

SAP Training Source To Pay

STP501: Ariba Standard/Light Account Network Collaboration

External User Training

Version: 21-06

Last Updated: 07-JUNE-2021

Course Introduction

This document contains training for your organization about transacting with 3M through the Ariba Network Standard/Light (AN) using online web forms.

When transacting with 3M through the Ariba Network Standard/Light, the types of orders you may receive are:

Services

- Limit Orders: Used when the total service is unknown or when the service extends over multiple payment periods and multiple payments are made
- Free Text Description: Services are described by the Requester

Materials

- 3M Material: Description and 3M part numbers are pulled in from 3M Master Data
- Catalog: Description and Supplier part numbers are pulled in from the supplier catalog
- Free Text Description: Materials are described by the Requester

Course Introduction (continued)

Refer to the additional documentation available on the 3M Supplier Information Portal accessible from the Customer Relationships page of your AN account.

If you are a Supplier interested in using commerce eXtensible Markup Language (cXML) to transact on the Ariba Network, refer to the cXML documents posted on the Supplier Information Portal and the Ariba Help page. This option is only available to Ariba Enterprise/Full account holders.



Course Introduction (continued)

Guidelines for transacting in Ariba Standard/Light are outlined by module in this course. At the end of each module, there are scenario specific instructions. The links below can be used to navigate directly to modules or scenarios.

- Initial Order and Registration
- Administrator and Account Set Up
- Managing Roles and Users
- Introduction to the Ariba Network Standard/Light
- Identifying Order Types
- Limit Orders
 - Scenario: Processing a Limit Order
- Free Text Description Service Orders
 - Scenario: Processing a Free Text Description Service Order
- Material Orders
 - Scenario: Processing a Material Order
 - Scenario: Processing a Multi-Line Material Order
- Country Specific Invoicing Rules for 3M
- Creating Credit Memos-Line Item Level
- Next Steps and Support

Note: To navigate to common troubleshooting issues and their resolutions click here.

Initial Order and Registration

Receive Purchase Order by E-mail

You will receive an e-mail notifying you that there is a new 3M order for you in Ariba.

Click the **Process order** button at the bottom of the message.

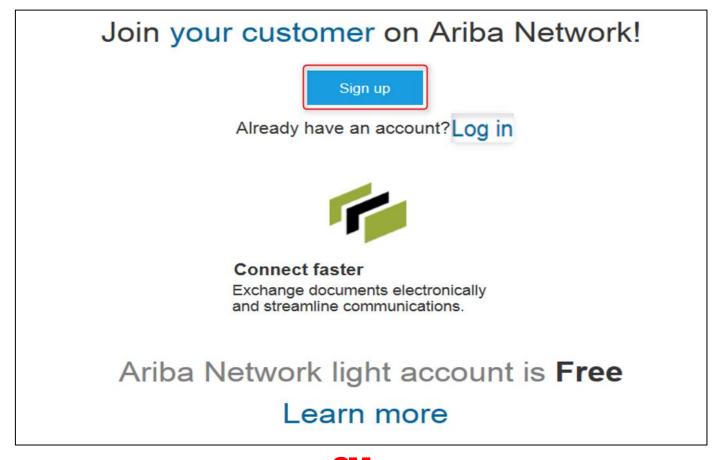
You will be redirected to your Ariba Standard/Light Account.

3M Company sent a new order Message from your customer 3M sends their Purchase Orders via Ariba. Ariba Light Account is a Free tool that is being leveraged by 3M for supplier collaboration. As a supplier to 3M, it is a mandatory expectation that all transactions related to this Purchase Order come to 3M via your Ariba Light 1. 3M will deliver all purchase orders via Ariba Light Account. You will submit all purchase order acknowledgements via Ariba Light Account You will submit all advanced ship notices via Ariba Light Account. (If applicable). You will submit all service entry sheets via Ariba Light Account. (If applicable). 5. You will submit all invoices via Ariba Light Account. NOTE: DO NOT LOSE THIS EMAIL! You will use this email to create the documents noted above. Training can be found on the 3M Supplier Direct ERP Training Site (http://www.3m.com/3M/en US/suppliers-direct/resources/supplier-learning-academy/) **Questions?** Demo Video + Summit Registration: https://connect.ariba.com/KAAcontent/1,,170809,00.html?bypass=1 **Ariba Light Marketing Page:** http://www.ariba.com/go/ariba-network-light-account 3M Supplier Direct: 3M Ariba Light Training http://www.3m.com/3M/en_US/suppliers-direct/resources/supplier-learning-academy/ For Ariba Supplier Enablement questions related to 3M program Europe, Middle East and Africa (EMEA) Email: 3Menablementemea@ariba.com Latin America Email: 3MenablementLatam@ariba.com North America Email: 3Menablement@Ariba.com For 3M specific business questions related to Ariba: (based on 3M Location Not Suppliers) Europe, Middle East and Africa (EMEA) Email: STPeCommerceEMEA@3M.com Americas Email: STPeCommerceAmericas@3M.com For 3M specific business questions related to 3M Business, contract, etc.: Contact your 3M Representative Thank you for your eCollaboration! Process order

Note: Because POs can only be processed through the order e-mail, keep any PO e-mails until it has been fully invoiced.

Log in to Ariba Standard/Light Account

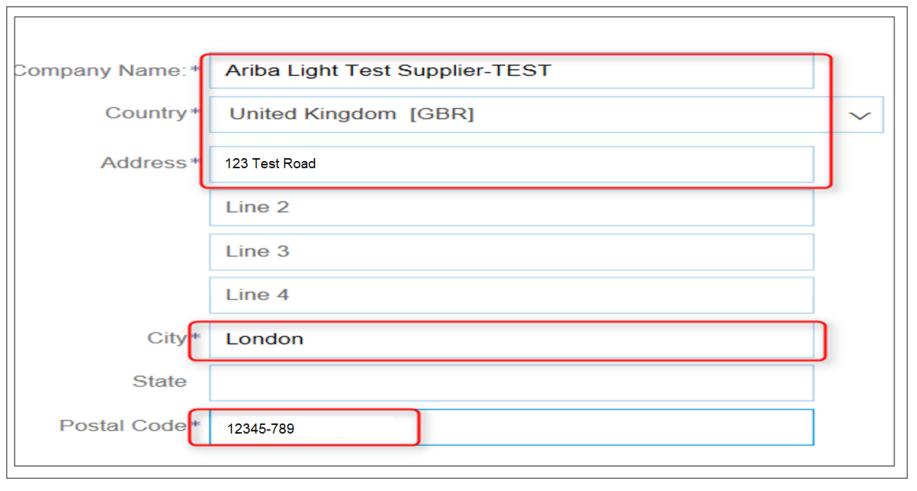
If this is the first time you are using your Ariba Standard/Light Account, choose **Sign up** and complete your registration.





Ariba Standard/Light Registration

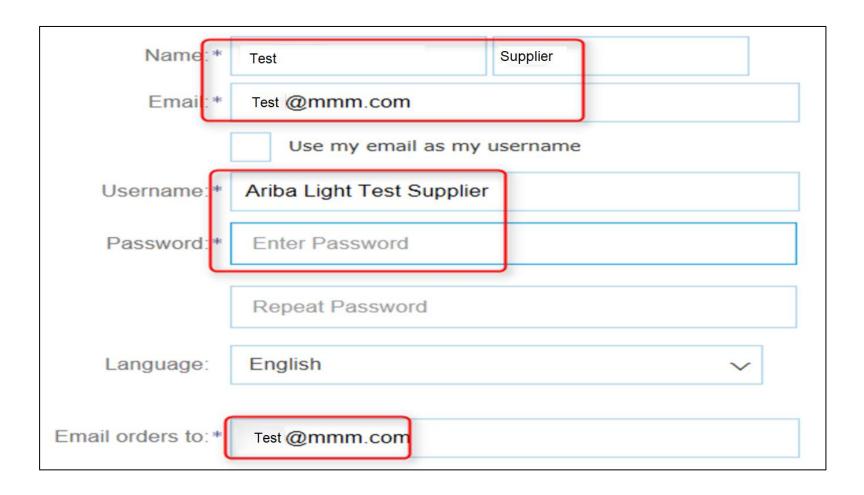
Complete your Company Information by filling out all mandatory fields (*):





Ariba Standard/Light Registration (continued)

Enter your User Account Information:



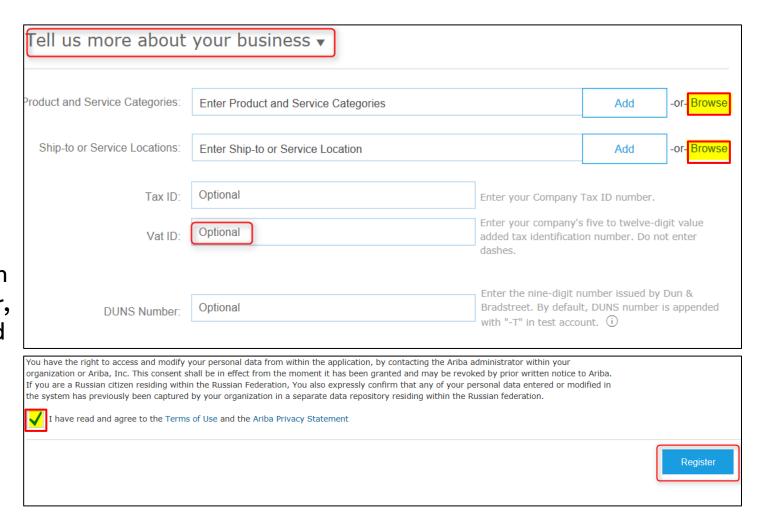


Ariba Standard/Light Registration (continued)

Select Tell us more about your business.

By clicking on **Browse**, you can select your **Product and Service Categories** as well as **Ship-to or Service Locations**.

Customer Value Added Tax (VAT) is a required field for invoices originating from EMEA. If you are an EMEA based supplier, it is recommended you complete this field to avoid invoicing errors. VAT numbers cannot contain spaces, hyphens, or special characters. If these fields are not applicable, leave the fields blank. Do not enter NA.



Accept Terms of Use and click on **Register.**



Ariba Standard/Light Registration (continued)

Upon completion of registration, you will receive a confirmation e-mail providing basic information on your Ariba Standard/Light Account.



Things you can do

When you sign in to Ariba Network, you can:

- · Respond to any number of emailed orders.
- · View up to 20 orders on the home page.
- Get limited access to features that your buyer supports, like order confirmations and ship notices.
- · Check invoice status and create non-PO invoices, if your buyer supports them.
- Set up your company profile to attract potential customers.
- Submit technical questions online.
- Create user accounts.

Mobile

<u>Download the Ariba Supplier Mobile app</u> to your mobile device and manage customer orders and invoices on the go.

Upgrading

Upgrade anytime get full access to features. Learn More.

Sincerely, The Ariba Team https://discovery.ariba.com

Ariba Standard/Light Registration – Enterprise/Full User Account

You may upgrade to a Enterprise/Full account at any time to get access to full Ariba Network functionality. This includes:

- Full web portal navigation
- Additional integration
- Access to catalogs
- Access to Ariba Seller

Click Learn More on the Homepage.

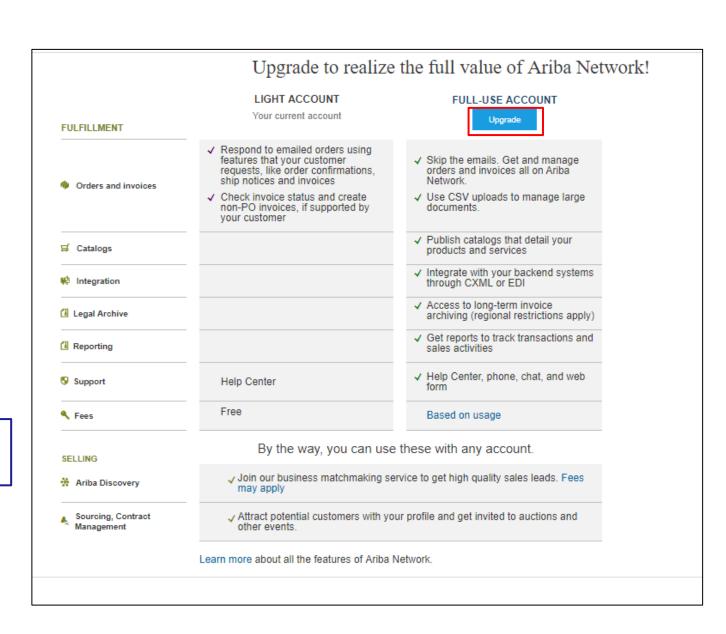




Ariba Standard/Light Registration – Enterprise/Full User Account (continued)

Click **Upgrade** to access full-use account options.

Note: Supplier fees may apply with full-use access.



Administrator and Account Set Up

Account Administrator

Account configuration:

- Basic Profile
- Electronic Order Routing
- Electronic Invoice Routing
- Remittance Information
- E-mail Notifications
- Managing Roles and Users
- Customer Relationships
- Ariba Network Support



Configure Account Information

You are responsible for the accuracy of the sections listed below. You can return to these sections at anytime to make changes and keep them updated:

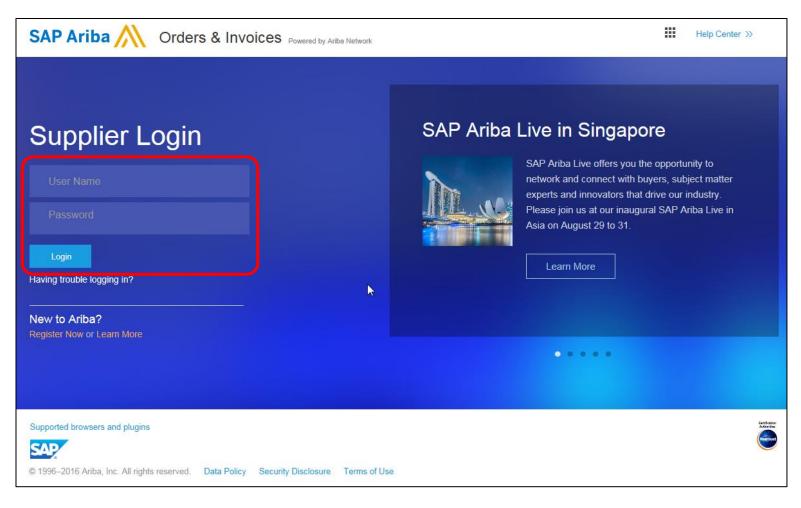
- Basic Profile: Verify your company information
- E-mail Notifications: View and update e-mail addresses for your account notifications
- Electronic Order Routing: Select your preference for receiving orders



Login as Administrator

Ariba Network Login Page:

- To log into your account, go to:
 - http://supplier.ariba.com.
- To access your Production Account, enter User
 Name and Password, then click Login.





Profile and Account Configuration

Access Company Profile:

- Click the Company Settings drop-down menu.
- Click Company Profile.

Note: Your Ariba Network ID (ANID) displays at the upper-right corner of the page.



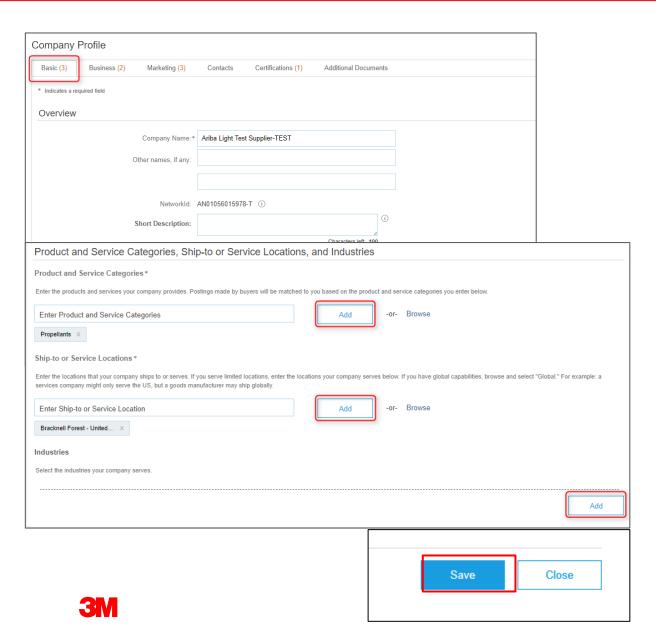


Company Profile Configuration

The Company Profile page displays.

Click the **Basic** tab:

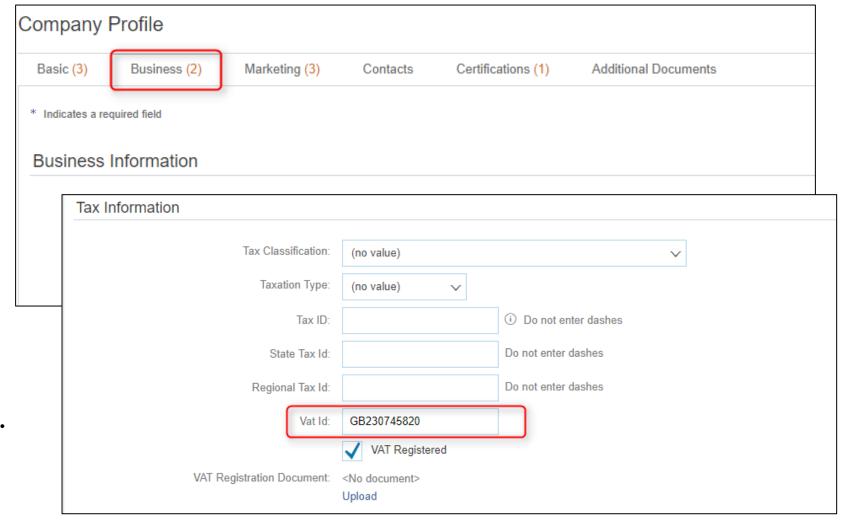
- Complete or update all required fields marked by an asterisks
- Click Add to classify your company by:
 - Product and ServiceCategories
 - Ship-to or Service Locations
 - Industries
- Click Save



Company Profile Configuration (continued)

Business tab:

- Optional: Enter additional company information, such as Tax IDs.
- Tax IDs default onto invoices you create using the Create Invoice option.
- Customer VAT is a required field for invoices originating from EMEA. If you are an EMEA based supplier, it is recommended you complete this field in your Company Profile to avoid invoicing errors. VAT numbers cannot contain spaces, hyphens, or special characters. If these fields are not applicable, leave them blank. Do not enter NA.

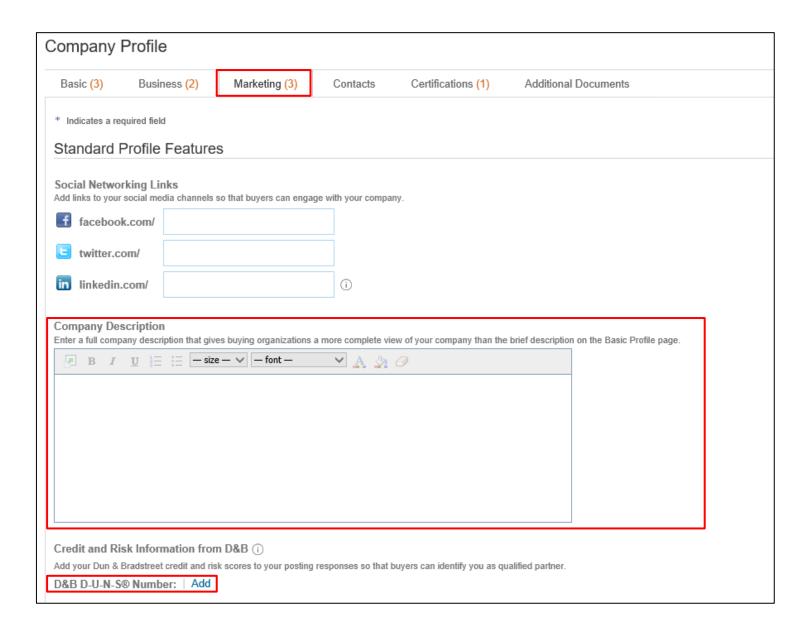




Company Profile Configuration (continued)

Marketing tab:

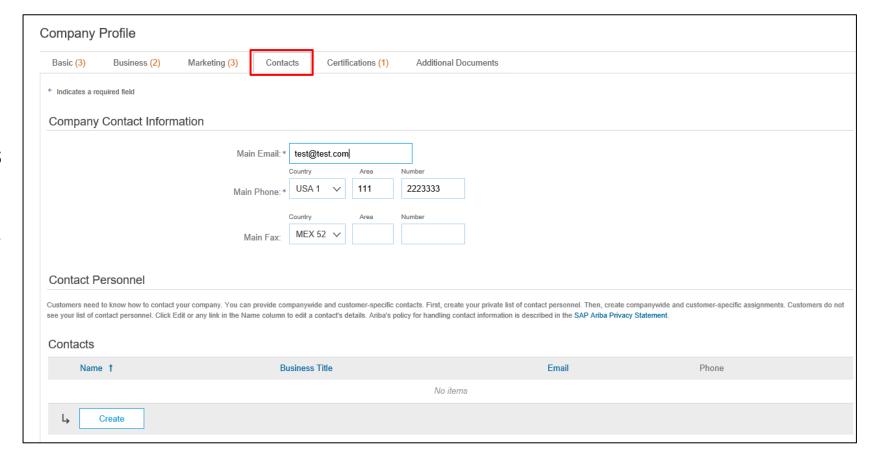
- Enter additional details and specific criteria about your company.
- Add Company Description and Company Logo.
- Optional: Click Add and add
 Credit and Risk Information from D&B.



Basic Profile Configuration

Contacts tab:

The main company contacts fields are found on the **Contacts** tab located on the *Company Profile* page.





Basic Profile Configuration (continued)

Certifications tab:

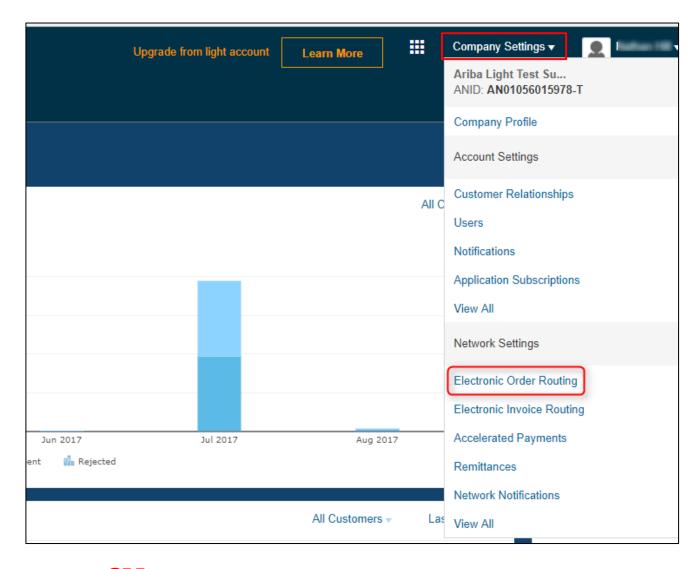
- Enter additional information about your company's certifications, if applicable.
- You may enter additional details about your company for any green or diversity information that is applicable to your organization.

Basic (3)	Business (2)	Marketing (3)	Contacts	Certifications (1)	Additional Documents
Indicates a re	equired field				
Certificati	ons				
Sustai	nability Initiatives	,	. ,,		formation when looking for new suppliers. and Services, Energy, Carbon, Transportation, Other.
Small	Disadvantaged Bus	siness			
	n-Owned Business			_	isiness by a state government agency.
Your bus	siness is at least 51% ow	vned by a woman or won	ien who exercise the	e power to make policy deci	sions and who are actively involved in the day-to-day management of the business.
Minori Your bu	ty-Owned Business	s vned by one or more min			sions and who are actively involved in the day-to-day management of the business. ed business, at least one or more such individuals own 51% of the stock, and one or more such
Minori Your bus individus Vetera Your bus	ty-Owned Business siness is at least 51% ow als control its manageme n-Owned Business siness is at least 51% ow	when the system of the system	ority U.S. citizens. In	n the case of a publicly owner	
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Network Settings: Electronic Order Routing

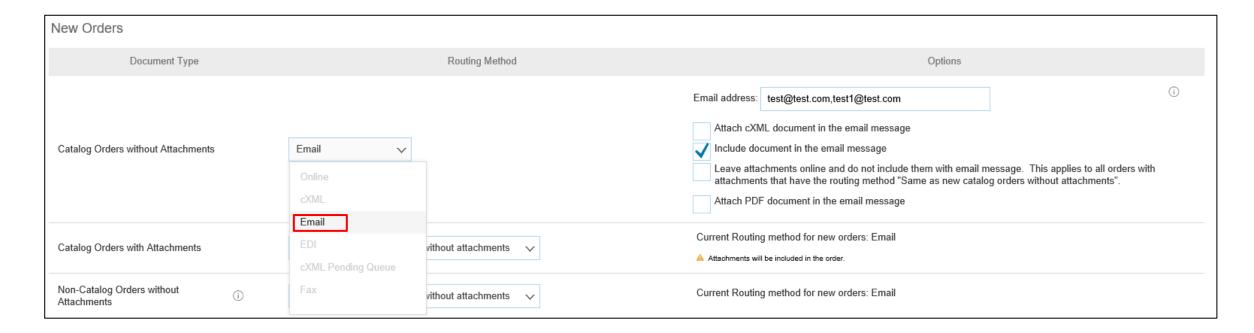
From the Company Settings drop-down menu, click Electronic Order Routing to indicate how you want to transact with 3M on the Ariba Network.





Network Settings: Electronic Order Routing (continued)

This section determines how you receive your documents. For Ariba Standard/Light, any order or order change will be sent by **e-mail only**. Any other options (cXML, online, etc.) are solely available in the Enterprise/Full Ariba version.

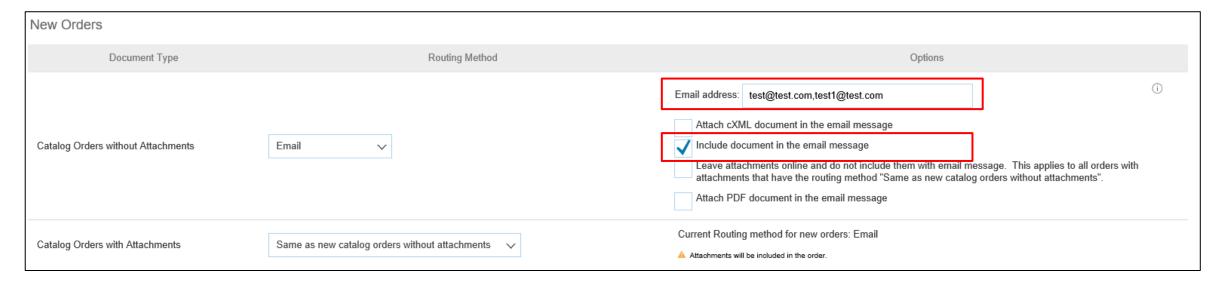




Network Settings: Electronic Order Routing (continued)

Options:

- You can specify up to five e-mail addresses separated by a comma.
- Select Include document in the e-mail message.
- You may also use a non-personalized distribution list e-mail address such as: orders@supplierxyz.com

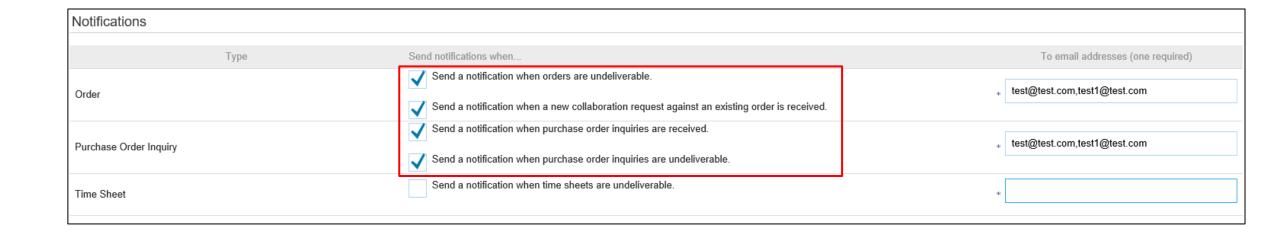




Network Settings: Electronic Order Routing (continued)

Notifications:

The following boxes must be selected to ensure you will be notified about any changes and updates to orders.





Network Settings: Electronic Invoice Routing

Click the Company Settings dropdown menu, then Electronic Invoice Routing.

Configure your invoice notifications e-mails. Check the boxes for the notifications you want to receive.

Network Settings

Invoices

Customer Invoices

Notifications

Invoice Failure

Invoice Status Change

Invoice Created Automatically

Capabilities & Preferences Sending Method Document Type

Electronic Order Routing Electronic Invoice Routing Accelerated Payments Settlemen

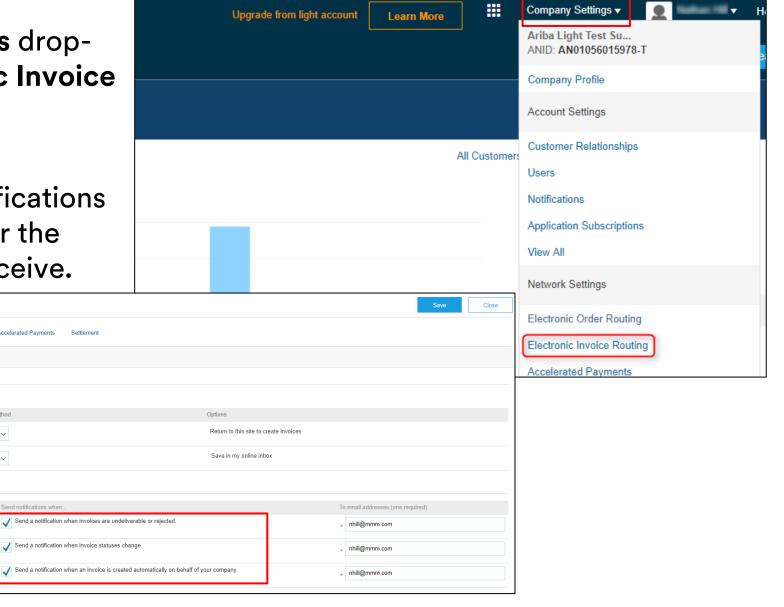
Routing Method

Online 🗸

Online 🗸

Send notifications when.

Tax Invoicing and Archiving



3M Remittance Advice and Procedures

Suppliers who submit invoices through the Ariba Network using the Online Interface can configure their Ariba Standard/Light Network account with this information so **Remit To** information required by 3M is readily available when creating invoices.

If you are enabled for electronic funds transfer, the remittance information is for reference only.



3M Remittance Advice and Procedures (continued)

Each Supplier is responsible for inputting and validating the correct **Remit To** Address (***required field** depending on country requirements) using these fields:

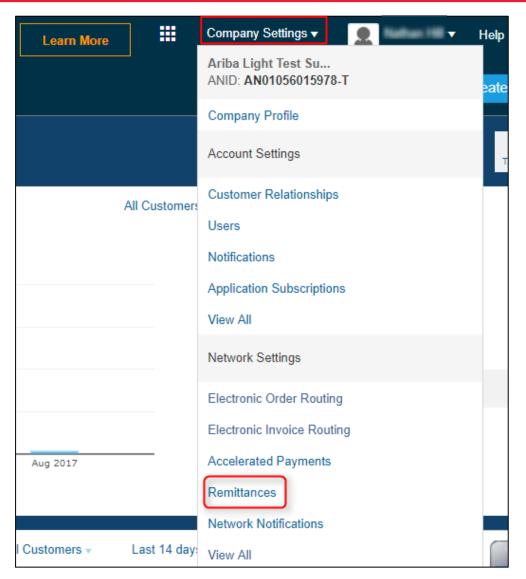
- *Address1
- Address2
- Address3
- *City
- *State
- *Country
- *Postal Code



Configure and Validate Remit To

You must ensure the **Remit To** address is provided on the invoice. To validate your remit to address:

- Log in to your account.
- From the Company Settings drop-down menu, locate the Network Settings area.
- Select Remittances to navigate to the Settlements screen.



