



## Quick Links

[Resource Library](#)  
[Safety Data Sheets \(SDS\)](#)  
[Video Library](#)

Some of these links lead to web-based resources that are not product-specific.

### Are the mop handles adjustable for height?

Yes, the 2-in-1 mop handles are adjustable to lengths between 4.25'-5.37'; however, the Standard mop handle does not adjust.

### What if I extend the handle beyond the “stop” line? Will it still work?

Yes. It will still work if extended past the “stop” line, but it will not be as sturdy. We recommend that the handle be extended and used only as far as the “stop” line.

### What is meant by “ergo” handle?

The “ergo” handle has been designed to be more ergonomic when used. The “S” shape design and swivel grip allow the user to move more rapidly and make quicker turns with less arm and wrist motion.

### Why are there “three” trigger grips?

The handles are designed to have multiple options for actuating the trigger. Some users may prefer one method over another. Other users may prefer to change the grip and actuation method to reduce fatigue or gain more efficiency based on the specific job they are doing.

### If the handle trigger breaks or malfunctions, are there replacement parts available to fix it?

The triggers have been designed to handle commercial mopping rigor and should last for several years. If the trigger mechanism or other features of the handle wear out or break, a new handle will be required. Check your warranty and talk to your local distributor for handle replacement.

### Are all the frames the same?

No. There are three styles of frames, but all are interchangeable on the 2-in-1 or Standard systems:

- The 18" plastic standard frame includes 3M hook and loop strips adhesively bonded to the frame. It is typically chosen for mopping but could be used to apply floor finish/protectors.
- The 18" aluminum trapezoid frame includes replaceable strips of 3M hook and loop strips. It is typically chosen for mopping but could be used to apply floor finish/protectors.
- The 18" aluminum rectangle frame includes replaceable strips of 3M hook and loop strips. It is typically chosen to

apply floor finish/protectors but can be used for mopping.

### How many sizes of frames are there?

Each style comes in one size – 18 inches.

### Do I have to replace the entire frame if the hook and loop strips wear out?

No, not for the 2-in-1 frames. The hook and loop strips can easily be removed and replaced by removing one of the end caps of the frame (Simply depress the button and remove).

**Note:** The Standard mop frame does not have this feature.

The entire frame must be replaced to replace the hook and loop. Call your local distributor for replacement parts.

### Which frame do you recommend for mopping?

We recommend the trapezoidal frame for mopping. Due to its trapezoidal shape, it can get into corners to clean better. But the rectangular frame can be used as well.

### Which frame do you recommend for applying floor finishes?

We recommend the rectangular frame for applying floor finish/protectors. Due to its rectangular shape and weight, it applies an even force on the applicator pad allowing for a uniform coating.

### My 2-in-1 system came with the large 32 oz. bottle. How can I get the small 16 oz. bottle or the 1-gallon backpack?

Call your local distributor or 3M rep, and they can guide you to all the spare part options for the 2-in-1 systems.

### Will my small bottle for the ergo system work on the straight 2-in-1 system?

Yes. All the parts are interchangeable from system to system. The exception is that the backpack will NOT work with the Standard mop. The backpack only works with the 2-in-1 applicators and mops.

### Can I load my bottles sideways or “snap” them into the c-clip on the handle?

Yes. The bottles can be loaded along the axis (up and down) or sideways into the c-clip.

# Scotch-Brite™ Professional 2-in-1 Flat Mop and Floor Finish Applicator Kit FAQ

## What products can I put in the bottles or fluid bag?

Any diluted 3M™ Chemical Management Concentrate cleaning product, 3M™ Floor Finish or Scotchgard™ Floor Protector should be compatible with the bottle, fluid bag and valve materials.

**Note:** Bleach products may degrade the seals over time and replacement may be required. **Do NOT** use the system with strong acids or bases that have not been diluted to appropriate cleaning dilutions. Non-3M chemicals should be tested prior to use as they have not been evaluated by 3M for compatibility with the respective tools.

## How much fluid will the bottles hold?

The larger bottle holds approximately 32 oz. or 1000 mL, and the smaller bottle has a capacity of approximately 16 oz. or 500 mL.

## How much does the backpack fluid bag hold?

It holds approximately 1 gallon or 3800 mL.

## What if the dispense valve on the bottle gets clogged?

In the rare instance that the dispense valve gets clogged, it is recommended that the valve be replaced.

## What if I can't get the hook and loop strips out of the channels?

It's possible that hardened floor finish could make removal of the strips difficult. If this is the case, apply some floor stripper to the hardened floor finish to loosen so the strips can be removed. Make sure to wear safety gloves and safety glasses when working with chemicals.

## Does the backpack work with the 3M™ Easy Shine Applicator?

Yes, the backpack and fluid bag (not the tubing assembly) will work with the 3M™ Easy Shine Applicator.

## Commercial Solutions

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1-800-328-3908  
[3M.com/Facility](http://3M.com/Facility)

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