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October 26, 2010

Subject: **PenSafe Recall Notice – 3730 Anchorage Connector**

Capital Safety has received a recall notice from PenSafe for a limited number of its 3730 anchorage connector with a manufacturing code 07B. According to PenSafe, these connectors may be subject to embrittlement that may cause the threads of the stem to fracture. In maintaining our proactive approach to quality issues, we want to inform you of this PenSafe recall and to provide you with the following information and instructions:

Capital Safety products affected by the PenSafe recall:

The affected PenSafe anchorage connector is used in the following Capital Safety parts; AN112A anchorage connector and Vacuum Anchor models; 2200104, 2200106, 2200047, 2200046, 2200045, 2200037, 2200036.

How to respond to the PenSafe recall:

We ask you to please communicate this Recall Notice directly to your customers who have purchased this product and invite them to contact our customer service department at 800-328-6146 if they have any questions. NOTE: This concern only applies to the AN112A and vacuum anchor models, with an anchorage connector manufacturing code of 07B and does not impact other Capital Safety products sold previously or in the future. If you or your customers find anchorage connectors with this manufacturing code as described in the Recall Notice, immediately take it out of service and contact our customer service department at 1-800-328-6146 for an RGA number. Capital Safety will replace the anchorage connector at no charge and return the product to the customer, freight prepaid. See attached Recall Notice for further details.

We believe by working with you, our valued distributor, we can quickly isolate this issue and ensure we continue meeting customer expectations by providing the best height safety equipment on the market. Please feel free to contact us with questions or concerns.

Kind Regards,

Donna Sahlberg North America Quality Manager