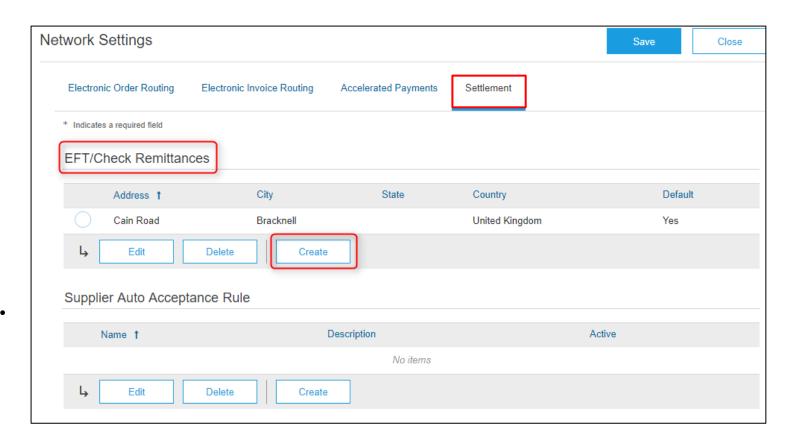


Settlement

The **Settlement** tab allows you to enter specific **Remit To**Address information.

If you transact with other customers on the Ariba Network, you may have **Remit To** information already entered.

To create a **Remit To** address for 3M, click **Create**.

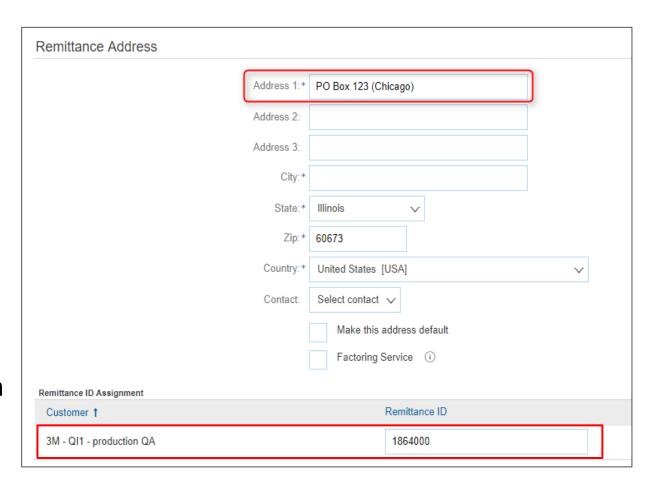




Settlement (continued)

From your list of **Remit To** addresses:

- Enter the fields that are marked as required with an asterisk.
- Select one of your address records as the default.
- Important: Configure the Address 1 field so you can identify the Remit To. When creating an invoice, only the Address 1 field is visible in the dropdown list. This allows you to see which Remit To Address to select when creating your invoices.
- Remittance ID Assignment is not required by 3M and can be left blank.



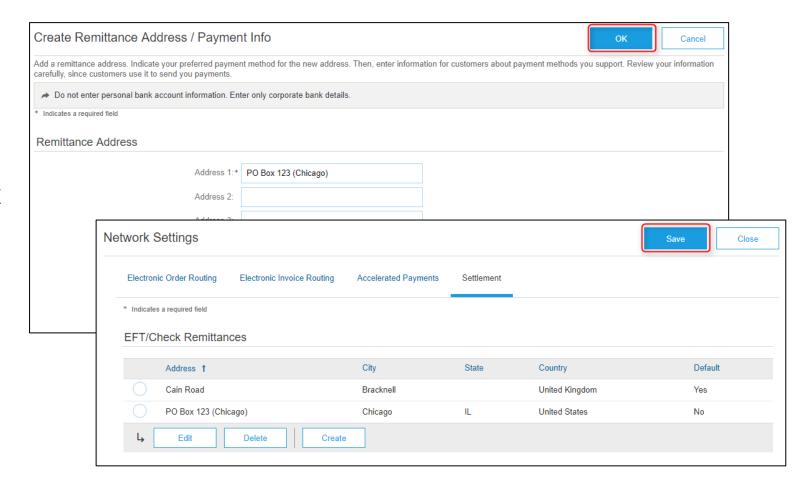


Settlement (continued)

After all information is entered, click **OK** at the top of the page.

On your Settlement page, click Save to complete the setup.

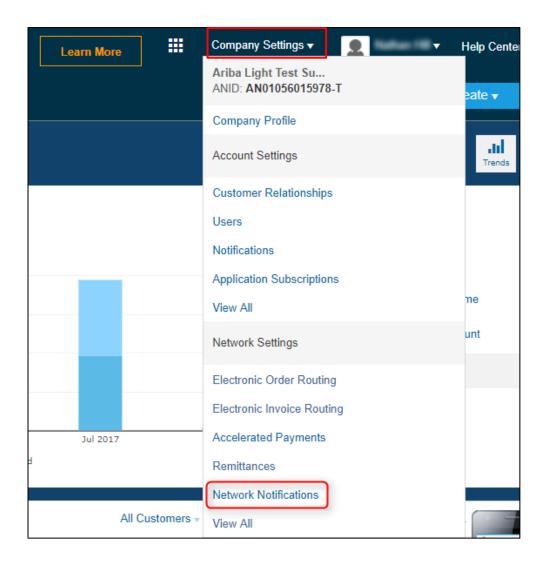
Note: There is additional information within the setup for payment method, but you do **not** need to complete those sections. For example, 3M does not require banking information.





Notifications

From the Company Settings dropdown menu, select Network Notifications to indicate which system notifications you want to receive.

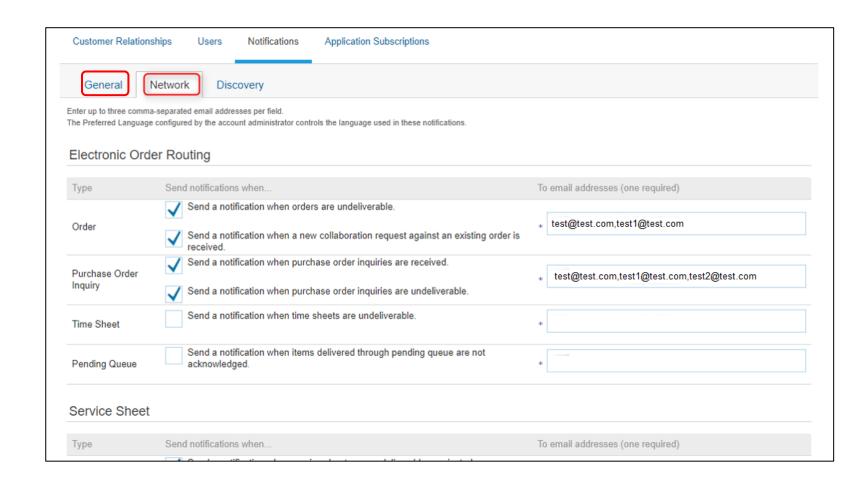




Notifications (continued)

Click the **General** tab to set general notifications.

On the **Network** tab, review and select to receive important notifications regarding transactions.



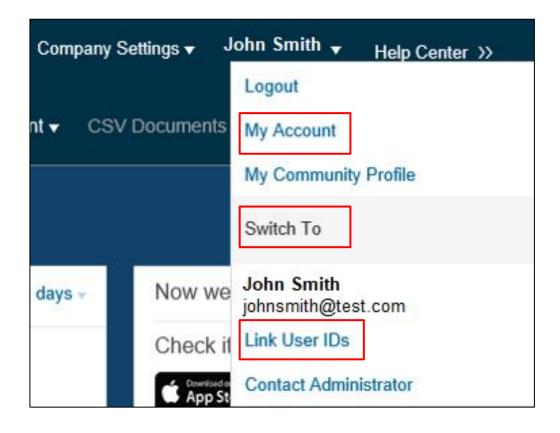
Note: Enter up to five e-mail addresses per notification type. Separate each e-mail address with a comma.



Enhanced User Account Functionality

The User Account Navigator enables Sellers to:

- Quickly access their User account information and settings.
- Switch to their test accounts.
- Link their multiple User accounts.



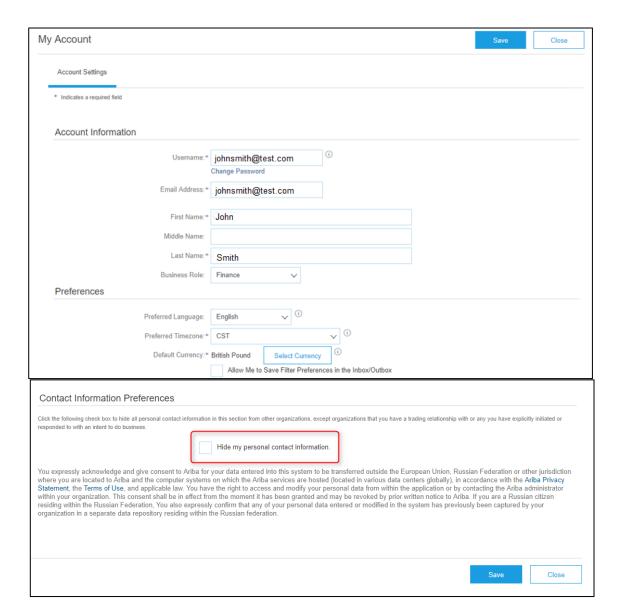
Note: After multiple User Accounts are linked, the User Account Navigator displays the multiple User Accounts.



Enhanced User Account Functionality (continued)

User Information:

- Under My Account, complete or update all required fields marked with an asterisk.
 Note: If you change your username or password, remember to use it at your next login.
- If necessary, you can hide personal information by selecting the Hide my personal contact information checkbox.



Managing Roles and Users

Users and Roles

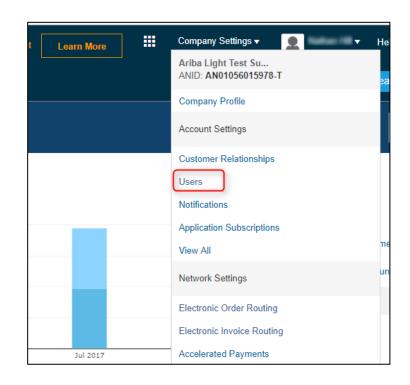
On the Administration Navigator, click Users.

Administrator:

- Responsible for account management and configuration
- Administrator role is automatically linked to the username and login entered during registration
- Controls access to the account; creates users and roles
- The primary point of contact for users with questions or problems

User:

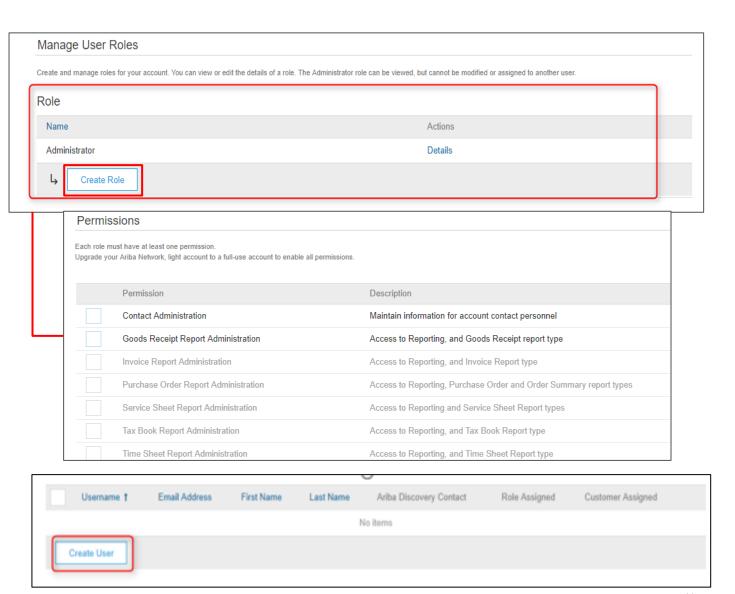
- Created by an Administrator
- Has exactly one role, which corresponds to the user's real job responsibility
- Responsible for updating personal user info



Create User Roles and Users

From the *Users* page:

- In the Manage User Roles section, click Create Role.
- Enter the Name and Description for the Role.
- Add Permissions for the Role checking the appropriate checkboxes.
- Click Save. The new Role is created.
- You can now select Create User to assign the role to a new user.



Introduction to the Ariba Network Standard/Light

Introduction to the Ariba Network Standard/Light

The Ariba Network Standard/Light is a web-based form that you will use to transact with 3M.

After completing this module, you will be able to:

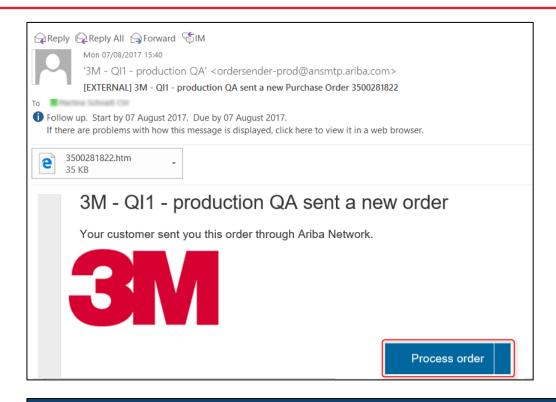
- Navigate to your orders in Ariba.
- View Header Level details of an order.
- View Line Item Level details of an order.
- View the Dashboard Overview.
- View Trends.
- View Invoice History.

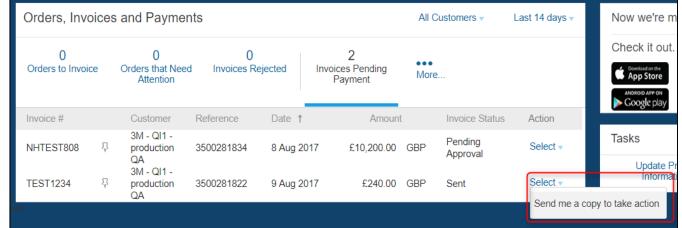


Navigating to Orders

To work on your order, you need to access it in Ariba. To do so, it is essential to keep the e-mail you received informing you about your new PO from 3M. Select Process Order.

If you are unable to find your initial PO e-mail, you can have it resent by visiting the dashboard of your Ariba account, choosing your PO in the *Orders, Invoices and Payments* section, click on **Select** and **Send me a copy to take action**. Please note that the number of POs displayed on your dashboard may be restricted.

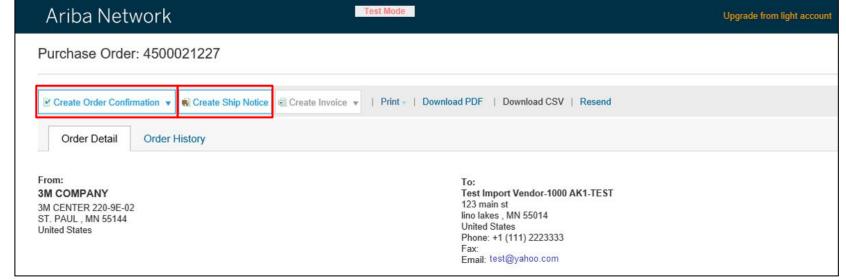




Purchase Order Details

Once you have selected a **Process Order** and logged into your Ariba Standard/Light account, the Order displays.

The Create Confirmation and Create Ship Notice options are enabled from this page. The Create Invoice option is grayed out. You must submit an Order Confirmation and a Ship Notice, where required, prior to Invoicing 3M.

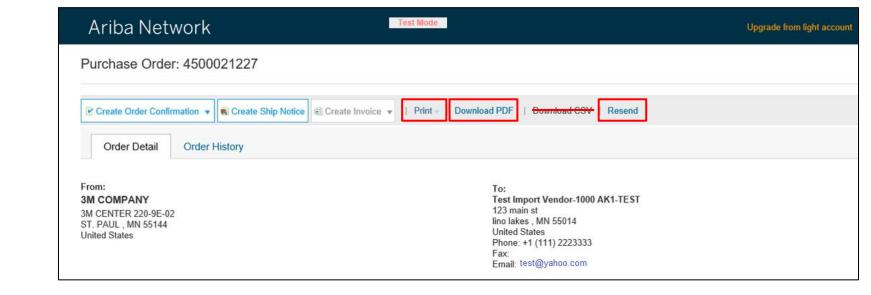




Purchase Order Details (continued)

The actions available on the Order include:

- Print to print all order details or print screen contents only.
- Download PDF to save a copy of the PO to your computer.
- Resend to reprocess POs with a Failed status that were not properly sent to your e-mail.



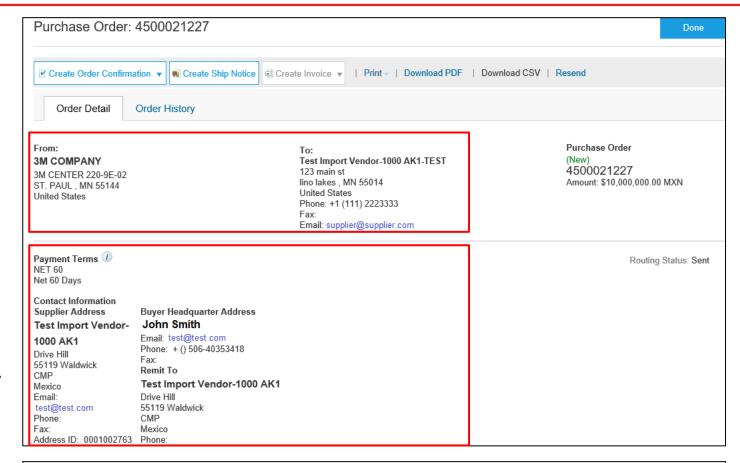
Note: Downloading your PO as a CSV is currently not supported in the Ariba Standard/Light version.



Purchase Order Details: Header

The order information available on the **Order Details** tab at the *Header Level* includes:

- Ship From location
- Ship To location
- Supplier Address
- Buyer Contact for questions, comments or changes regarding PO
- Remit To information
- Means of Transport instructions on how to ship
- Comments, if applicable

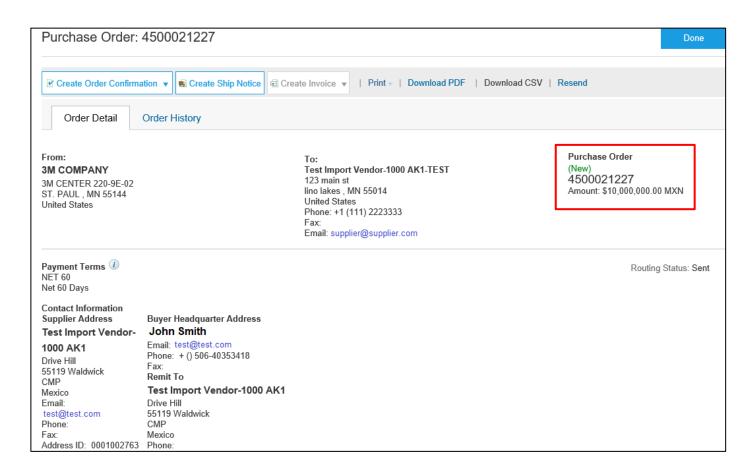




Purchase Order Detail: Header (continued)

The **Order Status** also displays on the **Order Details** tab at the *Header Level* of the order. The possible orders statuses are:

- New: Initial state, new order
- Changed: Order has been canceled or replaced by a subsequent (changed) order
- Confirmed: All quantities confirmed
- Shipped: All quantities have been shipped
- Invoiced: All ordered quantities have been invoiced
- Failed: Ariba Network experienced a problem routing the order to your account. You can resend failed orders after correcting the issue.

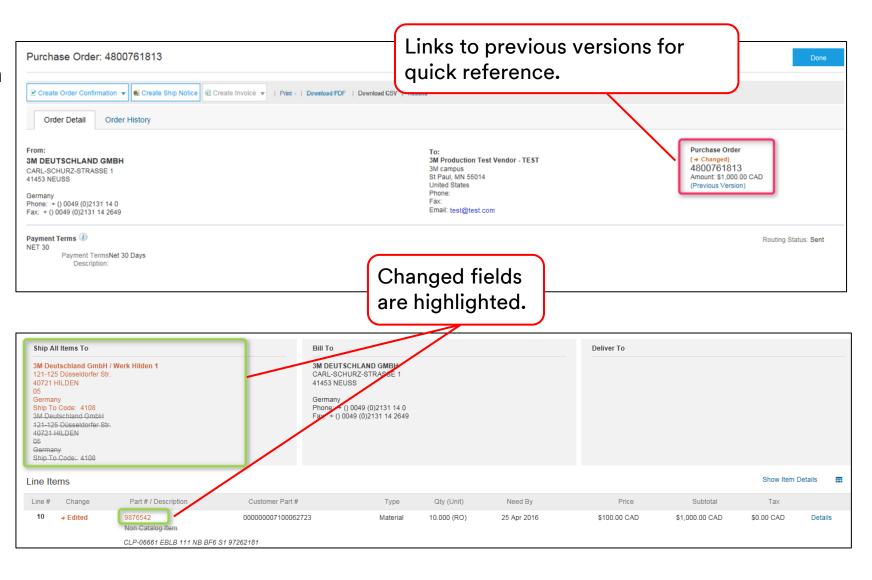




Purchase Order Detail: Header (continued)

3M may issue *Change Orders*. You can view change orders on the:

- Order Details tab at the Header Level. The Order Status displays as Changed. The original order is marked with an Obsolete status.
- Line Item Level; the changed fields are highlighted.
- Canceled Orders are marked
 Canceled.





Purchase Order Detail: Line (continued)

On the **Order Details** tab, scroll down to view the *Line Items* section. The *Line Items* section describes the ordered items. Each line describes a quantity of items 3M wants to purchase.

The Summary level of the order displays the 3M Item ID materials or services, **Customer Part Number** (if applicable), and description. For Material POs, the **Type** will be displayed as **Material**; for Service POs, the **Type** will display as **Service**.





Purchase Order Detail: Line (continued)

To view additional information at the *Line Item Level*, click **Details.** Details include:

- Unit Details
- Pricing Details
- Comments (full item description)
- Tax Details

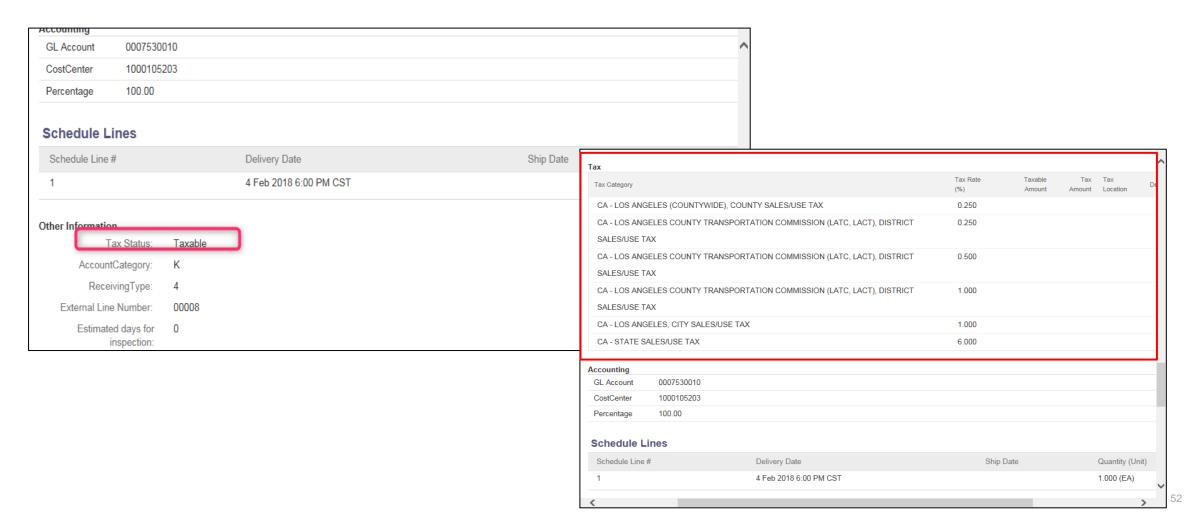
The Confirmation Control Key (CCK) specified on the PO from the Buyer indicates if order confirmations and ship notices, also referred to as Advance Shipping Notifications (ASNs), are allowed or not allowed for the PO item.





Purchase Order Detail: Line (continued)

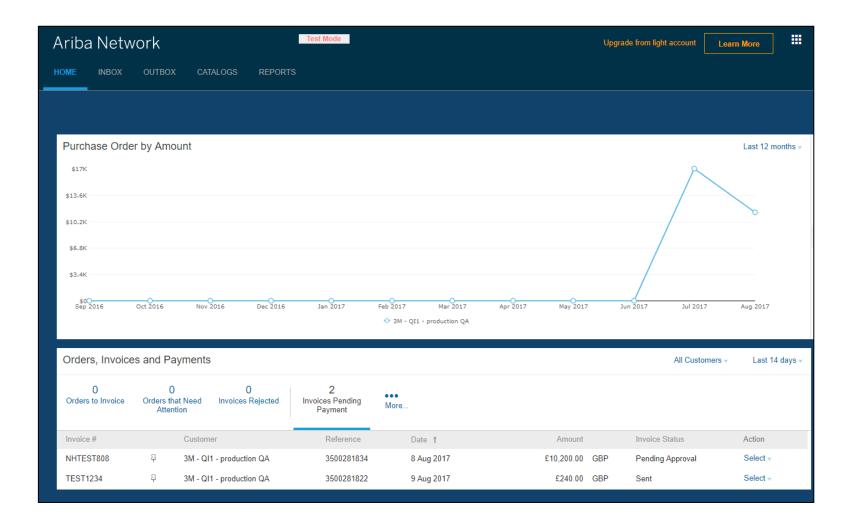
The **Tax Status** displays on the order line item if applicable to the Supplier's country. The Tax details display based on country requirements.



Ariba Standard/Light Dashboard: Overview

After logging in to your Ariba Standard/Light account, a dashboard will be available on the *Home* screen providing a basic overview of your account and orders.

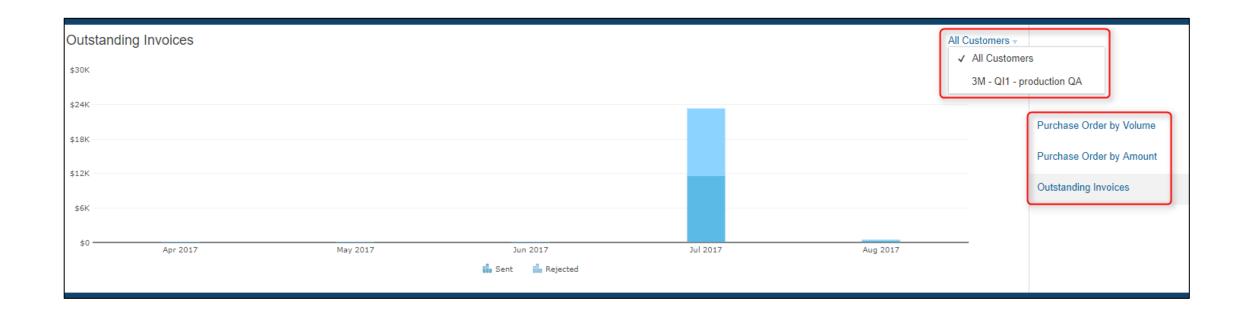
Please note that some functionalities are greyed out as they are only available in the Ariba Enterprise/Full account version.





Ariba Light Dashboard: Trends

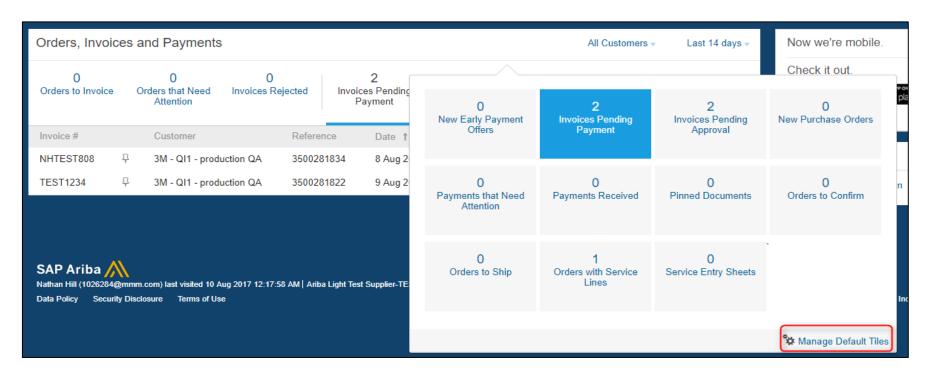
There is a chart enabling you to view trends based on various filter criteria.



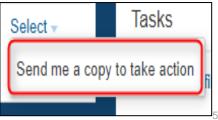


Ariba Light Dashboard: Orders, Invoices and Payments

Your orders, invoices, and payments are listed in different categories (tiles). These can be customized by clicking on Manage Default Tiles.



Note: You cannot directly access orders or invoices from your Ariba Light account. You need to revisit your order e-mail to do so. You can have this e-mail resent to you by browsing for the order in the dashboard and clicking **Send me a copy to take action**. Note that the number of POs displayed on your dashboard may be restricted.



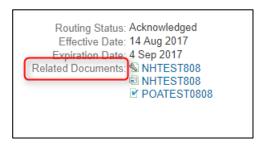
Check Invoice History

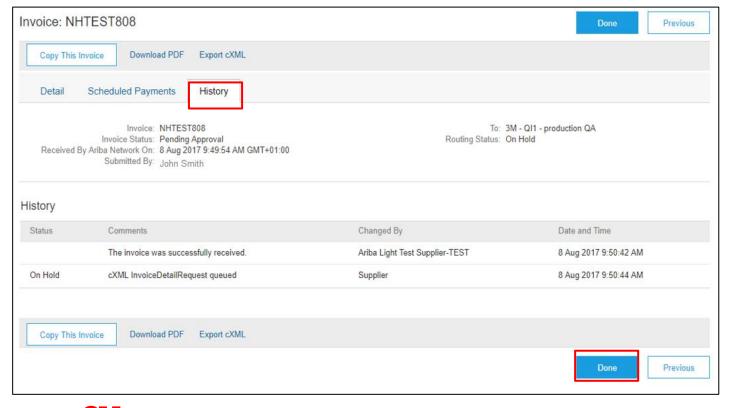
Open your order and select your invoice in the **Related Documents** section.

Click the **History** tab to view status details and invoice history.

Transaction history can be used in determining the problem for failed or rejected transactions.

When you are done reviewing the history, click **Done**.



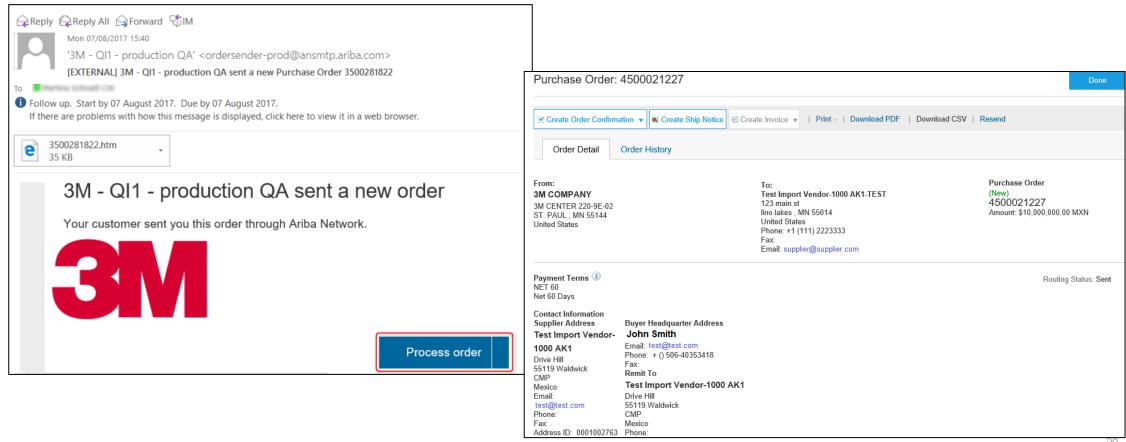




Identifying Order Types

Identifying Order Types

To identify the order type of new orders sent to you through the Ariba Network, locate the e-mail you received informing you about your new PO from 3M. Click Process Order. The PO view displays.

