3M™ 360 Encompass™ System platform

- Bring together computer-assisted clinical and physician documentation, computer-assisted facility and professional services coding and HCC.
- Prioritize tasks and improve workflow efficiency through greater collaboration among coders, clinical documentation improvement (CDI) specialists and quality staff.
- Produce accurate, complete and compliant data that promotes quality patient care with the help of computer-assisted coding and provider documentation.

Why choose the 3M 360 Encompass platform?

By combining 3M’s proprietary natural language processing (NLP) technology with more than 30 years of experience in health information management, the 3M 360 Encompass platform is the industry’s choice for revenue cycle efficiency and accuracy.

More than 2,000 hospitals and healthcare organizations nationwide choose 3M 360 Encompass to break down the silos separating their clinical documentation and coding workflows and achieve these results:

- 63 percent decrease in patient safety indicators and hospital-acquired conditions
- 19 percent increase in net revenue
- 45 percent increase in coder productivity

Clients using this platform also report improved DRG accuracy, increases in case mix index and improved denials management.

Establishing rock-solid revenue management

Now more than ever, hospitals need a technically-advanced and tightly-integrated revenue cycle management system. It’s the only defense against shrinking reimbursements, coder shortages and changing government regulations. How can hospitals reduce costs, remain compliant and enhance the quality of patient care simultaneously? By deploying the 3M 360 Encompass System platform. This solution is a collection of applications that work together to help hospitals streamline processes, ensure accurate reimbursement, promote compliance and make data-informed decisions. The platform includes:

- 3M™ 360 Encompass™ System
  - 3M™ 360 Encompass™ System for computer-assisted coding (CAC)
  - 3M™ 360 Encompass™ System for clinical documentation improvement (CDI)
- 3M™ 360 Encompass™ Professional System
- 3M™ 360 Encompass™ MD System
- 3M™ 360 Encompass™ System Patient Insights Suite

Coding and documentation: Providing a united front

3M 360 Encompass helps hospitals take their revenue cycle efficiency and accuracy to the next level by integrating computer-assisted coding (CAC), computer-assisted CDI, quality metrics and analytics into one application. The result is a streamlined clinical documentation and coding workflow that allows coders, CDI specialists and quality teams to work from the same content, reducing duplication.

Built on 3M’s grouper and reimbursement logic, 3M 360 Encompass leverages our powerful NLP platform with a blend of statistics and rules to automate coding and documentation improvement. The system offers users multiple workflows, integration between CDI and coder teams, numerous reporting capabilities and embedded quality indicators.
Improve HCC capture with 3M 360 Encompass Patient Insights Suite
As the industry fast-tracks to value-based reimbursement models, hospitals must find ways to capture HCCs. 3M 360 Encompass Patient Insights Suite helps physicians document all HCC-related diagnoses for each patient. Think of this application as a care coordination system. All teams have insight into HCC gaps, and providers receive HCC-related diagnosis alerts right in their EHR workflow.

Close the gaps with 3M consulting services
All 3M technology is backed by a team of consultants with specialized credentials and more than 30 years of healthcare experience. Our consultants provide data-informed recommendations in addition to personalized support, education, training, workflow redesign and supplemental staffing.

Fast-track facility coding with 3M 360 Encompass for CAC
3M 360 Encompass for CAC helps coders review and code far more quickly than manual methods. The system’s CAC technology uses 3M’s NLP engine to examine the text of a patient’s record and assign codes for validation. Organizations can rest easy knowing that auto-suggested codes are accurate and compliant. 3M stays updated on the latest regulations, rules and guidelines, and we offer the support of experienced and credentialed coders. This all translates to a solid return on investment through improved coder productivity and increased documentation specificity.

Protect against professional coding pitfalls with 3M 360 Encompass Professional
In a consolidated healthcare environment, facility and professional coders often work in centralized coding departments. As a result, large hospitals must bridge clinical documentation with both types of coding workflows. 3M 360 Encompass Professional makes that collaboration possible. Leveraging 3M’s CAC technology with physician query and reporting capabilities, both facility and professional coders work from the same platform, providing the opportunity to review all pertinent documentation. Specialty- and provider-specific workflows are also possible.

Ensure complete, compliant documentation with 3M 360 Encompass for CDI
Clinical documentation drives the data that hospitals use for analysis, billing and payment. However, without the help of technology, CDI specialists can’t possibly review all cases. This leads to missed opportunities to improve documentation for quality metrics, clinical validity, denial prevention and risk adjustment. With the 3M 360 Encompass System for CDI, CDI professionals can cut through the noise and pinpoint specific documentation that requires clarification—all while the patient is still in-house. Electronic query capability, CDI reference materials, auto-suggested queries, CDI edits and worklist prioritization all come together to boost CDI specialist productivity.

Prevent holes in physician documentation with 3M 360 Encompass MD
Though EHR software stores provider documentation, it doesn’t identify omitted documentation or opportunities for added specificity. 3M 360 Encompass MD does just that. Computer-assisted physician documentation analyzes the entire medical record and other available patient data and automatically sends appropriate queries to physicians. 3M 360 Encompass System MD integrates queries into their existing EHR workflows so they can easily respond.
When it all works together

For hospitals to meet the rising demands of competition, compliance and patient care, they must have an efficient and accurate revenue cycle management system.

But what does that really look like?

It looks like coding and clinical documentation working from the same content, reducing duplication. It looks like facility and professional services coders using one application, putting an end to disjointed workflows and communication breakdowns. It’s timely, complete query responses from physicians and full confidence that HCCs are captured. It’s big-picture insights so hospitals can stay ahead of market changes.

It looks like your teams, workflows and applications are focused on improving patient care. The 3M™ 360 Encompass™ System platform can make this possible.

Call today

For more information on how 3M software and services can assist your organization, contact your 3M sales representative, call us toll-free at 800-367-2447, or visit us online at www.3m.com/his.