



Littmann Stethoscope Warranty Information

The day you bought your Littmann stethoscope establishes its warranty start date. This date can be verified on your original purchase receipt. Note that our warranty is only valid for Littmann Stethoscopes purchased in South Africa (including Online purchases).

If a material or manufacturing defect occurs during the warranty period, we will repair your Littmann stethoscope free of charge, except in cases of obvious abuse or accidental damage.

Has the warranty expired? No worries. Our dedicated service provider offer affordable Littmann stethoscope repairs that include replacing the tubing, eartubes, diaphragm, rim, nonchill sleeves and eartips.

What is required to redeem your warranty or repair your stethoscope?

1. Please contact our dedicated Service provider **CSX Customer Services (Pty) Ltd**

Contact Details:

- Tel: +27 (11) 663 9329
- Cell: +27 (0)82 453 8654
- Email: MinnyD@csx.co.za
- Website: www.csx.co.za
- Address: 14 Enterprise Close, Linbro Business Park, 2018

2. **You will need to submit the following:**

- Warranty claim form see page 2
- Proof of payment/ Invoice
- Images of the stethoscope:
 - Where the problem is
 - The chestpiece with serial number showing
 - Full stethoscope

Warranty periods by model

- Littmann® Master Cardiology™ Stethoscope - 7 Years
- Littmann® Cardiology III™ Stethoscope - 5 Years
- Littmann® Classic III™ Stethoscope - 5 Years
- Littmann® Master Classic II™ Stethoscope - 3 Years
- Littmann® Classic II S.E. Stethoscope - 3 Years
- Littmann® Classic II Infant Stethoscope - 3 Years
- Littmann® Classic II Pediatric Stethoscope - 3 Years
- Littmann® Electronic Stethoscope Model 3200 - 2 Years
- Littmann® Electronic Stethoscope Model 3100 - 2 Years
- Littmann® Select and Lightweight II S.E. Stethoscope - 2 Years



GAUTENG OFFICE 146a
KELVIN DRIVE WOODMEAD
Private Bag X926 Rivonia
2128
Tel: 011 806 2000

3M SOUTH AFRICA (PTY) LTD	
Warrantee/ Repair Claim form: Littmann Stethoscopes & parts	
Customer Details	
Date Received	
Customer Name	
Contact Name	
Tel Number	
Email Address	
Customer Purchase Date	
Proof of Purchase (Y/N)	
Customer Signature	
Product Details	
Item Description	
Product Model	
Colour	
Condition	
Serial number	
Description of Fault	
Additional Comments	
Distributor/ Company Details	
3M Distributor Name	
Contact Name	
Tel Number	
3M Invoice number for claim	
Date Purchased from 3M	
Distributor Signature	