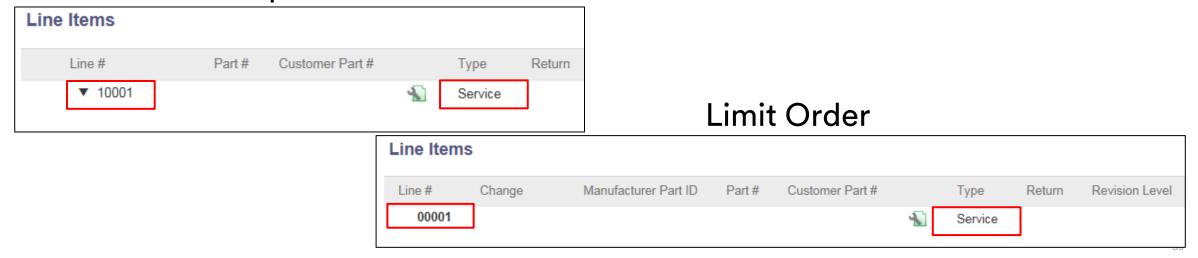


Identifying Order Types: Services

Scroll down to the *Line Items* section. For **service orders**, there are two fields that will help you identify the order type:

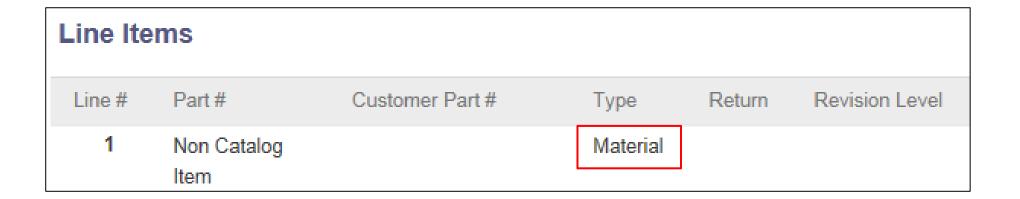
- The **Type** field will indicate **Service** for Free Text Description Service Orders and Limit Orders.
- The **Line** # field will be populated with:
 - 10001, 10002, 10003, and so on for Free Text Description Service Orders.
 - 00001, 00002, 00003, and so on for Limit Orders.

Free Text Description Service Order



Identifying Order Types: Materials

Use the **Type** field to identify material order.





Limit Orders

Limit Order Overview

Limit Orders are used when 3M is requesting a service from you in which the total service is unknown or when the service extends over multiple payment periods and multiple payments are made.

The requirements for processing a Limit Order through the Ariba Network are:

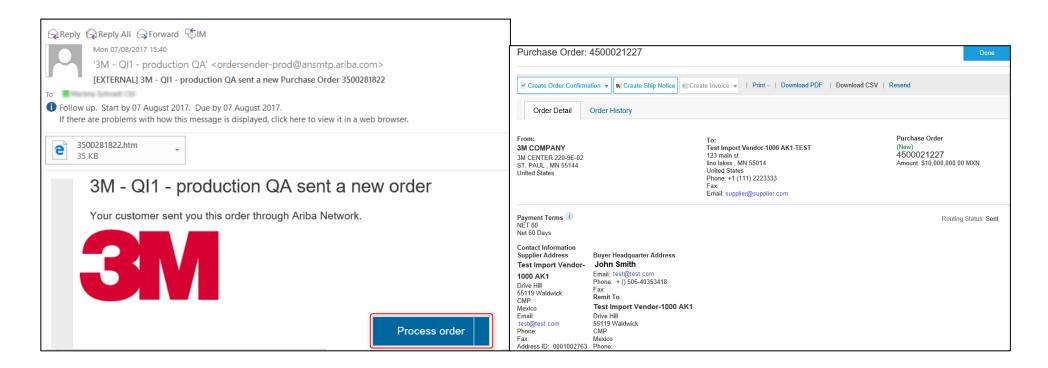




Limit Order: Order Review



To review or edit your order, locate the order e-mail and click **Process Order**. In Ariba, the *PO view* displays.



Limit Order: Order Confirmation



Order Confirmations (OCs) are required to be completed through the Ariba Network prior to invoicing. OCs are **required** for all POs and PO changes. OCs must be submitted within 48 hours of PO receipt.

Multiple Order Confirmations are not recommended when a single status on a single line is supported; for example, all back ordered or all accepted.

- If you are unable to fulfill a line item, you must be in direct contact with the Buyer listed on the PO. A Change Order or Canceled Order will be issued.
- Do not reject any Purchase Order line items through the Ariba Network.





Quantity and Price:

- You may propose changes to quantity and price on the order confirmation.
- 3M issues a *Change* PO if the changes are agreed to and approved through the order confirmation or through direct contact (for exceptions) with your PO Buyer.
- You acknowledge the Change Order with updated quantity or price changes prior to submission of the linvoice.

Unit Of Measure (UOM):

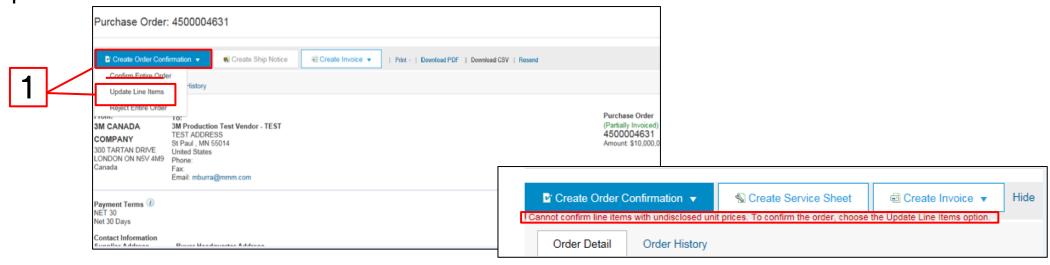
 When confirming a Limit Order, keep the Unit of Measure (UOM) as C62. You will have an opportunity to update the UOM when invoicing.





The steps for confirming Limit Orders are:

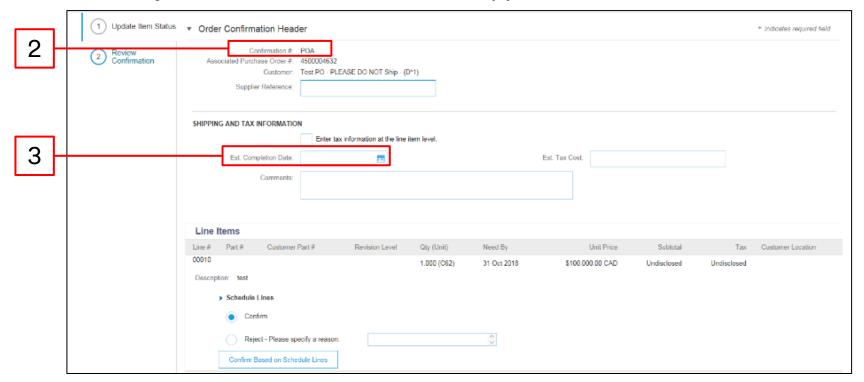
1. Navigate to the e-mail you received informing you about your PO from 3M. Select **Process Order**. From the *PO view*, click the **Create Order Confirmation** drop-down menu and select the **Update Line Items** option.



Note: Limit POs must be confirmed at the *Line Item Level*. Selecting the **Confirm Entire Order** option will cause the above error.

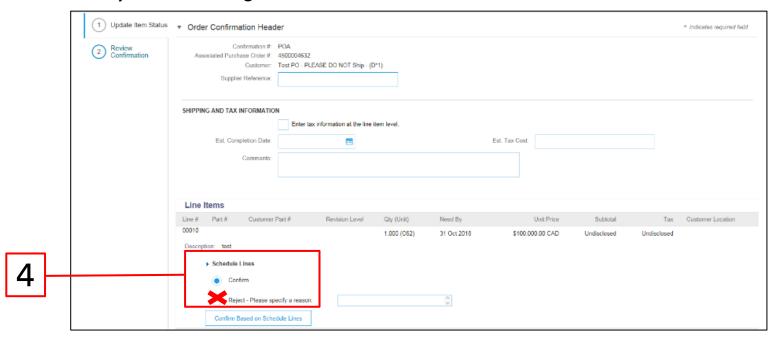


- 2. The Order Confirmation Header displays. Enter the Confirmation #, which is any number you use to identify the order confirmation.
- 3. Specify the Est. Completion Date information. It is applied to all line items.



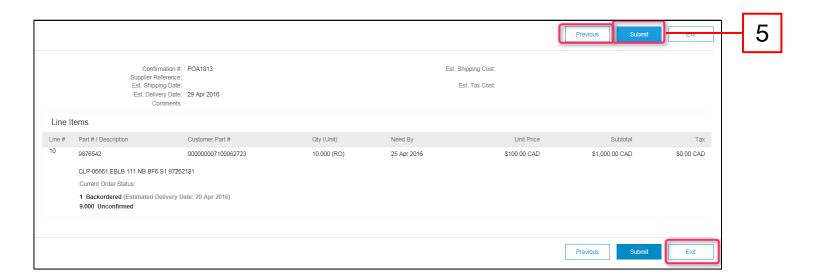


- 4. Scroll down to view the *Line Items* and choose among the possible values for Limit Order POs:
 - Confirm: You received the PO and will perform the requested work.
 - Reject: Do not use the Reject status. If you are unable to fulfill a line item, you must be in direct contact with the Buyer. A Change Order or Canceled Order will be issued.





5. Once finished, click **Next** to proceed to the review page. Review the order confirmation and click **Submit.** Your order confirmation is sent to 3M.



Note: If you need to make further changes, click **Previous** to navigate back to the *Update* window. Click **Exit** to completely exit the order confirmation. Ariba will not save the order confirmation.



Order confirmation notifications are submitted based on your Supplier Profile configuration. Upon completing your order confirmation, you will receive an e-mail notifying you that an order confirmation has been submitted.



Limit Order: Invoicing

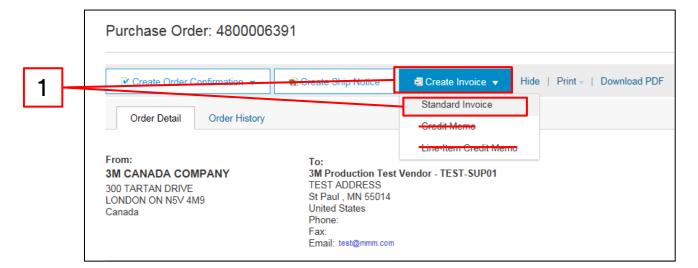


Once an order is confirmed and services are rendered, create an invoice. An invoice **cannot** be created until the order is confirmed.

Important: Once you submit an invoice to 3M, a Service Entry Sheet (SES) is automatically generated and routed to 3M for review and approval.

The steps for creating an invoice are:

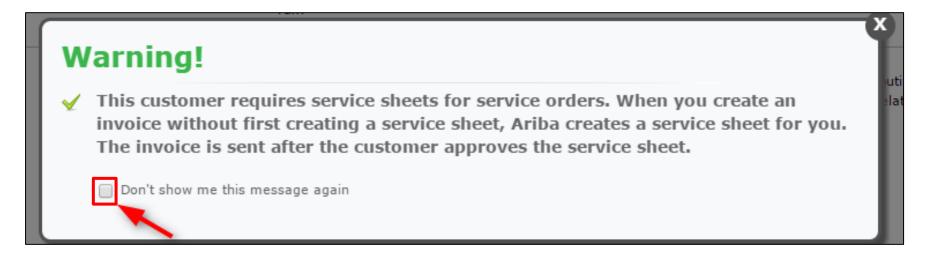
1. Navigate to the e-mail you received informing you about your PO from 3M. Select **Process Order.** Click the **Create**Invoice drop-down menu and select the **Standard Invoice Option.**



Limit Order: Invoicing (continued)



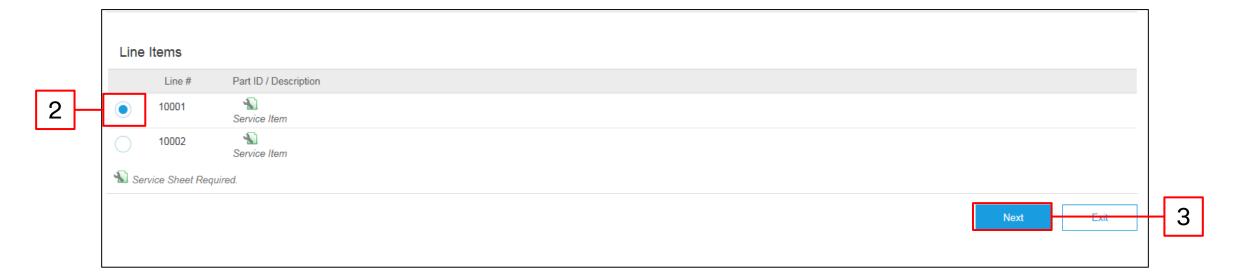
A pop-up warning displays indicating the invoice will generate the Service Entry Sheet for you. The invoice is sent after 3M approves the Service Entry Sheet. Click the **Don't show me this message again** checkbox to disable the warning in the future.







- 2. Select a line item to invoice. You can only invoice for one line item at a time on a Limit Order. If there are multiple lines on the order, you will need to complete the invoicing steps again for each additional line.
- 3. Click Next.

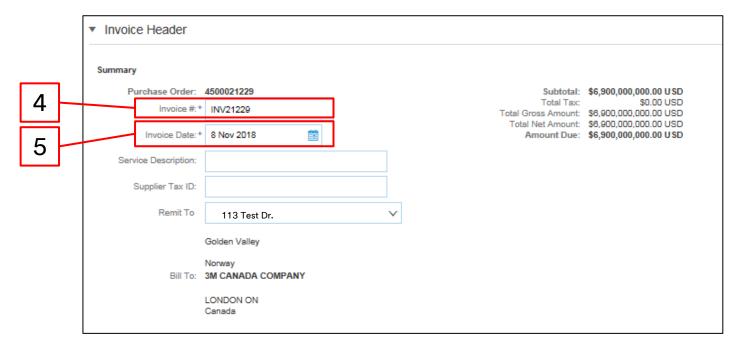






The *Invoice Header* displays. Information from the PO defaults into the invoice. Fields with an asterisk (*) are required.

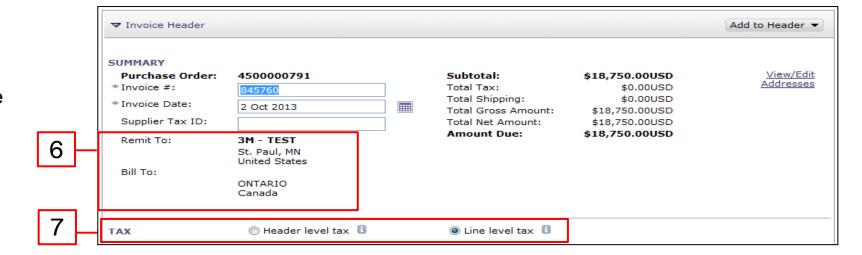
- 4. Enter the **Invoice #.** The **Invoice #** cannot exceed 16 characters. It can contain alpha and numeric characters, but it **cannot** contain lowercase letters, leading zeros, dashes, slashes, spaces, periods, or other special characters.
- 5. Enter an **Invoice Date**. The **Invoice Date** cannot be backdated by more than 364 days.







- 6. Verify the **Remit To** address. If you have configured several addresses, select one from the drop-down list that displays. The **Bill To** address defaults from the PO.
- 7. Tax can be submitted at the Header Level or at the Line Item Level. Select the appropriate option.







For invoices originating from the **European Union (EU)**, countries must provide additional information on invoices when applicable as advised by **EU directives**.

Enter the applicable information in the Additional Fields section:

- Verify the Customer Address which determines the Customer VAT or Tax ID based on the Customer Bill To Address.
- For Norway, Sweden, and Finland, the Payment Note field is used to enter the KID or FIK numbers, if applicable.

ADDITIONAL FIELDS Information Only. No action is required from the customer.			
Supplier Account ID #:		Service Start Date:	=
Customer Reference:		Service End Date:	=
Payment Note:			
Supplier:	ARIBA Test Supplier Account	Choose Address	3M DEUTSCHLAND GMBF
	london ON Canada	Customer:	3M DEUTSCHLAND GMBH
	Carlaua		NEUSS
		Email:	Germany
		Email.	
Bill From:	ARIBA Test Supplier Account		
	Iondon ON Canada		
☐ Tax paid through a Tax Representative			

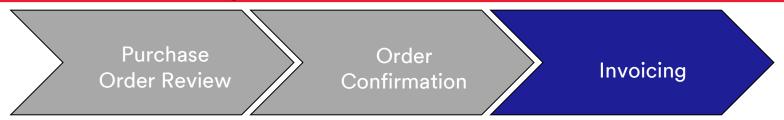


Scroll down to the *Supplier VAT* section and enter the below information, if applicable:

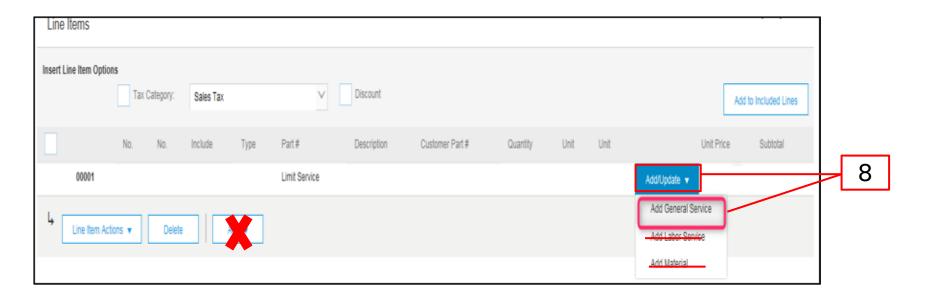
- For invoices where VAT is applicable, the **Supplier VAT/Tax ID** field is **mandatory**. You can automatically default your VAT ID onto the invoice by adding it to your company profile. VAT numbers cannot contain spaces, hyphens, or any special characters. If these fields are not applicable, leave the fields blank. Do not enter NA.
- The Buyer rules are configured to assign the Customer VAT/Tax ID for the Bill To Address.
- The Supplier Commercial Identifier.







8. Scroll down to add invoicing details at the *Line Item Level*. Click the **Add/Update** drop-down menu and select the **Add General Service** option to add a general service line to the invoice.

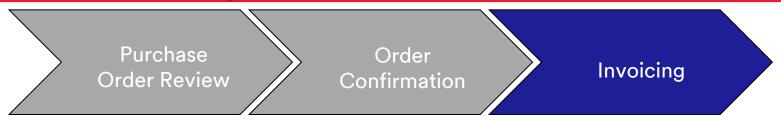


Note: Please make sure you only ever use **Add/Update** and **Add General Service** in your service invoice. Any other options (Add Labor Service or Add Material) will cause the invoice to fail. **Do not use the Add** dropdown menu. Using **Add** causes the line to come into 3M's ERP blank.

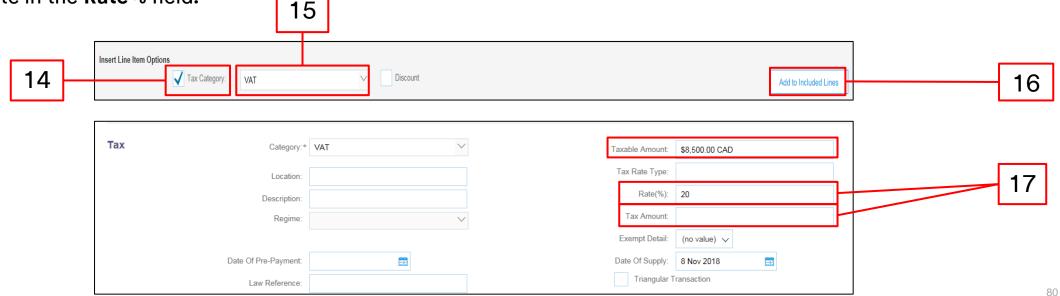


- 9. Enter a **Description** of the service provided.
- 10. Enter the Quantity.
- 11. Select the **Unit** (Unit of Measure) from the drop-down menu. This can be updated based on the service provided.
- Enter the Unit Price.
- Enter the Service Start Date and the Service End Date.





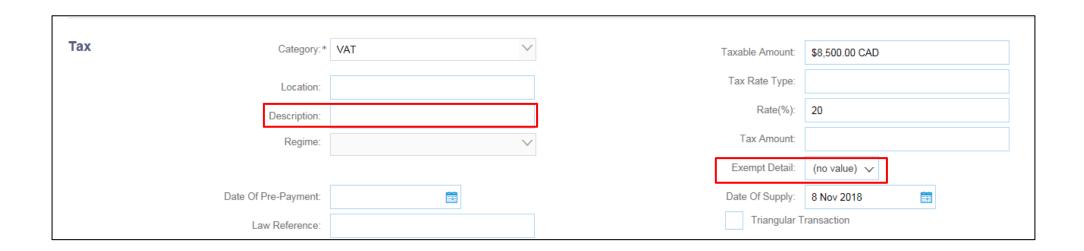
- 14. To add tax information to the line item, verify you have selected the **Line Level tax** radio button at the *Header Level* of the invoice. Click the **Tax Category** checkbox.
- 15. Select the tax type you want to apply from the drop-down list.
- 16. Click Add to Included Lines to include the tax line.
- 17. The *Tax* section displays under the service line. Review the **Taxable Amount,** update as necessary, and enter the tax rate in the **Rate** % field.





Tax Exempt Only:

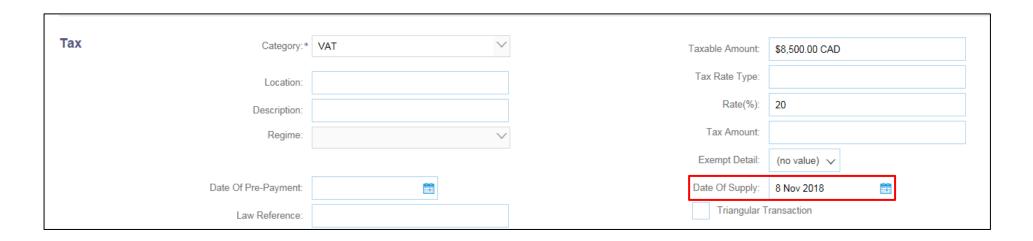
If a Line Item is tax exempt, from the **Exempt Detail** drop-down menu, select **Exempt** or **Zero Rated.** In the **Description** field, provide a reason for tax exemption.







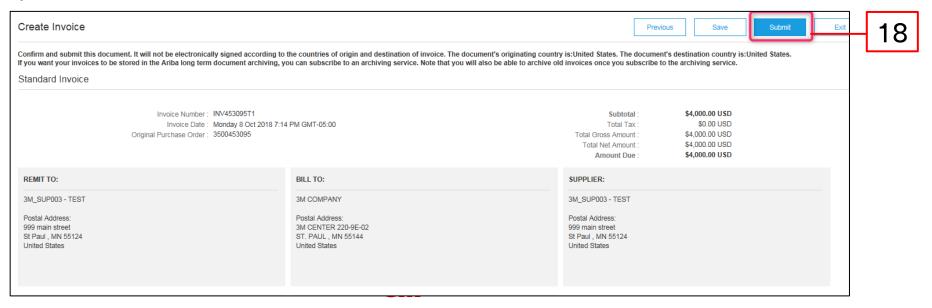
Entering a Date of Supply is an EU directive for applicable countries.





18. Once you have completed all applicable fields, click **Next** at the bottom of the page. The *Review* page displays. Review your invoice for accuracy. Scroll down to view the line item details and invoice totals. If no changes are needed, click **Submit** to send the invoice to 3M.

Click **Previous** to continue editing the invoice. Clicking **Save** will save the invoice in the **Drafts** tab of your Outbox for up to seven days.



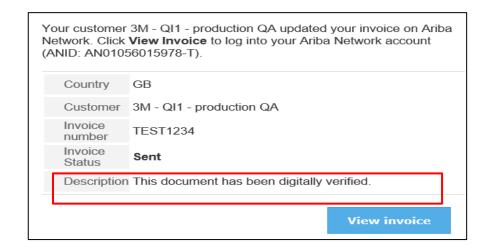


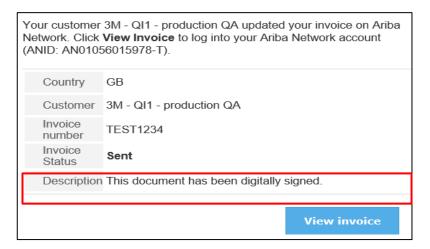
If you selected to receive invoice notifications, you will receive e-mails regarding invoice status. The **Invoice Statuses** are:

- Sent/Processing: The invoice has been received and is being processed.
- Pending Approval: The Service Sheet has been routed for approval.
- Approved: The invoice has been processed and invoice amounts approved.
- **Rejected:** The invoice has been rejected because it did not pass validation or the Buyer/Accounts Payable canceled the invoice. The **Comments** contain text explaining why the invoice was rejected and the actions you should take to re-submit a corrected invoice. You may use the same invoice number for **Rejected** or **Failed** invoices. If the invoice is for AutoGen SS, the Service Sheet is rejected by the requester.
- Paid: The invoice amounts have been paid.

When an invoice is submitted, you will receive e-mail notifications that inform you of the status:

- Verified
- Signed
- Pending





Your customer 3M - QI1 - production QA updated your invoice on Ariba Network. Click View Invoice to log into your Ariba Network account (ANID: AN01056015978-T).

Country GB

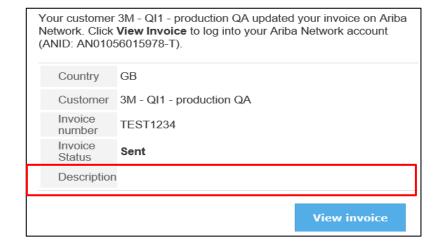
Customer 3M - QI1 - production QA

Invoice number TEST1234

Invoice Status Sent

Description The document was added to the pending queue for download.

View invoice







You will also receive an e-mail notification when:

- The Service Entry Sheet has been sent to pending. Pending means it has been sent to 3M.
- The Service Entry Sheet has been accepted. Accepted means it has been received by 3M.

Purchase Order #: 3500281834

Service Sheet #: NHTEST808 Service Sheet Status: Sent

Description: The document was added to the pending queue for download.

More details about the service outline line items are listed below:

Service Sheet Line #: 1

Service Sheet Line Description: Painting Offices Building A

Customer: 3M - QI1 - production QA

Purchase Order #: 3500281834

Service Sheet #: NHTEST808 Service Sheet Status: Sent Description: Accepted

More details about the service outline line items are listed below:

Service Sheet Line #: 1

Service Sheet Line Description: Painting Offices Building A

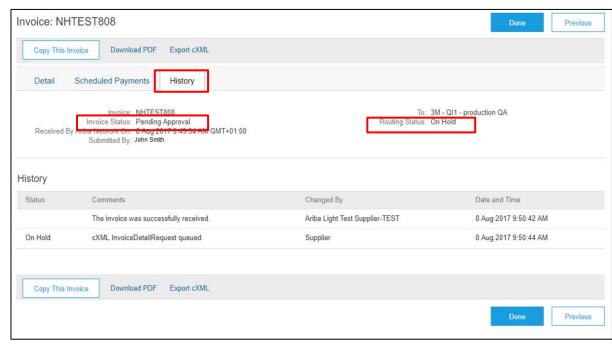




To view the status of your invoice, navigate to your order e-mail and click **Process Order**. From the *PO view*, select your invoice in the *Related Documents* section. The invoice opens. Click the **History** tab to view the routing and invoice status. The invoice **Routing Status** remains **On Hold** and **Invoice Status** is **Pending Approval** until the Service Entry Sheet is approved by 3M. Once the Service Entry Sheet is **Approved**, the invoice transmits to 3M. The **Routing Status**

changes to Acknowledged and Invoice Status to Sent.

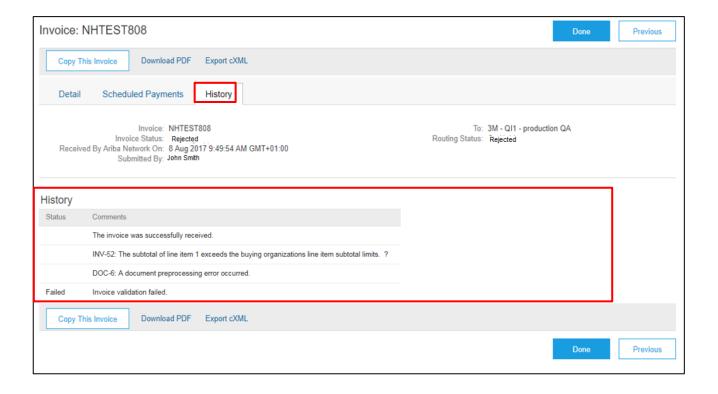
Routing Status: Acknowledged
Related Documents: INV123
test123
Test123





If a Service Entry Sheet has incorrect information, it can be rejected by 3M. The invoice Routing Status is changed to Rejected and the Invoice Status to Rejected.

To view comments on why the invoice was rejected, click the **History** tab. The **Comments** contains text explaining why the invoice was rejected and the actions you should take to resubmit a corrected invoice.





Country Specific Invoicing Rules for 3M

All: Suppliers are responsible for advising 3M if e-Invoices are not legally or regulatorily supported and providing 3M appropriate regulation.

EMEA:

- 3M Sweden, Norway, and Finland: Where relevant, suppliers should enter their KID or FIK numbers into the Payment Note field on the invoice.
- 3M Belgium: If not included in the material prices, tolls levied when materials are transported by road in a large truck should be included in the shipping charges.
- **Europe (All):** If the Supplier billing is located in Europe and sending an invoice to any European 3M entity, both the Supplier VAT registration number and 3M VAT registration number must be included in the Ariba invoice.

Country Specific Invoicing Rules for 3M (continued)

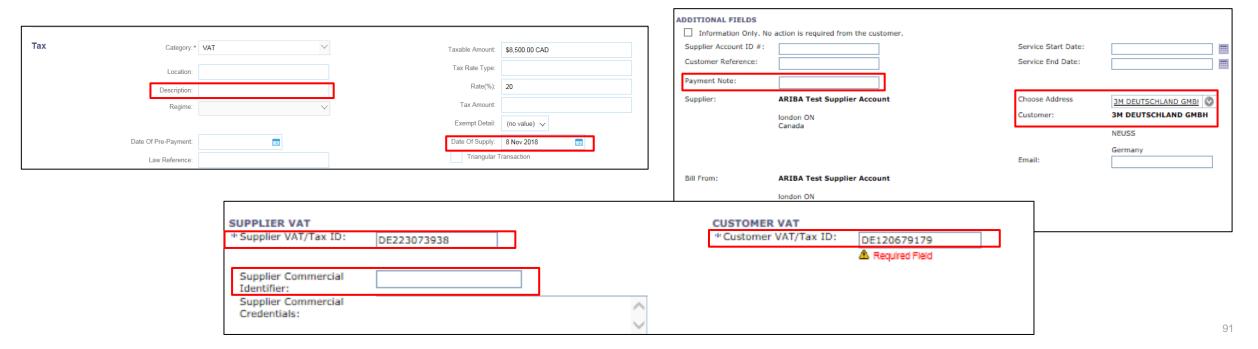
Latin America:

- Mexican 3rd-Party Provider selling to 3M Panama Pacifico and shipping to San Luis Potosi in Mexico include the following Header comment on your invoice:
 - -OPERACION EFECTUADA AL AMPARO DEL ARTICULO 105 Y 112 DE LA LEY ADUANERA, ARTICULO 29 FRACCION I.
 - DE LA LEY DEL IVA. ARTICULO 156 DEL REGLAMENTO DE LA LEY ADUANERA 5.1.3., 5.2.2, 5.2.3 Y 4.3.22 DE.
 - -LAS REGLAS DE CARÁCTER GENERAL EN MATERIA DE COMERCIO EXTERIOR VIGENTE.
 - -In addition, Vendor should include IMMEX Number for 3M Purification S de RL de CV (2679-2006).

Country Specific Invoicing Rules for 3M (continued) EU Requirement

Invoices originating from EU countries should provide this information, per EU directives:

- Date of Supply (Header and Line Item Level).
- The Reason for tax exemption (*Header* or *Line Item Level*) in **Tax Description** field.
- The KID or FIK number in the **Payment Note** field for Norway, Sweden, and Finland.
- The Customer Address which determines the Customer VAT or Tax ID based on the Customer Bill To Address.
- The Supplier Commercial Registration ID.
- The Supplier VAT/Tax ID.
- The Customer VAT/Tax ID.

