



3M INDIA LIMITED

Quality policy

At 3M India, we are committed to design, develop and deliver the products and services that **consistently meet our customer expectations** by:

- Complying with **statutory & regulatory requirements**.
- Pro actively identifying the **varying needs** of customers to offer **innovative** solutions.
- Driving "**right the first time**" culture through **audited quality management systems**.
- Sustaining **continual improvement** programs by embracing **lean and six sigma philosophies**.
- Partnering with **suppliers, employees and distributors** to build quality awareness **through out the supply chain**.
- Creating **passion for quality** where success and achievement are communicated, recognized and celebrated.
- Assigning clear management accountability at all levels for **setting and meeting measurable goals and targets**.
- Reviewing and updating this policy **annually** or as needed.

Debarati Sen
Managing Director

Jayanand Kaginalkar
Executive Director – Supply Chain

Date: 1th June 2016

Revision: 04