

It's all about that copy-paste

What is copy-paste?

The duplication of existing patient information into a new note in an electronic health record (EHR).

Why is copy-paste a concern?

The Joint Commission says that copy-paste has **been reported as the specific root cause of events leading to patient harm.** Healthcare organizations should ensure actions are taken to help prevent copy-paste errors in EHRs.¹

How do you prevent copy-paste errors in the EHR?

The Joint Commission recommends¹



Policies and procedures



Governance processes



Training and education



Monitoring and enforcement



Balance benefits and risks



Professional performance evaluation



Feedback loop



Quality review

By using intelligent tools to analyze your data and surface any inappropriate use of copy-paste, you can provide feedback and education to the provider and maintain high quality standards in your documentation.

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Sources:

¹The Joint Commission: <http://bit.ly/1OYqeOQ>

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