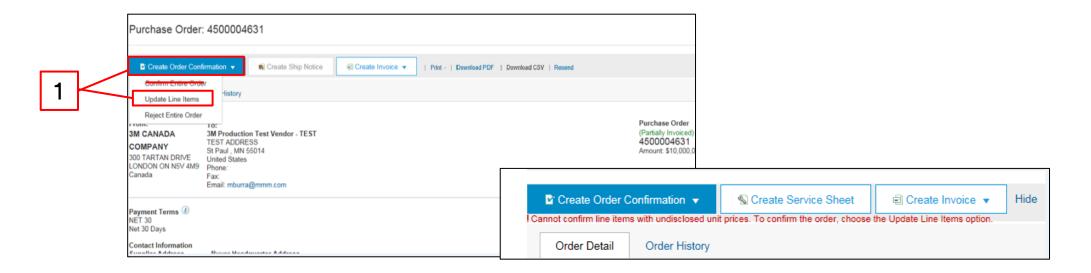


Scenario: Processing a Limit Order

Scenario: Processing a Limit Order-Order Confirmation

This scenario provides the steps for creating a confirmation and partial invoice for a Limit Order.

1. Navigate to the e-mail you received informing you about your PO from 3M. Select **Process Order**. From the *PO view*, click the **Create Order Confirmation** drop-down menu and select the **Update Line Items** option.

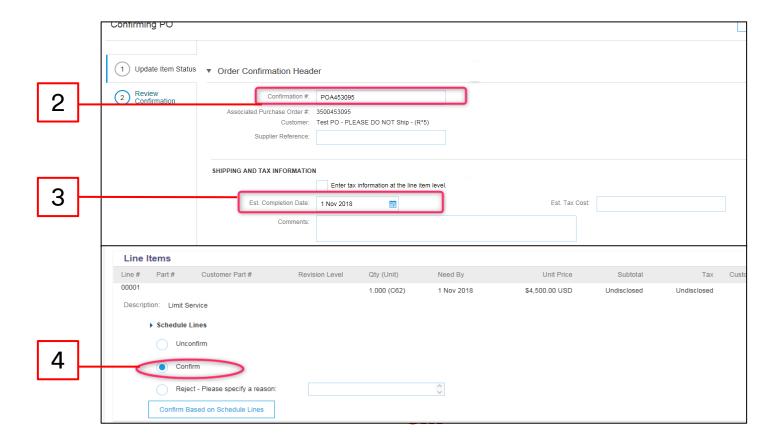


Note: Limit POs must be confirmed at the *Line Item Level*. Selecting the **Confirm Entire Order** option will cause the above error.



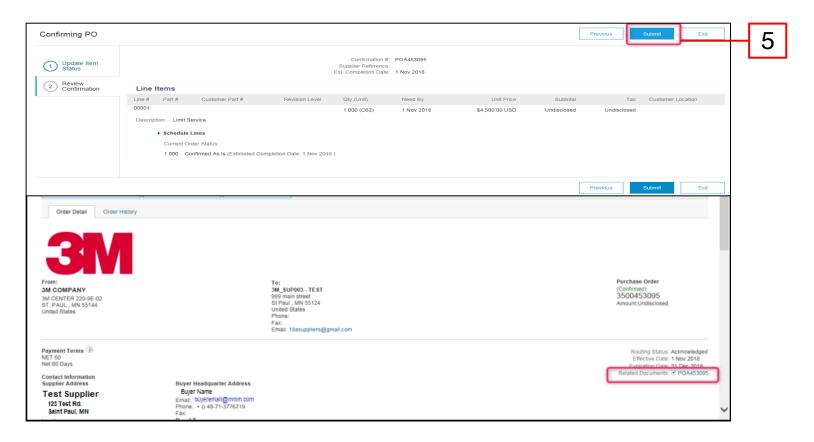
Scenario: Processing a Limit Order-Order Confirmation (continued)

- 2. The Order Confirmation Header displays. Enter the Confirmation #, which is any number you use to identify the order confirmation.
- 3. Specify the Est. Completion Date information. It is applied to all line items.
- 4. Confirm the scheduled lines by selecting the Confirm radio button.



Scenario: Processing a Limit Order-Order Confirmation (continued)

5. Once finished, click **Next** to proceed to the review page. Review the order confirmation and click **Submit**. Your order confirmation is sent to 3M. The order confirmation is visible under the *Related Documents* section of the order.





Scenario: Processing a Limit Order-Partial Invoice

Once an order has been confirmed and services are rendered, create an invoice. An invoice **cannot** be created until the order is confirmed.

Important: Once you submit an invoice to 3M, a Service Entry Sheet is automatically generated and routed to 3M for review and approval.

To create a partial invoice, navigate to the e-mail you received informing you about your PO from 3M.
Select Process Order. From the PO view, click the Create Invoice drop-down menu and select the
Standard Invoice option.

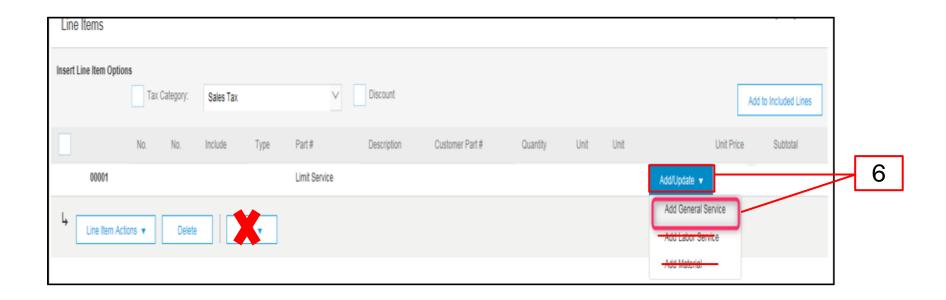


The *Invoice Header* displays.

- 2. Enter the Invoice #. The invoice number cannot exceed 16 characters. It can contain alpha and numeric characters, but cannot contain lowercase letters, leading zeros, dashes, slashes, spaces, periods, or other special characters.
- 3. Enter an Invoice Date. The Invoice Date cannot be backdated by more than 364 days.
- 4. If several **Remit To** addresses are configured, select one from the drop-down list that displays. The **Bill To** address defaults from the PO.
- 5. Select the **Line level tax** radio button.



6. Scroll down to add invoicing details at the *Line Item Level*. Click the **Add/Update** drop-down menu and select the **Add General Service** option to add a general service line to the invoice.



Note: Make sure you only ever use **Add/Update** and **Add General Service** in your Service invoice. Any other options (for example, Add Labor Service or Add Material) will cause the invoice to fail. **Do not use Add.** Using **Add** causes the line to come in blank to SAP.

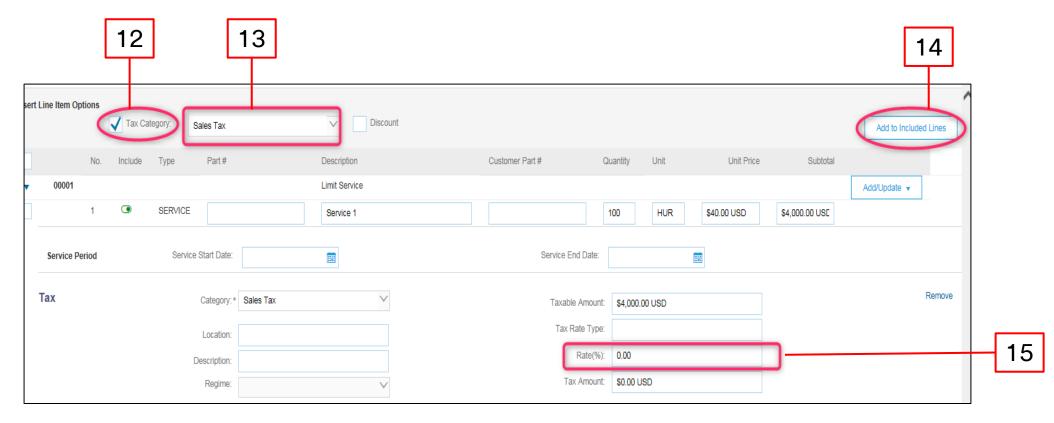


- 7. Enter a **Description** of the service provided.
- 8. Update the Quantity to a partial amount of the full quantity to create a partial invoice.
- 9. Select the Unit (Unit of Measure) from the drop-down menu.
- 10. Enter the Unit Price.
- 11. Enter the Service Start Date and the Service End Date.

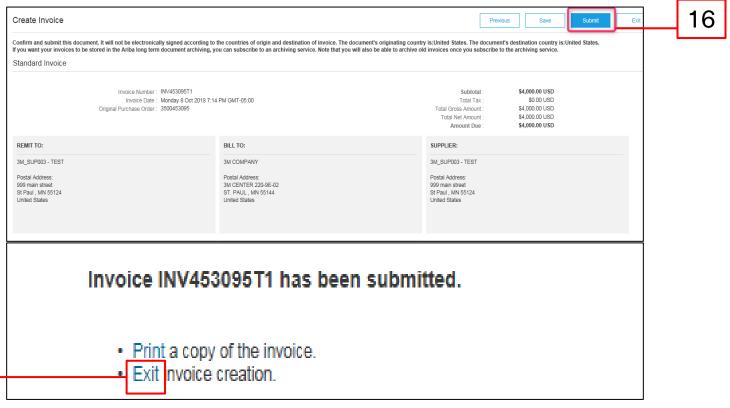




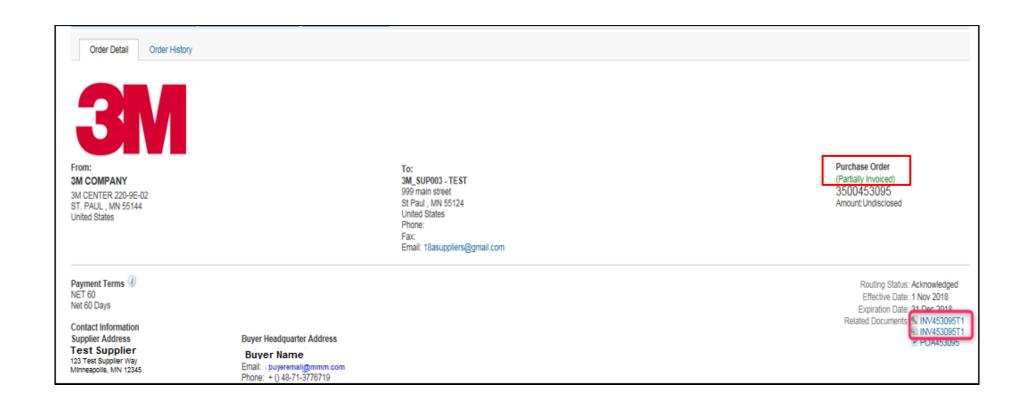
- 12. To add tax information at the *Line Item Level*, click the **Tax Category** checkbox.
- 13. Select Sales Tax from the tax type drop-down list. For EMEA Suppliers, VAT should be selected.
- 14. Click Add to Included Lines to include the tax line.
- 15. The Tax section displays under the service line. Enter the appropriate tax rate in the Rate % field.



- 16. Click **Next** at the bottom of the page. The *Review* page displays. Review your invoice for accuracy. Scroll down to view the line item details and invoice totals. If no changes are needed, click **Submit** to send the invoice to 3M.
- 17. A confirmation messages displays. Click Exit to return to the PO view.



The *PO view* displays. The invoice and Service Entry Sheet are linked under the *Related Documents* section. The status of the order displays as **Partially Invoiced**.



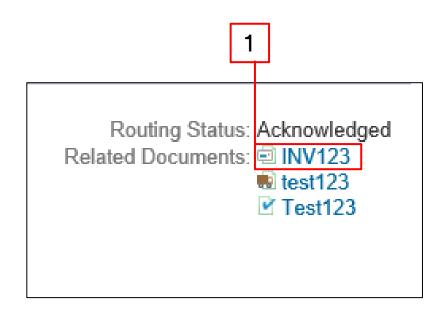


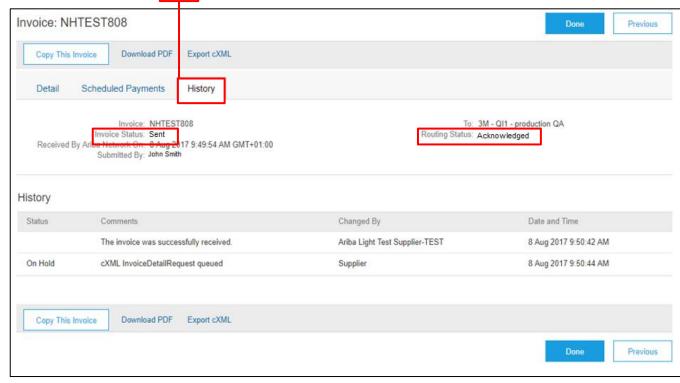
Scenario: Processing a Limit Order-Invoice Status

1. To verify the status of the invoice from the *PO view*, click the **Invoice** under the *Related Documents* section.

2. The invoice displays. Click the **History** tab. Once the Service Entry Sheet is **Approved**, the invoice transmits to 3M. The **Routing Status** of the standard invoice line is **Acknowledged**

and the Invoice Status is Sent.



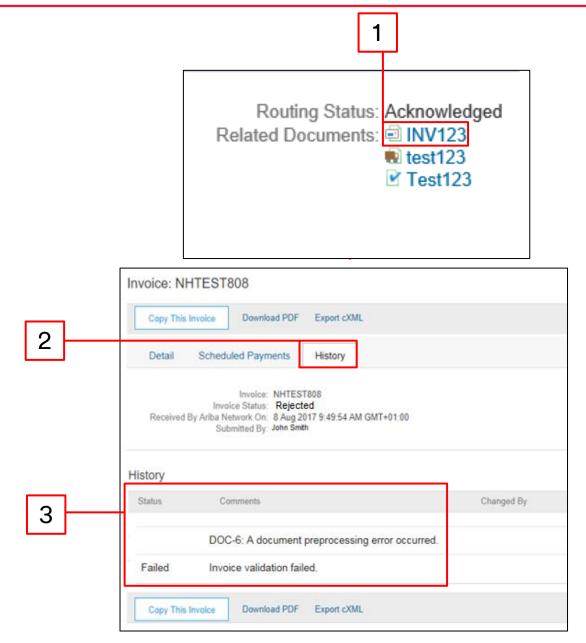




Scenario: Processing a Limit Order-Additional Invoices

Once the remaining services are performed, a second invoice will need to be created for the balance. Ariba will allow you to create an invoice for more than the remaining balance on the PO, but the invoice will be rejected by 3M. After you have submitted the second invoice, verify that the invoice has been approved. To verify the invoice status:

- 1. From the *PO View*, click the **Invoice**.
- 2. Click the **History** tab.
- If you have over invoiced the Invoice Status shows as Rejected.
- 4. View the comments to view the error details.
- 5. To submit a corrected invoice, create a new invoice from the Purchase Order.





Free Text Description Service Orders

Free Text Description Service Orders Overview

Free Text Description Service Orders are used when 3M is requesting a fixed-rate service with defined start and end dates.

The requirements for processing a Free Text Description Service Order through the Ariba Network are:

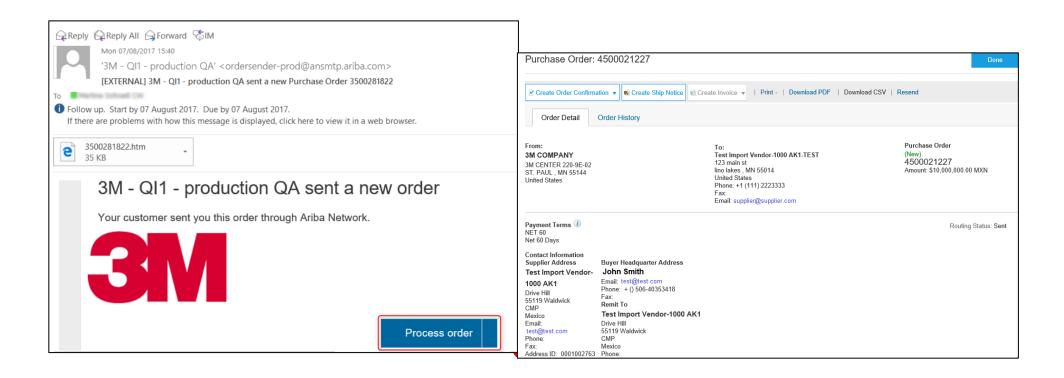




Free Text Description Service Orders: Order Review



To review or edit your order, locate the order e-mail and click **Process Order**. In Ariba, the *PO view* displays.



Free Text Description Service Orders: Order Confirmation



Order Confirmations are required to be completed through the Ariba Network prior to invoicing. OCs are required for all POs and PO changes. OCs must be submitted within 48 hours of PO receipt.

Multiple Order Confirmations are not recommended when:

- Multiple statuses on a single line requires discussion with the 3M Buyer listed on your PO to submit the PO Change Order prior to confirmation so the confirmation will not fail in our ERP.
- Single status on a single line is supported—all back order or all accepted.
 - If you are unable to fulfill a line item or the entire order, the Supplier must be in direct contact with the 3M Buyers listed on your PO. A Change Order or Canceled Order will be issued.
 - Do not reject any Purchase Order line items or entire POs through the Ariba Network.



Free Text Description Service Orders: Order Confirmation (continued)



Quantity and Price:

- You may propose changes to quantity and price on the order confirmation.
- 3M issues a *Change* PO if changes are agreed to and approved through the order confirmation or through direct contact (for exceptions) with your PO Buyer.
- You acknowledge the Change Order with updated quantity or price changes prior to submission of the invoice.

Unit Of Measure (UOM):

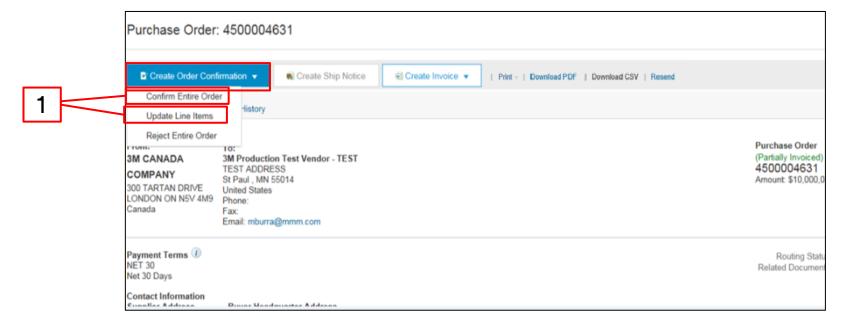
- Review the UOM on the PO and verify it will be the UOM used when invoicing.
- If the UOM is incorrect, you must be in direct contact with the Buyer listed on the PO and specify the correct UOM needed in the **Comments**.
- You will not be able to invoice in a different UOM than the UOM specified on the order.
- Invoices in a different UOM will be rejected.

Free Text Description Service Orders: Order Confirmation (continued)



The steps for confirming Free Text Description Service Orders are:

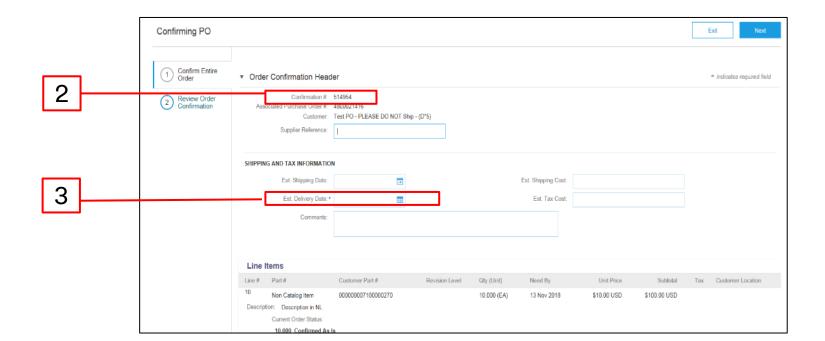
- 1. Navigate to the e-mail you received informing you about your PO from 3M. Select **Process Order**. From the *PO view*, click the **Create Order Confirmation** drop-down menu and select either:
 - Confirm Entire Order to confirm the order at the Header Level.
 - Update Line Items to confirm or make modifications at the Line Item Level.



Free Text Description Service Orders: Confirm Entire Order



- 2. The Order Confirmation Header displays. Enter the Confirmation #, which is any number you use to identify the order confirmation.
- 3. Specify the Est. Delivery Date information. It is applied to all line items.



Free Text Description Service Orders: Update Line Item



Line Item Level confirmation:

There is an additional step for confirming orders at the *Line Item Level*. Scroll down to view the line items and choose among the possible values for Free Text Description Service Orders:

- Confirm: You received the PO and will perform the requested work.
- Reject: Do not use the Reject status. If you are unable to fulfill a line item, you must be in direct contact with the Buyer listed on the PO. A Change Order or Canceled Order will be issued.

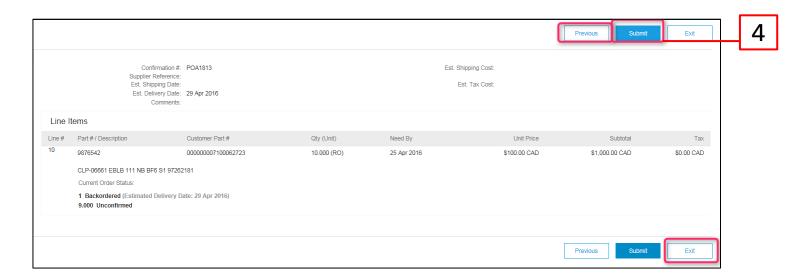


Note: You should not use several statuses for a single line item. Contact the Buyer listed on the PO for assistance.

Free Text Description Service Orders: Review and Submit



4. Continue to update the status for **each line item.** Once finished, click **Next** to proceed to the *Review* page. Review the order confirmation and click **Submit**. Your order confirmation is sent to 3M.



Note: If you need to make further changes, click **Previous** to navigate back to the *Update* window. Click **Exit** to completely exit the order confirmation. Ariba will not save the order confirmation.



Free Text Description Service Orders: Notification



Order confirmation notifications are submitted based on your Supplier Profile configuration. Upon completing your order confirmation, you will receive an e-mail notifying you that an order confirmation has been submitted.



Free Text Description Service Orders: Invoicing

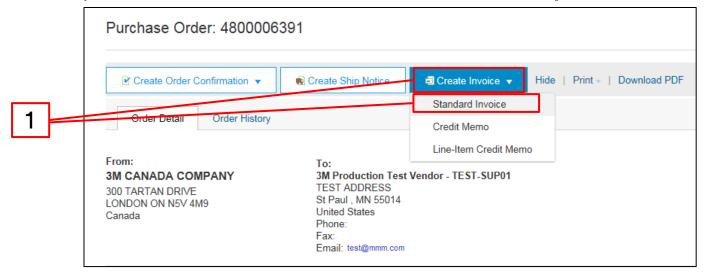


Once an order has been confirmed and services are rendered, create an invoice. An invoice **cannot** be created until the order is confirmed.

Important: Once you submit an invoice to 3M, a Service Entry Sheet is automatically generated and routed to the 3M buyer for review and approval.

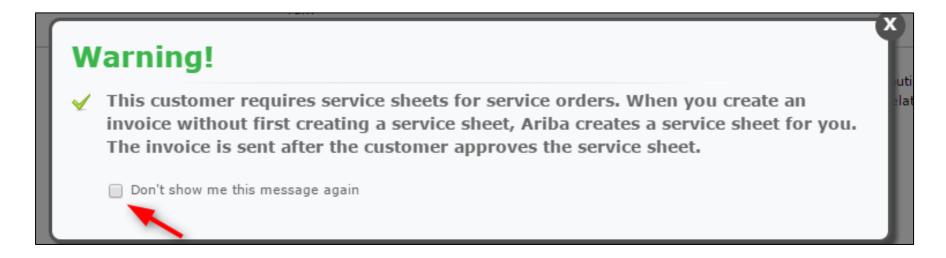
The steps for creating an invoice are:

1. Navigate to the e-mail you received informing you about your PO from 3M. Select **Process Order**. Click the **Create Invoice** drop-down menu and select the **Standard Invoice Option**.





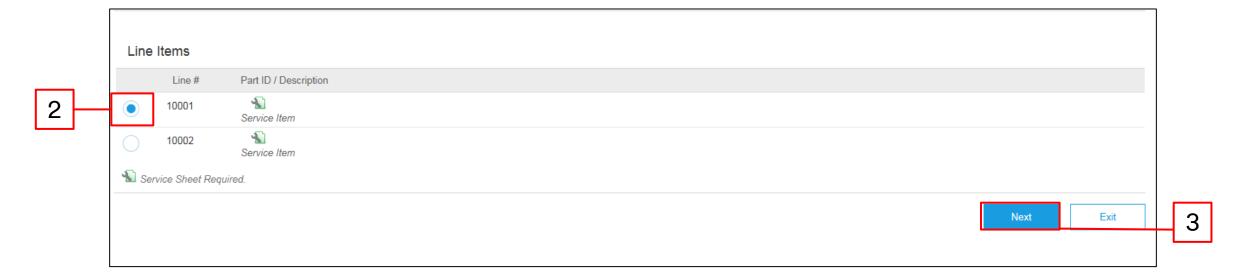
A pop-up warning displays, indicating the invoice will generate the Service Entry Sheet for you. The invoice is sent after 3M approves the Service Entry Sheet. Click the **Don't show me this message again** checkbox to disable the warning in the future.







- 2. Select a line item to invoice. You can only invoice for one line item at a time on a Free Text Description Service Order. If there are multiple lines on the order, you will need to complete the invoicing steps again for each additional line.
- 3. Click Next.

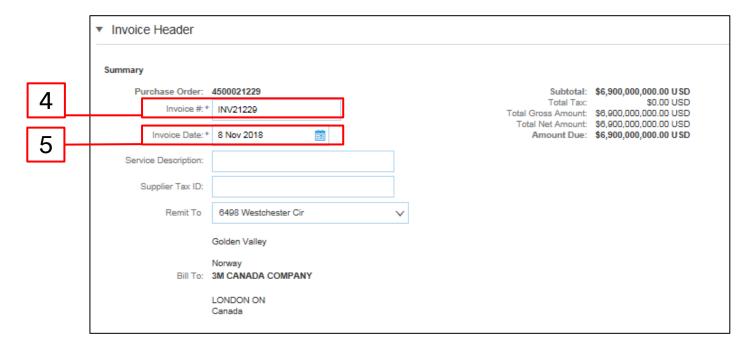






The *Invoice Header* displays. Information from the PO defaults into the invoice. Fields with an asterisk (*) are required.

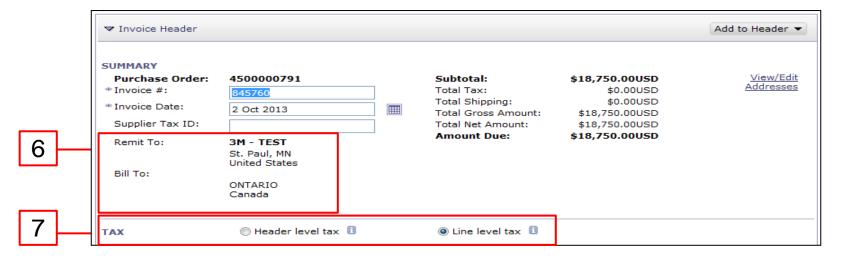
- 4. Enter the **Invoice #.** The **Invoice #** cannot exceed 16 characters. It can contain alpha and numeric characters, but **cannot** contain lowercase letters, leading zeros, dashes, slashes, spaces, periods, or other special characters.
- Enter an Invoice Date. The Invoice Date cannot be backdated by more than 364 days.







- 6. Verify the **Remit To** address. If you have configured several addresses, select one from the drop-down list that displays. The **Bill To** address defaults from the PO.
- 7. Tax can be submitted at the Header Level or at the Line Item Level. Select the appropriate option.





Free Text Description Service Orders: Invoicing (continued) EU Requirement



For invoices originating from the **European Union (EU)**, countries must provide additional information on invoices as advised by **EU directives**.

Enter the below applicable information into the Additional Fields section:

- Verify the Customer Address which determines the Customer VAT or Tax ID based on the Customer Bill To Address.
- For Norway, Sweden, and Finland, the **Payment Note** field is used to enter the KID or FIK numbers, if applicable.

ADDITIONAL FIELDS Information Only. No action is required from the customer.								
Supplier Account ID #:		Service Start Date:						
Customer Reference:		Service End Date:						
Payment Note:								
Supplier:	ARIBA Test Supplier Account	Choose Address	3M DEUTSCHLAND GMBF					
	Iondon ON Canada	Customer:	3M DEUTSCHLAND GMBH					
	Calloda		NEUSS					
			Germany					
		Email:						
Bill From:	ARIBA Test Supplier Account							
	Iondon ON Canada							
☐ Tax paid through a Tax I	Representative							

EU Requirement



Scroll down to the *Supplier VAT* section and enter the below information, if applicable:

- For invoices where VAT is applicable, the **Supplier VAT/Tax ID** field is **mandatory**. You can automatically default your VAT ID onto the invoice by adding it to your company profile. VAT numbers cannot contain spaces, hyphens or any special characters. If these fields are not applicable, leave the fields blank. Do not enter NA.
- The Buyer rules are configured to assign the Customer VAT ID for the Bill To Address.
- The Supplier Commercial Identifier.

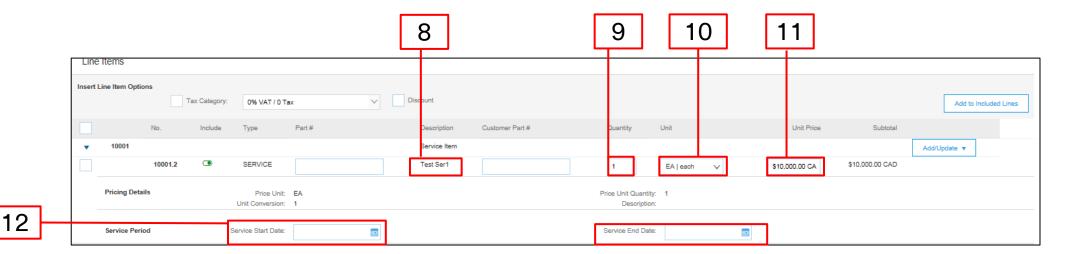
SUPPLIER VAT			CUSTOMER VAT		_
* Supplier VAT/Tax ID:	DE223073938		*Customer VAT/Tax ID:	DE120679179	
				▲ Required Field	
Supplier Commercial Identifier:					
Supplier Commercial Credentials:		^			
Credentials.		~			





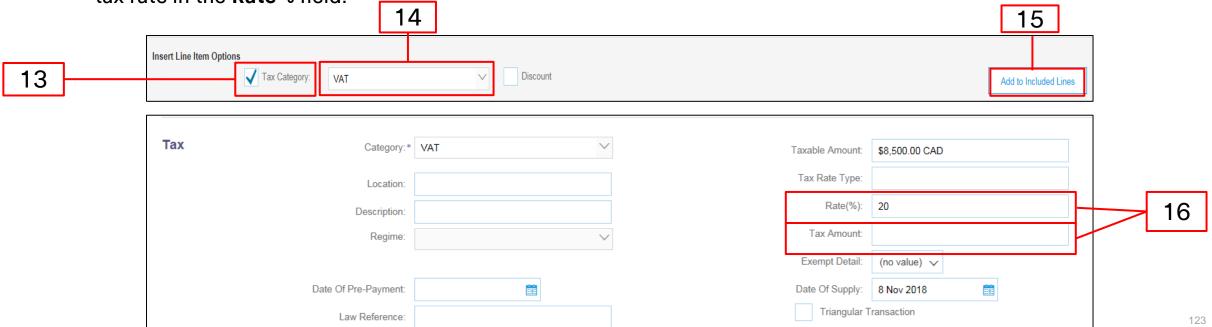
Scroll down to review invoicing details at the Line Item Level.

- 8. Verify the **Description.**
- 9. Verify the Quantity.
- 10. Verify the **Unit** (Unit of Measure) it will default from the order. You will **not** be able to invoice in a different UOM than the UOM specified on the order. Invoices in a different UOM will be rejected.
- 11. Verify the Unit Price.
- 12. Enter the Service Start Date and the Service End Date.





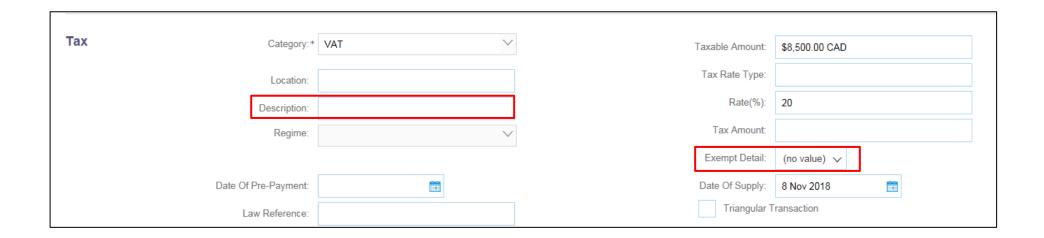
- 13. To add tax information to the line item, click the **Tax Category** checkbox.
- 14. Select the tax type you want to apply from the drop-down list.
- 15. Click Add to Included Lines to include the tax line.
- 16. The *Tax* section displays under the service line. Review the **Taxable Amount**, update as necessary, and enter the tax rate in the **Rate** % field.





