

CDI Prioritization



Knowing where to focus leads to sustainable impact.

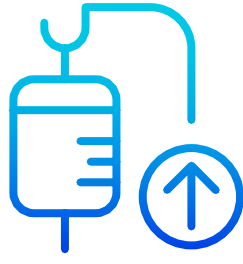


CDI specialists
review approximately
20-25
cases/day

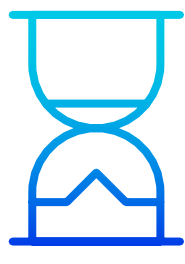


Only
35-45%
reviewed cases
have query opportunity

CDI teams face
multiple challenges
to be effective.



High patient
volumes



Limited
time



Limited
resources

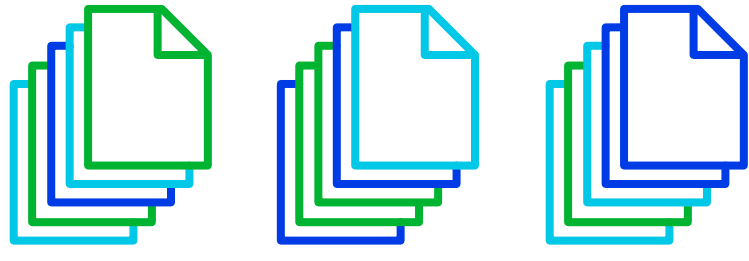
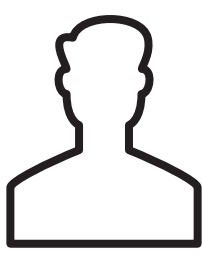
“Blind” case review

vs.

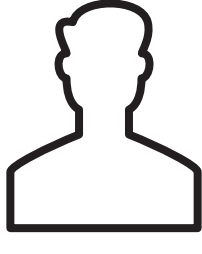
Computer-assisted CDI



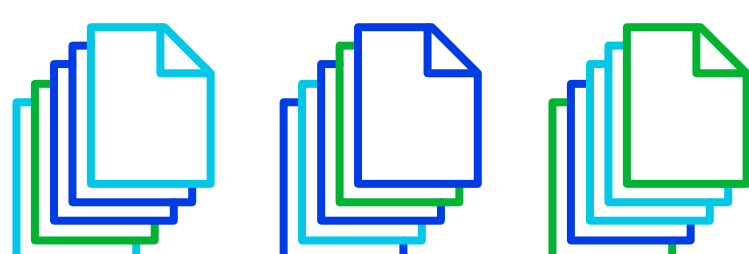
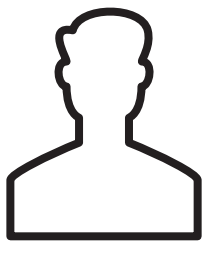
Manual review



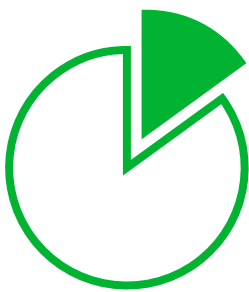
CDI specialist codes the chart



High opportunity cases are buried



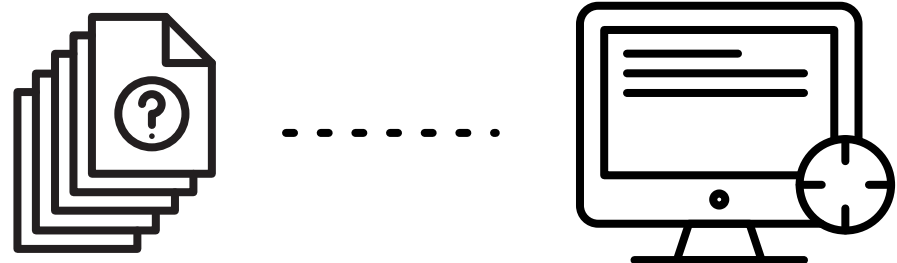
Patients are discharged before
review or follow up



3.6
Hours | spent on
cases with
opportunity



4.4
Hours | spent on
cases with little
to no impact



Uses natural language processing (NLP),
to help CDI leadership focus their teams
on cases that have the greatest impact.

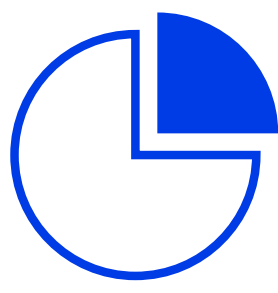
NLP drives transparent and customizable
prioritization rules for:

- Health systems
- Facilities
- Teams
- Users



Worklists can be prioritized by:

- Focus DRG
- DRG opportunity
- Quality indicators
- Financial opportunity
- Case status
- Query opportunity



8.0
Hours | focused on
cases with
opportunity

Results in...



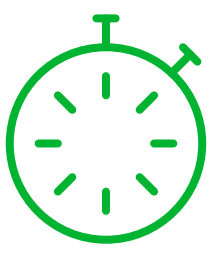
Lost time



Missed financial opportunity



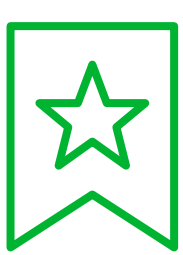
Missed quality



Reviews start when patient
enters the facility



Expanding CDI coverage
goals to include all payers
(Medicaid and commercial
insurers)



The ability to address
quality impact



Meeting financial goal by
reviewing more cases with
an impact to reimbursement



Expanding CDI program with
the same number of staff

“We’ve been able to meet our financial goals, as well as enhance our coverage targets. This allowed us to look at a restructure and align the teams and build out different programs within the CDI arena with the same staffing levels.”

Henry Ford Health System

“We are able to look at cases from high priority to low priority and really focus in on specific DRGs that we think impact our facility.”

Henry Ford Health System

“With the quality indicators, we are able to get data that we weren’t able to get before.”

Parkland Health and
Hospital System

“Shortly after the implementation of 3M™ 360 Encompass™ System we saw a nearly 100 percent identification rate in PSIs and HACs. ”

Kettering Health Network