

Science. Applied to Life.[™]

Doing business together. It becomes simpler and more efficient.

Simply easier.

Just better.

We are improving our service for you
with the help of a modern and uniform global business management system that will help us standardize and unify many processes. This in turn will make doing business with us even easier and more efficient.
If you have any questions, please feel free to contact your 3M Customer Service Agent.
Write to us:
3M.nl/contact and choose ERP
Or look here:
www.3M.nl/klanteninfo

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New Order Management



Until July	Today – after system conversion
You have sent your order per email, fax, telephone or via EDI.	You will order by email, EDI or through the new 3M Partner Portal You will receive detailed information regarding this process in the coming months.
All products have an 11-digit number.	All numbers will only have 10 digits. There will be no changes if you make use of our short ID or when we have already registered your internal product ID. The current use will be continued. Initially, to make things easier, both numbers will be shown: the old 11-digit number as well as the new 10-digit number. You will find them on the packing list and product label.
Product name.	In many cases the product name is improved.
You have been able to order on the EOC.	You will order via the online 3M Partner Portal: it's easier, clearly structured and more efficient.

New Order Confirmation



Until July

You have received your order confirmation from 3M Nederland B.V.





On default, the order confirmation is sent by email as a PDF document.

New 10-digit Product IDs



Product IDs



Product IDs

The new 10-digit product ID will be added during the first possibility to adjust the packaging.

The new 10-digit product ID will be added during the first possibility to adjust the packaging.



Transition Period

To make things easier, both the old 11-digit product IDs as well as the new 10-digit ones will be used during the transition period.

New Packing List

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Until July

You have received your packing lists from 3M Nederland B.V.

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Only minor changes:

- The receipt of the Packing List remains the same.
- You will see the **10-digit products IDs** for the items you have ordered here.
- There will be no changes if you make use of our short ID or when we have already registered your internal product ID. We are able to send the packing list by email as a PDF document. In that case, you will receive the packing list prior to the product delivery. Many of our customer experience this as an advantage.

New Invoice

7



Until July



Today – after system conversion

Only minor changes:

- The receipt of the Invoice remains the same. By default the invoice will be sent as a PDF via email.
- Open orders will be transfered to the new Order Management System.

You have received your invoices from 3M Nederland B.V.

3M Partner Portal

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Until July

Up until now, you have been ordering online through our EOC (Enterprise Order Center).

- No download options.
- Only a limited number of products and information.
- Search options are limited.
- Using your own product IDs requires manual data input.

You will be ordering through the 3M Partner Portal, our new eCommerce platform. **This means: small changes – big advantages.**

Today – after system conversion

Via our new online shop you will be able to order as well as to check your order status at any time.

- You will have the option to download price and product information.
- The **complete product catalog:** with images, detailed descriptions, recommended usages and product recommendations.
- Easy-to-use, **improved search engine functions:** look for products by simply entering a key word, product ID number, EAN or other product characteristics.
- You only need to enter your own product IDs once. It can then be changed and updated as needed.

If you have questions, please feel free to contact your 3M Customer Service Agent.

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Or look here: **3M.nl/klanteninfo**

3M

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