Tax Exempt Only:

If a Line Item is tax exempt, from the **Exempt Detail** drop-down menu, select **Exempt** or **Zero Rated.** In the **Description** field, provide a reason for tax exemption.

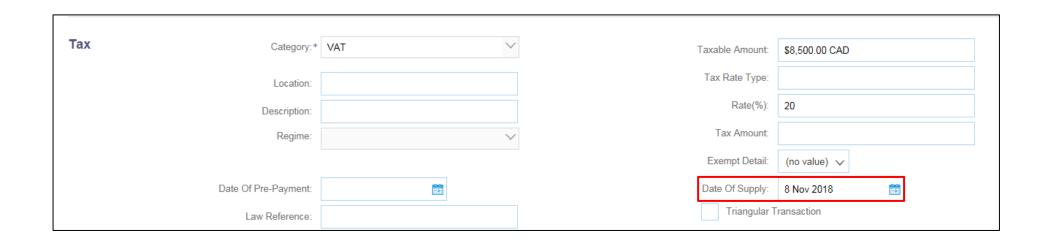








Entering a Date of Supply is an EU directive for applicable countries.

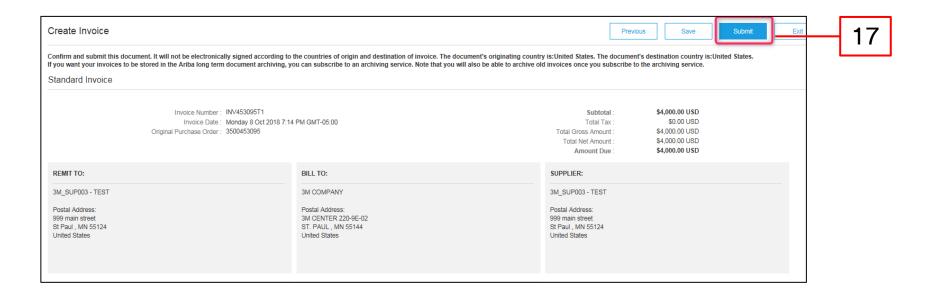






17. Once you have completed all applicable fields, click **Next** at the bottom of the page. The *Review* page displays. Review your invoice for accuracy. Scroll down to view the line item details and invoice totals. If no changes are needed, click **Submit** to send the invoice to 3M.

Click **Previous** to continue editing the invoice. Clicking **Save** will save the invoice in the **Drafts** tab in your Outbox for up to seven days.





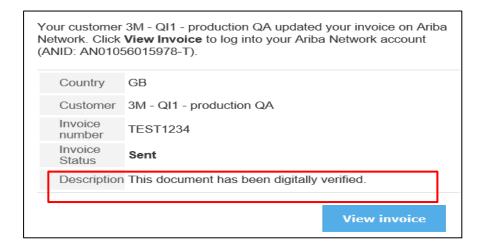
If you selected to receive invoice notifications on your account, you will receive e-mails regarding invoice status. The **Invoice Statuses** are:

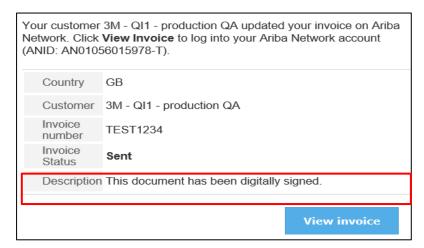
- Sent/Processing: The invoice has been received and is being processed.
- Pending Approval: The Service Sheet has been routed for approval.
- Approved: The invoice has been processed and invoice amounts approved.
- **Rejected:** The invoice has been rejected because it did not pass validation or the Buyer/Accounts Payable canceled the invoice. The **Comments** contain text explaining why the invoice was rejected and the actions you should take to re-submit a corrected invoice. You may use the same invoice number for **Rejected** or **Failed** invoices. If the invoice is for AutoGen SS, the Service Sheet is rejected by requester.
- Paid: The invoice amounts have been paid.

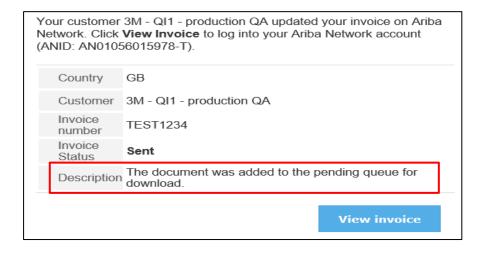


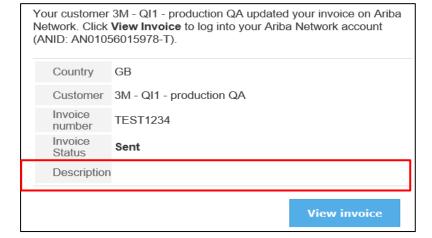
When an invoice is submitted, you will receive e-mail notifications that inform you of the status:

- Verified
- Signed
- Pending













You will also receive an e-mail notification when:

- The Service Entry Sheet has been sent to pending. Pending means it has been sent to 3M.
- The Service Entry Sheet has been accepted. Accepted means it has been received by 3M.

Purchase Order #: 3500281834

Service Sheet #: NHTEST808 Service Sheet Status: Sent

Description: The document was added to the pending queue for download.

More details about the service outline line items are listed below:

Service Sheet Line #: 1

Service Sheet Line Description: Painting Offices Building A

Customer: 3M - QI1 - production QA

Purchase Order #: 3500281834

Service Sheet #: NHTEST808 Service Sheet Status: Sent Description: Accepted

More details about the service outline line items are listed below:

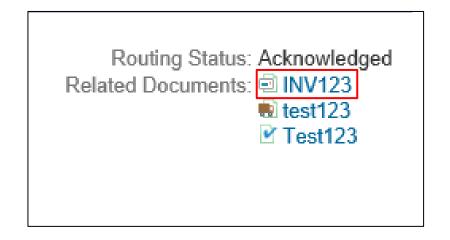
Service Sheet Line #: 1

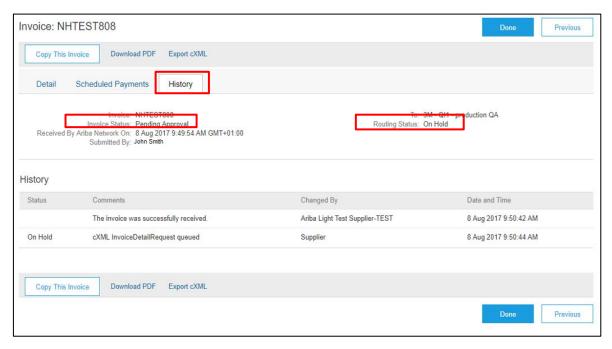
Service Sheet Line Description: Painting Offices Building A





To view the status of your invoice, navigate to your order e-mail and click **Process Order**. From the *PO view*, select your invoice in the *Related Documents* section. The invoice opens. Click the **History** tab to view the routing and invoice status. The invoice **Routing Status** remains **On Hold** and **Invoice Status** is **Pending Approval** until the Service Entry Sheet is approved by 3M. Once the Service Entry Sheet is **Approved**, the invoice transmits to 3M. The **Routing Status** changes to **Acknowledged** and **Invoice Status** to **Sent**.

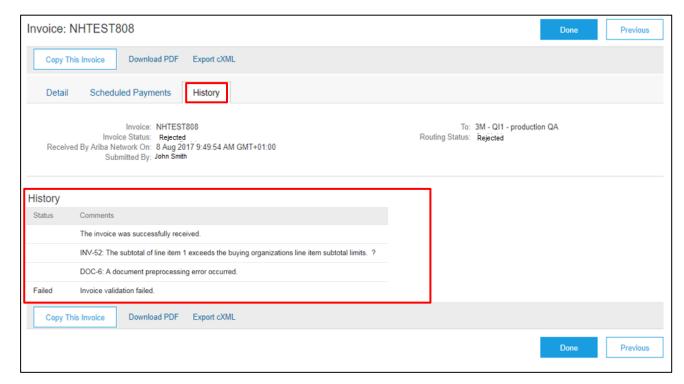






If a Service Entry Sheet has incorrect information, it can be rejected by 3M. The invoice **Routing Status** is changed to **Rejected** and the **Invoice Status** to **Rejected**.

To view comments on why the invoice was rejected, click the **History** tab. The **Comments** contains text explaining why the invoice was rejected and the actions you should take to resubmit a corrected invoice.





Country Specific Invoicing Rules for 3M

All: Suppliers are responsible for advising 3M if e-Invoices are not legally or regulatorily supported and providing 3M appropriate regulation.

EMEA:

- 3M Sweden, Norway, and Finland: Where relevant, suppliers should enter their KID or FIK numbers into the Payment Note field on the invoice.
- 3M Belgium: If not included in the material prices, tolls levied when materials are transported by road in a large truck should be included in the shipping charges.
- **Europe (All):** If the Supplier billing is located in Europe and sending an invoice to any European 3M entity, both the Supplier VAT registration number and 3M VAT registration number must be included in the Ariba invoice.

Country Specific Invoicing Rules for 3M (continued)

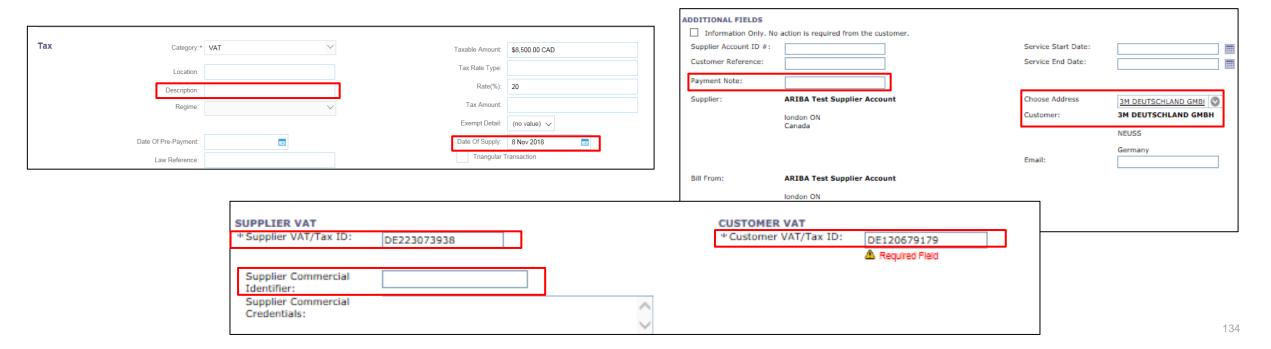
Latin America:

- Mexican 3rd-Party Provider selling to 3M Panama Pacifico and shipping to San Luis Potosi in Mexico include the following Header comment on your invoice:
 - -OPERACION EFECTUADA AL AMPARO DEL ARTICULO 105 Y 112 DE LA LEY ADUANERA, ARTICULO 29 FRACCION I
 - DE LA LEY DEL IVA. ARTICULO 156 DEL REGLAMENTO DE LA LEY ADUANERA 5.1.3., 5.2.2, 5.2.3 Y 4.3.22 DE
 - -LAS REGLAS DE CARÁCTER GENERAL EN MATERIA DE COMERCIO EXTERIOR VIGENTE
 - In addition, Vendor should include IMMEX Number for 3M Purification S de RL de CV (2679-2006)

Country Specific Invoicing Rules for 3M (continued) EU Requirement

Invoices originating from EU countries should provide this information, per EU directives:

- Date of Supply (Header and Line Item Level).
- The Reason for tax exemption (*Header* or *Line Item Level*) in the **Tax Description** field.
- The KID or FIK number in the **Payment Note** field for Norway, Sweden, and Finland.
- The Customer Address which determines the Customer VAT or Tax ID based on the Customer Bill To Address.
- The Supplier Commercial Registration ID.
- The Supplier VAT/Tax ID.
- The Customer VAT/Tax ID.

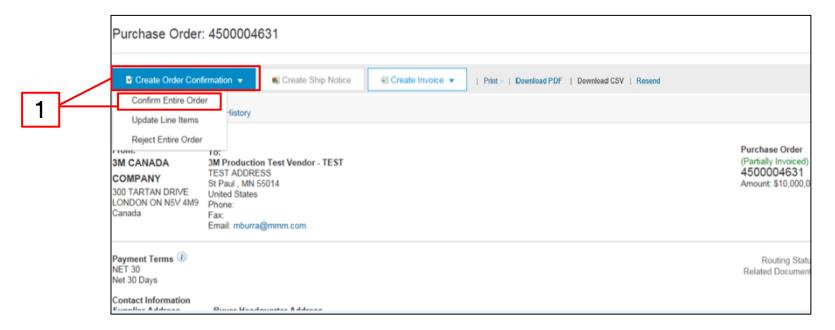


Scenario: Processing a Free Text Description Service Order

Scenario: Free Text Description Service Order-Order Confirmation

This scenario provides the steps for creating an order confirmation and partial invoice for a Free Text Description Service Order.

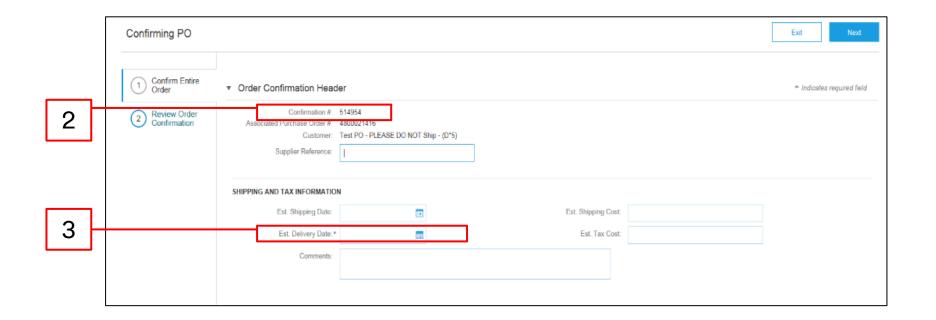
 Navigate to the e-mail you received informing you about your PO from 3M. Select Process Order. From the PO view, click the Create Order Confirmation drop-down menu and select the Confirm Entire Order option.





Scenario: Free Text Description Service Order- Order Confirmation (continued)

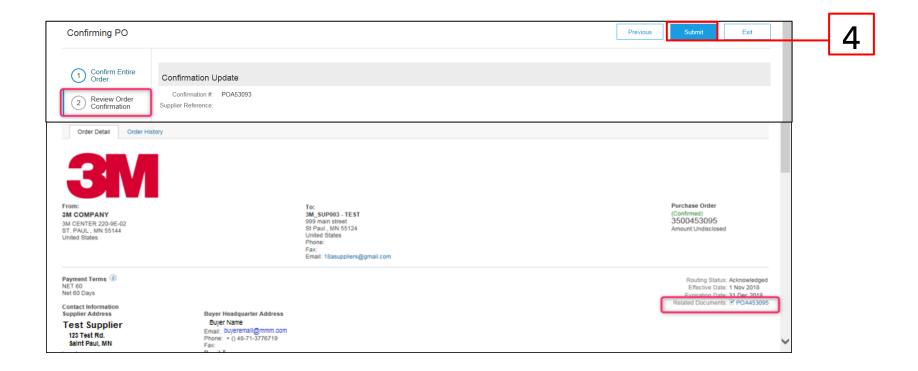
- 2. The Order Confirmation Header displays. Enter the Confirmation #, which is any number you use to identify the order confirmation.
- 3. Specify the Est. Delivery Date information. It is applied to all line items.





Scenario: Free Text Description Service Order- Order Confirmation (continued)

4. Click **Next** to proceed to the review page. The *Review Order Confirmation* screen displays. Click **Submit**. Your Order Confirmation is sent to 3M. The Order Confirmation is visible under the *Related Documents* section of the order.

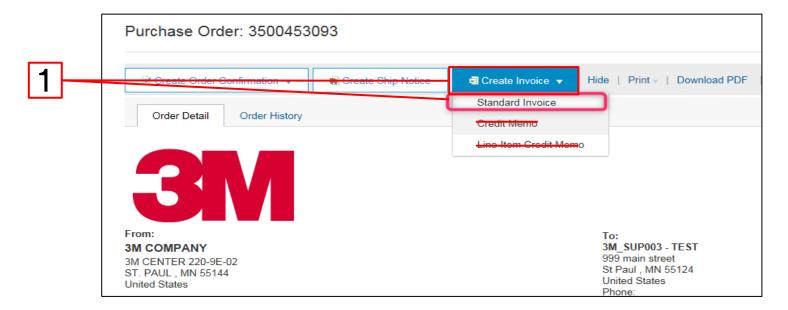




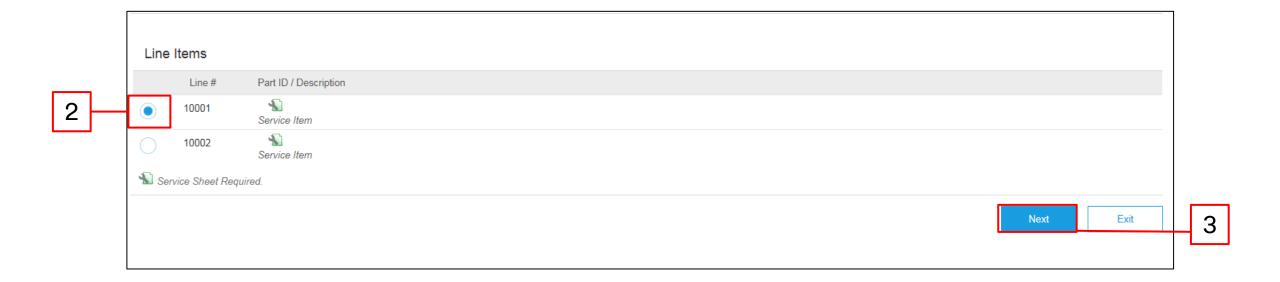
Once an order has been confirmed and services are rendered, create an invoice. An invoice **cannot** be created until the order is confirmed.

Important: Once you submit an invoice to 3M, a Service Entry Sheet is automatically generated and routed to 3M for review and approval.

1. To create a partial invoice, navigate to the e-mail you received informing you about your PO from 3M. Select **Process Order**. From the *PO view*, click the **Create Invoice** drop-down menu and select the **Standard Invoice** option.

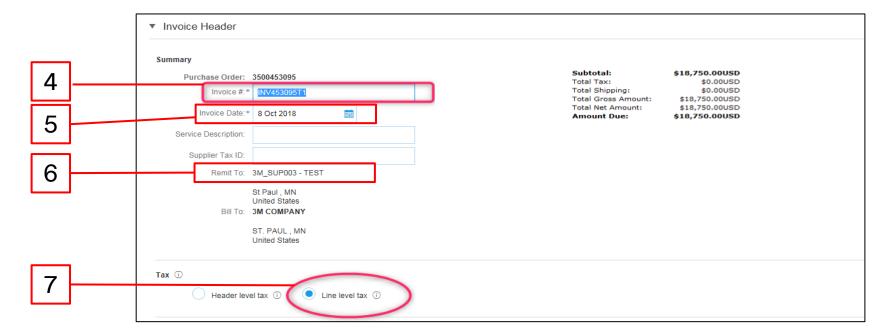


- 2. Select a line item. You can only invoice for one line item at a time on a Free Text Description Service Order.
- 3. Click Next.



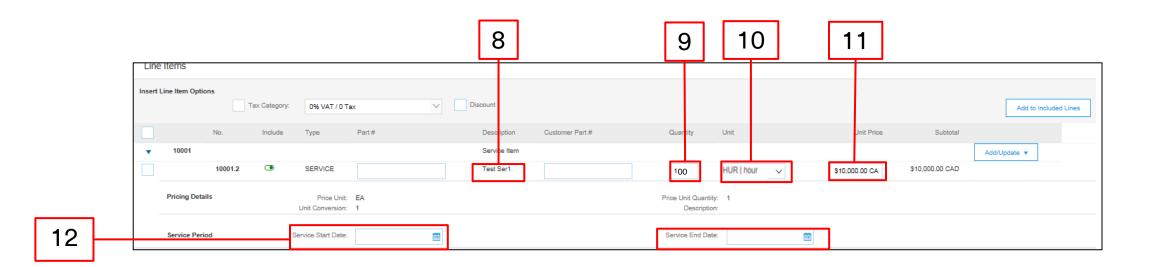
The *Invoice Header* displays.

- 4. Enter the Invoice #. The invoice number cannot exceed 16 characters. It can contain alpha and numeric characters, but cannot contain lowercase letters, leading zeros, dashes, slashes, spaces, periods, or other special characters.
- 5. Enter an Invoice Date. The Invoice Date cannot be backdated by more than 364 days.
- 6. If several **Remit To** addresses are configured, select one from the drop-down list that displays. The **Bill To** address defaults from the PO.
- 7. Select the **Line level tax** radio button.



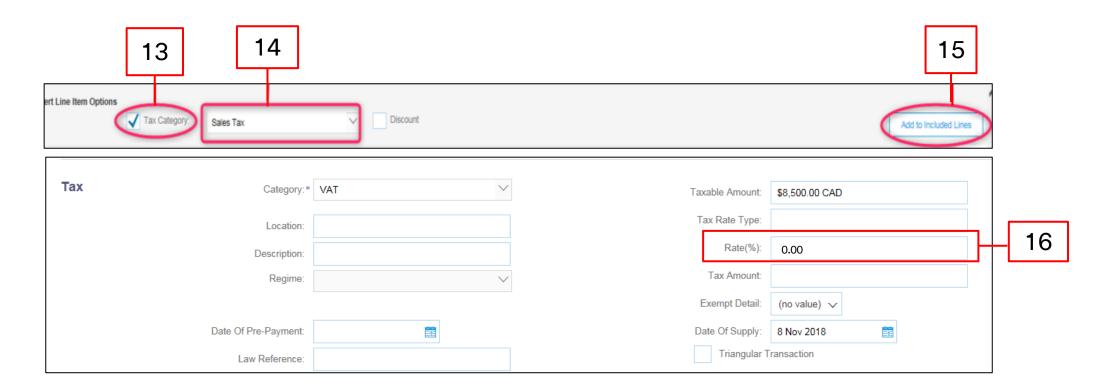
Scroll down to review invoicing details at the Line Item Level.

- 8. Verify the **Description.**
- 9. Update the **Quantity** to a partial amount of the full quantity to create a partial invoice.
- 10. Verify the **Unit** (Unit of Measure) it will default from the order. You will **not** be able to invoice in a different UOM than the UOM specified on the order. Invoices in a different UOM will be rejected.
- 11. Verify the Unit Price.
- 12. Enter the Service Start Date and the Service End Date.





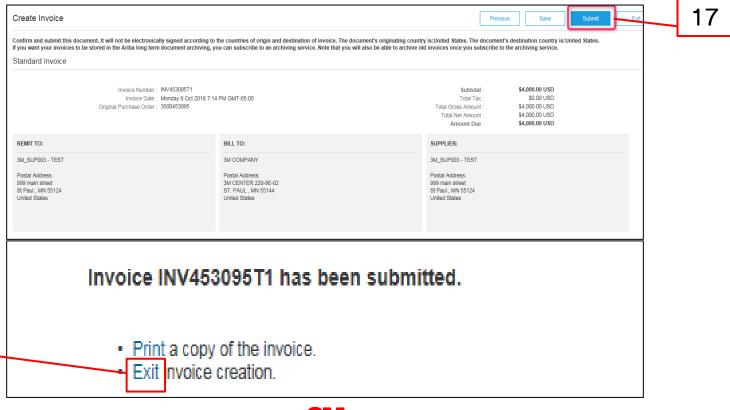
- 13. To add the tax information at the Line Item Level, click the Tax Category checkbox.
- 14. Select Sales Tax from the tax type drop-down list. For EMEA Suppliers, VAT should be selected.
- 15. Click Add to Included Lines to include the tax line.
- 16. The *Tax* section displays under the service line. Enter the appropriate tax rate in the **Rate** % field.





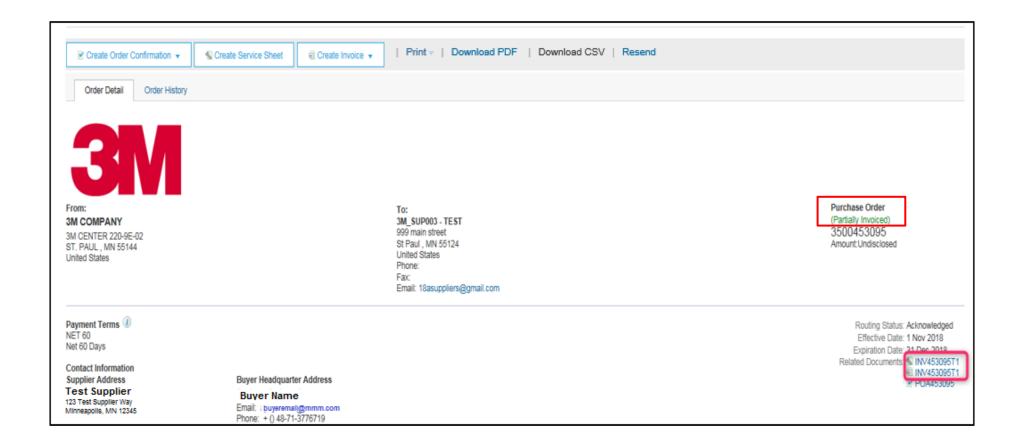
- 17. Click **Next** at the bottom of the page. The *Review* page displays. Review your invoice for accuracy. Scroll down to view the line item details and invoice totals. If no changes are needed, click **Submit** to send the invoice to 3M.
- 18. A confirmation messages displays. Click **Exit** to return to the *PO view*.

18



Scenario: Free Text Description Service Order-Partial Invoice (continued)

The *PO view* displays. The Invoice and Service Entry Sheet are linked under the *Related Documents* section. The status of the order displays as **Partially Invoiced**.

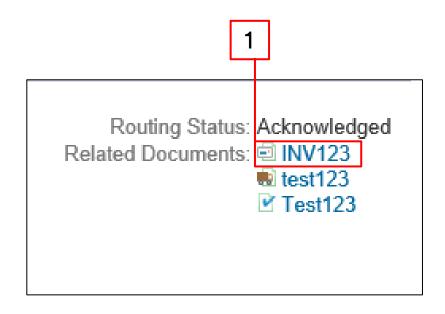


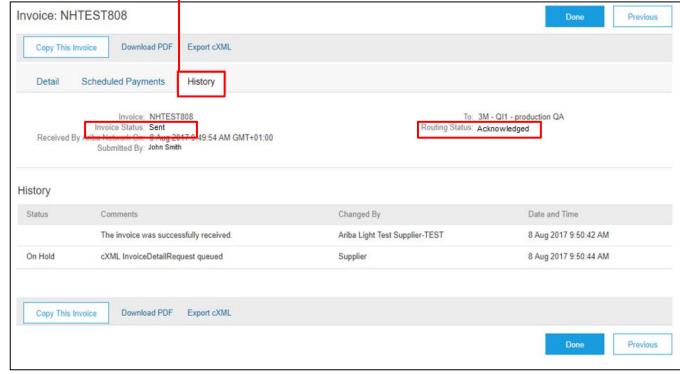


Scenario: Free Text Description Service Order-Invoice Status

1. To verify the status of the invoice from the *PO view*, click the **Invoice** under the *Related Documents* section.

2. The invoice displays. Click the **History** tab. Once the Service Entry Sheet is **Approved**, the invoice transmits to 3M. The **Routing Status** of the Standard Invoice line is **Acknowledged** and the **Invoice Status** is **Sent**.



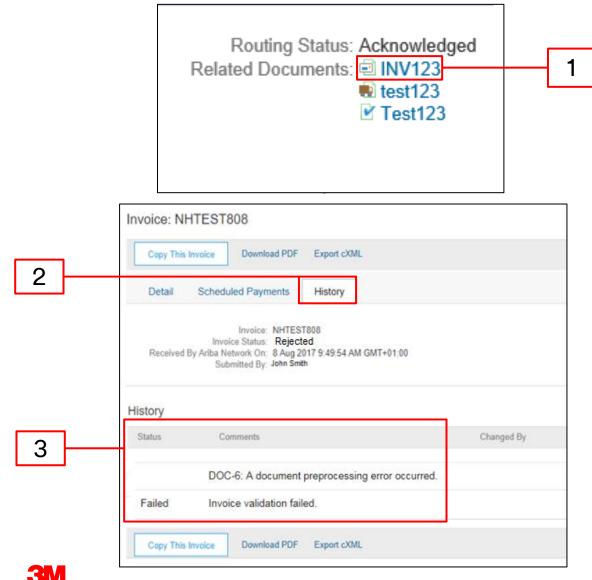




Scenario: Free Text Description Service Order-Additional Invoices

Once the remaining services are performed, a second l=invoice will need to be created for the balance. Ariba will allow you to create an invoice for more than the remaining balance on the PO, but the invoice will be rejected by 3M. After you have submitted the second invoice, verify that the invoice has been approved. To verify the invoice status:

- From the PO View, click the Invoice.
- Click the **History** tab.
- If you have over invoiced, the **Invoice** Status shows as Rejected.
- View the comments to view the error details.
- 5. To submit a corrected invoice, create a new invoice from the Purchase Order.



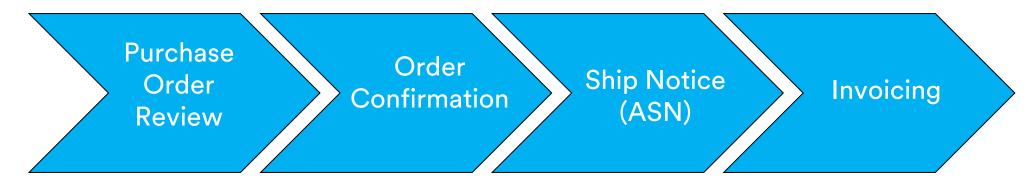
Material Orders

Material Orders Overview

The types of Material Orders you will process through the Ariba Network are:

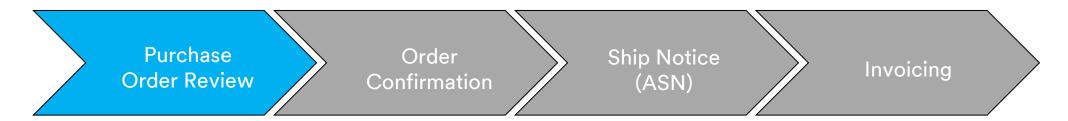
- Free Text Description Material Orders: Used when 3M is requesting a material that is not in your catalog
- Catalog Material Orders: Used when 3M is requesting a material in which the Description and Supplier part numbers are pulled in from your catalog data.
- 3M Material Orders: Used when 3M is requesting a material in which the Description and 3M part numbers are pulled in from 3M Master Data.

The requirements for processing a Material Orders through the Ariba Network are:

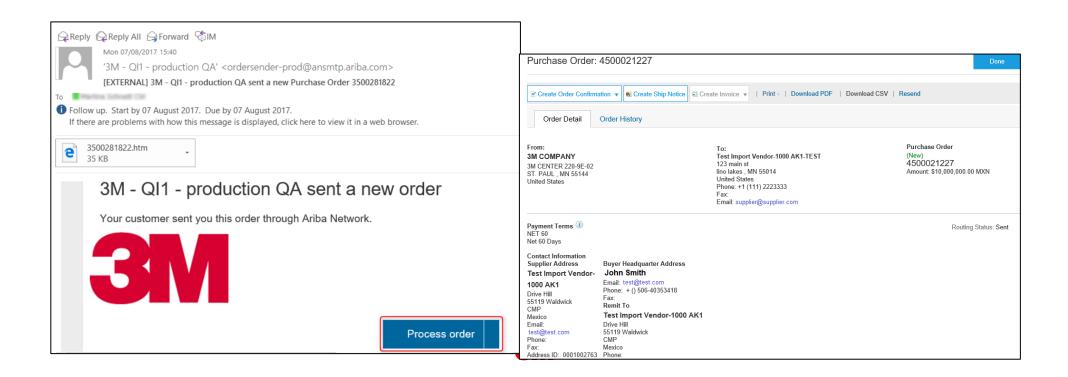




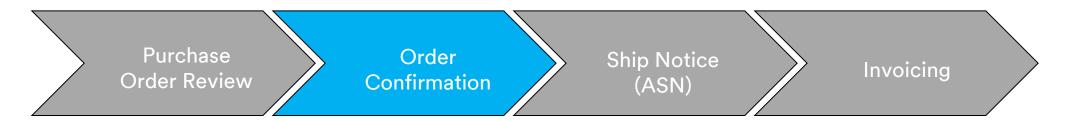
Material Orders: Order Review



To review or edit your order, locate the order e-mail and click **Process Order**. In Ariba, the *PO view* displays.



