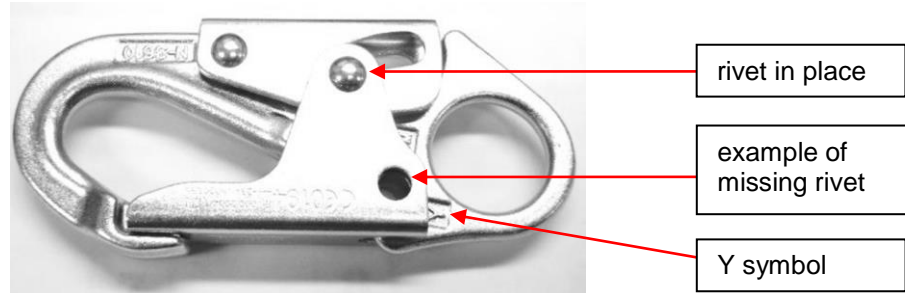


PRODUCT NOTICE — SNAPHOOKS

Capital Safety is aware of an assembly issue with snaphooks manufactured by a supplier. These snaphooks are widely used components in fall protection products. The issue concerns missing or improperly installed rivets (see photograph below). The manufacturer symbol is a stamped “Y” as shown in the photograph.



The picture above is a representative model snaphook – other models are also affected.

The link to the supplier’s “Product Notification” is: <http://www.yoke.net/english/index.asp>

Capital Safety has verified that the supplier implemented an appropriate corrective action program. The supplier’s notification (above) has an imbedded video demonstration of its revised process.

We want to remind users to conduct a pre-use inspection of all fall protection safety equipment prior to use as per instructions in the user manuals. If a missing or incompletely installed rivet is identified in a snaphook on a Capital Safety product, the product should be removed from service and returned via distribution for replacement under warranty. (See figure 1 & 2 below.)



Figure 1: Loose rivet may protrude from hook.

Figure 2: Loose rivet can separate from hook.

Please direct any questions you may have to Frank Courtemanche, VP of Global Quality. We apologize for any inconvenience this may cause you.

Thank you for your cooperation.

January 20, 2014