Community Button in the upper right corner**




- Click on Support Center


Ariba Exchange User Community English

Search...  Home | Learning | Support

User Community Home


Popular Topics Sort by: Relevance


 **Supplier Basics (4:33)**
Learning Center > Tutorials Ariba Documentation

 Includes Video

Registration | Supplier account login | Company account settings | Create sourcing event

Videos: managing your supplier account | Upgraded light account email

 **Learning Center**
Product documentation and tutorials

 **Support Center**
Get help with specific problems

- Search in the “I need help with” field and click Start

Support Center

I need help with Start

Examples:

- Account Reassignment
- Login/Password Reset
- Becoming a user
- Registration

- Under “Can’t find what you are looking for? Let us help you.”, choose your communication preference

Can't find what you are looking for? Let us help you.

Choose your communication preference:

Email SAP Ariba Customer Support

Get help by phone

- Fill out the information with as much detail as possible and click Submit

Contact SAP Ariba Customer Support Online

A Procurement Operations Specialist will reply via email within 4 hours. If you wish to speak with someone, choose [Get Help By Phone](#).

Problem Description

Short Description: *

Problem Type: *

Details: *

For fast resolution, please include all relevant details in your case. For example:

- A detailed description of the issue including full navigational paths, actions performed prior to the issue.
- Your expected results from the system.
- Steps to replicate the issue.
- Attach screenshots or recordings of the issue.

File Attachment 1: No file selected.

Contact Information

First Name: *

Last Name: *

Company: *

Email: *

Phone: Country: *

Country Code: Area Code: Number: * Extension:

Ariba Network ID:

You expressly agree and understand that your data entered into this system will be transferred to Ariba, Inc. and the Ariba hosted computer systems (currently located primarily in the U.S.), in accordance with the [Ariba Privacy Statement](#) and applicable law.

* Required Fields

- A Customer Support Representative will be contacting you via email or phone depending on your choice