Material Orders: Order Confirmation



Order Confirmations are required to be completed through the Ariba Network prior to invoicing. OCs are **required** for all POs and PO changes. OCs must be submitted within 48 hours of PO receipt.

Multiple Order Confirmations are not recommended when:

- Multiple statuses on a single line requires discussion with the 3M Buyers listed on the PO to submit the PO Change Order prior to confirmation so the confirmation will not fail in our ERP.
- Single status on a single line is supported all back order or all accepted.
 - If you are unable to fulfill a line item or the entire order, the Supplier must be in direct contact with the 3M Buyers listed on your PO. A *Change Order* or *Canceled Order* will be issued.
 - Do not reject any Purchase Order line items or entire POs through the Ariba Network.



Material Orders: Order Confirmation (continued)



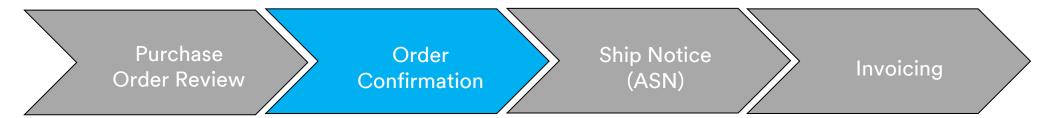
Quantity and Price:

- You may propose changes to quantity and price on the order confirmation.
- 3M issues a *Change* PO if changes are agreed to and approved through the order confirmation or through direct contact (for exceptions) with your PO Buyer.
- You acknowledge the *Change Order* with updated quantity or price changes prior to submission of the Ship Notice and Invoice.

Unit Of Measure (UOM):

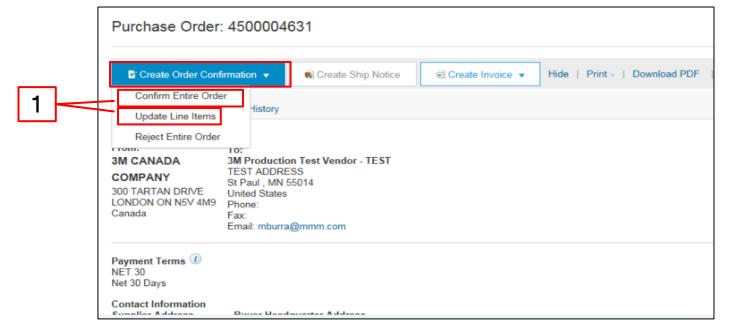
- Review the UOM on the PO and ensure it will be the UOM used when invoicing.
- If the UOM is incorrect, you must be in direct contact with the Buyer listed on the PO and specify the correct UOM needed in the **Comments**.
- You will not be able to invoice in a different UOM than the UOM specified on the Order.
- Invoices in a different UOM will be rejected.

Material Orders: Order Confirmation (continued)

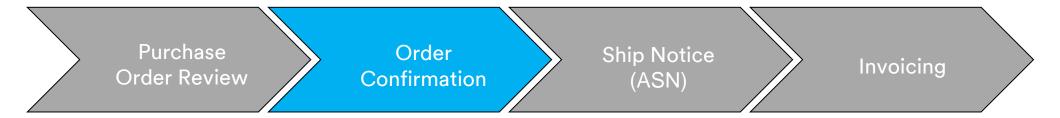


The steps for confirming Material Orders are:

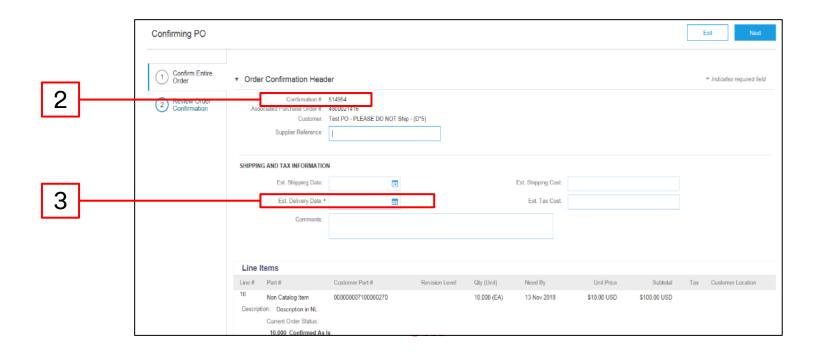
- 1. Navigate to the e-mail you received informing you about your PO from 3M. Select **Process Order**. From the *PO view*, click the **Create Order Confirmation** drop-down menu and select either:
 - Confirm Entire Order to confirm the order at the Header Level.
 - Update Line Items to confirm or make modifications at the Line Item Level.



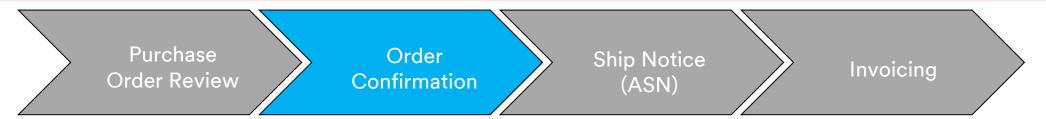
Material Orders: Confirm Entire Order



- 2. The Order Confirmation Header displays. Enter the Confirmation #, which is any number you use to identify the order confirmation.
- 3. Specify the Est. Delivery Date information. It is applied to all line items.



Material Orders: Update Line Item



Line Item Level confirmation:

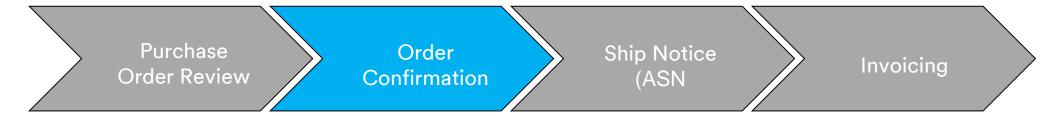
There is an additional step for confirming orders at the *Line Item Level*. Scroll down to view the line items and choose among the possible values for Free Text Description Material Orders:

- Confirm: You received the PO and will send the ordered items.
- Reject: Do not use the Reject status. If you are unable to fulfill a line item, you must be in direct contact with the Buyer listed on the PO. A Change Order or Canceled Order will be issued.



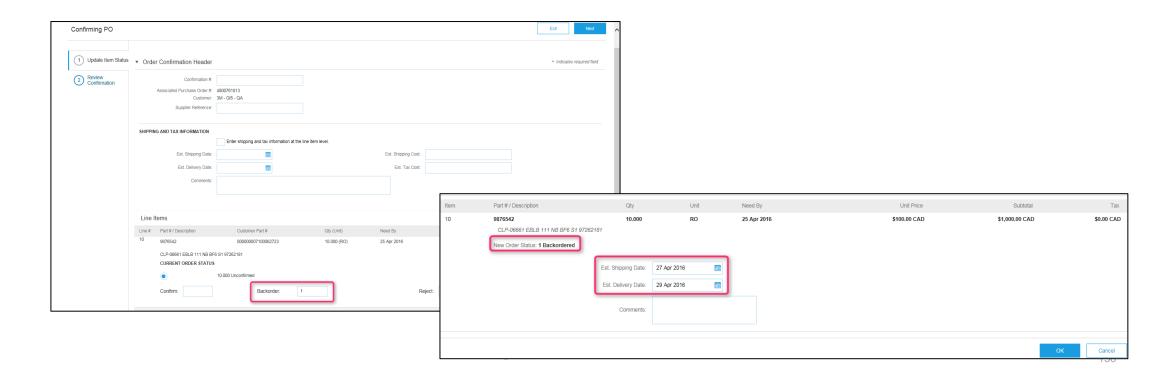
Note: You should not use several statuses for a single line item. Contact the Buyer listed on the PO for assistance.

Material Orders: Update Line Item (continued)

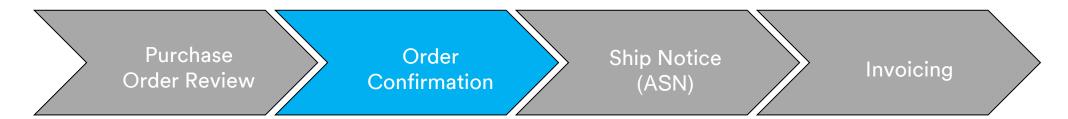


Backorder Items Only:

Click **Details** to enter the **Estimated Shipping**, **Delivery Dates**, and **Comments**. You **cannot** create a partial backorder and partial shipment. Contact your Buyer if this is required.



Material Orders: Review and Submit

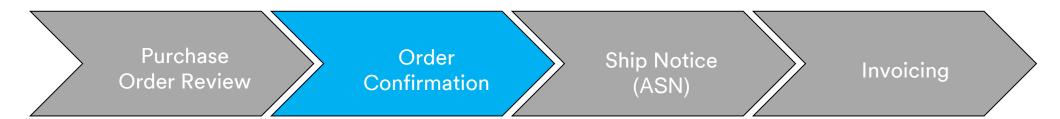


4. Continue to update the status for **each line item.** Once finished, click **Next** to proceed to the review page. Review the Order Confirmation and click **Submit**. Your Order Confirmation is sent to 3M.



Note: If you need to make further changes, click **Previous** to navigate back to the *Update* window. Click **Exit** to completely exit the order confirmation. Ariba will not save the order confirmation.

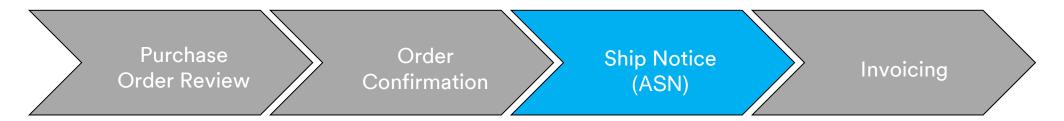
Material Orders: Order Confirmation Notification



Order Confirmation notifications are submitted based on Supplier Profile configuration. Upon completing your Order Confirmation, you will receive an e-mail notifying you that an Order Confirmation has been submitted.



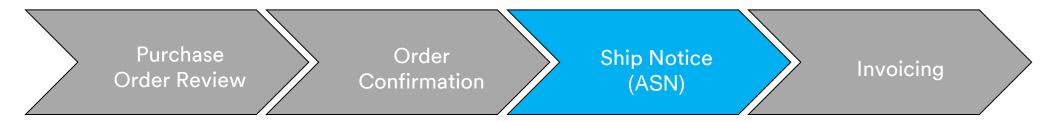
Material Orders: Ship Notices



Ship Notices are required before being received by 3M, 24 hours prior to the shipment arriving at 3M's dock.

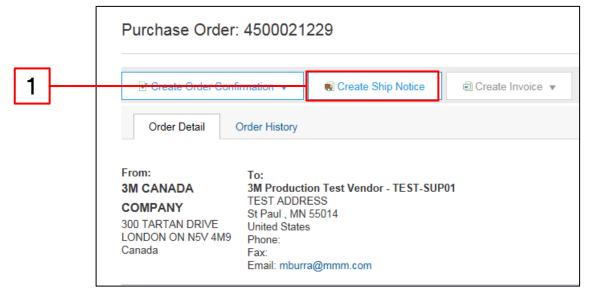
The PO will drive whether a Ship Notice is required. If applicable, the Ship Notice is required prior to invoicing.

ASNs must be accurate. 3M receiving processes are tied directly to information on the ASN. Accuracy is monitored closely.

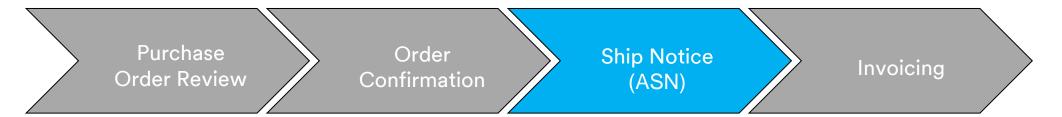


The steps for creating a Ship Notice for Material Orders are:

1. Navigate to the e-mail you received informing you about your PO from 3M. Select **Process Order.** From the *PO view*, click **Create Ship Notice**. Once a Ship Notice is submitted in full quantity for all the line items, you can no longer create another Ship Notice.

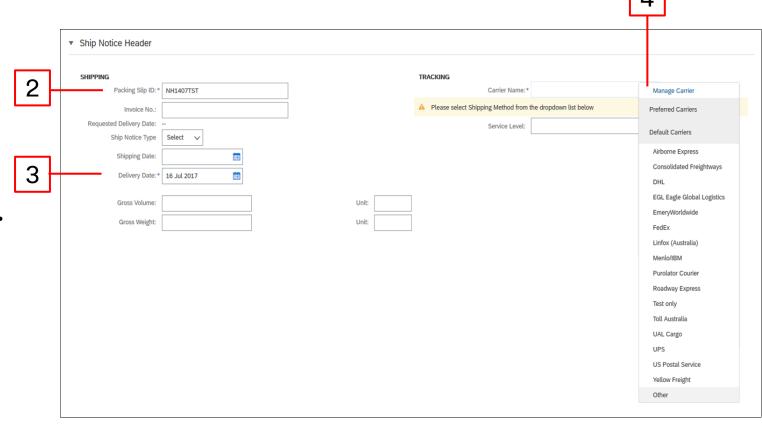


Note: Create a Ship Notice 24 hours prior to the the goods arriving at the 3M location.



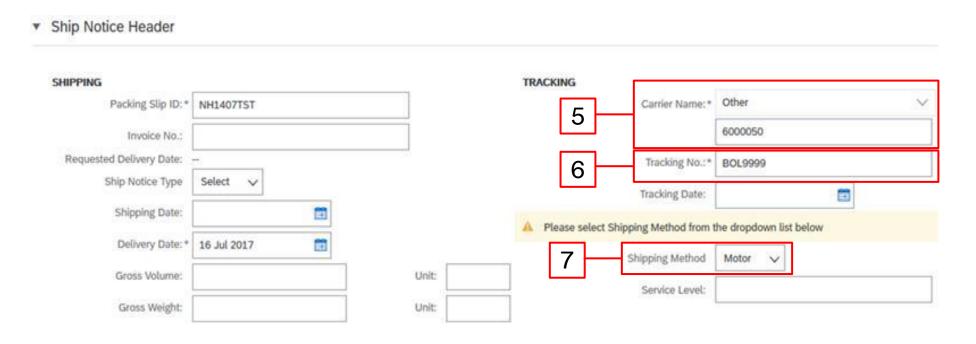
The Ship Notice Header screen displays.

- 2. Enter the Packing Slip ID.
- 3. Select the **Delivery Date**. The date selected should represent your best estimate of the delivery date to the 3M location.
- 4. If you are paying the freight, choose one of the options from the **Carrier Name** drop-down list or select **Manage Carrier** to create a new carrier.

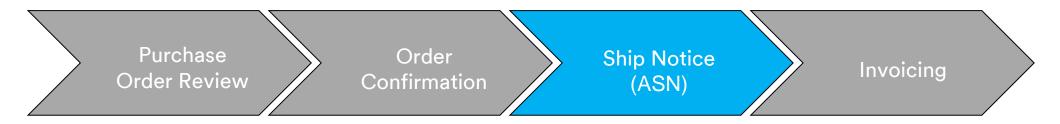




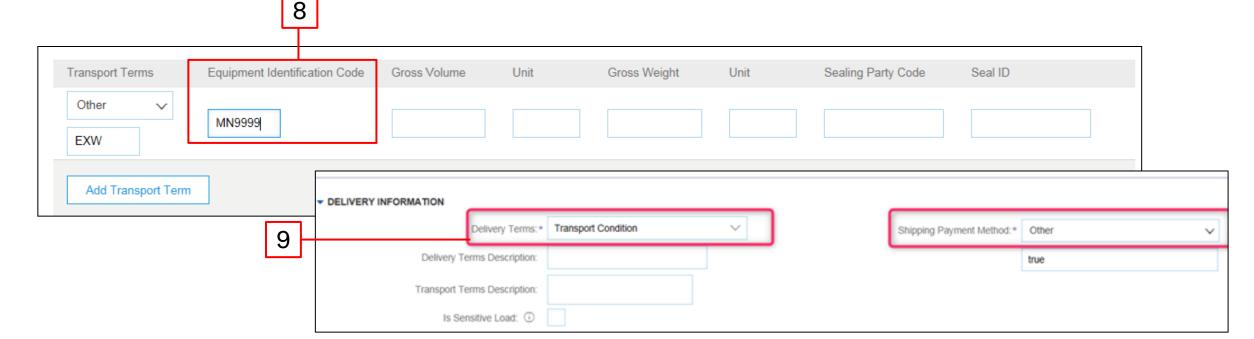
- 5. If freight is paid directly to the carrier by 3M, select **Other** from the **Carrier Name** drop-down list and enter the **3M Freight Vendor ID** (provided by 3M). If you do not know the **Freight Vendor ID**, reference the Vendor ID list on 3M's <u>Ariba Supplier Information Portal</u>. If the carrier is not available on the portal, contact your Buyer.
- 6. The Tracking No. is a required field. Do not include special characters or spaces.
- 7. Choose a **Shipping Method** from the drop-down menu.

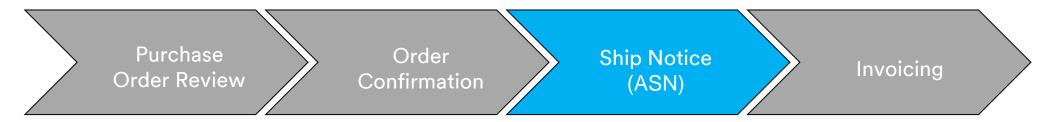




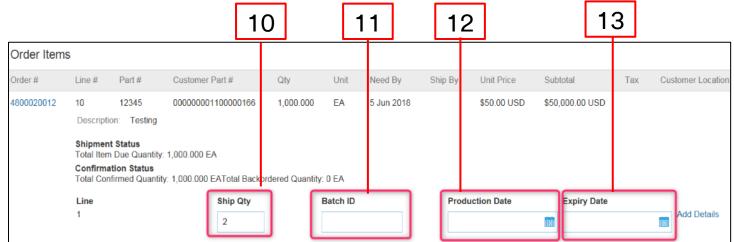


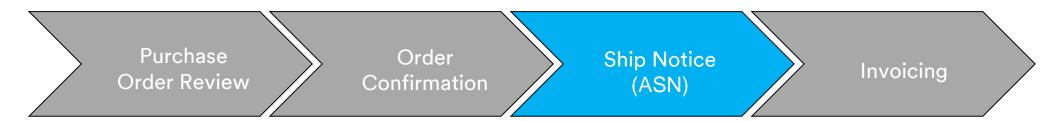
- 8. You should specify the Trailer ID in the Equipment Identification Code field. Do not include special characters or spaces.
- 9. The highlighted fields in the *Delivery Information* section should remain with the system default values. These fields are not used by 3M, but are required fields in the Ariba Network.





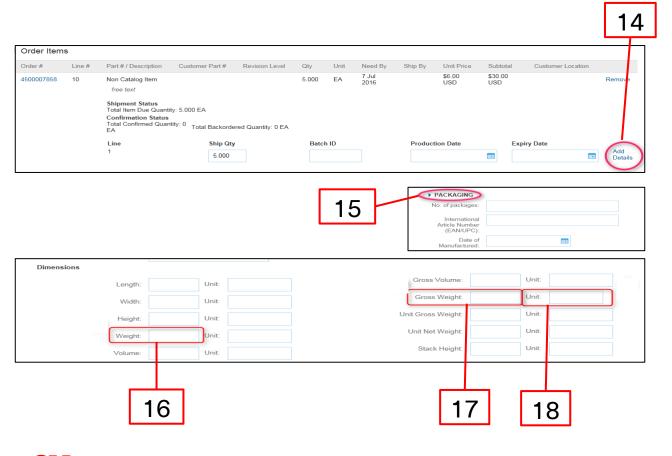
- 10. Scroll down to the *Order Items* section. Update the quantity shipped for each line item in the **Ship Qty field.**
- 11. The **Batch ID** and **Production Date** are required if the material is 3M batch managed. The Supplier Batch number should be entered into the **Batch ID** field. The **Batch ID** must be 10 digits and alpha numeric; it cannot begin with the number zero and cannot include special characters or spaces. If you have questions on batch management, contact your Buyer.
- 12. Enter the **Production Date**, if applicable.
- 13. The **Expiry Date** is required if the material is shelf-life managed.



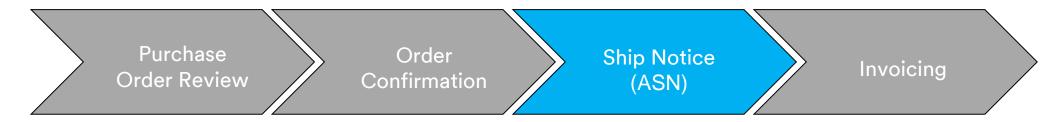


Ship Notice line item details are required to provide additional line item information.

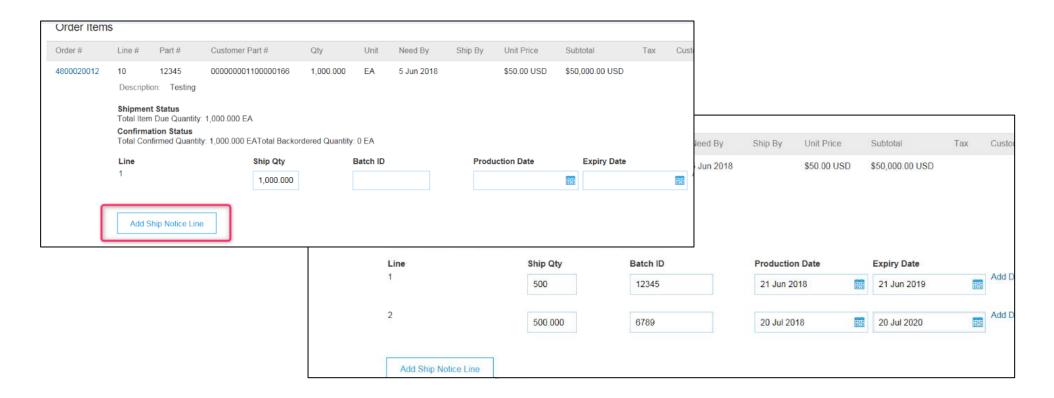
- 14. Click Add Details.
- 15. Click **PACKAGING** to enter the applicable information.
- 16. Enter the **Weight** (Net Weight). This must be a numeric value.
- 17. Enter the **Gross Weight**. This must be a numeric value and higher than the **Weight** (Net Weight).
- 18. Enter the **Unit** (weight unit of measure).

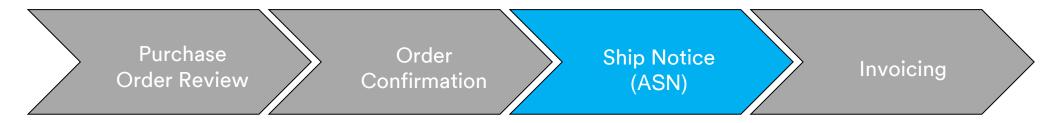




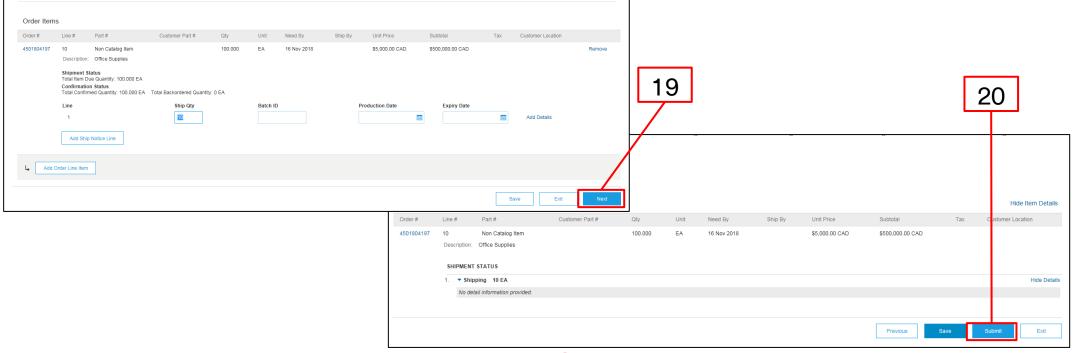


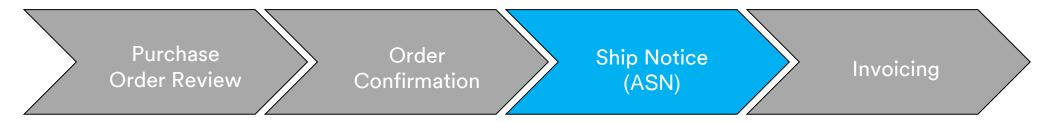
If shipping the order in multiple batches, click **Add Ship Notice Line** to split the quantity into multiple batches.





- 19. Click **Next** to review the *Ship Notice Summary* page for Ship Notice accuracy.
- 20. Click Submit.



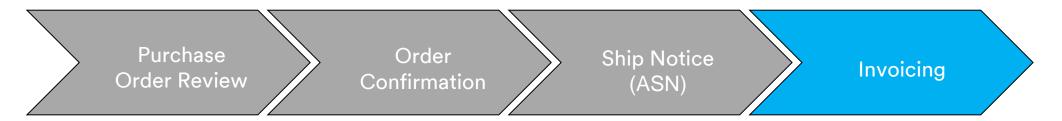


After submitting your Ship Notice, the **Purchase Order Status** updates to **Shipped**. If items are partially shipped, the **Purchase Order Status** updates to **Partially Shipped**.

Submitted Ship Notices can be viewed by clicking on the **hyperlink** under **Related Documents** on the *PO view*. If the ASN routing status is **Failed** or **Rejected**, click on **History** to review details on the failure.



Material Orders: Invoicing Overview



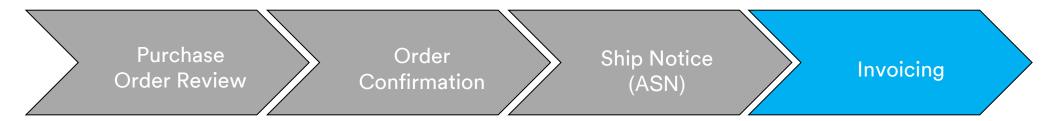
Prior to invoicing for a Material Order, complete a:

- Purchase Order Confirmation
- Advance Shipping Notification

The invoice number is your unique number for invoice identification. The invoice number cannot exceed 16 characters. It can contain alpha and numeric characters, but **cannot** contain lowercase letters, leading zeros, dashes, slashes, spaces, periods, or other special characters.



Material Orders: Invoicing Overview (continued)



The Ariba Network Supports:

- Detail Invoices: Apply against a single PO referencing line item information.
- Partial Invoices:
 - Apply against specific line items from a single Purchase Order.
 - Partial quantity or subset of line items from a Purchase Order.
- Credit Memo:
 - Credit Memo (PO or Invoice) Line Item Level.



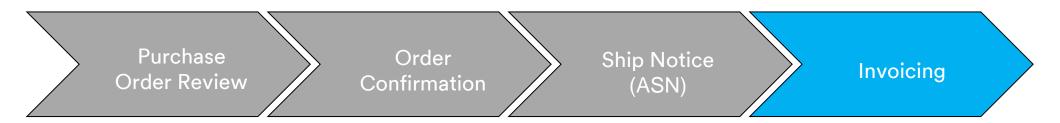
Material Orders: Invoicing Overview (continued)

The Ariba Network does not support:

- Paper Invoices: Once enabled on Ariba Network, 3M will no longer accept paper invoices for POs sent through Ariba.
- Header or Summary Invoices: A single invoice that does not provide line item details.
- Summary or Consolidated Invoices: Invoices that apply against multiple POs.
- Invoicing for Purchasing Cards (P-Cards): An invoice for an order placed using a P-Card.
- Duplicate Invoices: A new and unique invoice number must be provided for each invoice. 3M rejects duplicate invoice numbers unless re-submitting a corrected invoice with a previously Failed or Rejected status on Ariba Network.
- Cancel Invoices: 3M does not support the ability for Suppliers to cancel invoices. Suppliers must issue a credit memo for previously submitted invoices.
- Non-PO Invoices: Not supported by 3M through the Ariba Network.
- Attachments: Not supported by 3M through the Ariba Network. Suppliers should send any additional information to their appropriate 3M representative.



Material Orders: Invoicing Overview (continued)

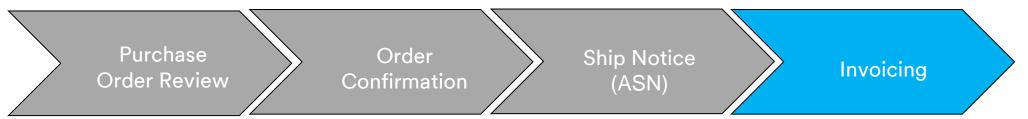


Tax Data: Taxes can be charged at the Header or Line Item Level of the invoice.

Shipping Data:

- Shipping and Special Handling can be charged at the Header Level.
- Ship To information can be found at the *Header* or *Line Item Level*.

Material Orders: Invoicing

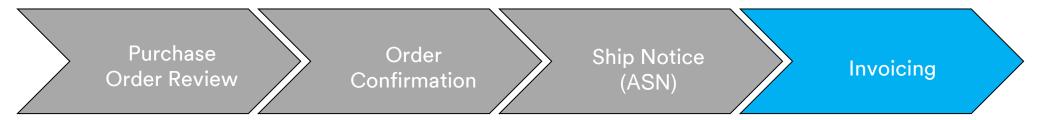


The steps for creating an Invoice for a Material Order are:

1. Navigate to the e-mail you received informing you about your PO from 3M. Select Process Order. From the PO view, click the Create Invoice drop-down menu. Select the Standard Invoice option from the drop-down menu. If a Ship Notice is required on the PO, Create Invoice will not be available until the Ship Notice is complete.

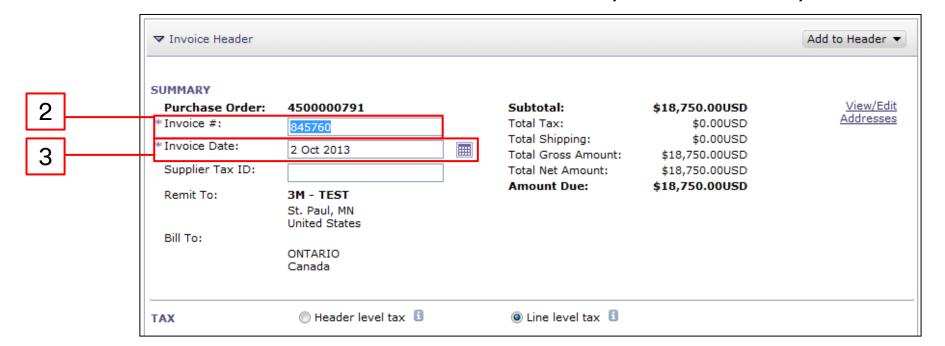


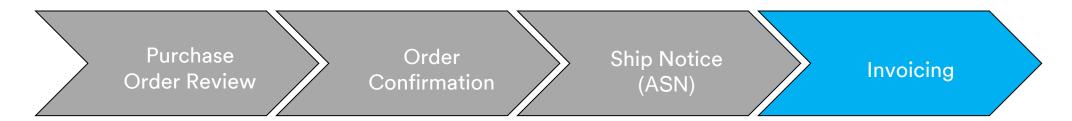




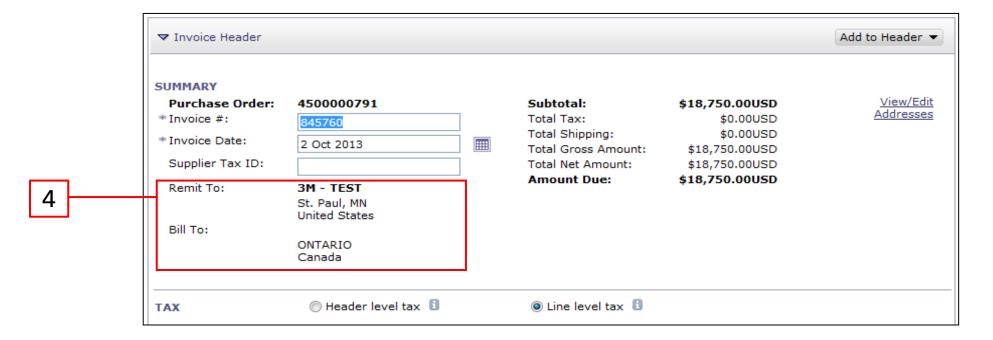
The Invoice Header displays. Information from the PO defaults into the invoice. Fields with an asterisk (*) are required.

