3M™ 360 Encompass™ System platform

- Advanced, integrated revenue cycle management system for facility inpatient, outpatient, professional services and clinics
- CAC, CDI, quality metrics, prebill review, auditing and analytics in one platform
- Powered by 3M’s grouper and reimbursement logic, combined with NLU and 3M’s advanced clinical intelligence


For more than 10 years, thousands of hospitals across the U.S. have used 3M to automate coding workflows, using our expert guided artificial intelligence (AI) to realize both cost and time saving benefits.

The 3M 360 Encompass platform includes comprehensive workflows and automation for facility coding, professional services coding, CDI and audit solutions, as well as integration with computer-assisted physician documentation (CAPD) workflows.

Coding and CDI teams can adapt to new technologies, monitor performance, build coding and CDI competencies, and improve business processes with the aid of 3M’s consulting services.

The quest to reduce costs while protecting quality

Now more than ever, hospitals need a technically advanced and tightly integrated revenue cycle management system. It’s the best foot forward against shrinking reimbursements, qualified coder shortages and changing government regulations. So, how can hospitals simultaneously reduce costs, remain compliant and protect — or even enhance — the quality of patient care?

With the introduction of computer-assisted coding in 2012, 3M has built a robust platform covering key layers of the revenue cycle business. As our client’s technology needs progress, so does 3M 360 Encompass. Today, the platform is an evolving collection of revenue cycle management modules that work together to help health care organizations stay in control of cost, compliance and quality. Modules include:

- 3M™ 360 Encompass™ Computer-Assisted Coding (CAC) — Computer-assisted and automated workflows for facility inpatient and outpatient.
- 3M™ 360 Encompass™ Clinical Documentation Integrity (CDI) — Computer-assisted and automated CDI workflows.
- 3M™ 360 Encompass™ Professional System — Computer-assisted coding for professional services inpatient, outpatient or clinics.
- 3M™ 360 Encompass™ Audit Expert System — Inpatient prebill review and code auditing workflows.
- 3M™ M*Modal CDI Engage One™ — AI-powered, cloud-based clinical intelligence embedded into physician and CDI workflows.
- 3M consulting and advisory services** — Comprehensive portfolio of services for technology adoption, performance monitoring, education and more.
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Coding and CDI teams: A united front
Once siloed and unaligned, coding and CDI teams are now a force to be reckoned with. Working concurrently in one system, 3M 360 Encompass eliminates silos, reduces rework and fosters collaboration and insights across care settings. Coders can rely on 3M 360 Encompass for coding excellence and top features for optimal auto-suggestions. CDI staff can count on the system to surface quality indicators to help drive complete and accurate clinical documentation.

Gearing up for an autonomous experience with confidence
When organizations are ready for further coding automation, 3M is ready to help. Our technology can take codes into a more autonomous experience by auto-dropping user’s historically accurate and confident auto-suggested codes into the 3M™ Coding and Reimbursement System (CRS) coding pane for final code set completion. This effectively frees up coders’ time to focus on complex codes, shifting focus away from repetitive, simple coding tasks.

Close the gaps with 3M consulting services
Our 3M technology is backed by a team of consultants with specialized credentials and decades of health care experience. Our consultants provide analysis and data informed recommendations, in addition to personalized support, education, training, workflow redesign and supplemental staffing.

On premise or in the cloud
Utilizing the power of the 3M™ Cloud Platform, all the same features available for 3M 360 Encompass on-premises can now be delivered in the cloud. The agility offered by cloud solutions can help organizations shift focus away from time consuming IT maintenance and delivery, and more on business outcomes. Organizations can decrease total cost of ownership in areas such as hardware, software, maintenance and support. This secure and flexible option is integrated with other 3M solutions.

Call today
For more information on how 3M products and services can assist your organization, contact your 3M sales representative, call us toll-free at 800-367-2447, or visit us online at www.3M.com/his.

3M, 3M 360 Encompass, M*Modal, and 3M CDI Engage One are trademarks of 3M Company.

*3M CDI Engage One integrates with components of 3M 360 Encompass System platform.

**Consulting services applies to certain products within the platform. Refer to your 3M representative for specific information.