

CDI Prioritization



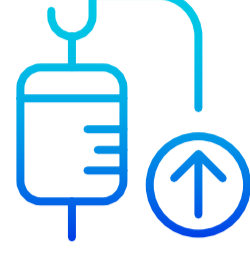
Knowing where to focus leads to sustainable impact.

CDI specialists review approximately
20-25
cases/day

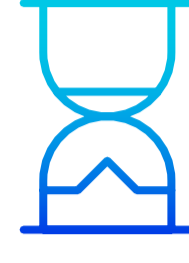


Only
35-45%
reviewed cases
have query opportunity

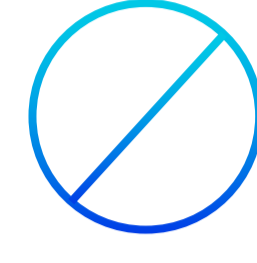
CDI teams face multiple challenges to be effective.



High patient volumes



Limited time

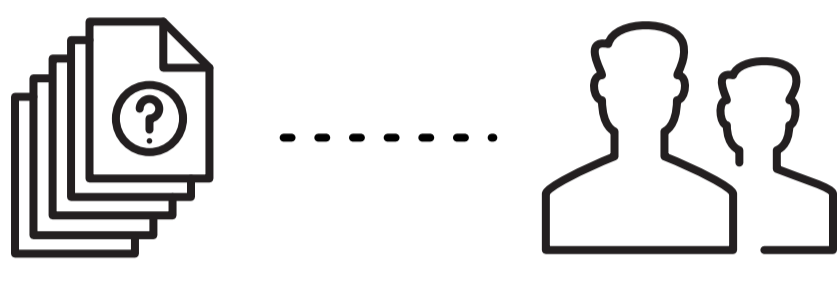


Limited resources

“Blind” case review

vs.

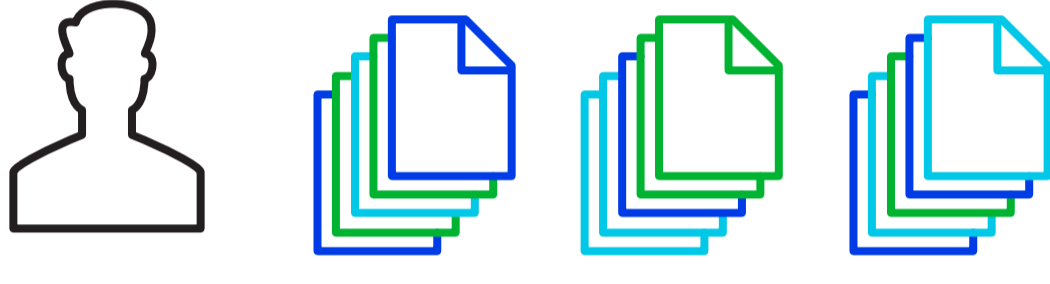
Computer-assisted CDI



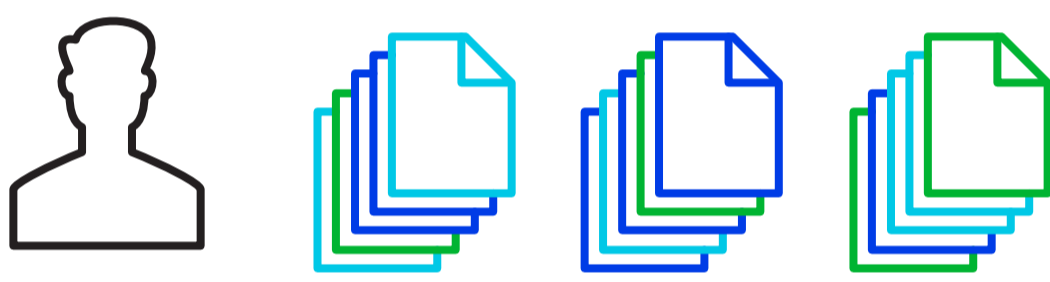
Manual review



CDI specialist codes the chart



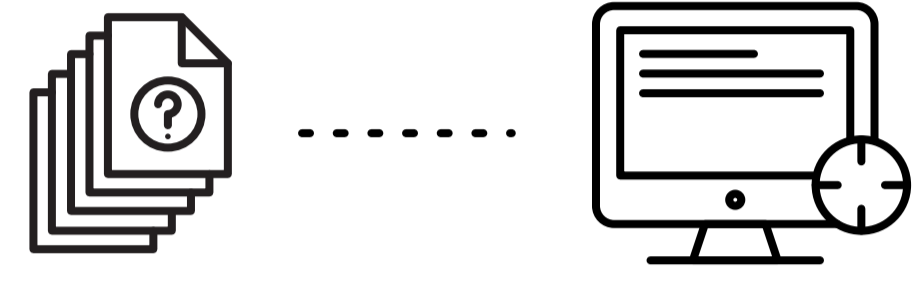
High opportunity cases are buried



Patients are discharged before review or follow up

3.6
Hours | spent on cases with opportunity

4.4
Hours | spent on cases with little to no impact



Uses natural language processing (NLP), to help CDI leadership focus their teams on cases that have the greatest impact.

NLP drives transparent and customizable prioritization rules for:

- Health systems
- Teams
- Facilities
- Users



Worklists can be prioritized by:

- Focus DRG
- Financial opportunity
- DRG opportunity
- Case status
- Quality indicators
- Query opportunity

8.0
Hours | focused on cases with opportunity

Results in...



Lost time



Missed financial opportunity



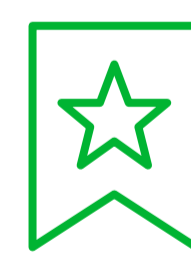
Missed quality



Reviews start when patient enters the facility



Expanding CDI coverage goals to include all payers (Medicaid and commercial insurers)



The ability to address quality impact



Meeting financial goal by reviewing more cases with an impact to reimbursement



Expanding CDI program with the same number of staff

“We’ve been able to meet our financial goals, as well as enhance our coverage targets. This allowed us to look at a restructure and align the teams and build out different programs within the CDI arena with the same staffing levels.”

Henry Ford Health System

“With the quality indicators, we are able to get data that we weren’t able to get before.”

Parkland Health and Hospital System

“We are able to look at cases from high priority to low priority and really focus in on specific DRGs that we think impact our facility.”

Henry Ford Health System

“Shortly after the implementation of 3M™ 360 Encompass™ System we saw a nearly 100 percent identification rate in PSIs and HACs.”

Kettering Health Network