- 2. Enter an Invoice # which is your unique number for invoice identification. The Invoice # cannot exceed 16 characters. It can contain alpha and numeric characters, but cannot contain lowercase letters, leading zeros, dashes, slashes, spaces, periods, or other special characters.
- 3. Enter an Invoice Date. The Invoice Date cannot be backdated by more than 364 days.

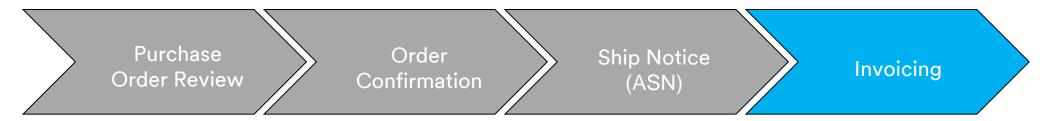




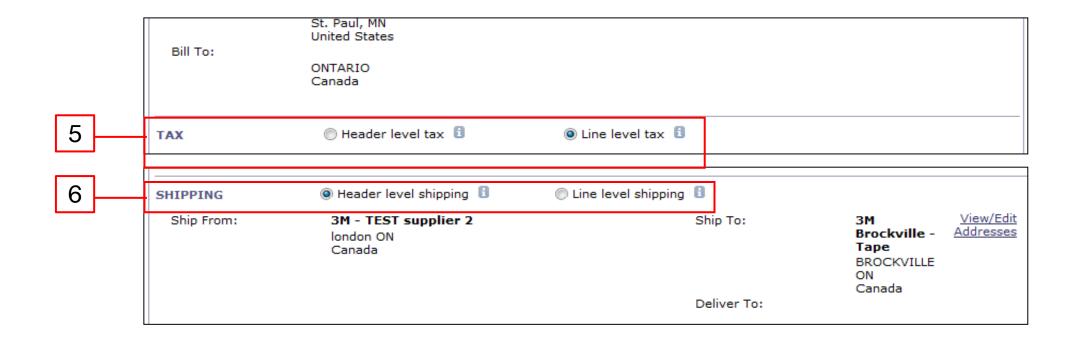
4. Verify the **Remit To** address. If you have configured several addresses, select one from the drop-down list that displays. The **Bill To** address defaults from the PO.

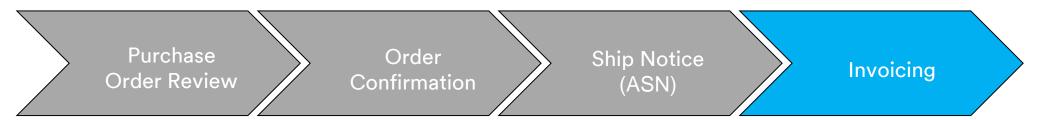






- 5. Tax can be submitted at the *Header* or *Line Item Level*. Select the appropriate **option** in the *Tax* section.
- 6. Shipping Costs must be entered at the Header Level unless you are an integrated Supplier. If you are an integrated Supplier, enter shipping charges at the Line Item Level. Select the appropriate option in the Shipping section.



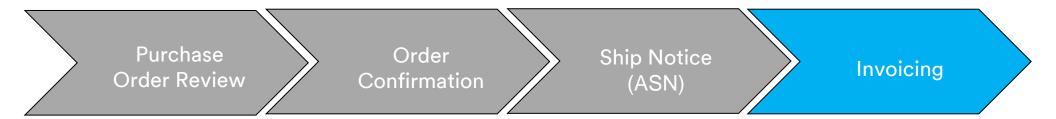


For invoices originating from the **European Union (EU)**, countries must provide additional information on invoices as advised by **EU directives**.

Enter the applicable information into the *Additional Fields* section:

- Verify the Customer Address which determines Customer VAT or Tax ID based on the Customer Bill To Address.
- For Norway, Sweden, and Finland, the **Payment Note** field is used to enter the KID or FIK numbers, if applicable.

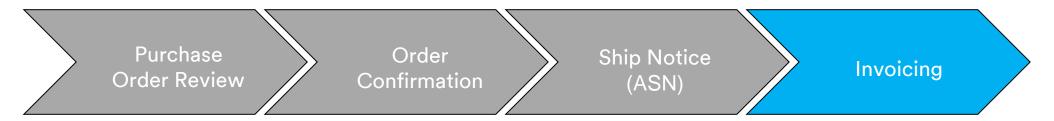
ADDITIONAL FIELDS Information Only. No	action is required from the customer			
Supplier Account ID #:			Service Start Date:	
Customer Reference:			Service End Date:	
Payment Note:		_		
Supplier:	ARIBA Test Supplier Account		Choose Address	3M DEUTSCHLAND GMBE
	Iondon ON		Customer:	3M DEUTSCHLAND GMBH
	Canada			NEUSS
				Germany
			Email:	
Bill From:	ARIBA Test Supplier Account			
	Iondon ON Canada			
☐ Tax paid through a Tax I	Representative			



Scroll down to the Supplier VAT section and enter the below information, if applicable:

- For invoices where VAT is applicable, the **Supplier VAT/Tax ID** field is **mandatory**. You can automatically default your VAT ID onto the invoice by adding it to your company profile. VAT numbers cannot contain spaces, hyphens or any special characters. If these fields are not applicable, leave the fields blank. Do not enter NA.
- The Buyer rules are configured to assign the Customer VAT ID for the Bill To Address.
- Enter Supplier Commercial Identifier, if applicable.

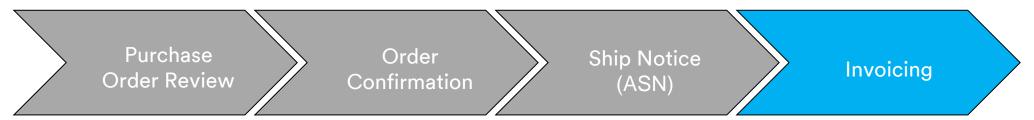




7. Comments can also be added to the *Header Level* by selecting from the **Add to Header** drop-down list. **Attachments** are not supported by 3M through the Ariba Network. Suppliers should send any additional information to their appropriate 3M representative.

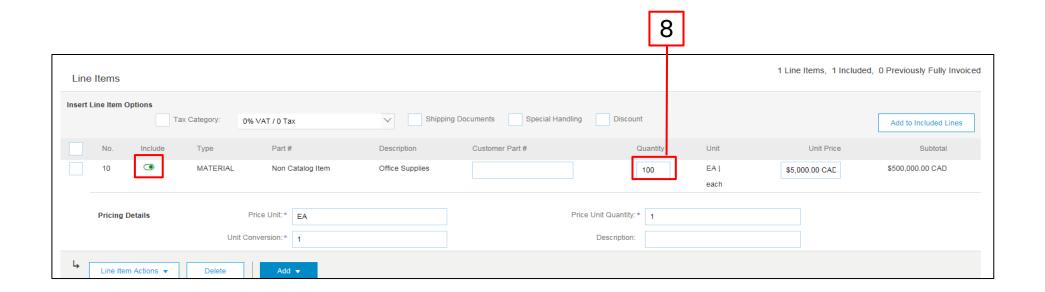
	o action is required from the customer.	
Supplier Account ID #: Customer Reference:		
Supplier:	3M - TEST supplier 2 london ON Canada	Customer: 3M CANADA COMPANY LONDON ON Canada Email:
SUPPLIER VAT Supplier VAT/Tax ID: Provincial (Canadian) S.	VATID123456 ales Tax Exemption Number:	
Add to Header ▼		
Shipping Tax Special Handling	I	
Discount		





Scroll down to the *Line Items* section. Click on the **toggle** to include or exclude the line item from the invoice. If the **green toggle** is visible, the line item is included on invoice. If the **gray toggle** is visible, the line item is excluded from the invoice. You can also select the **checkbox** to the left of the item and click **Delete** to remove the line item from the invoice. You can generate another invoice later for remaining items.

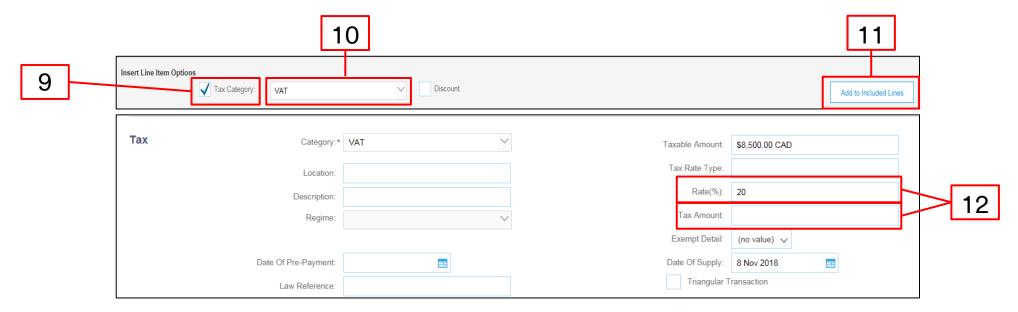
8. If required, update the Quantity for each line item.



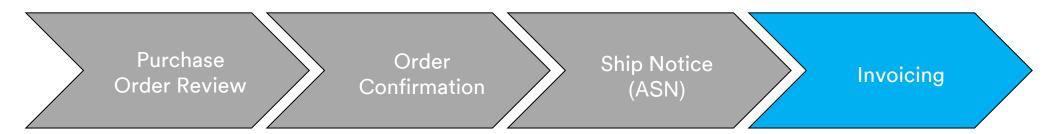


If you selected Line Level tax at the Header Level, you need add tax lines to every line item you want to invoice.

- 9. To add tax information, click the Tax Category checkbox.
- 10. Select the tax type you want to apply from the drop-down list.
- 11. Click Add to Included Lines to add the tax related charges at the line level.
- 12. The *Tax* section displays under the material line. Review the **Taxable Amount**, update as necessary, and enter the tax rate in the **Rate** % field.

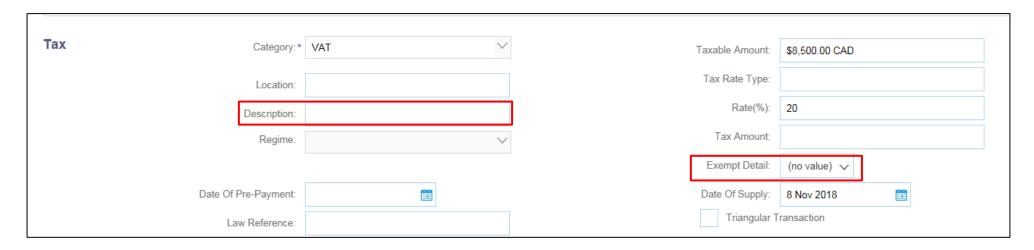


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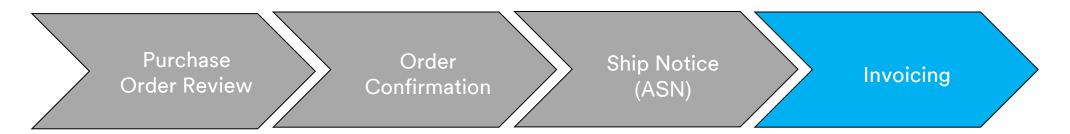


Tax Exempt Only:

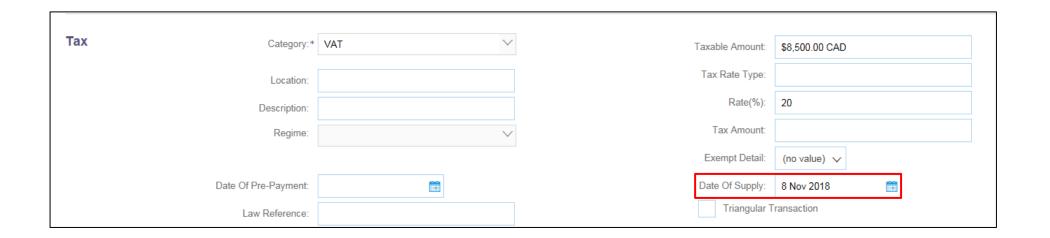
If a Line Item is tax exempt, from the **Exempt Detail** drop-down menu, select **Exempt** or **Zero Rated.** In the **Description** field, provide a reason for tax exemption.

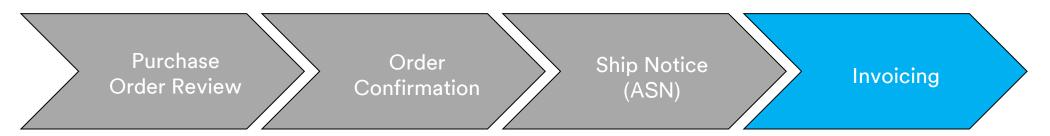






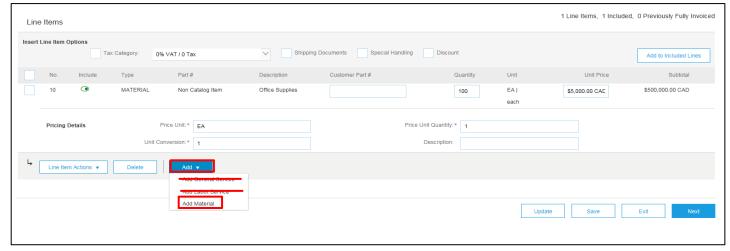
Entering a Date of Supply is an EU directive for applicable countries.



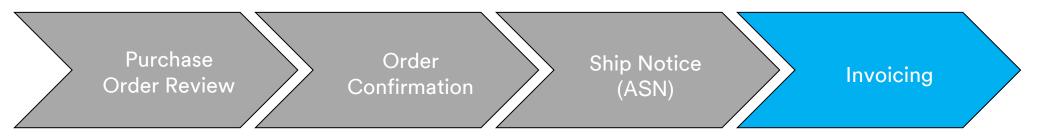


Select **Add Material** from the **Add** drop-down menu to add miscellaneous charges. Additional fields are available for miscellaneous charges:

- Assist
- Commissions
- Insurance
- Packaging and Packing
- Royalties and License Fees
- Tax Related Charges
- Other

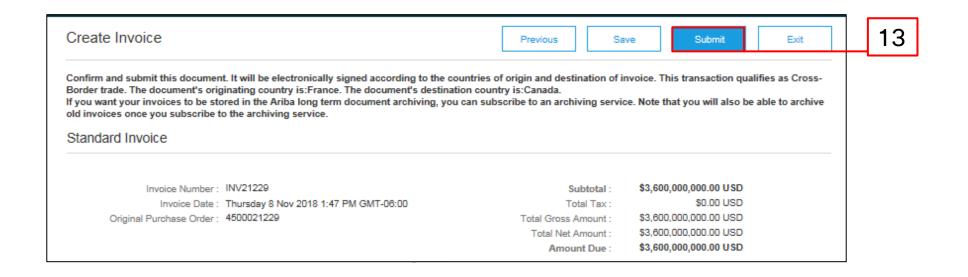


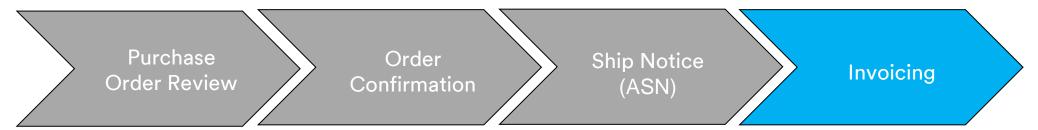




13. Once you have completed all applicable fields, click **Next** at the bottom of the page. The *Review* page displays. Review your invoice for accuracy. Scroll down to view the line item details and invoice totals. If no changes are needed, click **Submit** to send the invoice to 3M.

Click **Previous** to continue editing the invoice. Clicking **Save** will save the invoice in the **Drafts** tab in your Outbox for up to seven days.





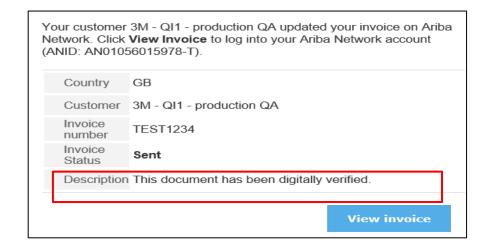
If you selected to receive invoice notifications, you will receive e-mails regarding invoice status. The **Invoice Statuses** are:

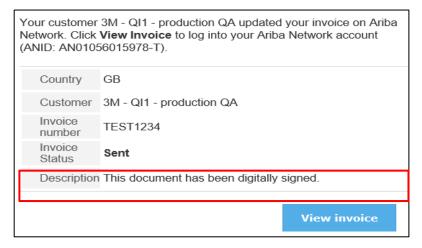
- Sent/Processing: The invoice has been received and is being processed.
- Approved: The invoice has been processed and invoice amounts approved.
- Rejected: The invoice has been rejected because it did not pass validation or the Buyer/Accounts Payable canceled the invoice. The Comments contain text explaining why the invoice was rejected and the actions you should take to re-submit a corrected invoice. You may use the same invoice number for Rejected or Failed invoices.
- Paid: The invoice amounts have been paid.

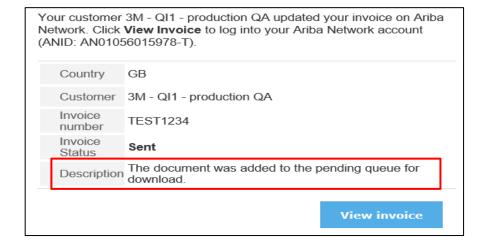


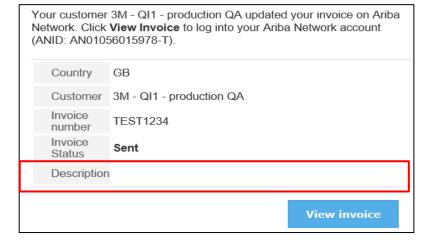
When an invoice is submitted, you will receive e-mail notifications that inform you of the status:

- Verified
- Signed
- Pending

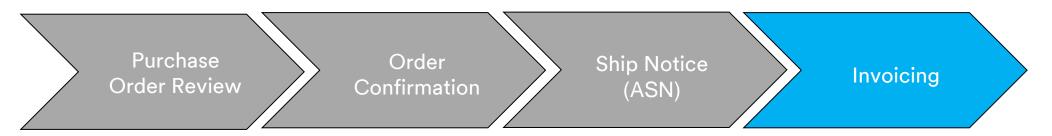




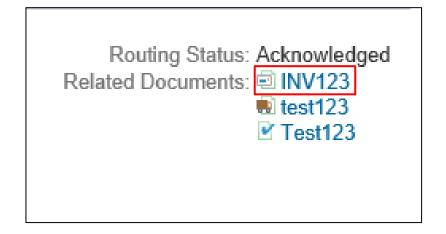


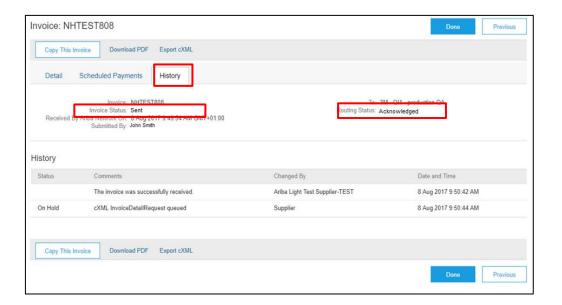




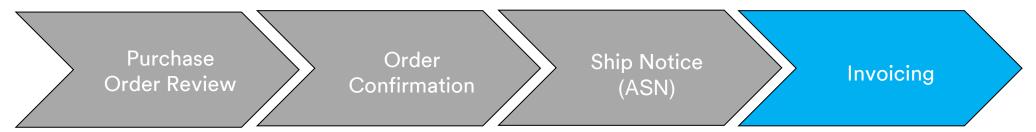


To view the status of your invoice, navigate to your order e-mail and click **Process Order**. From the *PO view*, select your invoice in the *Related Documents* section. The invoice opens. Click the **History** tab to view the routing and invoice status. Once the invoice transmits to 3M, the **Routing Status** changes to **Acknowledged** and **Invoice Status** to **Sent**.



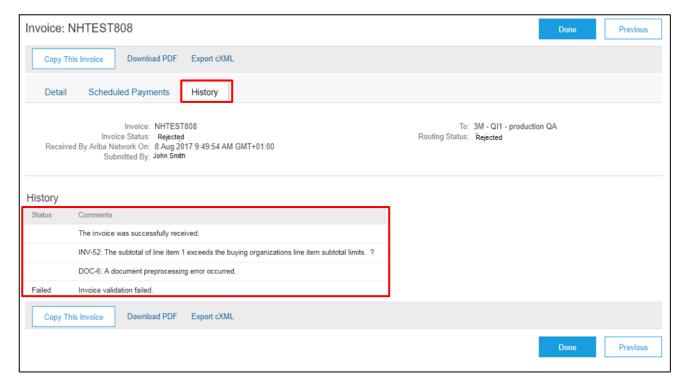






If a material invoice has incorrect information, it can be **Rejected** by 3M. The invoice **Routing Status** is changed to **Rejected** and the **Invoice Status** to **Rejected**.

To view comments on why the invoice was rejected, click the **History** tab. The **Comments** contains text explaining why the invoice was rejected and the actions you should take to resubmit a corrected invoice.





Country Specific Invoicing Rules for 3M

All: Suppliers are responsible for advising 3M if e-Invoices are not legally or regulatorily supported and providing 3M appropriate regulation.

EMEA:

- 3M Sweden, Norway, and Finland: Where relevant suppliers should enter their KID or FIK numbers into the Payment Note field on the invoice.
- 3M Belgium: If not included in the material prices, tolls levied when materials are transported by road in a large truck should be included in the shipping charges.
- **Europe (All):** If the Supplier billing is located in Europe and sending an invoice to any European 3M entity, both the Supplier VAT registration number and 3M VAT registration number must be included in the Ariba invoice.

Country Specific Invoicing Rules for 3M (continued)

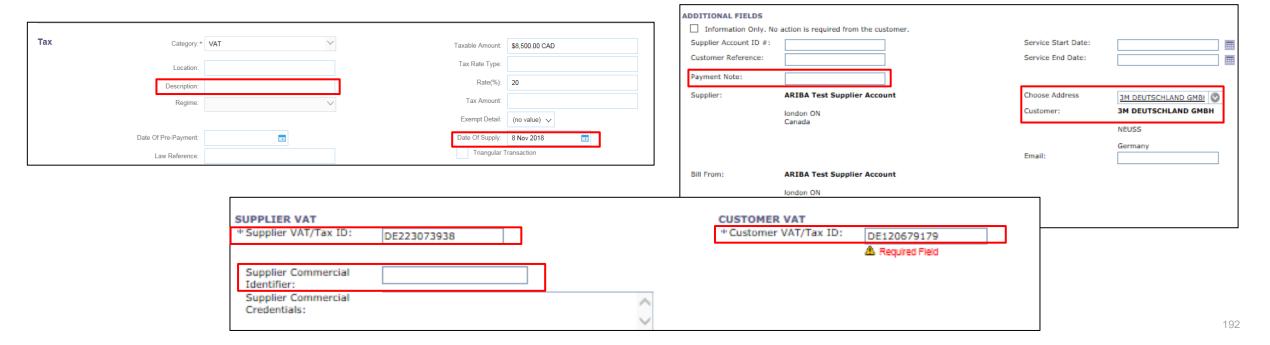
Latin America:

- Mexican 3rd-Party Provider selling to 3M Panama Pacifico and shipping to San Luis Potosi in Mexico include the following Header comment on your invoice:
 - -OPERACION EFECTUADA AL AMPARO DEL ARTICULO 105 Y 112 DE LA LEY ADUANERA, ARTICULO 29 FRACCION I
 - DE LA LEY DEL IVA. ARTICULO 156 DEL REGLAMENTO DE LA LEY ADUANERA 5.1.3., 5.2.2, 5.2.3 Y 4.3.22 DE
 - -LAS REGLAS DE CARÁCTER GENERAL EN MATERIA DE COMERCIO EXTERIOR VIGENTE
 - In addition, Vendor should include IMMEX Number for 3M Purification S de RL de CV (2679-2006)

Country Specific Invoicing Rules for 3M (continued) EU Requirement

Invoices originating from EU countries should provide this information, per EU directives:

- Date of Supply (Header and Line Item Level)
- The Reason for tax exemption (*Header* or *Line Item Level*) in **Tax Description** field
- The KID or FIK number in the **Payment Note** field for Norway, Sweden, and Finland
- The Customer Address which determines the Customer VAT or Tax ID based on the Customer Bill To Address
- The Supplier Commercial Registration ID
- The Supplier VAT/Tax ID
- The Customer VAT/Tax ID

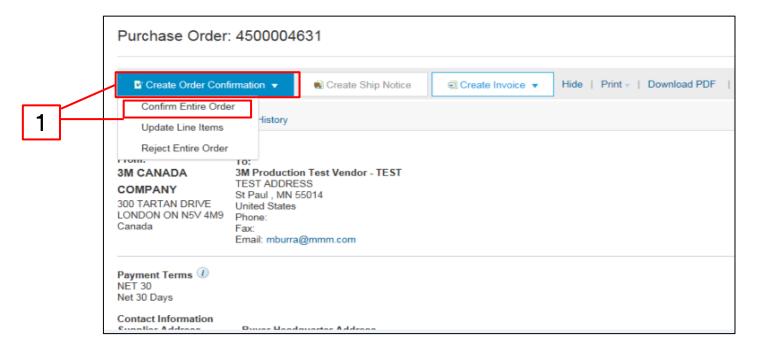


Scenario: Processing a Material Order

Scenario: Material Order-Order Confirmation

This scenario provides the steps for creating an order confirmation and partial invoice for a Material Order.

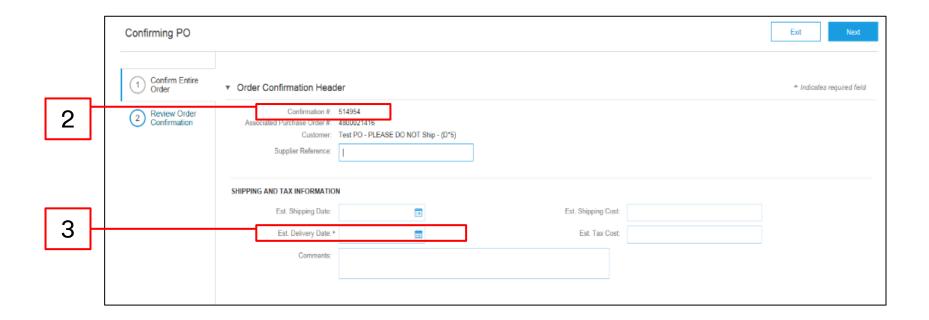
Navigate to the e-mail you received informing you about your PO from 3M.
 Select Process Order. From the PO view, click the Create Order
 Confirmation drop-down menu and select the Confirm Entire Order option.





Scenario: Material Order-Order Confirmation (continued)

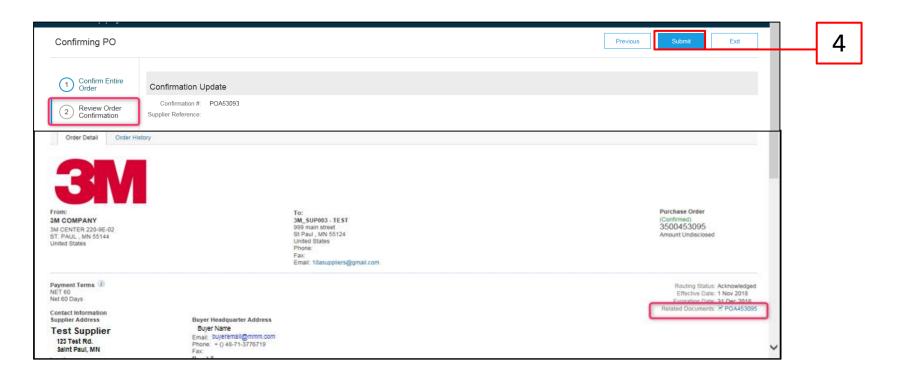
- 2. The Order Confirmation Header displays. Enter the Confirmation #, which is any number you use to identify the order confirmation.
- 3. Specify the Est. Delivery Date information. It is applied to all line items.





Scenario: Material Order-Order Confirmation (continued)

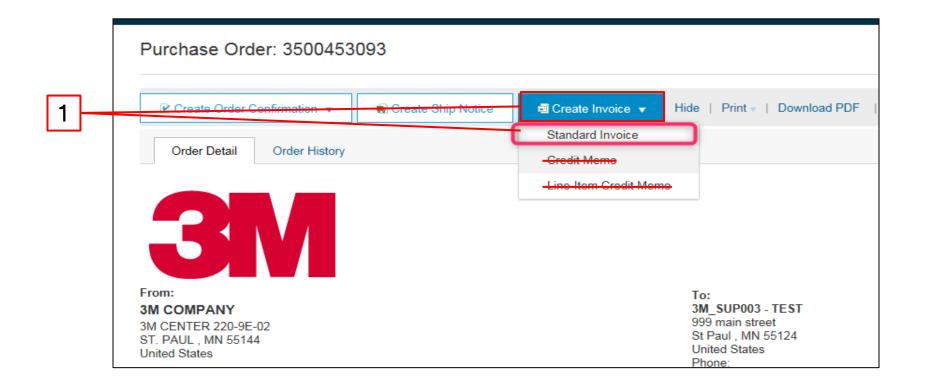
4. Click **Next** to proceed to the review page. The *Review Order Confirmation* screen displays. Click **Submit**. Your order confirmation is sent to 3M. The order confirmation is visible under the *Related Documents* section of the order.





Scenario: Material Order-Partial Invoice

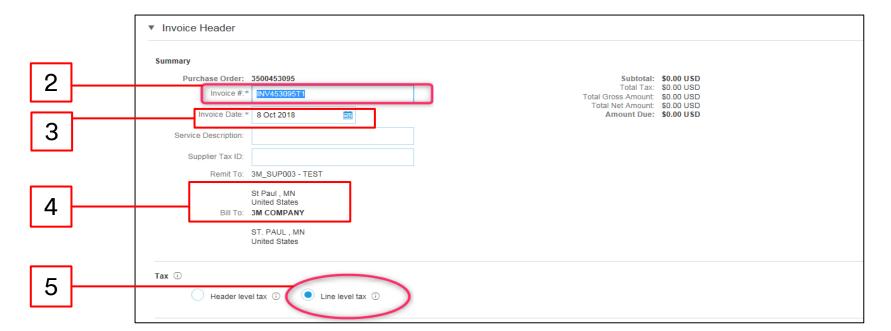
1. To create a partial invoice, navigate to the e-mail you received informing you about your PO from 3M. Select **Process Order**. From the *PO view*, click the **Create Invoice** drop-down menu. Select the **Standard Invoice** option.



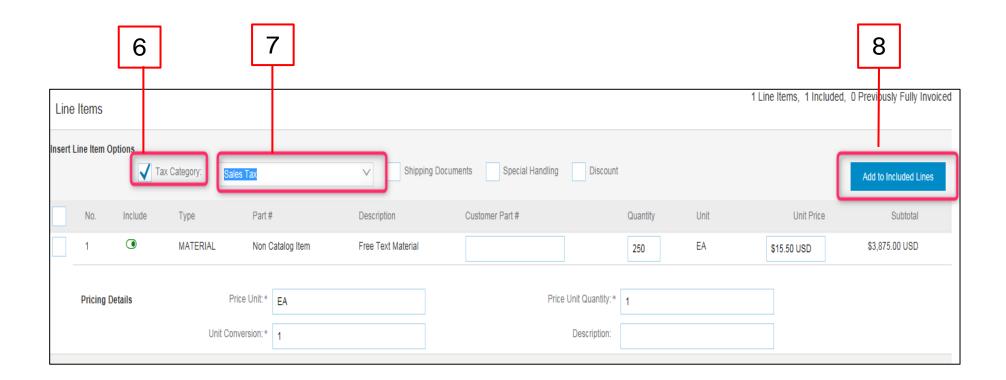


The *Invoice Header* displays.

