CDI Prioritization
Knowing where to focus leads to sustainable impact.

CDI specialists review approximately 20-25 cases/day. Only 35-45% reviewed cases have query opportunity.

CDI teams face multiple challenges to be effective.

**“Blind” case review vs. Computer-assisted CDI**

**Manual review**
- CDI specialist codes the chart
- High opportunity cases are buried
- Patients are discharged before review or follow-up
- 3.6 Hours spent on cases with opportunity
- 4.4 Hours spent on cases with little to no impact

**Computer-assisted CDI**
- Uses natural language processing (NLP), to help CDI leadership focus their teams on cases that have the greatest impact.
- NLP drives transparent and customizable prioritization rules for:
  - Focus DRG
  - DRG opportunity
  - Quality indicators
  - Health systems
  - Facilities
  - Users
  - Financial opportunity
  - Case status
  - Query opportunity
- Worklists can be prioritized by:
  - Focus DRG
  - DRG opportunity
  - Quality indicators
  - Financial opportunity
  - Case status
  - Query opportunity
- 8.0 Hours focused on cases with opportunity

**Results in...**

- Lost time
- Missed financial opportunity
- Missed quality

**Call 800-367-2447 or visit us at www.3m.com/his/prioritize**

"We’ve been able to meet our financial goals, as well as enhance our coverage targets. This allowed us to look at our restructurings and align the teams and build out different programs within the CDI arena with the same staffing levels." 
- Henry Ford Health System

"With the quality indicators, we are able to get data that we weren’t able to get before.”
- Parkland Health and Hospital System

"We are able to look at cases from high priority to low priority and really focus in on specific DRGs that we think impact our facility.”
- Henry Ford Health System

"Shortly after the implementation of 3M’s 360 Encompass System we saw a nearly 100 percent identification rate in PSIs and HACs."
- Kettering Health Network

"Blind" case review
- Reviews start when patient enters the facility
- Expanding CDI coverage goals to include all payers (Medicaid and commercial insurers)
- The ability to address quality impact
- Meeting financial goal by reviewing more cases with an impact to reimbursement
- Expanding CDI program with the same number of staff

Computer-assisted CDI
- Review times start when patient enters the facility
- Limited time
- Limited resources
- High patient volumes
- High opportunity cases are buried
- 3.6 Hours spent on cases with opportunity
- 4.4 Hours spent on cases with little to no impact

**Limited time**
- 20-25 cases/day
- Limited resources
- High patient volumes

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**Computer-assisted CDI**

"Computer-assisted CDI uses natural language processing (NLP), to help CDI leadership focus their teams on cases that have the greatest impact."