- 2. Enter the Invoice #. The invoice number cannot exceed 16 characters. It can contain alpha and numeric characters, but cannot contain lowercase letters, leading zeros, dashes, slashes, spaces, periods, or other special characters.
- 3. Enter an Invoice Date. The Invoice Date cannot be backdated by more than 364 days.
- 4. If several **Remit To** addresses are configured, select one from the drop-down list that displays. The **Bill To** address defaults from the PO.
- 5. Select the **Line level tax** radio button.

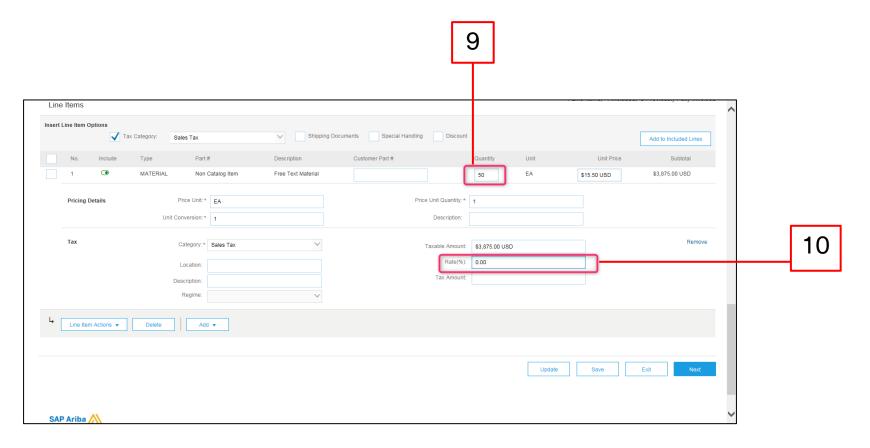


- 6. To add the tax information at the *Line Item Level*, click the **Tax Category** checkbox.
- 7. Select Sales Tax from the tax type drop-down list. For EMEA Suppliers, VAT should be selected.
- 8. Click Add to Included Lines to include the tax line.



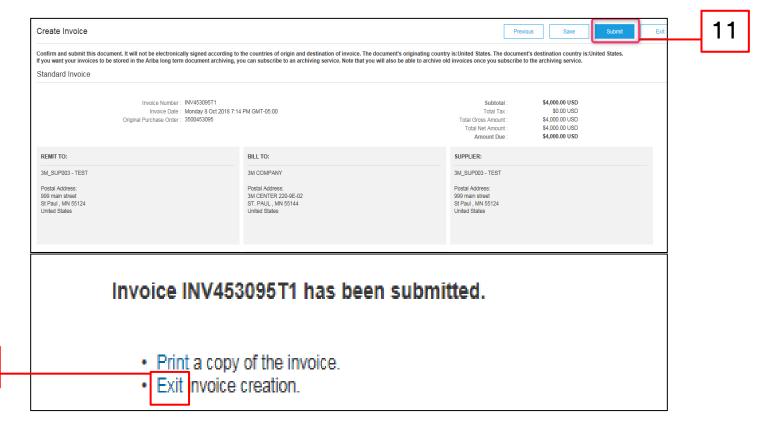


- 9. Update the Quantity to a partial amount of the full quantity to create a partial invoice.
- 10. The *Tax* section displays under the service line. Enter the appropriate tax rate in the **Rate** % field.





- 11. Click **Next** at the bottom of the page. The *Review* page displays. Review your Invoice for accuracy. Scroll down to view the line item details and invoice totals. If no changes are needed, click **Submit** to send the invoice to 3M.
- 12. A confirmation messages displays. Click Exit to return to the PO view.





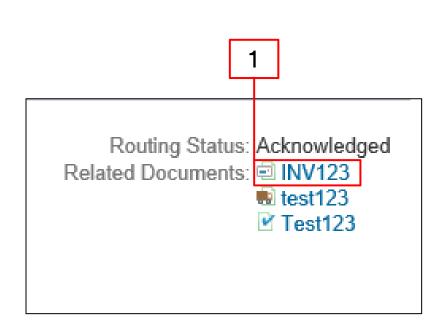
The PO screen displays. The invoice document is linked under the Related Documents section. The status of the order displays as Partially Invoiced.

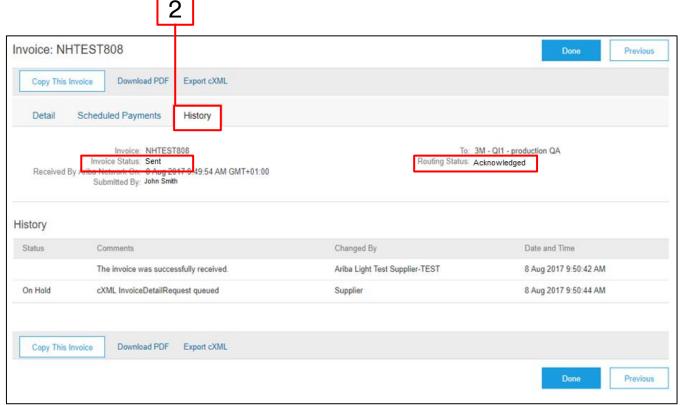




Scenario: Material Order-Invoice Status

- 1. To verify the status of the invoice from the *PO view*, click the **Invoice** under the *Related Documents* section.
- 2. The invoice displays. Click the **History** tab. The **Routing Status** of the Standard Invoice line is **Acknowledged** and the **Invoice Status** is **Sent**.



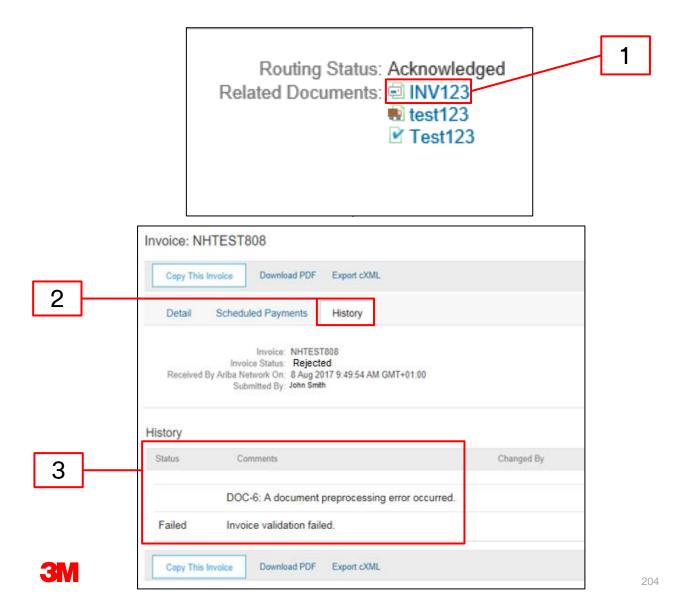




Scenario: Material Order-Remaining Balance

Once the remaining materials are shipped, a second invoice will need to be created for the balance. Ariba will allow you to create an invoice for more than the remaining balance on the PO, but the invoice will be rejected by 3M. After you have submitted the second invoice, verify that the invoice has been approved. To verify the invoice status:

- 1. From the *PO View*, click the **Invoice**.
- 2. Click the **History** tab.
- 3. If you have over invoiced, the **Invoice Status** shows as **Rejected**.
- 4. View the comments to view the error details.
- 5. To submit a corrected invoice, create a new invoice from the Purchase Order.

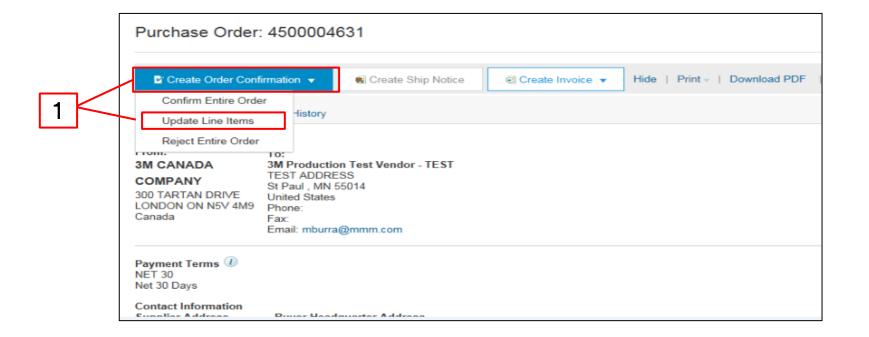


Scenario: Processing a Multi-Line Material Order

Scenario: Multi-Line Material Order-Order Confirmation

This scenario provides the steps for creating an order confirmation and partial invoice for a Multi-Line Material Order.

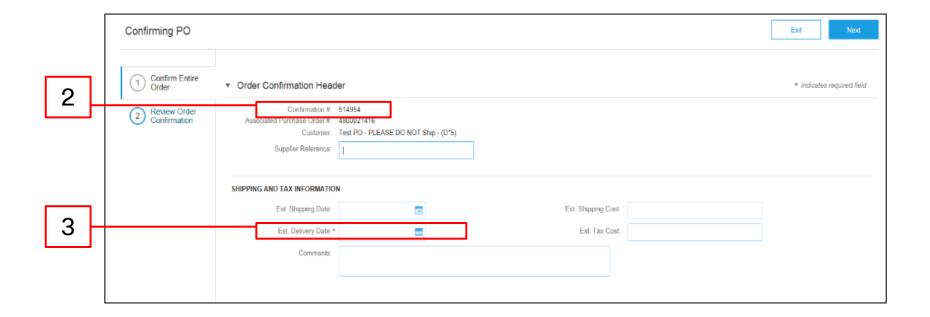
Navigate to the e-mail you received informing you about your PO from 3M. Select Process
 Order. From the PO view, click the Create Order Confirmation drop-down menu and select the Update Line Items option.





Scenario: Multi-Line Material Order-Order Confirmation (continued)

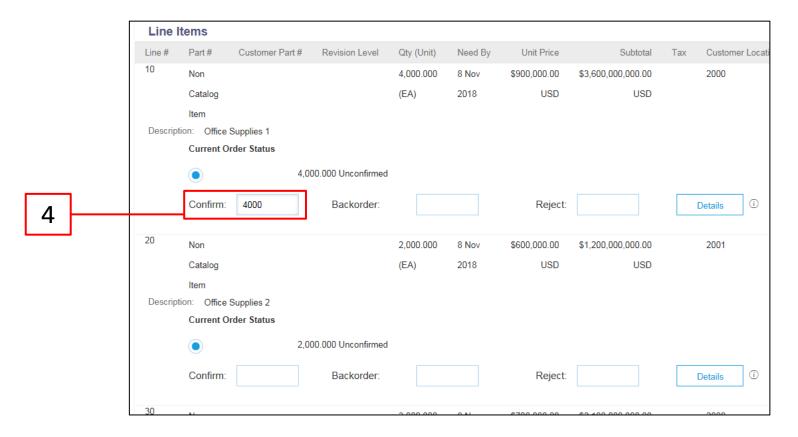
- 2. The Order Confirmation Header displays. Enter the Confirmation #, which is any number you use to identify the order confirmation.
- 3. Specify the Est. Delivery Date information. It is applied to all line items.





Scenario: Multi-Line Material Order-Order Confirmation (continued)

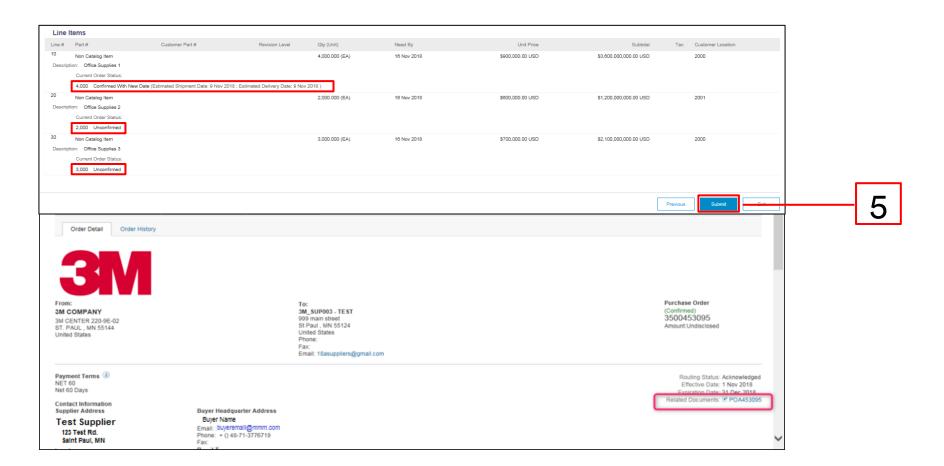
4. Scroll down to view the line items. Enter the confirmation quantity in the **Confirm** field.





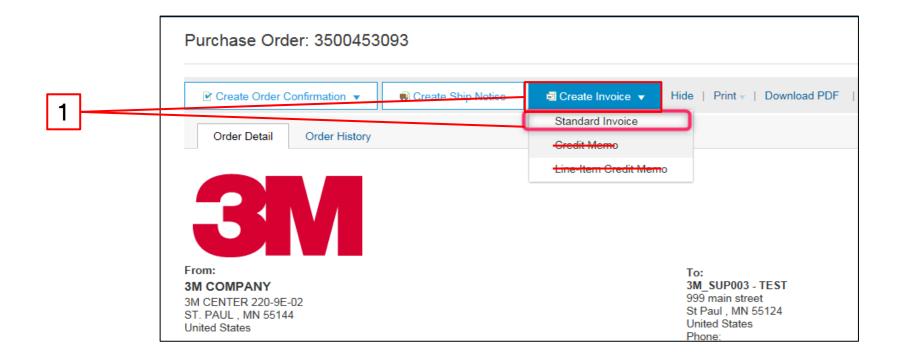
Scenario: Multi-Line Material Order-Order Confirmation (continued)

5. Click **Next** to proceed to the review page. The *Review Order Confirmation* screen displays, click **Submit**. The **Current Order Status** shows that line 10 is **Confirmed**. Lines 20 and 30 remain **Unconfirmed**. Your order confirmation is sent to 3M. The order confirmation is visible under the *Related Documents* section of the order.



Scenario: Multi-Line Material Order-Partial Invoice

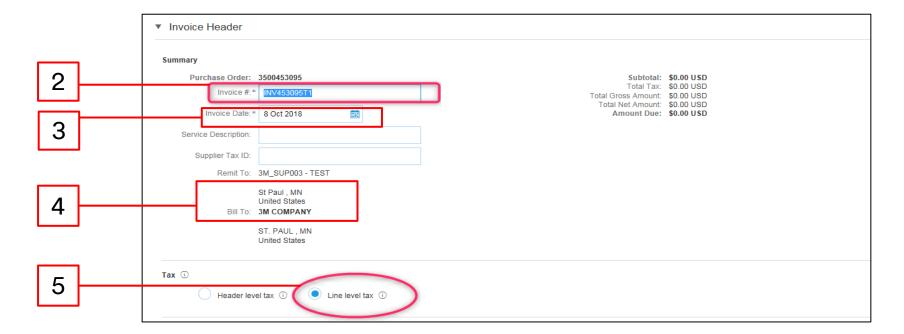
1. To create a partial invoice, navigate to the e-mail you received informing you about your PO from 3M. Select **Process Order**. From the *PO view*, click the **Create Invoice** drop-down menu. Select the **Standard Invoice** option.



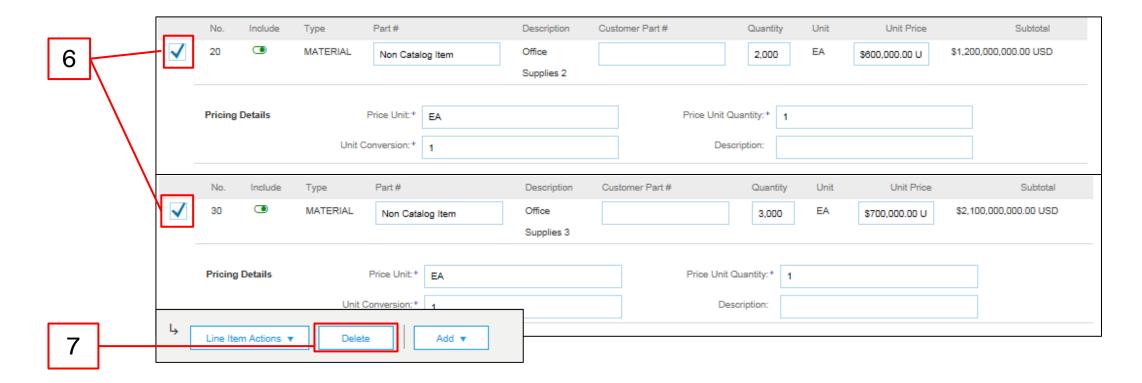


The *Invoice Header* displays.

- 2. Enter the **Invoice #.** The invoice number cannot exceed 16 characters. It can contain alpha and numeric characters, but **cannot** contain lowercase letters, leading zeros, dashes, slashes, spaces, periods, or other special characters.
- 3. Enter an Invoice Date. The Invoice Date cannot be backdated by more than 364 days.
- If several Remit To addresses are configured, select one from the drop-down list that displays. The Bill
 To address defaults from the PO.
- 5. Select the **Line level tax** radio button.

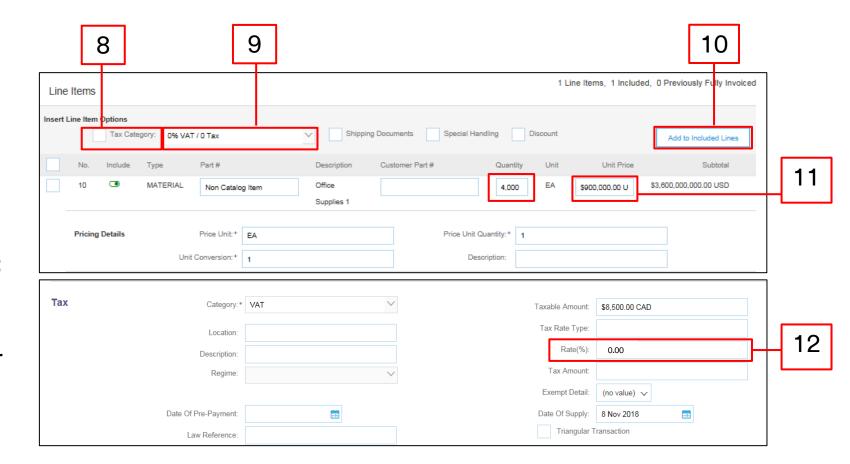


- 6. To remove the unconfirmed lines from the invoice, click the **checkbox** to the left of the line number. It is the best practice to remove any lines from the invoice that have not been shipped.
- 7. Click **Delete**.





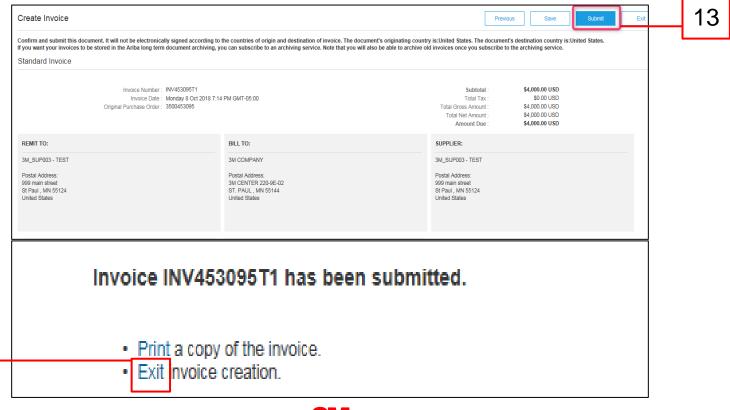
- 8. To add tax information at the *Line Item Level*, click the **Tax Category** checkbox.
- 9. Select **Sales Tax** from the tax type drop-down list.
- 10. Click **Add to Included Lines** to include the tax line.
- 11. Verify the **Quantity** and **Unit**Price of the remaining line.
- 12. The *Tax* section displays under the material line. Enter the appropriate tax rate in the **Rate** % field.



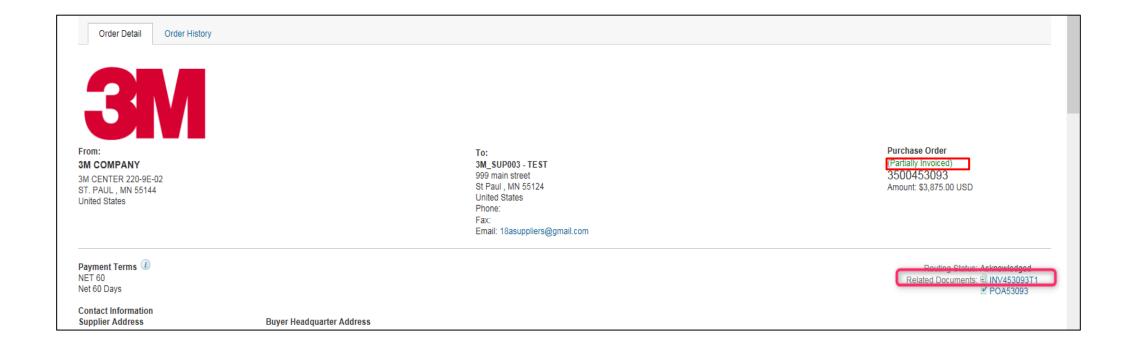


- 13. Click **Next** at the bottom of the page. The *Review* page displays. Review your invoice for accuracy. Scroll down to view the line item details and invoice totals. If no changes are needed, click **Submit** to send the Invoice to 3M.
- 14. A confirmation messages displays. Click **Exit** to return to the *PO view*.

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The *PO view* displays. The invoice is linked under the *Related Documents* section. The status of the order displays as **Partially Invoiced**.

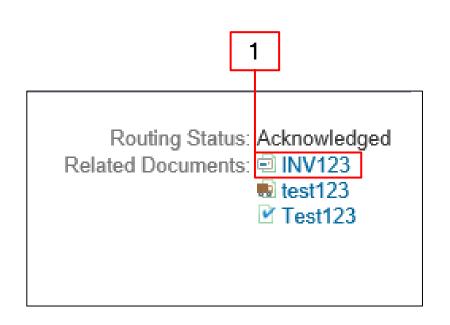


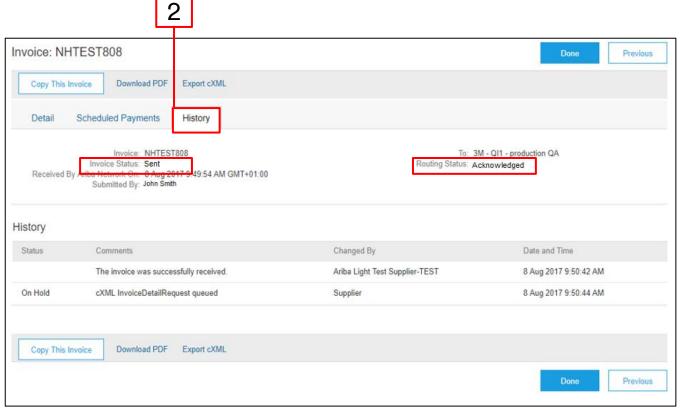


Scenario: Multi-Line Material Order-Invoice Status

1. To verify the status of the invoice from the *PO view*, click the **Invoice** under the *Related Documents* section.

2. The invoice displays. Click the **History** tab. The **Routing Status** of the standard invoice line is **Acknowledged** and the **Invoice Status** is **Sent**.







Scenario: Multi-Line Material Order-Remaining Balance

Once the remaining materials are shipped, a second invoice will need to be created for the balance. Ariba will allow you to create an invoice for more than the remaining balance on the PO, but the invoice will be rejected by 3M. After you have submitted the second invoice, verify that the invoice has been approved. To verify the invoice status:

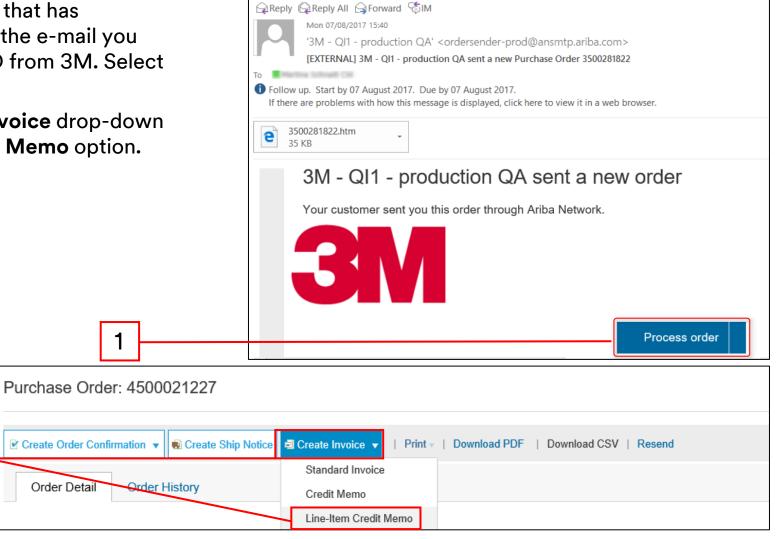
- 1. From the *PO View*, click the **Invoice**.
- 2. Click the **History** tab.
- 3. If you have over invoiced, the **Invoice Status** shows as **Rejected**.
- 4. View the comments to view the error details.
- 5. To submit a corrected invoice, create a new Invoice from the Purchase Order.



Creating Credit Memos – Line Item Level

Line Item Level Credit Memo

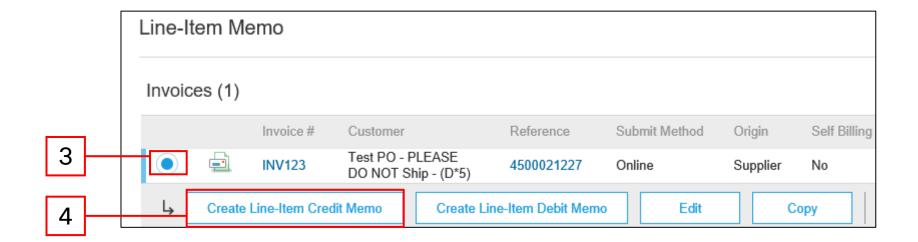
- 1. To create a credit memo against a PO that has previously been invoiced, navigate to the e-mail you received informing you about your PO from 3M. Select **Process Order.**
- 2. From the *PO view*, click the **Create Invoice** drop-down menu and select the **Line-Item Credit Memo** option.





Line Item Level Credit Memo (continued)

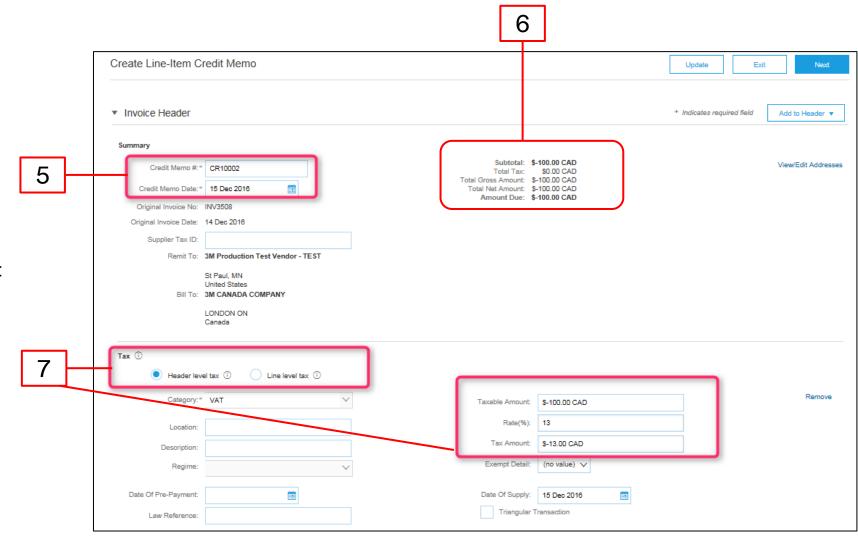
- 3. Click the **Invoice Number** radio button.
- 4. Click Create Line-Item Credit Memo.





Line Item Level Credit Memo: Header

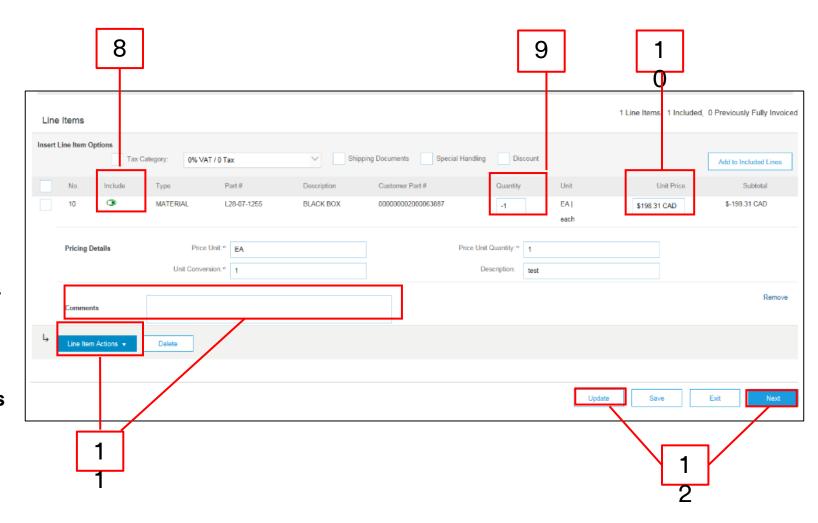
- 5. Enter Credit Memo # and Credit Memo Date.
- 6. By default, the original invoice values display and are summarized with a negative value. Once you select your line items and adjust the **Quantity** and **Value**, the summary will update.
- 7. Tax credit can be submitted at the Header or Line Item Level. If submitting at the Header Level, once you adjust the line item quantity and value, the Taxable Amount and Tax Amount will automatically recalculate based on the line item value.





Line Item Level Credit Memo: Line Level

- 8. In the **Include** column of the line item, click the **toggle** to include or exclude the line item from the credit memo.
 - Green: Included
 - Gray: Excluded
- 9. Update the **Quantity**. It will automatically fill with a negative quantity value.
- 10. Adjust the **Unit Price**, if applicable. This will remain a positive value.
- 11. To add a comment, click on Line Item Actions and select the Comments option. The Comments field displays at the Line Item Level.
- 12. Click **Update** for a refresh or **Next** to review and submit.





Line Item Level Credit Memo: Line Level (continued)

Review the Create Line-Item Credit Memo Summary page for credit memo accuracy. Click **Previous** to edit the credit note.

13. Click **Submit** to send your credit note to 3M. 13 Create Line-Item Credit Memo Previous Submit Exit Confirm and submit the line-item credit memo. It will be electronically signed according to the compliance map and your customer's invoice rules. This transaction qualifies as Cross-Border trade. The document's originating country is: Finland. The document's destination country is: United States. If you want your invoices to be stored in the Ariba long term document archiving, you can subscribe to an archiving service. Note that you will also be able to archive old invoices once you subscribe to the archiving service. Line-Item Credit Memo (Original Invoice No: MB3342T9) Credit Memo #: CR123 \$-830.00 CAD Subtotal: \$0.00 CAD Credit Memo Date: Thursday 15 Dec 2016 2:10 PM GMT-06:00 Total Tax: \$-830.00 CAD Original Invoice No: MB3342T9 Total Gross Amount: \$-830.00 CAD Original Invoice Date: Wednesday 14 Dec 2016 7:49 PM GMT-06:00 Total Net Amount: Original Purchase Order: 4500003342 \$-830.00 CAD Amount Due:



Next Steps and Support

Next Steps

Ensure all your internal resources are fully aware and capable to support all 3M transactions through Ariba Network:

- Access the User Guides through the Supplier Information Portal.
- Access the link of the recorded training session through the Supplier Information Portal.
- Set up your internal resources as users with the appropriate permissions.
- Set up your e-mail notifications.
- Electronic Order Routing: Select your preference for receiving orders.



Support

Refer to the additional documentation available on the 3M Supplier Information Portal accessible from the Customer Relationships page of your Ariba Network account. Additionally, the Ariba Help Center can be used to search FAQs, log tickets, and access additional support documentation.

Upgrade from standard account Learn More Company Settings ▼ Help Center >>

